Transferring an Incident

A Dispatch Manager in IROC DMT can transfer an incident to a different organization.

1. To view and transfer incidents from your dispatch center, open the My Dispatch Incidents module in the application navigator.

2. Open the incident you want to transfer by clicking the Information icon for that record and then clicking Open Record.

3. Click the List Controls icon and select Transfer Incident from the menu.
4 Select the receiving dispatch organization in the **To Organization** field. Type ahead or click the **Search** icon for a list of organizations.

5 Click **Submit** to transfer the incident. It is no longer available to your organization.

6 The receiving organization will now have access to the incident. The receiving organization needs to set the **Protecting Unit** and then click update.