To resolve compatibility issues when using IE and Cognos

1. Start Internet Explorer.
2. On the Command bar, click the Tools button, and then point to Compatibility View Settings.
3. On the Compatibility View Settings dialog box, type nwcg.gov in the Add this website text box, and then click Add.
4. When finished, Internet Explorer refreshes the page and you can navigate through the report folders as expected.

This Quick Reference Card explains how to resolve compatibility view issues between ROSS Reports and Internet Explorer. If ![image](image.png) displays next to the Address bar when accessing ROSS Reports, you will need to turn on Compatibility View for nwcg.gov!

This “Message from webpage” dialog box may display when you open the portal page and navigate through folders in ROSS Reports. This Quick Reference Card resolves this issue. However, if you are still experiencing this error, close all Internet browser windows and then start Internet Explorer again!

Helpdesk: 866-224-7677 [https://iia-hd.peckham-enclave.us/](https://iia-hd.peckham-enclave.us/)
ROSS Website: [https://famit.nwcg.gov/applications/ROSS](https://famit.nwcg.gov/applications/ROSS)