

Reassigning Resources

A resource request may be related to one or more subordinate requests. When the state of the parent request changes, this may cause a related change to the subordinate and support requests, depending on state and travel status of the subordinate.

Reassigned support requests will have the same behavior as subordinate requests.

Reassignment Behavior

Any time you reassign a resource from one request to another, the following will happen.

- 1 If the resource is not yet on the incident, mob times will be set as if the resource is on incident at that moment.
 - a If the resource was reserved, the mob start and end will be at the time of reassignment.
 - b If the resource was mob en route, the mob en route end time will be at the time of reassignment.
- 2 The request status on the reassigned-from request will be **reassigned**.
- 3 Pending subordinate and support requests will be cancelled on the reassign-from parent request, and pending requests created on the reassign-to parent request.

Requests will be pending at the reassign-to dispatch organization, except for named requests, which will go to the named resource's dispatch.
- 4 When reassigning a resource not yet at incident on a preposition request, you will receive a warning that the resource will be removed from preposition unless you first set them to **at incident** on the preposition incident.
- 5 If reassignment is cancelled, the resource will return to the previous assignment or preposition.

Subordinate Request and Resource States

If a parent resource is reassigned from incident, the state of its subordinates may change, since the subordinate requests are linked to the parent request. A child request (subordinate or support) will follow the parent request when it gets reassigned.

For example, let's say a parent request is **At Incident**, and there are three active subordinates assigned from a roster on this request. If the parent resource is reassigned from incident, the following state changes will occur.

- **Filled** requests with the resource **Reserved**, **Mob en Route**, or **At Incident** will be **Reassigned** with its parent request.
- **Pending** requests will be **Cancelled**. New pending requests will be created for the reassigned parent request.
- The newly **Reassigned** resources will have status **Reserved** on the reassigned request until they are travelling, at which point they will change status to **Mob en Route**.

Now let's look at a specific example: Parent request E-23 is **At Incident**, and there are three active subordinates assigned from a roster on this request.

Request	Status	Resource
ID-1AX-000013 : E-23.3	Pending	
ID-1AX-000013 : E-23.1	Filled	Hersley, [redacted]
ID-1AX-000013 : E-23.2	At Incident	Bailey, F [redacted]

Close

If parent resource E-23 is reassigned to another incident, the following state changes will occur with the subordinate requests.

- E-23.1 was Filled, MOB en Route. This resource will be **Reassigned** with the parent request.
- E-23.2 was Filled, At Incident. This resource will be **Reassigned** with the parent request.
- E-23.3 was Pending. This request will be **Cancelled**.

Request	Status	Resource
ID-1AX-000013 : E-23.3	Cancelled	
ID-1AX-000013 : E-23.1	Reassigned	Hersley, [redacted]
ID-1AX-000013 : E-23.2	Reassigned	Bailey, F [redacted]

Close