Short instructional videos on specific ROSS functionality are available on the ROSS YouTube site. Below is a summary of each video.

### Viewing Videos in HD

To view the videos at maximum clarity, click on the **Settings** icon ⚙ in the lower right of the video screen, then click **Quality** and select 720p HD

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|---|---|
| Autoplay | ⬤ |
| Speed | Normal > |
| Subtitles/CC | Off > |
| Quality | Auto 360p > |
| Annotations | ⬤ |

< Quality

Missing options?

720p ᴴᴰ

360p

✓ Auto
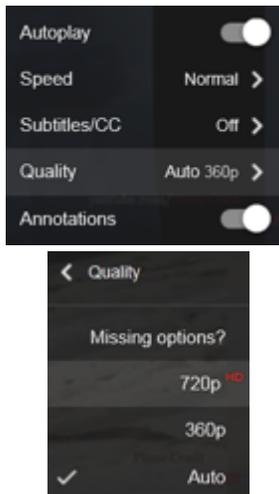
## VIDEO SUMMARIES

### Adding Users to the User Accounts Screen

This video covers two scenarios: adding a user account for an Overhead resource so that the resource can self status, and, adding a user account for a user so that they can perform dispatching duties on behalf of your dispatch in ROSS.

### Canceling a Reassignment

This includes canceling a reassignment from the Request Status screen, canceling a reassignment from the Disposition of Support Requests screen, and the work around to use if a reassignment needs to be canceled but the travel is already complete.

### Canceling a Release

Explains how to cancel a release from the Request Status screen, how to cancel a release from the Tactical Aviation Resources screen, and the work around to use if the release needs to be cancelled but it is already complete.

### Changing an Incident Number

Explains what the Incident Number is, how to change the Incident Number in ROSS and the impacts of changing an Incident Number in a CAD system.

### Filling with an Assignment Roster

Addresses the difference between a Master Roster and an Assignment Roster, the difference between a Manifest and an Assignment Roster, the different Fill options when filling with an Assignment Roster, the Basics of Using the Assignment Roster screen and the different Request Creation options.

### Multiplacing Requests

Demonstrates how to select one or more pending requests from a single incident and place them simultaneously to another dispatch center.

### Release 2.16.3 Functionality

An overview of new and changed functionality introduced with ROSS version 2.16.3.

## Release 2.16.4 Functionality

An overview of new and changed functionality introduced with ROSS version 2.16.4.

## Reports - Resolving the IE Undefined Error

Explains how to resolve or get rid of the Undefined error when working in ROSS reports.

## Reports - Saving to my folders

Covers creating a report view, setting prompts for a view, creating a copy of a view, saving a report you created and organizing your My Folders with sub folders.

## Reports - Using the Reprompt

Demonstrates scheduling a report, checking the status of a scheduled report, disabling a schedule, removing a schedule, and troubleshooting basic errors in a schedule.

## Scheduling Reports

Explains scheduling a report, checking the status of a scheduled report, disabling a schedule, removing a schedule, and troubleshooting basic errors in a schedule.

## Yielding Control of a Non-local Support Request

Covers what 'Yielding Control' of a support request means and how the creating dispatch can give release or reassignment control of the request to another dispatch.