

## IROC User Roles

IROC is available to a variety of users. User roles are designed to provide you the IROC functionality that you need. Data access may be further limited to activities within your organization.

Role	Description
<b>System Administrator</b>	Limited to the organization that administers IROC to perform systemwide maintenance.
<b>IROC Administrator</b>	Administrative role to maintain and support IROC data, including Tier 2 user support.
<b>Dispatch Manager</b>	Dispatch supervisory role to maintain and support IROC data and the users within their organization.
<b>Selection Area Manager</b>	Dispatch Manager role with the additional ability to manage selection areas.
<b>Dispatcher</b>	Dispatch role to create and maintain incidents and requests and search for resources in IROC Portal.
<b>IMT Ordering Manager</b>	Incident Management Team (IMT) role to view incidents, create requests, and search for resources in IROC Portal.
<b>IMT Roster Manager</b>	Incident Management Team (IMT) role to view incidents, create requests, maintain rosters, and search for resources in IROC Portal.
<b>Read Only</b>	Limited account allows only read-only access to IROC Portal.
<b>Vendor</b>	Vendors can set the status of their resources in IROC.
<b>Government Reps / Supervisor</b>	Resource owners can set the status of their resources in IROC.
<b>Overhead Resource</b>	Personnel who are overhead resources in the IROC Catalog can set their own status and availability.

## Role Access

Dispatcher – In most cases, dispatchers can only manage (edit) records related to their dispatch organization. Most functionality for a dispatcher occurs in IROC Portal.

Application	Functions
<b>IROC Portal</b>	All functions except creating resources.
<b>IROC DMT</b>	
My IROC	View dispatch organizations resources, DPL resources, manage incidents, and requests.
Aviation Hazards	Create and manage aviation hazards.
Incident Complexes	Create and manage incident complexes.
Incidents	Create and manage incidents (including staged and preposition incidents).
Pre-orders	Create and manage pre-orders.
Requests	Create and manage requests, including preposition requests. Create Request file imports. View resource assignments.
Resources	Manage resources.
Rosters	Manage rosters.
Tactical Aviation	Manage tactical aviation resources, requests, and dispatches.

**Dispatch Manager** – In most cases, dispatcher managers can only manage (edit) records related to their dispatch organization.

Application	Functions
<b>IROC Portal</b>	All functions.
<b>IROC DMT</b>	
Dispatch Organizations	Create and manage organization access rules.
Dispatch Incidents	Manage incidents.
Local Resources	Manage resources.
DPLs	Manage dispatch priority lists.
Requests	Manage requests.
Contracts	Create and manage contracts.
Financial Codes	Create and manage financial codes.
Incident Conflicts	Manage incident relationships flagged as conflicts.
Incident Merges	Manage merged incident relationships (also APPROVED and UNAPPROVED)
Locations	Create and manage locations.
Organization Access Rules	Create and manage organization access rules.
Radio Frequencies	Create and manage radio frequencies.
Resource Conflicts	Manage resources flagged as in conflict.
Resource Transfers	Manage resource transfers.
Temporary Locations	Create and manage temporary locations.
Vendor Access	Manage vendor access.
Selection Area Manager	Create and manage selection area masters and affiliations. (requires the dispatch manager user be designated also as a selection manager).
Organization Approvals	Manage IROC access request approvals.
Aviation Hazards	Create and manage aviation hazard records.
Compacts	Manage compacts.
Incident Complex	Create and manage incident complexes.
Incidents	Create and manage incidents, including staged and preposition incidents.
Incident Transfers	Manage incident transfers.
Incident Merges	Manage merged incident relationships.
Resource Merges	Create and manage resource merges.
Notifications	Create and manage notification messages.
Rosters	Manage rosters.
Pre-orders	All Pre-orders
Tactical Aviation	Create and manage tactical aviation resources. Manage tactical aviation requests and aircraft dispatches.
Reports	Create, view, and run reports in IROC DMT.

**IROC Administrator**

Application	Functions
<b>IROC Portal</b>	All functions.
<b>IROC DMT</b>	
Organization Approvals	Manage IROC access request approvals.
Airports	View airports.
Catalog	Create and manage catalog items, view categories, manage configurations and features. View catalogs, create and manage catalog aliases.
Compacts	Create and manage compacts.
Contracts	Create and manage contracts, view, and manage contract resources, view dispatch priority lists.
Financial Codes	View financial codes.
Radio Frequencies	View radio frequencies.
Resource Merges	Create and manage resource merges.
Notifications	Create and manage notification messages.
Reports	Create, view and run reports in IROC DMT.
Locations	Create and manage locations.
Nav aids	View nav aids.
Organization Access Rules	Create and manage organization access rules.
Vendor Access	Manage vendor access.
New Tanker Base	Create new tanker base.
Vendor	Create new vendor.
Organizations	View all organizations.
Caches	View caches.
Government Org (non-dispatch)	View non-dispatch government organizations.
Local Dispatch Org	View local dispatch organizations.
Tanker Base	View and manage tanker bases.
Vendors	View vendors.
Affiliations	Create and manage organization affiliations.
Political Units	Create and manage political unit organizations.
Inactive Organizations	View inactive organizations.
Aircraft Types	Create and manage aircraft types.
Contacts	Create and manage contacts.
Hazard Types	Create and manage hazard types.
Incident Types	Create and manage incident types.
Location Types	Manage location types.
Meridians	Create and manage meridians.

Navaid Types	Create and manage navaid types.
Unit of Issues	Create and manage unit of issues.
Requests	Create and manage requests, including preposition requests. Create Request file imports. View resource assignments.
New Overhead Group Resource	Create new overhead group resource.
New Aircraft Resource	Create new aircraft resource.
Resources	Create and manage resources (all types).
Resource Unavailables	Manage resource unavailable records.
Resource Qualifications	Create and manage resource qualifications.
Resource conflicts	Manage resources flagged as in conflict.
Resource Transfers	Manage resource transfers.
Rosters	Manage rosters.
Selection Area	Create and manage selection area masters and affiliations.
Travel Itineraries	Manage travel itineraries.
Travel legs	Create and manage travel legs.
Other Airports	Create and manage other airports.
Nav aids	Create and manage nav aids.
Integrations	Manage integrations with FAA, ICBS, OIS, VIPR, and IRWIN.
VIPR – DPL Agreement	View DPL Agreement information from VIPR and update records.
Shipping Status	Create and manage shipping status requests.
Tactical Aviation	Create and manage tactical aviation resources. Manage tactical aviation requests and aircraft dispatches.