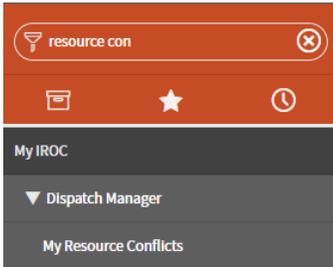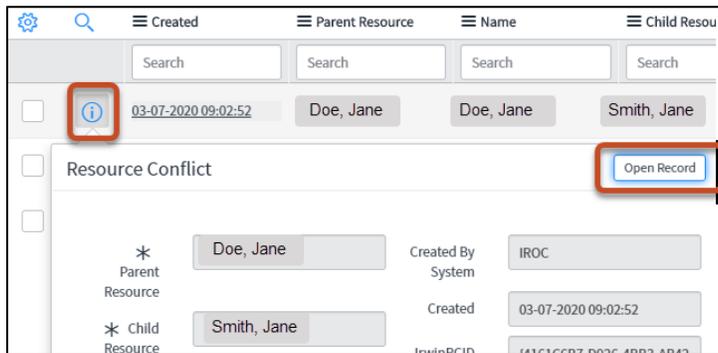# Validating Duplicate Resources

As a dispatch manager, you may come across resources for your organization that need validation due to possible duplication. Follow these steps to resolve the issue.
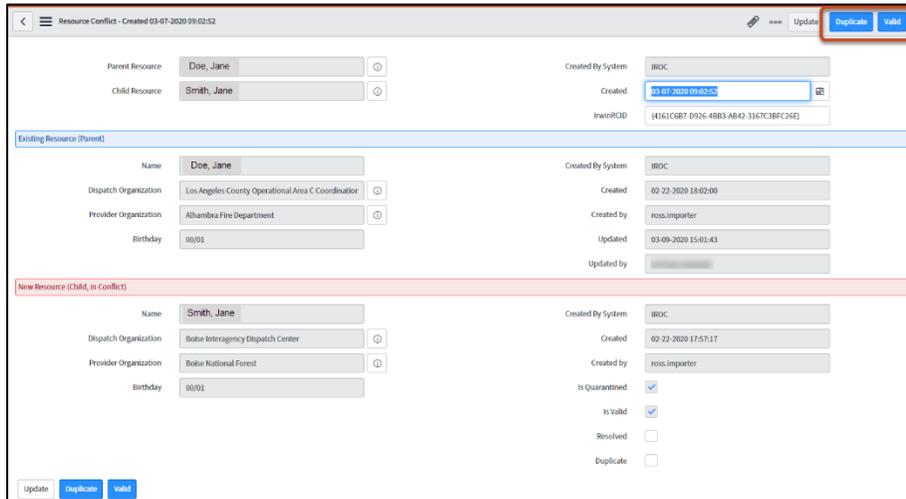
1   In IROC DMT, type "resource conflicts" in the Filter Navigator and click on **My Resource Conflicts**.

2   The list on the right is filtered to show any resources in quarantine. Click the **Information** icon and then **Open Record**.

3   The Resource Conflict screen shows the **Existing Resource (Parent)** and the **New Resource (Child, in Conflict)**.

a   If the child resource is a duplicate, click **Duplicate** to mark it as invalid in the system.

b   If the child resource is valid, click **Valid** to take it out of quarantine and make it available to fill requests.

Notes:

- Items are placed in quarantine if their first name and birth month/day match, if their last name and birth month/day match, or if all of the following match but one: first name, last name, middle name, home dispatch, provider unit, birth month day/year.
- In this example, the two resources have the same first name (Jane) and the same default birth month and day (00/01). Because they have different last names and dispatch organizations, the child resource is not a duplicate of the parent resource. This child resource is valid.