

VIPR/ROSS Duplicate Resource Cleanup

This document provides direction on how to clean up duplicate resources in the VIPR/ROSS database.

ROSS now has the ability to pull Virtual Incident Procurement Resource data (VIPR) into ROSS, including the Dispatch Priority List (DPL). Duplicate resources occur because some VIPR resource items were entered by hand into ROSS without following standard naming conventions.

ROSS searches for matches on resources in VIPR by comparing serial and vehicle identification numbers, (VINs). If ROSS does not locate an exact match, ROSS creates a new (duplicate) record. In many instances, when resources were entered by hand, serial numbers were entered into the VIN field and vice versa, or an incomplete serial number or VIN was entered.

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VIPR/ROSS Duplicate Resource Cleanup

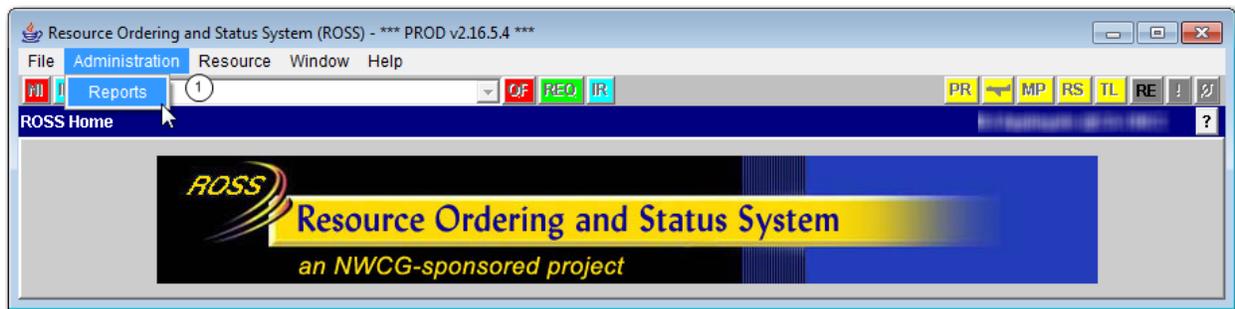
Identify Duplicates

Begin with Reports

Run an existing report to compare resources and note any duplicates.

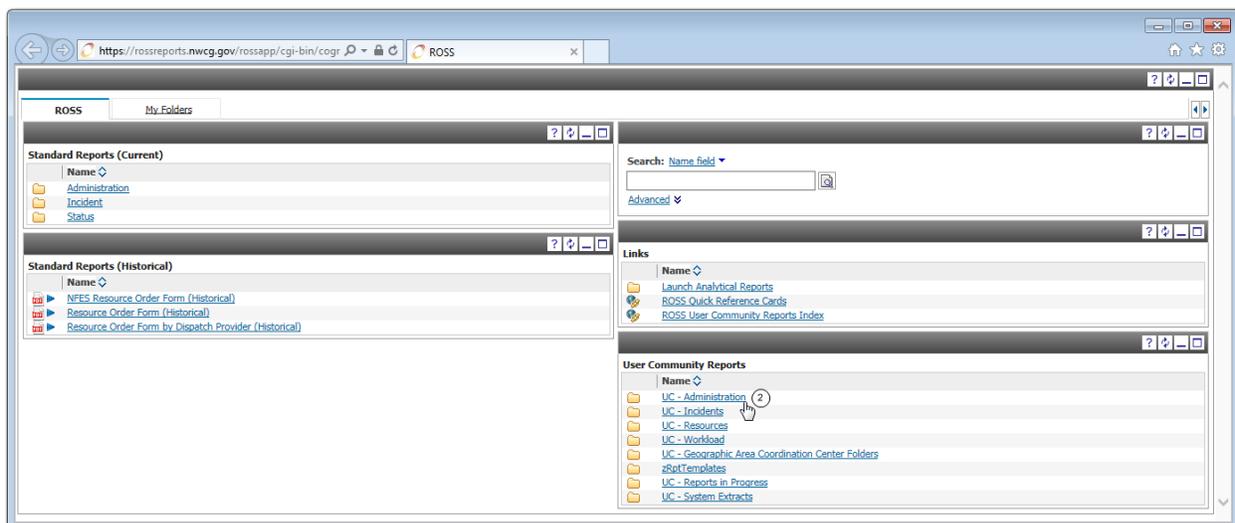
1. From the ROSS **Menu bar** select **Administration, Reports**. Figure 1

Figure 1 ROSS Menu Bar



2. From the User Community Reports section select **UC – Administration**. Figure 2

Figure 2 ROSS Reports window



3. Select **UC – Admin Resources**. Figure 3

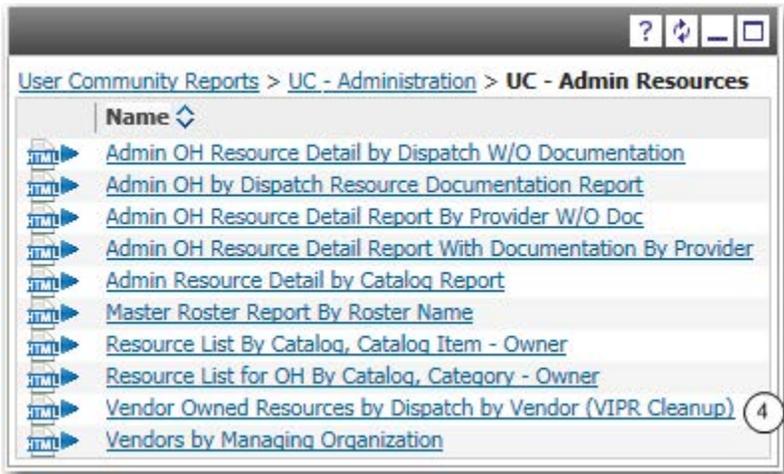
Figure 3 User Community Reports, UC - Administration



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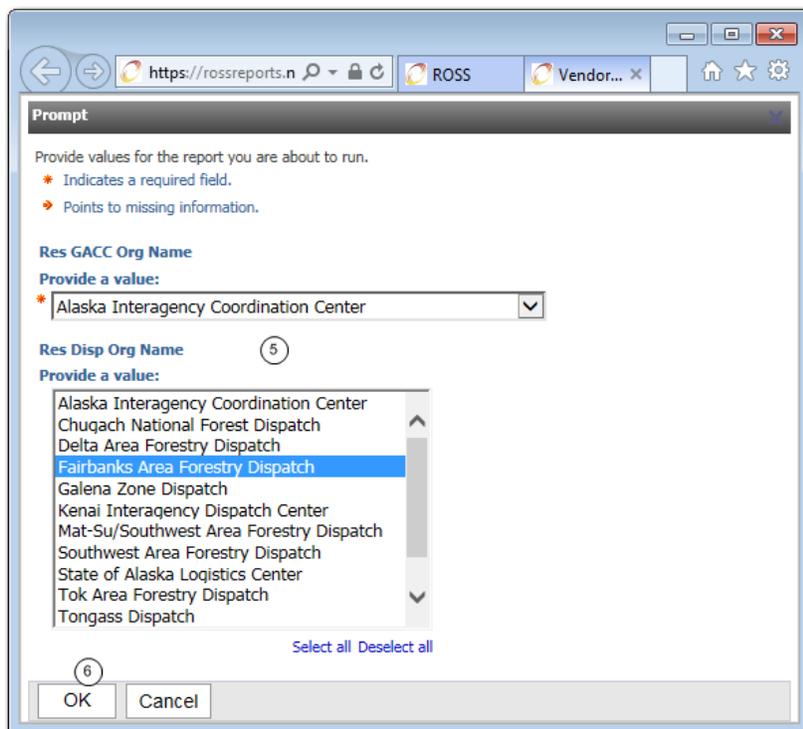
4. Select **Vendor Owned Resources by Dispatch by Vendor (VIPR Cleanup)**. Figure 4

Figure 4 Select Report window



5. Choose your *GACC* and highlight your *dispatch center*. Figure 5
6. Click **OK**. Figure 5

Figure 5 Report Prompt window

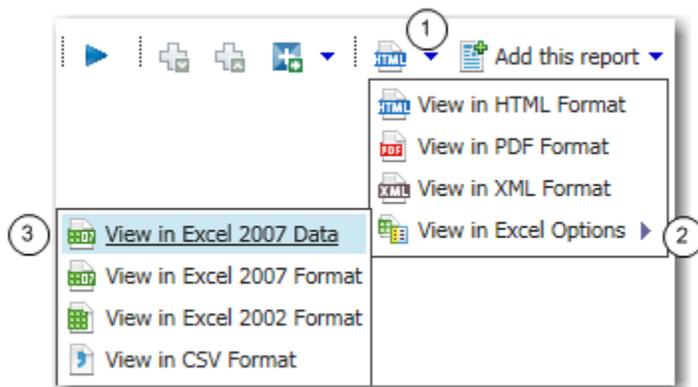


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Export the report to Excel 2007 Data Format

1. Click on the **View Options** button in the upper right hand corner of the screen.
2. Select **View in Excel Options**.
3. Select **View in Excel 2007 Data Format**.
 - a. (Alternative method for Query Studio users)
 - i. Highlight **Run Report** on the left hand column.
 - ii. Chose **View in Excel 2007 Data Format**.

Figure 6 Report Export Options



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Evaluate the Report

Note in Figure 7, there are two Dozer, Type 1 resources at Richfield Interagency Fire Center for Christensen Brothers Rock Products, Inc. In the **Resource Record Source** column note that one item has a Resource Record Source of ROSS and the other has a Resource Record Source of VIPR – see highlighted resources – Lines 7 and 8. Also, the Resource Name includes the same Unique ID – F04077 for For both the ROSS and VIPR resources. These would be considered the same resource.

Figure 7 VIPR Cleanup report

Res Disp Org Name	Vendor Name	Res ID	Res Name	Resource Record Source
Richfield Interagency Fire Center	ALAN	A-1	POTABLE WATER TANK & DUMP'S VACUUM TRUCK SERVICE LLC - #WZ46A - H25	ROSS
Richfield Interagency Fire Center	BIG SKY BUSING INC.	BIG	BUS - CREW CARRIER - BIG SKY BUSING INC - #12 - A12570	ROSS
Richfield Interagency Fire Center	BIG SKY BUSING INC.	BIG	BUS - CREW CARRIER - BIG SKY BUSING INC - #19 - A12570	ROSS
Richfield Interagency Fire Center	BIG SKY BUSING INC.	BIG	BUS - CREW CARRIER - BIG SKY BUSING INC - #A1 - 447543	ROSS
Richfield Interagency Fire Center	CHRISTENSEN BROTHERS ROCK PRODUCTS, INC	CHRISTENSEN BROTHERS ROCK PRODUCTS, INC	DOZER - T1 - CHRISTENSEN BROTHERS ROCK PRODUCTS, INC - #07 - F04077	ROSS
Richfield Interagency Fire Center	CHRISTENSEN BROTHERS ROCK PRODUCTS, INC	CHRISTENSEN BROTHERS ROCK PRODUCTS, INC	DOZER - T1 - CHRISTENSEN BROTHERS ROCK PRODUCTS, INC - F04077 - 07	VIPR
Richfield Interagency Fire Center	CHRISTENSEN BROTHERS ROCK PRODUCTS, INC	CHRISTENSEN BROTHERS ROCK PRODUCTS, INC	DOZER - T3 - CHRISTENSEN BROTHERS ROCK PRODUCTS, INC - #1 - F004606	ROSS
Richfield Interagency Fire Center	CHRISTENSEN BROTHERS ROCK PRODUCTS, INC	CHRISTENSEN BROTHERS ROCK PRODUCTS, INC	DOZER - T3 - CHRISTENSEN BROTHERS ROCK PRODUCTS, INC - 004606 - 1	ROSS
Richfield Interagency Fire Center	CHRISTENSEN BROTHERS ROCK PRODUCTS, INC	CHRISTENSEN BROTHERS ROCK PRODUCTS, INC	TRANSPORT - T1 - CHRISTENSEN BROTHERS ROCK PRODUCTS, INC - #10 - 345415	ROSS
Richfield Interagency Fire Center	CHRISTENSEN BROTHERS ROCK PRODUCTS, INC	CHRISTENSEN BROTHERS ROCK PRODUCTS, INC	TRANSPORT - T1 - CHRISTENSEN BROTHERS ROCK PRODUCTS, INC - #11 - 244516	ROSS
Richfield Interagency Fire Center	CHRISTENSEN BROTHERS ROCK PRODUCTS, INC	CHRISTENSEN BROTHERS ROCK PRODUCTS, INC	TRANSPORT - T1 - CHRISTENSEN BROTHERS ROCK PRODUCTS, INC - #12 - 843644	ROSS
Richfield Interagency Fire Center	CHRISTENSEN BROTHERS ROCK PRODUCTS, INC	CHRISTENSEN BROTHERS ROCK PRODUCTS, INC	TRANSPORT - T1 - CHRISTENSEN BROTHERS ROCK PRODUCTS, INC - #13 - 655074	ROSS
Richfield Interagency Fire Center	COURNEY, ASHLEY	COURNEY, ASHLEY	TRANSPORTATION - PICKUP - T2 - ASHLEY COURNEY - 520576	ROSS
Richfield Interagency Fire Center	CURL, WILLIAM	CURL, WILLIAM	TRANSPORT - T1 - WILLIAM CURL - #25 - 530055	ROSS
Richfield Interagency Fire Center	D & I, INC.	D & I, INC.	WATER TENDER - SUPPORT - T2 - D & I INC - WT 16 - 617450	ROSS
Richfield Interagency Fire Center	DESERT MOUNTAIN CONTRACTOR	DESERT MOUNTAIN CONTRACTOR	DOZER - T2 - DESERT MOUNTAIN CONTRACTOR - 2V4563	ROSS
Richfield Interagency Fire Center	DESERT MOUNTAIN CONTRACTOR	DESERT MOUNTAIN CONTRACTOR	DOZER - T2 - DESERT MOUNTAIN CONTRACTOR - 2V4563 - DOZER	VIPR
Richfield Interagency Fire Center	DESERT MOUNTAIN CONTRACTOR	DESERT MOUNTAIN CONTRACTOR	EXCAVATOR - T2 - DESERT MOUNTAIN CONTRACTOR - J23161	ROSS
Richfield Interagency Fire Center	DESERT MOUNTAIN CONTRACTOR	DESERT MOUNTAIN CONTRACTOR	TRANSPORT - T1 - DESERT MOUNTAIN CONTRACTOR - #07 - 042205	ROSS
Richfield Interagency Fire Center	DESERT MOUNTAIN CONTRACTOR	DESERT MOUNTAIN CONTRACTOR	TRANSPORT - T1 - DESERT MOUNTAIN CONTRACTOR - 342264	ROSS
Richfield Interagency Fire Center	Doyle's Diesel & Sons, Inc.	Doyle's Diesel & Sons, Inc.	MECHANIC w/SVC TRUCK - T1 - HEAVY EQUIPMENT - DOYLE'S DIESEL & SONS, INC - #4	ROSS
Richfield Interagency Fire Center	Doyle's Diesel & Sons, Inc.	Doyle's Diesel & Sons, Inc.	MECHANIC w/SVC TRUCK - T2 - LIGHT AUTO & HVY TRUCK - DOYLE'S DIESEL & SONS, 1X00000000006035 UNIT #	ROSS
Richfield Interagency Fire Center	Doyle's Diesel & Sons, Inc.	Doyle's Diesel & Sons, Inc.	TRANSPORT - T1 - DOYLE'S DIESEL & SONS, INC - #13 - 011140	ROSS
Richfield Interagency Fire Center	Doyle's Diesel & Sons, Inc.	Doyle's Diesel & Sons, Inc.	TRANSPORT - T1 - DOYLE'S DIESEL & SONS, INC - #13 - 160849	ROSS
Richfield Interagency Fire Center	GALE'S GOLD & EXCAVATION, INC	GALE'S GOLD & EXCAVATION, INC	DOZER - T1 - GALE'S GOLD & EXCAVATION, INC - BP5768 - 1	VIPR
Richfield Interagency Fire Center	GALE'S GOLD & EXCAVATION, INC	GALE'S GOLD & EXCAVATION, INC	DOZER - T1 - GALE'S GOLD & EXCAVATION, INC - P20717 - 2	VIPR
Richfield Interagency Fire Center	GALE'S GOLD & EXCAVATION, INC	GALE'S GOLD & EXCAVATION, INC	DOZER - T1 - GALES GOLD EXCAVATION - #1 - BP5768	ROSS
Richfield Interagency Fire Center	GALE'S GOLD & EXCAVATION, INC	GALE'S GOLD & EXCAVATION, INC	DOZER - T1 - GALES GOLD EXCAVATION - #2 - P20717	ROSS
Richfield Interagency Fire Center	HD Diesel	HD Diesel	WEED WASHING UNIT - T1 - HD DIESEL - #WWW1 - HGWW16	ROSS
Richfield Interagency Fire Center	KR Contracting LLC	KR Contracting LLC	TRANSPORTATION - PICKUP - T1 - KR CONTRACTING LLC - #07 - 107106	ROSS
Richfield Interagency Fire Center	M K J CONSTRUCTION LLC	M K J CONSTRUCTION LLC	DOZER - T1 - M K J CONSTRUCTION LLC - #1 - M00885	ROSS
Richfield Interagency Fire Center	M K J CONSTRUCTION LLC	M K J CONSTRUCTION LLC	DOZER - T1 - M K J CONSTRUCTION LLC - #2 - N00413	ROSS
Richfield Interagency Fire Center	M K J CONSTRUCTION LLC	M K J CONSTRUCTION LLC	DOZER - T1 - M K J CONSTRUCTION LLC - M00885 - DOZER1	VIPR
Richfield Interagency Fire Center	M K J CONSTRUCTION LLC	M K J CONSTRUCTION LLC	DOZER - T1 - M K J CONSTRUCTION LLC - N00413 - DOZER2	VIPR
Richfield Interagency Fire Center	M K J CONSTRUCTION LLC	M K J CONSTRUCTION LLC	DOZER - T2 - M K J CONSTRUCTION - #3 - 150877	ROSS
Richfield Interagency Fire Center	M K J CONSTRUCTION LLC	M K J CONSTRUCTION LLC	DOZER - T2 - M K J CONSTRUCTION - #4 - 816369	ROSS
Richfield Interagency Fire Center	M K J CONSTRUCTION LLC	M K J CONSTRUCTION LLC	DOZER - T2 - M K J CONSTRUCTION LLC - 150877 - DOZER3	VIPR

Evaluate Duplicate Resources

Once a duplicate resource is located, a decision needs to be made on either merging the resources or deleting the ROSS resource. Merging resources will maintain the assignment history. Merge the ROSS resource into the VIPR resource if you are certain they are the same resource and you want to save the history of the resource. Skip *Deleting a Resource* if you want to delete the ROSS resource.

Merging VIPR and ROSS Resources

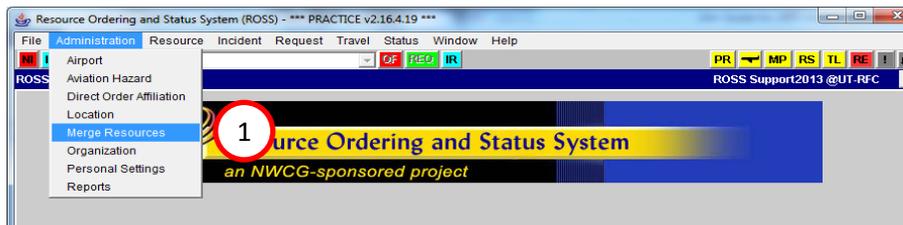
Note: ROSS Dispatch Manager or Data Manager role is required to access the Merge Resources screen.

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Find and View Duplicate Resource at Merge Resources Window

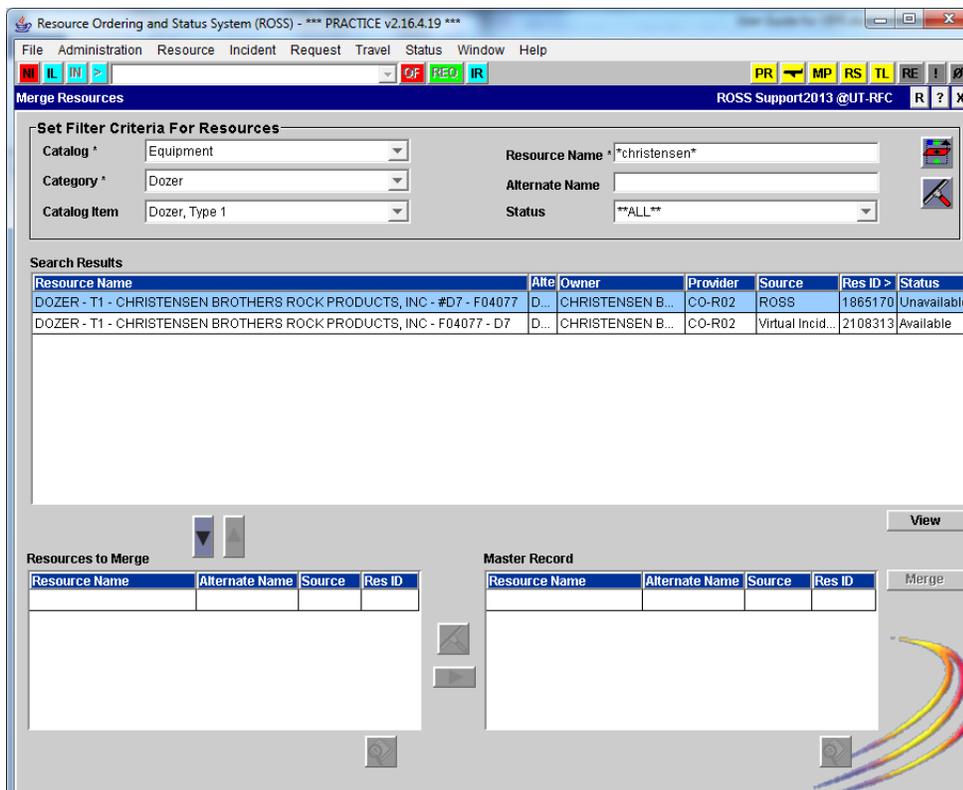
1. At the ROSS menu bar click on **Administration** then **Merge Resources**.
2. Enter required information at the **Set Filter Criteria For Resources** window.
3. Click the **Filter** button.
4. Adjust the **Resource Name** column to view the resource information if necessary.
5. Move both resources to the **Resources to Merge** box by highlighting each resource and clicking the **Down** arrow.

Figure 8 ROSS Menu bar, Administration tab, Merge Resources selected



Note the two dozers listed are from Christensen Brothers with matching serial numbers – F04077. The **Source** of top one is ROSS and the bottom one is Virtual Incident Procurement. These are the same resources listed in the report. If you are still not sure, highlight a resource then use the **View** button to look at additional information for each resource.

Figure 9 Merge Resources window



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Merge Duplicate Resources

1. Move the Virtual Incident Procurement resource over to the **Master Record** box by highlighting and clicking the **Right** arrow.
 - a. *The Virtual Incident Procurement Resource should **always** be the Master Record.*
2. Click the **Merge** button.
3. View the **Merge Resource Confirmation**.
4. Click the **Yes** button or **NO** button.
 - a. *A merge cannot be undone.*

Figure 10 Merge Resources window, bottom section

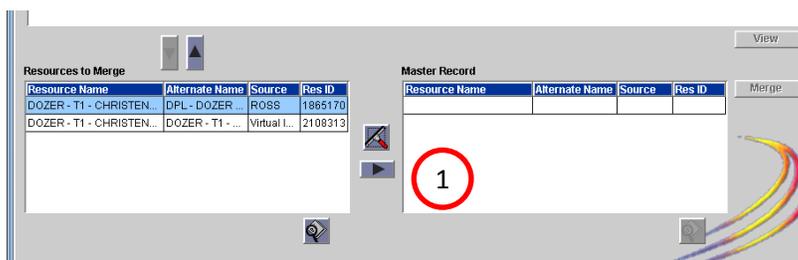
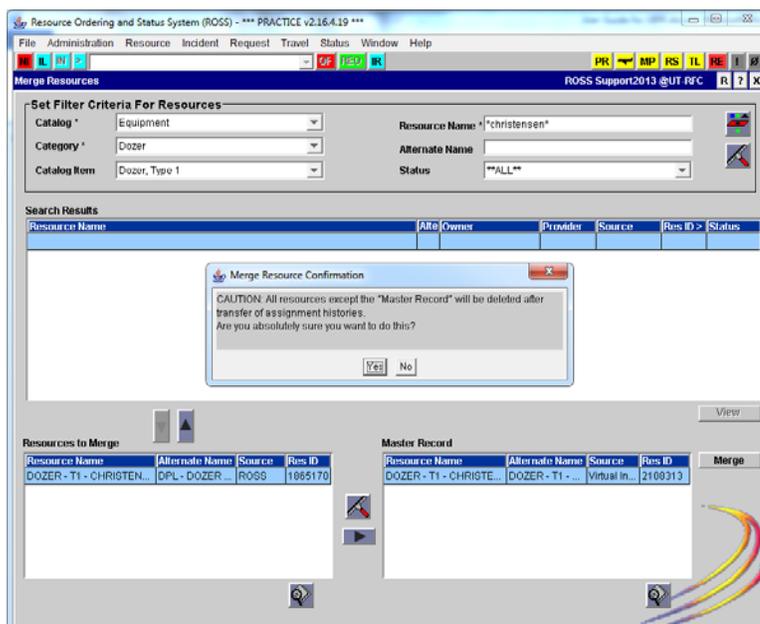


Figure 11 Merge Resources window and Confirmation warning



Occasionally a duplicate resource that shows in the *Vendor Owned Resources by Dispatch by Vendor (VIPR Cleanup)* report cannot be found at the Merge Resources window. If the ROSS resource does *not* appear on the Merge Resources window it may be in the **Removed bin** which is located on the **Resource Item** window. The resource must be restored before it can be merged.

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Restore or Delete a Resource

Restoring a Resource

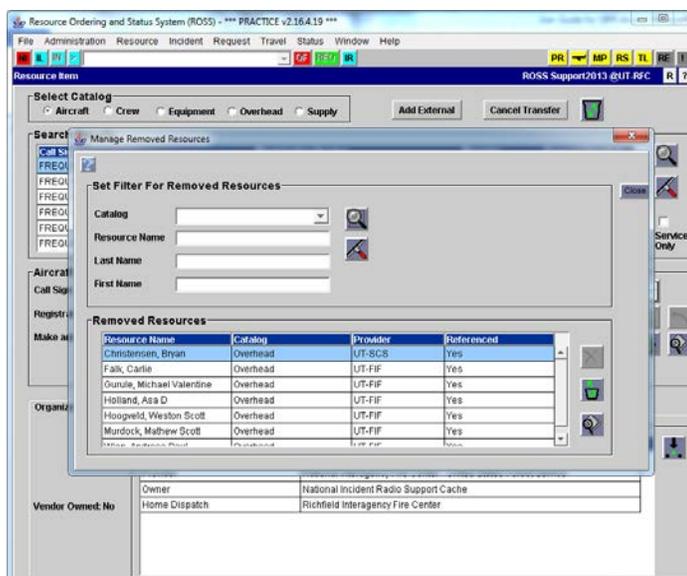
1. At the ROSS menu bar click on **Resources** then **Resource Item**.

Figure 12 ROSS Menu bar, Resource and Resource Item selected



2. Click on the **Manage Removed Resources** button.
3. Locate and highlight your resource and click on the **Restore** button.

Figure 13 Resource Item window with Manage Removed Resources window



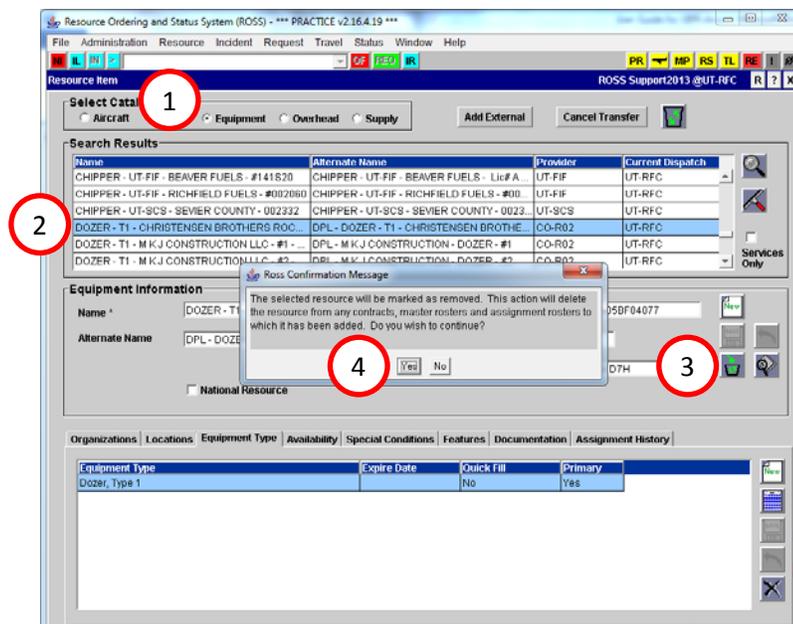
The item will now be searchable at the **Merge Resources** window

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Deleting a Resource

1. At the **Resource Item** window click on the **Equipment** radio button.
 - a. (This example describes removing an equipment item).
2. Locate and highlight the resource you want to delete.
3. Click on the **Remove** button.
4. Click **Yes** on the **ROSS Confirmation Message** window

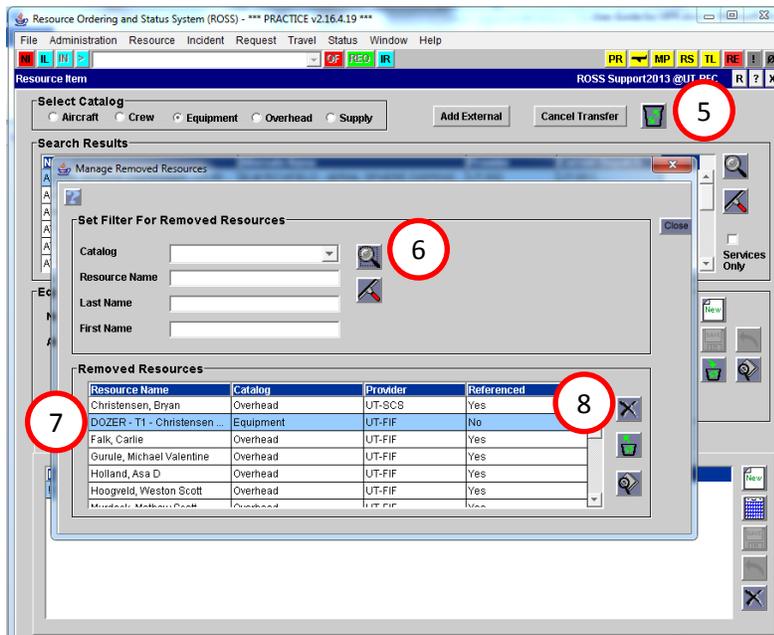
Figure 14 Resource Item window and ROSS Confirmation Message



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5. Click the **Manage Removed Resources** button.
6. Click the **Search** button on the Manage Removed Resources screen
7. Highlight the resource you want to delete (*the Christensen Dozer*).
8. Click the **Delete** button.

Figure 15 Resource Item window and Manage Removed Resources window



Note The **Delete** button is only available if the **Referenced** column in the **Removed Resources** box of the **Manage Removed Resources** window displays **No** for the highlighted item. **No** is only available if a resource is not referenced to any non-archived incidents. Referenced items are archived annually. After the annual archive the delete button will be available.

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Additional Cleanup Information

Duplicate Resources visible in ROSS but not the VIPR Duplicate Cleanup Report

Users may see duplicate resources on the Resource Status window but may **not** see them both on the VIPR Cleanup report. This is a result of originally entering a ROSS resource item with an owner of something other than the vendor. The VIPR Cleanup report only shows resources that have a vendor in the **Owner** column. In Figure 16, the highlighted line shows a T3 Pickup with the owner of Sierra Front Interagency Dispatch. The line just above shows the same T3 Pickup with the owner of Eagle Specialties, LLC which is the resource highlighted in the VIPR Cleanup report in Figure 17. The resources can still be merged or deleted the ROSS resource item.

Figure 16 Resource Status window

Resource Name <	Provider	Home Unit	Owner	Status
POTABLE WATER TRUCK - T1 - SHAMROCK - 59304	UT-R04	SHAMROCK SITE SERV.	SHAMROCK SITE SE	Available
POTABLE WATER TRUCK - T1 - CATE LAND INDUSTRIES INC - ...	UT-R04	CATE LAND INDUSTRIES	CATE LAND INDUST	Available
PICKUP - T3 - EAGLE SPECIALTIES, LLC - 161269 - 001	UT-R04	EAGLE SPECIALTIES, L...	EAGLE SPECIALTIE...	Available
PICKUP - T3 - > 1/2 TON - EAGLE SPECIALTIES, LLC 81269	UT-R04	Intermountain Regional	Sierra Front Interage...	Available
PICKUP - T2 - CHUCK'S DELIVERY SERVICE LLC - 023680 - 4X4...	UT-R04	CHUCK'S DELIVERY SER...	CHUCK'S DELIVERY...	Available
PICKUP - T1 - T BAR M INCORPORATED - 741568 - 01	UT-R04	T BAR M INCORPORAT...	T BAR M INCORPOR...	Available
PICKUP - T1 - OILAR, DANIEL - 236610 - 2008 GMC	UT-R04	OILAR, DANIEL	OILAR, DANIEL	Available

Figure 17 VIPR Cleanup Report window

Res Disp Org Name	Vendor Name	Res Owner Name	Res Rec Res Name	VBU	Serial Number	Removed / Contract R, Contact
Sierra Front Interagency Dispatch Center	CATE LAND INDUSTRIES INC	ROSS CHIPPER - T3 - CATE LAND INDUSTRIES INC CLFC1 02153	1VR0111A11002153			No
Sierra Front Interagency Dispatch Center	CATE LAND INDUSTRIES INC	VPR CHIPPER - T3 - CATE LAND INDUSTRIES INC - 002153 - CLFC1			JAK0011183	No
Sierra Front Interagency Dispatch Center	CATE LAND INDUSTRIES INC	VPR DOZER - T2 - CATE LAND INDUSTRIES INC - 011183 - CLFD21				No
Sierra Front Interagency Dispatch Center	CATE LAND INDUSTRIES INC	ROSS FELLER BUNCHER - T1 - CATE LAND INDUSTRIES INC - AD4817 - CLF01	1FDAWS7P24EA04817			No
Sierra Front Interagency Dispatch Center	CATE LAND INDUSTRIES INC	ROSS ENGINE - T5 - CATE LAND INDUSTRIES INC CLF01 04817			1FDAWS7P24EA04817	No
Sierra Front Interagency Dispatch Center	CATE LAND INDUSTRIES INC	VPR FELLER BUNCHER - T1 - CATE LAND INDUSTRIES INC - 00500A - CLFM3A			FT4C1862100500A	No
Sierra Front Interagency Dispatch Center	CATE LAND INDUSTRIES INC	ROSS FELLER BUNCHER - T1 - CATE LAND INDUSTRIES INC - CLFM3A 0500A	00FT4C1862100500A			No
Sierra Front Interagency Dispatch Center	CATE LAND INDUSTRIES INC	VPR MASTICATOR - BOOM MOUNTED - T1 - CATE LAND INDUSTRIES INC - 100500 - CLFM3			FT4C1862100500	No
Sierra Front Interagency Dispatch Center	CATE LAND INDUSTRIES INC	VPR MASTICATOR - BOOM MOUNTED - T1 - CATE LAND INDUSTRIES INC - 18323 - CLFM4			18323	No
Sierra Front Interagency Dispatch Center	CATE LAND INDUSTRIES INC	VPR MASTICATOR - BOOM MOUNTED - T1 - CATE LAND INDUSTRIES INC - 3958 - CLFM1			3958	No
Sierra Front Interagency Dispatch Center	CATE LAND INDUSTRIES INC	VPR MASTICATOR - BOOM MOUNTED - T3 - CATE LAND INDUSTRIES INC - 0C87L1 - CLFM2			FTX90C87L1	No
Sierra Front Interagency Dispatch Center	CATE LAND INDUSTRIES INC	ROSS MULTICHERS / MASTICATORS - T1 - CATE LAND INDUSTRIES INC CLFM3 3958				No
Sierra Front Interagency Dispatch Center	CATE LAND INDUSTRIES INC	ROSS MULTICHERS / MASTICATORS - T1 - CATE LAND INDUSTRIES INC CLFM3 100500				No
Sierra Front Interagency Dispatch Center	CATE LAND INDUSTRIES INC	ROSS MULTICHERS / MASTICATORS - T1 - CATE LAND INDUSTRIES INC CLFM4 18323				No
Sierra Front Interagency Dispatch Center	CATE LAND INDUSTRIES INC	ROSS MULTICHERS / MASTICATORS - T3 - CATE LAND INDUSTRIES INC CLFM2 C87L1				No
Sierra Front Interagency Dispatch Center	CATE LAND INDUSTRIES INC	VPR POTABLE WATER TRUCK - T1 - CATE LAND INDUSTRIES INC - 030032 - C11V9P82128N1030032				No
Sierra Front Interagency Dispatch Center	CATE LAND INDUSTRIES INC	VPR SKIDDER - T1 - CATE LAND INDUSTRIES INC - 356130 - CLF51			356130	No
Sierra Front Interagency Dispatch Center	CATE LAND INDUSTRIES INC	ROSS SKIDDER - T1 - CATE LAND INDUSTRIES INC CLF51 356130				No
Sierra Front Interagency Dispatch Center	CATE LAND INDUSTRIES INC	ROSS WATER TENDER - SUPPORT - T2 - CATE LAND INDUSTRIES CLF06 86762			1XK0D69XZP8586762	No
Sierra Front Interagency Dispatch Center	CATE LAND INDUSTRIES INC	ROSS WATER TENDER - SUPPORT - T2 - CATE LAND INDUSTRIES CLF08 31044			1XKAD99XKT5731044	No
Sierra Front Interagency Dispatch Center	CATE LAND INDUSTRIES INC	VPR WATER TENDER - SUPPORT - T2 - CATE LAND INDUSTRIES INC - 586762 1XK0D69XZP8586762				No
Sierra Front Interagency Dispatch Center	CATE LAND INDUSTRIES INC	VPR WATER TENDER - SUPPORT - T2 - CATE LAND INDUSTRIES INC - 731044 1XKAD99XKT5731044				No
Sierra Front Interagency Dispatch Center	CHUCK'S DELIVERY SERVICE	CHUCK'S DELIVERY SERVICE LLC	PICKUP - T2 - CHUCK'S DELIVERY SERVICE LLC - 023680 - 4X4 PKUP		5TFJMSF10B0023680	No
Sierra Front Interagency Dispatch Center	Cal Nevada Towing	ROSS	REFRIGERATOR TRAILER - CAL NEVADA TOWING		1FURFX011W922393	No
Sierra Front Interagency Dispatch Center	D AND M EMERGENCY SERVICES	ROSS	MECHANIC W/ SERVICE TRUCK - LIGHT AUTO/ HRY TRUCK - D AND M SEI1GBHC42424275501			No
Sierra Front Interagency Dispatch Center	EL DORADO SUPPORT SERVICES, INC.	ROSS	ENGINE - T4 - DB IET ENTERPRISES, LLC - 339689 - 0		3C7W0NPL5C339689	No
Sierra Front Interagency Dispatch Center	EL DORADO SUPPORT SERVICES, INC.	VPR	PICKUP - T3 - EAGLE SPECIALTIES, LLC - 161269 - 001		1GT1K29087E161269	No
Sierra Front Interagency Dispatch Center	EXPEDITORS BY LINDALE	ROSS	STAKESIDE - T2 - EL DORADO SUPPORT SERVICES, INC. - 739122 - 122		187ME3480LS739122	No
Sierra Front Interagency Dispatch Center	EXPEDITORS BY LINDALE	ROSS	BUS - CREW CARRIER - EXPEDITORS - 88861		1HVLPUYFKXHA8861	No
Sierra Front Interagency Dispatch Center	EXPEDITORS BY LINDALE	ROSS	TRAILER - HELICOPTER OPS SUPPORT - EXPEDITORS - 89498		1HVLPHH0AGI89498	No

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VIPR Resource Non-Inventory Service Items in ROSS

VIPR resources considered to be service items will not show on the **Resource Status** window in ROSS. They are considered non-inventory service items and cannot be stasured as available or unavailable in ROSS by any user, including vendors using Webstatus.

The following Non-Inventory Service Items **cannot** be stasured and will **not** show up on the ROSS **Resource Status** window:

- Tents
- Service - Porta-Potties
- Service - Handwashing station (portable)
- Service - Mobile Mechanic – (including chainsaw, T1, T2)
- Service - Temporary Tower

Cleaning up Non-Inventory Service Items

1. Navigate to the VIPR DPL URL - <http://www.fs.fed.us/business/incident/dispatch.php>.
2. At the Acquisition Management - VIPR Dispatch Priority Lists (DPL) window complete fields 1-3.
3. Click on Select.
4. Search for the type of Non-Inventory Service Item (see list above).
5. If the publishing date is March 1, 2016 or later, the DPL has been consumed by ROSS.
6. To delete a duplicate, refer to the section [Deleting a Resource](#) on page 9 of this document.

VIPR/ROSS Duplicate Resource Cleanup

Frequently Asked Questions

1. What happens when a ROSS resource that is also a VIPR resource is contracted by a state, BLM, BIA, or other agency?
 - 1.1. That contract could be entered on the Contract screen and the VIPR resource added to that contract. When filling the request in ROSS, the resource would be visible and could be filled from the Contracts/Agreement tab on the Pending Request screen. The provider will show as a Forest Service organization and the Record Source will show as VIPR.
 - 1.2. The agency could fill a request using the VIPR resource by going to the list on the VIPR tab at the Pending Request screen. When doing so, the resource provider will show as a Forest Service organization and the record source will show as VIPR.
 - 1.3. The hand-entered ROSS resource could be deleted or merged and the agency could use the Fill with Agreement function on the Pending Request screen. Filling a request using Fill with Agreement could result in inaccurate availability status for the VIPR resource.
 - 1.4. A hand-entered ROSS resource will result in a duplicate of that resource in the ROSS database. Filling a request with either the ROSS resource or the VIPR resource could result in inaccurate availability status for the unfilled resource.
2. What happens if duplicate resources are not merged or deleted?
 - 2.1. The ROSS database will fill with duplicate resources and will not reflect accurate resource counts. The possibility of filling a request with the incorrect resource in ROSS will increase resulting in potential claims and incorrect historical data.
3. What happens if the wrong resources is merged from ROSS into VIPR?
 - 3.1. Merged resources cannot be unmerged
4. Will the assignment history of a deleted resource be lost?
 - 4.1. No, the assignment history of a deleted resource will always be available from reports
5. Why are VIPR contracts not on the **Contract** window in ROSS anymore?
 - 5.1. If the VIPR contract number was pulled from VIPR into ROSS is the same VIPR contract number that was previously hand entered into the **Contract** window in ROSS, the hand entered contract will be taken over by the VIPR pull. The contract will no longer be visible on the **Contract** window in ROSS. However, the contract is still searchable on the **Search for Resources** window.
6. How do I know my DPL is in my Dispatch Center ROSS?
 - 6.1. Go to the VIPR DPL URL - <http://www.fs.fed.us/business/incident/dispatch.php>.
 - 6.1.1. Look for the DPL. If the published date is March 1, 2016 or later, the resources on that DPL will be available on either the **Fill with VIPR** option (for non-statusable service items) or the VIPR tab (for statusable items) on the **Pending Request** window.