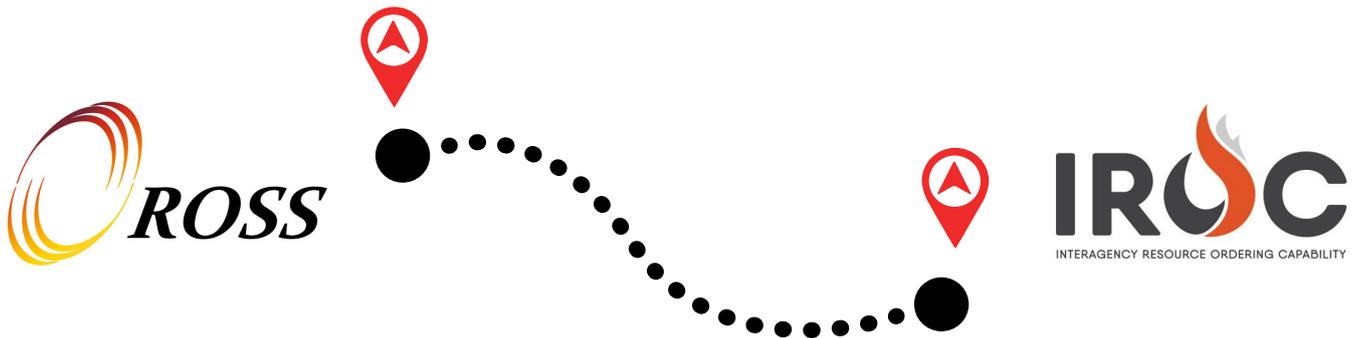


IROC NEWSLETTER

-SPECIAL EDITION-



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IROC IS GOING LIVE!

The Go Live Process:

ROSS will be turned off at 24:00 Eastern Standard Time on Thursday, March 5th. All dispatch and coordination centers will need to initiate their Continuity of Operations (COOP) plans at 00:01 Eastern Standard Time on Friday, March 6th. At that time, IROC developers will immediately start pulling data from ROSS and start preparing a data package to dump into IROC.

On Tuesday, March 10th, IROC will start the Go Live process, utilizing a phased approach. All Geographic Areas will be brought online by Friday, March 13th. Depending on fire activity, Geographic Areas will be brought on-line in the following order:

Go Live Timetable

NICC.....	3/10/20
Southern Area.....	3/10/20
Eastern Area.....	3/10/20
Southwest Area	3/10/20
Southern California Area.....	3/11/20
Northern California Area.....	3/11/20
Rocky Mountain Area.....	3/11/20
Great Basin Area.....	3/11/20
Northern Rockies Area.....	3/12/20
Northwest Area.. ..	3/12/20
Alaska Area.....	3/12/20

As Geographic Areas come online, it is anticipated that COOP plans will be phased out organically. Dispatch centers will then be responsible for “playing catch up” and entering any data into IROC that occurred while centers were utilizing their COOP plans.

Please note these dates are not set in stone. Geographic areas will need to remain flexible, dates may change and delays could occur.

Pre Go Live Readiness:

A smooth transition from ROSS to IROC relies heavily on data integrity. It is highly recommended that dispatch centers have all their transactional data “buttoned up” in ROSS before the program is shut off on March 5th. Transactional data refers to ROSS data that is constantly in flux, such as incidents, requests, and travel. A few examples of “buttoning up data” include:

- Closing all incidents that do not have any open requests.
- Filling all open requests.
- Setting travel for all resources going on assignment.
- Ensuring that all travel is complete.

The less transactional data "hanging out" there when ROSS is turned off, the better. In theory, when dispatch centers log in to IROC for the first time, the ROSS data pulled on March 5th will be there, exactly as it was when ROSS was turned off.

Post Go Live Support:

The Integrated Project Team anticipates the usual bumps and hiccups that occur when any new program rolls out. The Interagency Incident Application (IIA) Helpdesk will continue to be the first line of support for users. The IIA Helpdesk will also have their lead helpdesk agents on site during Go Live. Tier 2 level Subject Matter Expert (SME) support will also be available. Users can also reach out to their Geographic Area IROC Liaison SME.





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Train the Trainer

IROC is an Agile Project, which means developers work on sections of the IROC program, and if any changes need to be made, they make those changes before moving onto the next section. This method works great for development purposes, but becomes a challenge when trying to create an end-to-end training curriculum.

Therefore, the current focus is finalizing four virtual training packages that will be delivered to the "Train the Trainer" group over the next few weeks. The goal is for this group to take what they learned during the "Train the Trainer" courses, and present the material to users in their respective Geographic Areas as they see fit. The training packages involve:

- **Training Package 1:** Navigating the DMT.
- **Training Package 2:** Create and Maintain Incidents, Create and Maintain Resources, and Rosters.
- **Training Package 3:** Advanced DMT and incident/resource conflict resolution.
- **Training Package 4:** The request life cycle.

An IROC training database, similar to the ROSS Training Database, will be available for users to schedule. Course Coordinators and Lead Instructors will need to contact Nancy Moore at nancy.moore@usda.gov to reserve the IROC training database.

All virtual training provided by the Integrated Project Team will utilize the Wildland Fire Learning Portal. For more information on the Wildland Fire Learning Portal, and distance learning, please go to:

<https://wildlandfirelearningportal.net>





IRWIN Integrations

On Monday, March 9th, IRWIN 6.0 will roll out, followed by IROC 1.0 on March 10th. What does this mean for the user community? Full blown IRWIN integrations! ROSS is currently a read only program with IRWIN, while IROC is a read/write program. ROSS can only ingest data from IRWIN, such as incident header information for example, whereas IROC will be able to ingest data and send data back to IRWIN. Full integrations will benefit the user community in the following ways:

Initial Attack Incidents and CAD Systems:

When a resource is assigned to an incident via a CAD system, that resource will automatically be assigned in IROC. When that resource is released by CAD, that resource will be released in IROC.

IROC Assignment History and the Qualification Systems:

As overhead resources complete assignments, their assignment histories will automatically feed into IQS and IQCS, generating experience records.

Committed Resources in IROC and SIT/209:

For incidents that require an ICS-209, all resources committed to that incident, with a valid IRWIN Resource ID, will automatically populate into the 209 resources table.

This new functionality will greatly benefit the user community and alleviate the workload of entering the same data into multiple programs.



Finally, the biggest change the user community needs to be aware of is that after IROC is implemented, the Resource Clearinghouse will no longer exist. IRWIN will now function as the system that identifies potential duplicate overhead resources. In the past, Integrated Project Team members managed the Resource Clearinghouse and resolved duplication issues. This responsibility now lies with the individual entering overhead resources into IROC, IQS, or IQCS. IRWIN will send potential duplicate error messages back to each program, and program specific resource conflict procedures will need to be followed. It is highly anticipated that duplicates will make their way into IROC. With that in mind, the Integrated Project Team asks that individuals please do their due diligence and ensure that data is correct when entering resources into IROC, IQS, and IQCS.

Question and Answer Session: The Data Management Tool (DMT) and Portal What is the Difference?

Question: What is the Data Management Tool (DMT) and who has access?

Answer: The DMT is basically IROC's brain. It is a database that houses all the foundational data and business logic that drives IROC. Users with Dispatch Manager, Selection Area Manager, and IROC Administrator roles will be able to access the DMT.

Question: What can users do in the DMT?

Answer: Users can perform any number of functions in the DMT, however, a majority of users will utilize the DMT to:

- Maintain user accounts and grant user roles.
- Maintain frequencies, locations, financial codes, etc.
- Transfer resources.
- Create and edit selection areas.
- Resolve incident and resource conflicts with IRWIN.

Question: What is portal and who has access?

Answer: Portal is the actual IROC user interface where users will spend most of their time. All users with the dispatcher role will have access to the IROC Portal.

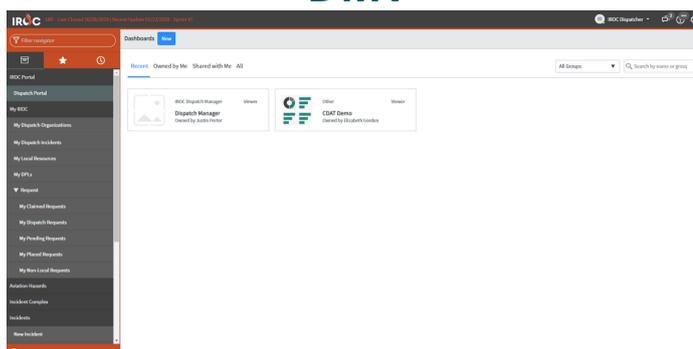
Question: What can users do in portal?

Answer: All dispatching functions take place in portal. Creating incidents, creating requests, filling requests, setting travel, etc.

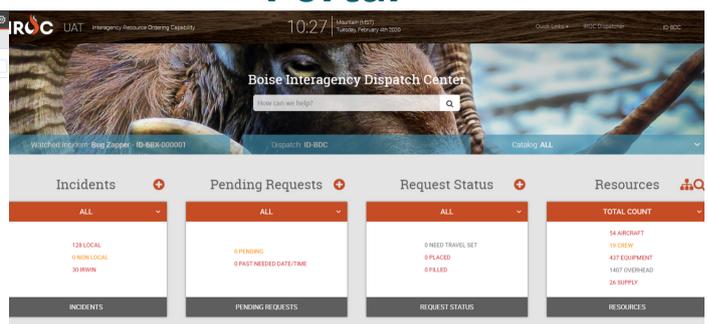
Question: How can I tell if I am logged into DMT or Portal?

Answer: The DMT interface is pretty distinctive and has a black and orange background. Portal can be identified by the wood banner at the top of the screen, and the four landing tiles located in the middle of the screen.

DMT



Portal

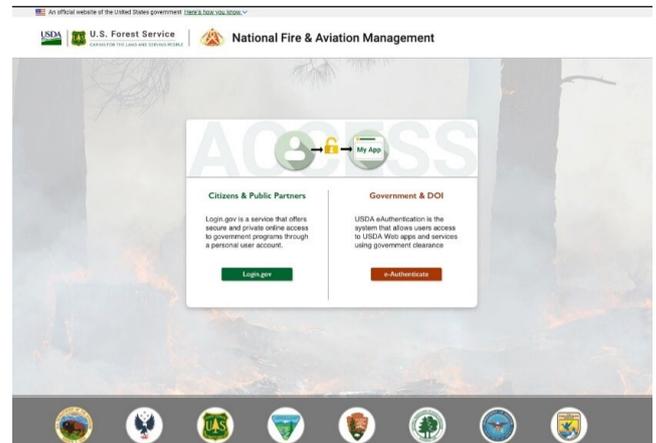


IROC Authentication and Authorization

The USDA has been mandated to implement Single Sign on and PIV Card Enablement for user authentication to IT Applications. Forest Service, Fire and Aviation Management will be moving to FAMAAuth to meet those requirements.

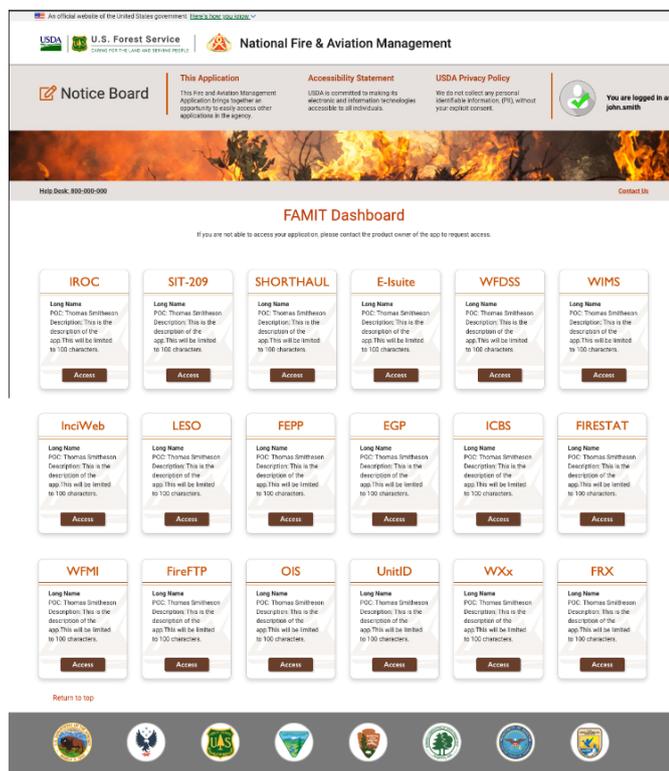
What is FamAuth?

FAMAAuth is an authentication portal for Fire and Aviation Applications. IROC will be using FAMAAuth to authenticate users when logging in. There are two paths of authentication; e-Authentication (eAuth) and Login.gov. Users that have a federated PIV card (Lincpass) will use the eAuth method and users that do not have a PIV card will use Login.gov. After login the user will be presented with a tile page of available applications. Click on the tile of your choice and the application will launch.



NAP Linking

The first time a user clicks on the IROC tile, they will be asked to enter their Standard NAP Account credentials. This will link the FAMAAuth to the NAP account. If a user does not have authorization to an application, they will be able to request access after clicking on a tile. IROC is the first application to implement FAMAAuth. Users will need to maintain their NAP credentials to access other applications, like WIMS, for example. If a user has both an eAuth account and a Login.gov account, the user should use eAuth and their PIV card to authenticate. Even if a PIV card reader doesn't exist, users will have the ability to use their eAuth username and password to access applications.



What's Next?

After IROC Go Live, FAMAAuth will continue to onboard other Fire and Aviation Applications. Each application will make notifications as to when the switch to FAMAAuth will occur.

User Accounts

Privileged accounts will no longer exist after IROC is implemented. All accounts will be standard accounts. Users will have access to different parts of the program based on the roles they are assigned. The Integrated Project Team is currently establishing user accounts with the Dispatch Manager role at each center. Dispatch Managers will be responsible for adding their users and granting roles after Go Live. Step by step directions on this process will be distributed during the next couple of weeks.



Web Status Tutorial Video

The IROC Integrated Project Team is currently developing a "Web Status How To" video for the user community. It will focus on how users and vendors can access and utilize IROC Web Status. The video will be housed on the NIFC You Tube Channel. A user notice will be sent out when it becomes available.

Post Go Live IROC Features

The following features will not be available upon the initial IROC rollout. These feature will be available in subsequent releases of IROC.

- Incident Merge
- Pre-orders
- Tactical Aviation Screen
- Travel Itineraries

