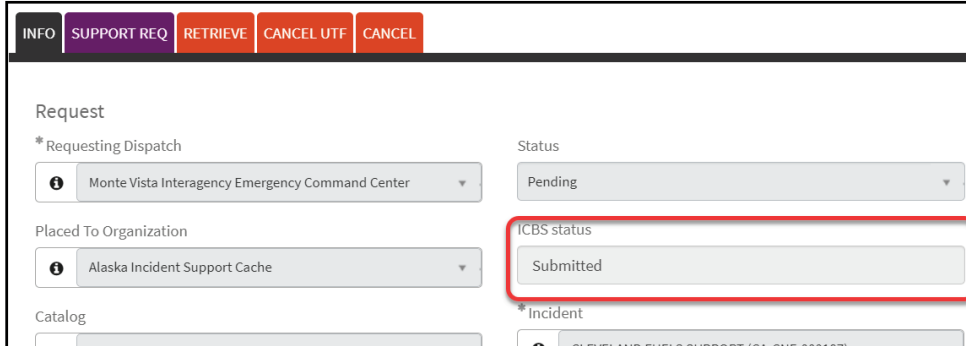


Monitoring Status of an NFES Request

The status of .an NFES supply request placed to cache can be found in the ICBS Status Message in the **Info** tab of the Manage Request screen and in the Request Status list view and accordion view screens. Information related to NFES supplies will **not** be found in the IROC Resources Catalog.

- 1 Note the ICBS status message in the Manage Request and Request List View screens. This message will reflect the status of your order with the cache.



The screenshot shows the 'Manage Request' interface with the following fields:

- Requesting Dispatch:** Monte Vista Interagency Emergency Command Center
- Status:** Pending
- Placed To Organization:** Alaska Incident Support Cache
- ICBS status:** Submitted (highlighted with a red box)
- Incident:** (partially visible)

- a **Submitted** – Request to cache successfully submitted.
- b **Error** – Request to cache was not successful; resubmit order to cache.
- c **Retrieve Requested** – A user clicked the **Retrieve** button for the request; resubmit order to cache.
- d **Retrieve Success** – The **Retrieve** request was successful for this request.
- e **Retrieve Fail** – The **Retrieve** request was not successful; resubmit order to cache.