



ROSS Module Summary

Pending Request

Search Incidents

Select Claimed By

Select Dispatch or Host Unit

By Dispatch Unit By Host Unit

Dispatch / Host Unit	Type	Claimed					Unclaimed				
		A	C	E	O	S	A	C	E	O	S
Craig Interagency Dispatch C...	Local	0	0	1	2	0	6	3	17	4	7
Grand Junction Interagency D...	Selection Area	0	0	0	0	0	0	1	0	0	0
Rocky Mountain Area Coordin...	Parent	0	0	0	0	0	0	2	0	0	0

Total - Claimed[A-0 C-0 E-1 O-2 S-0] Unclaimed[A-6 C-6 E-17 O-4 S-7]

Select Incident

Set Filter for Incident Dispatch Unit

Dispatch Unit - Incident Name

Incident Name	Incident #	Claimed					Unclaimed				
		A	C	E	O	S	A	C	E	O	S
Acacia - Academy	CO-KRD-000006	0	0	0	2	0	0	0	2	2	0
Coyote Canyon	CO-CRC-000060	0	0	0	0	0	0	1	4	1	0
Gopher Gulch [CPX]	CO-CRC-000059 [CPX]	0	0	0	0	0	6	1	8	1	4
INDIAN RUN RX	CO-RTF-000019	0	0	0	0	0	0	0	2	0	0
MULE CREEK/MORGAN G...	CO-KRD-000005	0	0	0	0	0	0	0	1	0	3
Teak - Academy	CO-RTF-092817	0	0	1	0	0	0	1	0	0	0

OK Cancel

Figure 1. Search Incidents dialog box



ROSS Module Summary

Pending Request

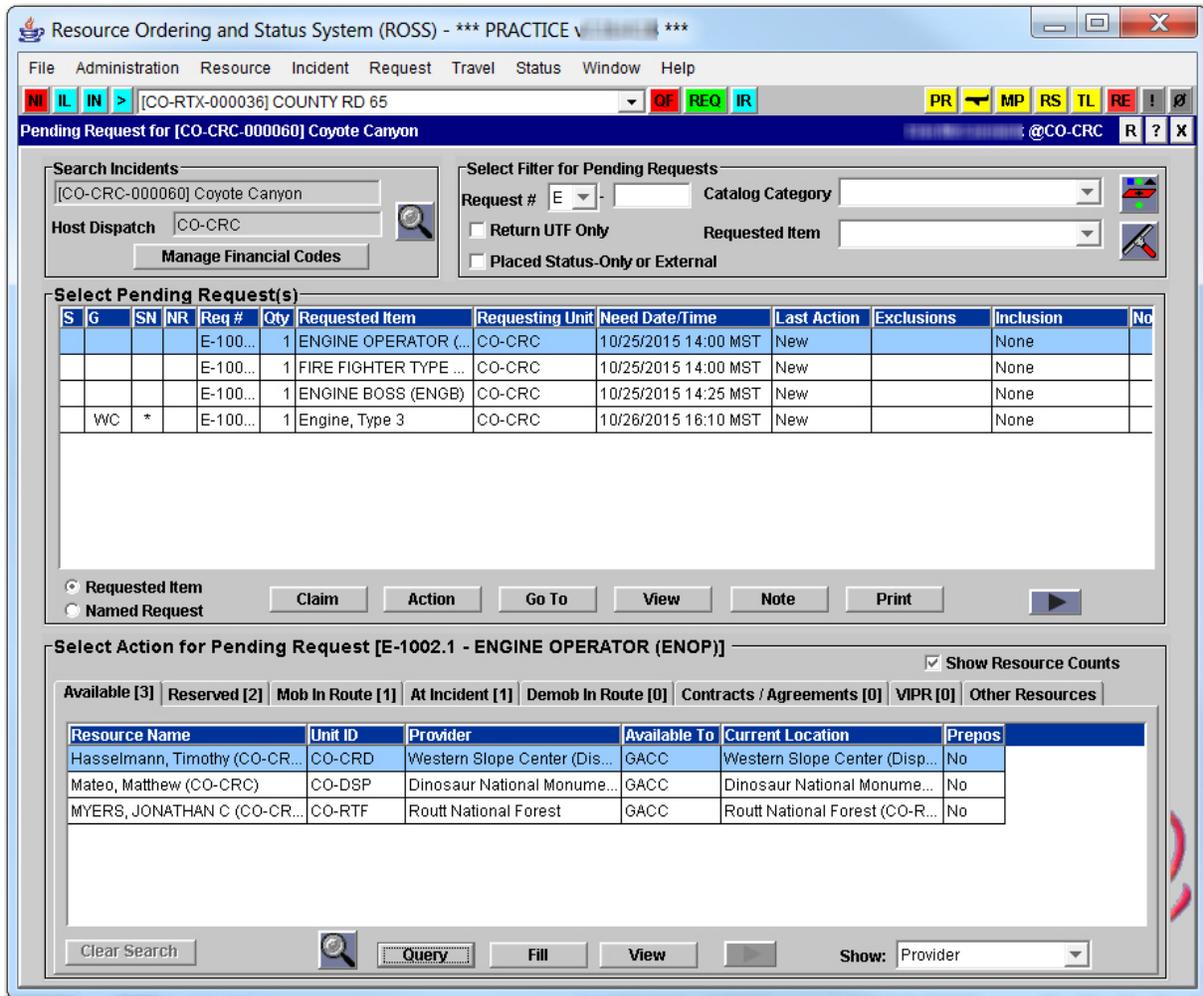


Figure 2. Pending Request screen

Description

The Pending Request module is the heart of the dispatch functions in the ROSS application. It is where dispatchers view and take action on resource requests. The module displays all resource requests that are awaiting action by the logged-on user at their dispatch center and is consistent with the current user's Pending Request Filters. See *Personal Settings module information*. This includes requests for Local, internal and external incidents, as well as Non-Local Incident requests that have been placed by another dispatch center.

Pending requests are viewed for one incident at a time. Dispatchers use the Search Criteria dialog box, as shown in Figure 1, to search for and select an incident to view pending requests. Incidents may be filtered by Dispatch Unit or Incident Name. ROSS displays the number of



ROSS Module Summary

Pending Request

pending requests for each host or incident by catalog, such as aircraft, crews, or equipment. This information helps the dispatcher determine work priorities.

Once the dispatcher selects an incident, ROSS displays the Pending Request module, as shown in Figure 2. Incident requests must be filtered by catalog, such as Overhead, with choices limited to those catalogs that currently have requests needing action. Additional filters may be applied as required. The dispatcher may then view the resources available to fill each request and take action based on the results. ROSS displays Available local, Reserved, Mob in Route, At Incident, Demob in Route, and Contracts/Agreements that meet the request criteria as well as counts of Other Resources that are available within the selection area, such as subordinate and neighborhood dispatch centers.

The Pending Request module is closely related to the Tactical Aviation, Organization, Incident, New Request, Resource Item, Resource Status, Contract, Travel, Incident Resources, Personal Settings, and Request Status modules.

Data Information

Data Element	Data Definition
Select Incident	Displays the name and number of the current selected Incident for viewing Pending Requests. The Search button allows a different Incident to be selected by Host or Dispatch Unit.
Set Filter Criteria for Pending Requests	Requests must be filtered by Catalog, such as Overhead. Additional filters for Catalog Category and Item may be applied as needed. Request number may be used to isolate an individual request.
Select Pending Request(s)	Requests meeting the filter criteria are displayed. An individual Request must be selected for further action. Information displayed includes Request Number, Requested Item, Named Request, Requesting Unit, Need Date/Time, Last Action, Exclusions, Inclusions, Note, Contact, Financial Code/Compact and Claimed By. "S" indicates that the selected Request has Support Request(s). "G" indicates that the selected Request is part of a Group. In addition to the above information, QTY (quantity) is displayed for Service requests. Clicking the right arrow allows the user to view columns that are not visible on the screen.



ROSS Module Summary

Pending Request

Data Element	Data Definition
<i>Claim button</i>	Identifies that the request is claimed by and being worked on by a user. Claiming one or more requests does not prevent other dispatchers from viewing or taking action on them. For each claimed request, ROSS displays the User Name in the "Claimed By" field.
<i>Action button</i>	Operations that may be performed on a Request. These may include Cancel+, UTF+, Cancel/UTF+, Retrieve, Edit+, Add/Edit Supplemental Form, Create Support Request, Add Documentation+, Place Up+, Place External+, Place Status Only+, Fill with New Resource and Fill External, Fill with Requested Item+. "+" actions may be performed on multiple Requests. When "Fill" is chosen for a Supply Service, ROSS displays a dialog box where Purchase Agreement or CWN Contract items may be assigned or a free-text Fill Description entered. The "Fill" option for a TFR or an infrared flight request permits entry of NOTAM information or selection of an aircraft, respectively.
<i>View button</i>	For a selected Request, the user may view Incident, Request, Requesting Unit, or Associated Requests (Supplemental or Subordinate).
<i>Note button</i>	Allows a user to post an informational message to a Request. Choices are <Clear Note>, Check Availability, and Hold Request. For Services, in addition to the above options, Service Request Notes include Local Purchase, Procurement, TFR Sent to ARTCC, and Infrared Flight Request Sent.
<i>Print button</i>	Prints a Resource Order facsimile for the selected Request(s).



ROSS Module Summary

Pending Request

Data Element	Data Definition
Select Action for Pending Request	Displays resources that meet criteria of the selected Request on tabs that indicate resource status, such as Available, Reserved, Mob in Route, At Incident, and Demob in Route. Contracted and resources on agreement are displayed on the Contract/Agreement tab. Resources imported from VIPR with their associated Dispatch Priority List (DPL) are displayed on the VIPR tab. Information displayed may include Resource Name, Agency, Current Location, Contract #, Vendor, Begin & End Dates, and Distance, for aircraft only. The Other Resources tab displays summary counts of resources available within the current Dispatch Unit's selection area, including subordinates.
Search <i>button</i>	Used to alter the results displayed in the Select Action for Pending Request grid. User may search for a resource name, search for resources that do not match features of the item requested or exclude CWN contracted resources. In addition, Overhead requests permit the user to search for resources with a different qualification, to include EFF/AD resources and to include or exclude trainees.
Query <i>button</i>	Used to update the information presented on the tabs.
Fill / Reassign /Action <i>button</i>	The label displayed on this button changes based on the status of the selected resource. Used to assign or reassign a resource to a selected request. Fill actions are performed on resources whose status is Available. Filling with a reserved resource will unfill its original request and generate a new pending request that can be filled or UTF'd. Reassign actions are performed on resources whose status is Mob in Route, At Incident or Demob in Route. The Action button is active for the Other Resources tab and allows request(s) to be Placed+, Placed Up+ or Placed External+.
View <i>button</i>	Allows the dispatcher to view Incident, Request, Resource, Filling Unit, Home Dispatch, Current Dispatch, and Requesting Unit.
Show Resource Counts <i>check box</i>	When checked, displays resource counts on the tabs.