Resetting a Fill With Request

As a dispatcher, if you get to your Fill tab and it shows no available resources, this may be because you started the Fill With process but then navigated away from the Fill With tab. Follow these steps to troubleshoot.

1. Click on the Fill With tab.
2. Click Reset Fill With....
3. When you return to the Fill tab, all resources should be displayed again.

Note: This fix works for any of the Fill With options: EFF/AD, agreement, local purchase, and override.