Five Steps to Getting e-ISuite Access

1. **Authenticate**
   Authenticate to the FAMIT Dashboard ([https://iwfirp.nwcg.gov/#dashboard](https://iwfirp.nwcg.gov/#dashboard)) using either eAuth or Login.gov depending on which one you have. If you have both, use eAuth. You may also use the following link, which will redirect to FAMAuth: [https://eisuite-app.nwcg.gov/eisuite/ui/index.html](https://eisuite-app.nwcg.gov/eisuite/ui/index.html)

2. **Select e-ISuite**
   Select e-ISuite from the FAMIT Dashboard of available applications.

3. **Request an iNAP**
   If you don't have an existing iNAP account, you'll need to request one at this point. If you already have an iNAP account, you'll skip this step.

4. **Request Access**
   If you don't have an existing e-ISuite Enterprise account, you'll need to request access at this point. If you already have an e-ISuite Enterprise account, you'll skip this step.

5. **Access e-ISuite**
   If you had an existing e-ISuite Enterprise account, you will be taken directly to the application. If you have requested new access, you will contact your Account Manager to add your account to the application and assign your roles.
Authenticating into the FAMIT Dashboard

FAMAuth is an authentication portal for Fire and Aviation Applications. e-ISuite will be using FAMAuth to authenticate users when logging in. There are two paths of authentication: e-Authentication (eAuth) and Login.gov. The URL for the FAMAuth dashboard is https://iwfirp.nwcg.gov/#dashboard.

- If you have a federal PIV card (Lincpass), you will use the eAuth method.
- If you do not have a PIV card, you will use Login.gov.
- If you have both an eAuth account and a Login.gov account, you should use eAuth and your PIV card to authenticate. Even if a PIV card reader doesn’t exist, you will have the ability to use your eAuth username and password to access applications.
Selecting e-ISuite from the FAMIT Dashboard

After login, you will be presented with a tile page of available applications. Click on the tile of your choice and the application will launch.

The first time you click on the e-ISuite tile, you will be asked to enter your Standard iNAP Account credentials. This will link the FAMAuth account to the iNAP account.
If You Don’t Have an iNAP Account

If You Don’t Have Access to e-ISuite Enterprise

If You HaveRequested New Access to e-ISuite Enterprise
Contact an Account Manager to add your user account to Enterprise and assign your roles.
Add New User to Enterprise and Assign Roles

New Enterprise users will not be able to access the application until a user with the Account Manager role adds their account and assigns their roles. Users with the Account Manager role will follow these steps to add a new user to Enterprise.

1. Log into Enterprise and click the User Accounts button.
2. Click on Add User from Nap.
3. Search for the user in the User Account Filter Criteria window.
4. Click Add to e-ISuite.
5. Complete the required fields and click on Save/Next.
6. The user can now access e-ISuite Enterprise.

Note: If you have a new e-ISuite Enterprise Account and you are getting the error message “User Account Does Not Exist”, it is because the above steps have not been completed. If you do not know who the Account Manager for your agency is, please contact the IIA Helpdesk for assistance at 866-224-7677.