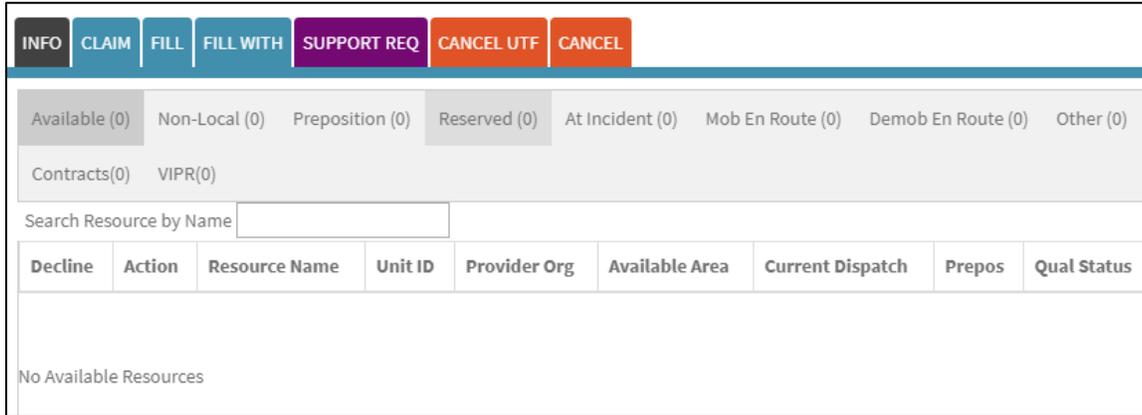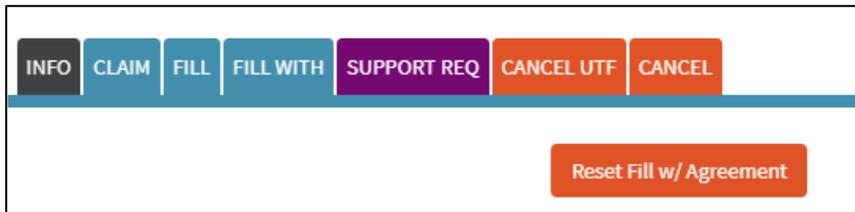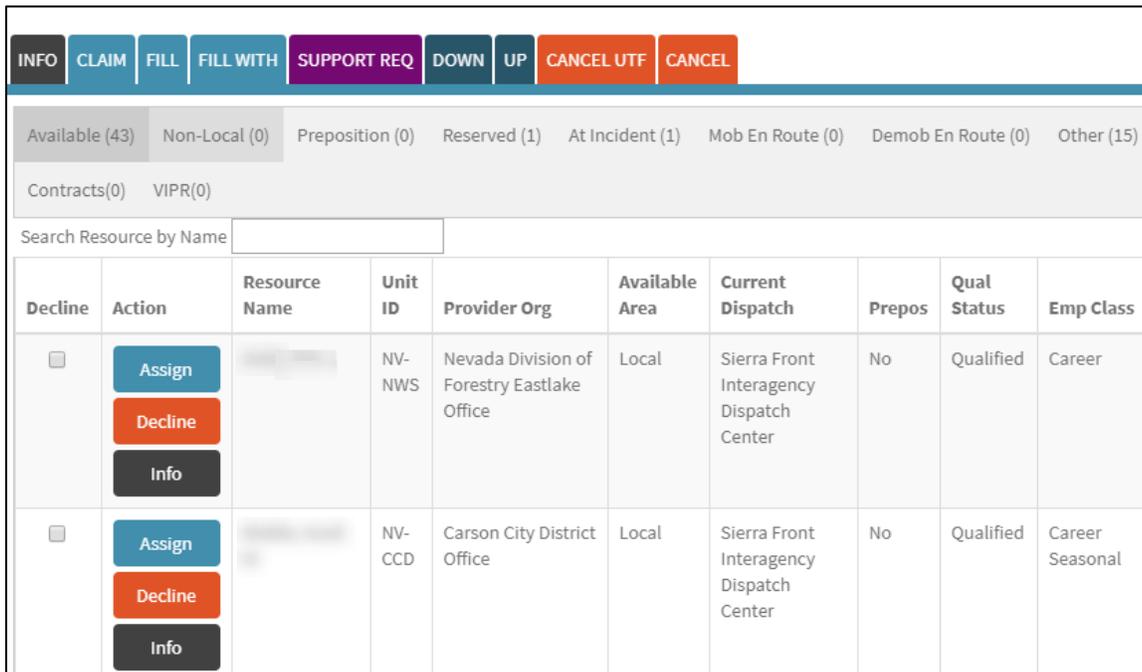# Resetting a Fill With Request

As a dispatcher, if you get to your **Fill** tab and it shows no available resources, this may be because you started the **Fill With** process but then navigated away from the **Fill With** tab. Follow these steps to troubleshoot.

INFO	CLAIM	FILL	FILL WITH	SUPPORT REQ	CANCEL UTF	CANCEL

Available (0)	Non-Local (0)	Preposition (0)	Reserved (0)	At Incident (0)	Mob En Route (0)	Demob En Route (0)	Other (0)

Contracts(0)   VIPR(0)

Search Resource by Name [   ]

Decline	Action	Resource Name	Unit ID	Provider Org	Available Area	Current Dispatch	Prepos	Qual Status

No Available Resources

1   Click on the **Fill With** tab.

2   Click **Reset Fill With…**.

INFO	CLAIM	FILL	FILL WITH	SUPPORT REQ	CANCEL UTF	CANCEL

[Reset Fill w/ Agreement]

3   When you return to the **Fill** tab, all resources should be displayed again.

INFO	CLAIM	FILL	FILL WITH	SUPPORT REQ	DOWN	UP	CANCEL UTF	CANCEL

Available (43)	Non-Local (0)	Preposition (0)	Reserved (1)	At Incident (1)	Mob En Route (0)	Demob En Route (0)	Other (15)

Contracts(0)   VIPR(0)

Search Resource by Name [   ]

Decline	Action	Resource Name	Unit ID	Provider Org	Available Area	Current Dispatch	Prepos	Qual Status	Emp Class
☐	Assign / Decline / Info		NV-NWS	Nevada Division of Forestry Eastlake Office	Local	Sierra Front Interagency Dispatch Center	No	Qualified	Career
☐	Assign / Decline / Info		NV-CCD	Carson City District Office	Local	Sierra Front Interagency Dispatch Center	No	Qualified	Career Seasonal

Note: This fix works for any of the **Fill With** options: EFF/AD, agreement, local purchase, and override.