e-ISuite was developed as a browser-based system and is officially supported in a Windows 7 environment using Internet Explorer 11. There is both a cloud-based, web-enabled version called e-ISuite Enterprise, and a local site-based version called e-ISuite Site. The Site version of e-ISuite is designed to be installed and used at local sites where internet connectivity is not robust enough to support use of the cloud-based, web-enabled Enterprise version of e-ISuite.

Both versions are browser-based systems. e-ISuite was tested using browsers in various combinations of Operating Systems and Browsers, and while not every function was tested in every browser, the Operating System/Browser combinations above were tested and where an “X” appears, the Operating System / Browser combination appears to work satisfactorily for most, if not all, functions.

Note that the TAB key in the embedded Flash plugin in Internet Explorer 11 and Chrome on Windows 10, and the Edge browser in Windows 10, does not work properly with e-ISuite. Users doing a lot of data entry in Windows 10 should use Firefox as their browser for e-ISuite (the standard Adobe Flash plugin will need to be downloaded and installed as well for use with Firefox and e-ISuite.)

Note also that database management functions need to be performed on Windows 10 systems using either Edge or Internet Explorer 11. When Firefox is used to perform certain database management functions such as initial database creation or database restores, the user may receive a critical error message at the end of the process. The database creation or restore actually works but the user gets an error message that may lead the user to believe it did not work.

The Site version of e-ISuite is designed for installation on systems with Windows operating systems and has been successfully installed on the following operating systems: Windows 7 Professional 64-bit; Windows 10; Windows Server 2008; and Windows Server 2012.