

Message Board Posts 2011

December 23, 2011 – 1035 MST

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

ROSS PRODUCTION ENVIRONMENT SCHEDULED OUTAGES

1. There will be a scheduled outage of the ROSS Production environment for a security update on January 3, 2012 beginning at 2100 hrs MST and lasting approximately 4 hours. No additional user actions are required following the outage. [Posted 12/23/2011 at 1035 MST]

2. There will be a scheduled outage of the ROSS production environment to perform the annual data archive procedures on January 10, 2012 beginning at 2100 MST and lasting approximately 10 hours. No additional user actions are required following the outage. [Posted 12/23/2011 at 1035 MST]

December 7, 2011 – 1400 MST

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

ROSS PRODUCTION ENVIRONMENT SCHEDULED OUTAGE

1. There will be a scheduled outage of the ROSS Production environment for system maintenance on December 13, 2011 beginning at 2100 hrs MST and lasting approximately 4 hours. No additional user actions are required following the outage. [Posted 12/7/2011 at 1400 MST]

November 8, 2011 – 1620MST

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS PRODUCTION ENVIRONMENT SCHEDULED OUTAGE

1. There will be a scheduled outage of the ROSS Production environment for a security update on November 29, 2011 beginning at 2200 hrs MST and lasting approximately 4 hours. No additional user actions are required following the outage. [Posted 11/8/2011 at 1620 MST]

October 6, 2011 – 0920MDT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

2. ROSS PRODUCTION ENVIRONMENT SCHEDULED OUTAGE

3. ROSS REPORTS UPDATE

1. There will be a scheduled outage of the ROSS Production environment for a security update on October 11, 2011 beginning at 2200 hrs MDT and lasting

approximately 4 hours. No additional user actions are required following the outage. [Posted 10/6/2011 at 0920 MDT]

2. Last night there was a scheduled Cognos outage to correct some security issues which included open access to reports. During the outage, new Cognos settings recommended by IBM were also applied. These new settings apparently created print issues for some users. At approximately 10:20 MDT, the settings were returned to their original values and this appears to have rectified the issue.

However, the security changes still apply and Web Status Only Users will no longer be able to access reports. Access continues to be available to those users with the Basic User Role. [Posted 10/5/2011 at 1335 MDT]

OCTOBER 5, 2011 – 1335MDT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS REPORTS UPDATE

1. Last night there was a scheduled Cognos outage to correct some security issues which included open access to reports. During the outage, new Cognos settings recommended by IBM were also applied. These new settings apparently created print issues for some users. At approximately 10:20 MDT, the settings were returned to their original values and this appears to have rectified the issue.

However, the security changes still apply and Web Status Only Users will no longer be able to access reports. Access continues to be available to those users with the Basic User Role.

September 30, 2011 – 1500MDT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS REPORTS WILL BE UNAVAILABLE

1. ROSS Reports will be unavailable from October 4, 2200 MDT until October 5, 0100 MDT due to maintenance on the Cognos Application.

August 23, 2011 – 1330MDT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. NEW TIME FOR ROSS PRODUCTION ENVIRONMENT SCHEDULED OUTAGE

1. The ROSS Production Environment will be unavailable on August 24, 2011 beginning at 0200 hrs MDT and lasting approximately 3 hours. This outage

replaces the original outage scheduled for 1000 MDT on August 23, 2011. No additional user actions are required following the outage. [Posted 8/23/2011 at 1330MDT]

August 15, 2011 – 1100MDT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS PRODUCTION ENVIRONMENT SCHEDULED OUTAGE

1. There will be a scheduled outage of the ROSS Production environment for a security update on August 23, 2011 beginning at 2200 hrs MDT and lasting approximately 3 hours. No additional user actions are required following the outage. [Posted 8/15/2011 at 1100 MDT]

August 9, 2011 – 01130 MDT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPIC:

1. ROSS PRACTICE REINSTALL

1. Users must uninstall and reinstall ROSS Practice due to the ROSS Practice Environment cutover to new servers. Administrative rights may be necessary to install ROSS Practice. Please go to the ROSS webpage to download the ROSS Practice application. No action is necessary for Citrix users.

August 4, 2011 – 0900MDT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS REPORTS WILL BE UNAVAILABLE

1. ROSS Reports will be unavailable on August 4, 2011 from 2100-2400 MDT due to maintenance on the Cognos Application. [Posted 08/04/2011 at 0900 MDT]

July 29, 2011 – 1250MDT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPIC:

1. ROSS PRACTICE ENVIRONMENT SCHEDULED OUTAGE

There will be a scheduled outage of the ROSS Practice Environment for a cutover to new servers and a data refresh from Production on August 5, 2011 beginning at 0700 hrs MDT and lasting approximately 12 hours. No additional user actions are required following the outage. [Posted 07/29/2011 at 1250 MDT]

July 15, 2011 – 1348MDT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS PRODUCTION ENVIRONMENT SCHEDULED OUTAGE

1. There will be a scheduled outage of the ROSS Production environment for a security update on July 19, 2011 beginning at 2200 hrs MDT and lasting approximately 3 hours. No additional user actions are required following the outage. [Posted 7/15/2011 at 1348 MDT]

June 21, 2011 – 1125MDT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS version 2.14 deployment planned for 6/21/2011

1. ROSS VERSION 2.14 PRODUCTION DEPLOYMENT PLANNED FOR 6/21/2011

The deployment of ROSS 2.14 to the production environment is scheduled for 6/21/2011. The deployment will begin at 2100 MDT and the outage to the production environment is scheduled to last for 7 hours. [posted 06/21/2011 at 1125 MDT]

June 2, 2011 – 1130MDT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS version 2.14 deployment postponed
2. Changes to naming of Reports
3. Changes to the New Request Screen (NFES Supplies)
4. Changes to User Community Reports
5. Practice Data Refresh Schedule for 2011
6. Pre-Orders and NFES Radio items

1. ROSS VERSION 2.14 DEPLOYMENT POSTPONED

Due to increased levels of incident activity the deployment of ROSS version 2.14 scheduled for 6/2/2011 has been postponed. A decision on the revised deployment schedule will be posted on the message board. [Posted 6/2/2011 at 1130 MT]

2. CHANGES TO NAMING OF REPORTS

The current Launch Query Studio link has been renamed to Launch AR Current. [Posted on 5/27/2011 at 1430 MT]

3. CHANGES TO THE NEW REQUEST SCREEN (NFES SUPPLIES)

ROSS will truncate the Shipping Contact Name to 40 Characters from the right (if greater than 40 Characters). ROSS will truncate the Shipping Contact Phone to 20 Characters from the right (if greater than 20 Characters). This change is to match the number of Characters that ICBS allows for these 2 fields. The ROSS User can still enter in more than the Maximum allowed by ICBS, but understand that all NFES requests that have more than what ICBS allows will be truncated. This change will prevent NFES supply Requests from being rejected by ICBS. [Posted 5/10/2011 at 1235 MT]

4. CHANGES TO USER COMMUNITY REPORTS

As part of an ongoing effort to reorganize reports, the ROSS Reports Board is in the process of consolidating many of the reports in the User Community Reports folder that are separated out by Catalog. A Catalog (Aircraft, Crew, Equipment, Overhead, and Supply) filter will be added, thereby turning 5 reports into one. This will impact users who have scheduled any of the affected reports to run automatically, as renaming the reports will result in a broken link for any schedules that use that report. Consequently, these reports will have to be rescheduled before they will run again automatically. This will not impact reports that have been created /modified in Query Studio and saved under a new report name. Some of these changes are already in place. For example, these changes have been implemented in the User Community Reports --> UC ¿ Incidents --> UC Pending Requests folder. The plan is to continue implementing these changes, with a target completion date for the entire effort of June 1st. [Posted 3/11/2011 at 1415 MT]

5. PRACTICE DATA REFRESH SCHEDULE FOR 2011

During 2011, the ROSS Practice data will be updated with a copy from the Production environment on a quarterly basis, according to the following schedule: 4/1, 7/1, 9/30, 12/30. The updates are scheduled to occur on a Friday, beginning at 1300 Mountain Time. ROSS Practice will be unavailable for approximately 5 hours to accomplish each data refresh. If you have ROSS training or practice activities scheduled, please be aware of the dates and times that Practice will be unavailable. [Posted 2/28/2011 at 1455 MT]

6. PRE-ORDERS AND NFES RADIO ITEMS

When ROSS to ICBS ordering was activated in Release 2.13, many communication items previously in the Equipment catalog were moved to the Supply catalog. Because additional (shipping) information is required for any Supply requests that are placed to an ICBS Cache, this will cause issues for any Pre-orders that contain both Supply and non-Supply items. The reason is that when the user clicks on a Pre-order in the New Request screen, ROSS generates requests for all resources defined in the Pre-order. Because NFES Supplies have to have a Shipping Address, Will Pick Up, or Shipping Instructions identified on each request, the user would get an error. ROSS users need to ensure that they remove all NFES Items from Pre-orders that contain items from other catalogs, and create new, separate, Pre-orders for just the NFES Supplies. [Posted 1/20/2011 at 1035 MT]

May 20, 2011 – 1100MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS version 2.14 scheduled for release on 6/3/2011
2. Changes to the New Request Screen (NFES Supplies)
3. Changes to User Community Reports
4. Practice Data Refresh Schedule for 2011

5. Pre-Orders and NFES Radio items

1. ROSS VERSION 2.14 SCHEDULED FOR RELEASE ON 6/3/2011

ROSS version 2.14 is scheduled to be released to the production environment on 6/3/2011. The release notes outlining the new functionality have been posted on the ROSS website (<http://ross.nwcg.gov>). [Posted 5/20/2011 at 1100 MT]

2. CHANGES TO THE NEW REQUEST SCREEN (NFES SUPPLIES)

ROSS will truncate the Shipping Contact Name to 40 Characters from the right (if greater than 40 Characters). ROSS will truncate the Shipping Contact Phone to 20 Characters from the right (if greater than 20 Characters). This change is to match the number of Characters that ICBS allows for these 2 fields. The ROSS User can still enter in more than the Maximum allowed by ICBS, but understand that all NFES requests that have more than what ICBS allows will be truncated. This change will prevent NFES supply Requests from being rejected by ICBS. [Posted 5/10/2011 at 1235 MT]

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when the user clicks on a Pre-order in the New Request screen, ROSS generates requests for all resources defined in the Pre-order. Because NFES Supplies have to have a Shipping Address, Will Pick Up, or Shipping Instructions identified on each request, the user would get an error. ROSS users need to ensure that they remove all NFES Items from Pre-orders that contain items from other catalogs, and create new, separate, Pre-orders for just the NFES Supplies. [Posted 1/20/2011 at 1035 MT]

May 11, 2011 – 0920MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. Changes to the New Request Screen (NFES Supplies)
2. Changes to User Community Reports
3. Practice Data Refresh Schedule for 2011
4. Pre-Orders and NFES Radio items

1. CHANGES TO THE NEW REQUEST SCREEN (NFES SUPPLIES)

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approximately 5 hours to accomplish each data refresh. If you have ROSS training or practice activities scheduled, please be aware of the dates and times that Practice will be unavailable. [Posted 2/28/2011 at 1455 MT]

4. PRE-ORDERS AND NFES RADIO ITEMS

When ROSS to ICBS ordering was activated in Release 2.13, many communication items previously in the Equipment catalog were moved to the Supply catalog. Because additional (shipping) information is required for any Supply requests that are placed to an ICBS Cache, this will cause issues for any Pre-orders that contain both Supply and non-Supply items. The reason is that when the user clicks on a Pre-order in the New Request screen, ROSS generates requests for all resources defined in the Pre-order. Because NFES Supplies have to have a Shipping Address, Will Pick Up, or Shipping Instructions identified on each request, the user would get an error. ROSS users need to ensure that they remove all NFES Items from Pre-orders that contain items from other catalogs, and create new, separate, Pre-orders for just the NFES Supplies. [Posted 1/20/2011 at 1035 MT]

April 25, 2011 – 1510MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. Scheduled ROSS Production Outage 4/26/2011
2. Changes to User Community Reports
3. Practice Data Refresh Schedule for 2011
4. Pre-Orders and NFES Radio items
5. IQSWeb Interface

1. SCHEDULED ROSS PRODUCTION OUTAGE 4/26/2011

There will be a scheduled outage of the ROSS Production environment for security updates on April 26, 2011 beginning at 2400 hrs MDT and lasting for 4 hours. No additional user actions will be required once the system is operational again. [Posted 4/25/2011 at 1510 MT]

2. CHANGES TO USER COMMUNITY REPORTS

As part of an ongoing effort to reorganize reports, the ROSS Reports Board is in the process of consolidating many of the reports in the User Community Reports folder that are separated out by Catalog. A Catalog (Aircraft, Crew, Equipment, Overhead, Supply) filter will be added, thereby turning 5 reports into one. This will impact users who have scheduled any of the affected reports to run automatically, as renaming the reports will result in a broken link for any schedules that use that report. Consequently, these reports will have to be rescheduled before they will run again automatically. This will not impact reports that have been created /modified in Query Studio and saved under a new report name. Some of these changes are already in place. For example, these changes have been implemented in the User Community Reports --> UC ¿ Incidents --> UC Pending Requests folder. The plan is to continue implementing these changes, with a target completion date for the entire effort of June 1st. [Posted 3/11/2011 at 1415 MT]

3. PRACTICE DATA REFRESH SCHEDULE FOR 2011

During 2011, the ROSS Practice data will be updated with a copy from the Production environment on a quarterly basis, according to the following schedule: 4/1, 7/1, 9/30, 12/30. The updates are scheduled to occur on a Friday, beginning at 1300 Mountain Time. ROSS Practice will be unavailable for approximately 5 hours to accomplish each data refresh. If you have ROSS training or practice activities scheduled, please be aware of the dates and times that Practice will be unavailable. [Posted 2/28/2011 at 1455 MT]

4. PRE-ORDERS AND NFES RADIO ITEMS

When ROSS to ICBS ordering was activated in Release 2.13, many communication items previously in the Equipment catalog were moved to the Supply catalog. Because additional (shipping) information is required for any Supply requests that are placed to an ICBS Cache, this will cause issues for any Pre-orders that contain both Supply and non-Supply items. The reason is that when the user clicks on a Pre-order in the New Request screen, ROSS generates requests for all resources defined in the Pre-order. Because NFES Supplies have to have a Shipping Address, Will Pick Up, or Shipping Instructions identified on each request, the user would get an error. ROSS users need to ensure that they remove all NFES Items from Pre-orders that contain items from other catalogs, and create new, separate, Pre-orders for just the NFES Supplies. [Posted 1/20/2011 at 1035 MT]

5. IQSWEB INTERFACE

Once a state has activated the new IQSWeb/ROSS Interface, the IQS Legacy Import into ROSS will not be functional for users and IQSWeb will be used to add / update / and delete all IQS records in ROSS for this State. Available on the ROSS website are two new quick reference cards for Requesting a ROSS Account for IQSWeb Users, and Setting up a ROSS Account for an IQSWeb User. Also, please see the ROSS webpage for the list of States that have completed this migration. [Posted 8/17/2010 at 1444 MT]

March 28, 2011 – 1155MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS Production Outage 3/29/2011
2. Changes to User Community Reports
3. Practice Data Refresh Schedule for 2011
4. Pre-Orders and NFES Radio items
5. IQSWeb Interface

1. ROSS PRODUCTION OUTAGE 3/29/2011

There will be a scheduled outage of the ROSS Production environment to perform security updates on March 29, 2011 beginning at 2200 hrs MT and lasting for 4 hours. No additional user actions will be required once the system is operational again. [Posted 3/28/2011 at 1155 MT]

2. CHANGES TO USER COMMUNITY REPORTS

As part of an ongoing effort to reorganize reports, the ROSS Reports Board is in the process of consolidating many of the reports in the User Community Reports folder that are separated out by Catalog. A Catalog (Aircraft, Crew, Equipment, Overhead, Supply) filter will be added, thereby turning 5 reports into one. This will impact users who have scheduled any of the affected reports to run automatically, as renaming the reports will result in a broken link for any schedules that use that report. Consequently, these reports will have to be rescheduled before they will run again automatically. This will not impact reports that have been created/modified in Query Studio and saved under a new report name. Some of these changes are already in place. For example, these changes have been implemented in the User Community Reports --> UC – Incidents -->UC Pending Requests folder. The plan is to continue implementing these changes, with a target completion date for the entire effort of June 1st. [Posted 3/11/2011 at 1455 MT]

3. PRACTICE DATA REFRESH SCHEDULE FOR 2011

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March 11, 2011 – 1415MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. Changes to User Community Reports
2. Practice Data Refresh Schedule for 2011
3. Pre-Orders and NFES Radio items
4. IQSWeb Interface

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2. PRACTICE DATA REFRESH SCHEDULE FOR 2011

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February 28, 2011 – 1455MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. Practice Data Refresh Schedule for 2011
2. Pre-Orders and NFES Radio items
3. Renewing User Account Security for 2011
4. IQSWeb Interface

1. PRACTICE DATA REFRESH SCHEDULE FOR 2011

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3. RENEWING USER ACCOUNT SECURITY FOR 2011

With the start of the new year, it's time to remind everyone to update their security requirements. Each person with a ROSS User account must read and sign the Rules of Behavior, and the center that manages their account must keep a copy on file. Non-government employees also are required to complete the Annual Security Training. [Posted 1/5/2011 at 1405 MT]

4. IQSWEB INTERFACE

Once a state has activated the new IQSWeb/ROSS interface, the IQS Legacy Import into ROSS will not be functional for users and IQSWeb will be used to add / update / and delete all IQS records in ROSS for this State. Available on the ROSS website are two new quick reference cards for Requesting a ROSS Account for IQSWeb Users, and Setting up a ROSS Account for an IQSWeb User. Also, please see the ROSS webpage for the list of States that have completed this migration. [Posted 8/17/2010 at 1444 MT]

February 2, 2011 – 0825MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. Practice Outage on 2/4/11
2. Pre-Orders and NFES Radio items
3. Renewing User Account Security for 2011
4. IQSWeb Interface

1. ROSS PRACTICE OUTAGE

There will be an outage on ROSS Practice on Friday, 2/4/11, in order for the data to be refreshed with a current copy of Production data. The outage will begin at 0830 MT and last approximately 5 hours. [Posted 2/2/11 at 0825 MT]

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ROSS website are two new quick reference cards for Requesting a ROSS Account for IQSWeb Users, and Setting up a ROSS Account for an IQSWeb User. Also, please see the ROSS webpage for the list of States that have completed this migration. [Posted 8/17/2010 at 1444 MT]

January 30, 2011 – 2117MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. Pre-Orders and NFES Radio items
2. Renewing User Account Security for 2011
3. IQSWeb Interface

1. PRE-ORDERS AND NFES RADIO ITEMS

When ROSS to ICBS ordering was activated in Release 2.13, many communication items previously in the Equipment catalog were moved to the Supply catalog. Because additional (shipping) information is required for any Supply requests that are placed to an ICBS Cache, this will cause issues for any Pre-orders that contain both Supply and non-Supply items. The reason is that when the user clicks on a Pre-order in the New Request screen, ROSS generates requests for all resources defined in the Pre-order. Because NFES Supplies have to have a Shipping Address, Will Pick Up, or Shipping Instructions identified on each request, the user would get an error. ROSS users need to ensure that they remove all NFES Items from Pre-orders that contain items from other catalogs, and create new, separate, Pre-orders for just the NFES Supplies. [Posted 1/20/2011 at 1035]

2. USER ACCOUNT SECURITY

With the start of the new year, it's time to remind everyone to update their security requirements. Each person with a ROSS User account must read and sign the Rules of Behavior, and the center that manages their account must keep a copy on file. Non-government employees are also required to complete the annual Security Training. [Posted 1/5/2011 at 1405 MT]

3. IQSWEB INTERFACE

Once a state has activated the new IQSWeb/ROSS Interface, the IQS Legacy Import into ROSS will not be functional for users and IQSWeb will be used to add / update / and delete all IQS records in ROSS for this State. Available on the ROSS website are two new quick reference cards for Requesting a ROSS Account for IQSWeb Users, and Setting up a ROSS Account for an IQSWeb User. Also, please see the ROSS webpage for the list of States that have completed this migration. [Posted 8/17/2010 at 1444 MT]

January 26, 2011 – 0906MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS Outage on 1/27
2. Pre-Orders and NFES Radio items
3. Renewing User Account Security for 2011
4. IQSWeb Interface

1. ROSS OUTAGE ON 1/27

Production will be unavailable from 2100 hours MT until approximately 2400 hours MT to change the database password. This a monthly requirement (generally planned for the last Tuesday of each month--notification will be sent each time there will be an outage). [Posted 1/26/2011 at 0906 MT]

2. PRE-ORDERS AND NFES RADIO ITEMS

When ROSS to ICBS ordering was activated in Release 2.13, many communication items previously in the Equipment catalog were moved to the Supply catalog. Because additional (shipping) information is required for any Supply requests that are placed to an ICBS Cache, this will cause issues for any Pre-orders that contain both Supply and non-Supply items. The reason is that when the user clicks on a Pre-order in the New Request screen, ROSS generates requests for all resources defined in the Pre-order. Because NFES Supplies have to have a Shipping Address, Will Pick Up, or Shipping Instructions identified on each request, the user would get an error. ROSS users need to ensure that they remove all NFES Items from Pre-orders that contain items from other catalogs, and create new, separate, Pre-orders for just the NFES Supplies. [Posted 1/20/2011 at 1035]

3. USER ACCOUNT SECURITY

With the start of the new year, it's time to remind everyone to update their security requirements. Each person with a ROSS User account must read and sign the Rules of Behavior, and the center that manages their account must keep a copy on file. Non-government employees are also required to complete the annual Security Training. [Posted 1/5/2011 at 1405 MT]

4. IQSWEB INTERFACE

Once a state has activated the new IQSWeb/ROSS Interface, the IQS Legacy Import into ROSS will not be functional for users and IQSWeb will be used to add / update / and delete all IQS records in ROSS for this State. Available on the ROSS website are two new quick reference cards for Requesting a ROSS Account for IQSWeb Users, and Setting up a ROSS Account for an IQSWeb User. Also, please see the ROSS webpage for the list of States that have completed this migration. [Posted 8/17/2010 at 1444 MT]

January 25, 2011 – 1148MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. Upcoming ROSS Outages - correction
2. Pre-Orders and NFES Radio items

3. Renewing User Account Security for 2011
4. IQSWeb Interface

1. UPCOMING ROSS OUTAGES

1/25--Migration to the new Storage Area Network. This outage will last from 2000 hours MT until approximately 0600 MT on 1/26 and also includes a ROSS certificate update. 1/27--Database password change. The outage will last from 2100 hours MT until approximately 2400 hours MT. This a monthly requirement (generally planned for the last Tuesday of each month--notification will be sent each time there will be an outage). [Posted 1/25/2011 at 1148 MT]

2. PRE-ORDERS AND NFES RADIO ITEMS

When ROSS to ICBS ordering was activated in Release 2.13, many communication items previously in the Equipment catalog were moved to the Supply catalog. Because additional (shipping) information is required for any Supply requests that are placed to an ICBS Cache, this will cause issues for any Pre-orders that contain both Supply and non-Supply items. The reason is that when the user clicks on a Pre-order in the New Request screen, ROSS generates requests for all resources defined in the Pre-order. Because NFES Supplies have to have a Shipping Address, Will Pick Up, or Shipping Instructions identified on each request, the user would get an error. ROSS users need to ensure that they remove all NFES Items from Pre-orders that contain items from other catalogs, and create new, separate, Pre-orders for just the NFES Supplies. [Posted 1/20/2011 at 1035]

3. USER ACCOUNT SECURITY

With the start of the new year, it's time to remind everyone to update their security requirements. Each person with a ROSS User account must read and sign the Rules of Behavior, and the center that manages their account must keep a copy on file. Non-government employees are also required to complete the annual Security Training. [Posted 1/5/2011 at 1405 MT]

4. IQSWEB INTERFACE

Once a state has activated the new IQSWeb/ROSS Interface, the IQS Legacy Import into ROSS will not be functional for users and IQSWeb will be used to add / update / and delete all IQS records in ROSS for this State. Available on the ROSS website are two new quick reference cards for Requesting a ROSS Account for IQSWeb Users, and Setting up a ROSS Account for an IQSWeb User. Also, please see the ROSS webpage for the list of States that have completed this migration. [Posted 8/17/2010 at 1444 MT]

January 24, 2011 – 1937MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. Upcoming ROSS Outages
2. Pre-Orders and NFES Radio items
3. Renewing User Account Security for 2011

4. IQSWeb Interface

1. UPCOMING ROSS OUTAGES

1/25—Migration to the new Storage Area Network. This outage will last from 2100 hours MT until approximately 0700 MT on 1/26 and also includes a ROSS certificate update. 1/27—Database password change. The outage will last from 2100 hours MT until approximately 2400 hours MT. This a monthly requirement (generally planned for the last Tuesday of each month--notification will be sent each time there will be an outage). [Posted 1/24/2011 at 1937 MT]

2. PRE-ORDERS AND NFES RADIO ITEMS

When ROSS to ICBS ordering was activated in Release 2.13, many communication items previously in the Equipment catalog were moved to the Supply catalog. Because additional (shipping) information is required for any Supply requests that are placed to an ICBS Cache, this will cause issues for any Pre-orders that contain both Supply and non-Supply items. The reason is that when the user clicks on a Pre-order in the New Request screen, ROSS generates requests for all resources defined in the Pre-order. Because NFES Supplies have to have a Shipping Address, Will Pick Up, or Shipping Instructions identified on each request, the user would get an error. ROSS users need to ensure that they remove all NFES Items from Pre-orders that contain items from other catalogs, and create new, separate, Pre-orders for just the NFES Supplies. [Posted 1/20/2011 at 1035]

3. USER ACCOUNT SECURITY

With the start of the new year, it's time to remind everyone to update their security requirements. Each person with a ROSS User account must read and sign the Rules of Behavior, and the center that manages their account must keep a copy on file. Non-government employees are also required to complete the annual Security Training. [Posted 1/5/2011 at 1405 MT]

4. IQSWEB INTERFACE

Once a state has activated the new IQSWeb/ROSS Interface, the IQS Legacy Import into ROSS will not be functional for users and IQSWeb will be used to add / update / and delete all IQS records in ROSS for this State. Available on the ROSS website are two new quick reference cards for Requesting a ROSS Account for IQSWeb Users, and Setting up a ROSS Account for an IQSWeb User. Also, please see the ROSS webpage for the list of States that have completed this migration. [Posted 8/17/2010 at 1444 MT]

January 21, 2011 – 0727MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. Pre-Orders and NFES Radio items
2. Renewing User Account Security for 2011
3. IQSWeb Interface

1. PRE-ORDERS AND NFES RADIO ITEMS

When ROSS to ICBS ordering was activated in Release 2.13, many communication items previously in the Equipment catalog were moved to the Supply catalog. Because additional (shipping) information is required for any Supply requests that are placed to an ICBS Cache, this will cause issues for any Pre-orders that contain both Supply and non-Supply items. The reason is that when the user clicks on a Pre-order in the New Request screen, ROSS generates requests for all resources defined in the Pre-order. Because NFES Supplies have to have a Shipping Address, Will Pick Up, or Shipping Instructions identified on each request, the user would get an error. ROSS users need to ensure that they remove all NFES Items from Pre-orders that contain items from other catalogs, and create new, separate, Pre-orders for just the NFES Supplies. [Posted 1/20/2011 at 1035]

2. USER ACCOUNT SECURITY

With the start of the new year, it's time to remind everyone to update their security requirements. Each person with a ROSS User account must read and sign the Rules of Behavior, and the center that manages their account must keep a copy on file. Non-government employees are also required to complete the annual Security Training. [Posted 1/5/2011 at 1405 MT]

3. IQSWEB INTERFACE

Once a state has activated the new IQSWeb/ROSS Interface, the IQS Legacy Import into ROSS will not be functional for users and IQSWeb will be used to add / update / and delete all IQS records in ROSS for this State. Available on the ROSS website are two new quick reference cards for Requesting a ROSS Account for IQSWeb Users, and Setting up a ROSS Account for an IQSWeb User. Also, please see the ROSS webpage for the list of States that have completed this migration. [Posted 8/17/2010 at 1444 MT]

January 20, 2011 – 1035MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS production outage on 1/20/2011
2. Pre-Orders and NFES Radio items
3. Renewing User Account Security for 2011
4. IQSWeb Interface

1. ROSS PRODUCTION OUTAGE ON 1/20/2011

ROSS Production will be unavailable from 2100 hours MT tonight until approximately 2400 hours MT to deploy an emergency bug fix which corrects a problem with the clearinghouse. If a record (ROSS, IQCS or IQS) had something in the middle name field and the provider was changed, the record locked up and got out of sync. This EBF will fix this issue.
[Posted 1/20/2011 at 1040 MT]

2. PRE-ORDERS AND NFES RADIO ITEMS

When ROSS to ICBS ordering was activated in Release 2.13, many communication items previously in the Equipment catalog were moved to the Supply catalog. Because additional (shipping) information is required for any Supply requests that are placed to an ICBS Cache, this will cause issues for any Pre-orders that contain both Supply and non-Supply items. The reason is that when the user clicks on a Pre-order in the New Request screen, ROSS generates requests for all resources defined in the Pre-order. Because NFES Supplies have to have a Shipping Address, Will Pick Up, or Shipping Instructions identified on each request, the user would get an error. ROSS users need to ensure that they remove all NFES Items from Pre-orders that contain items from other catalogs, and create new, separate, Pre-orders for just the NFES Supplies. [Posted 1/20/2011 at 1035]

3. USER ACCOUNT SECURITY

With the start of the new year, it's time to remind everyone to update their security requirements. Each person with a ROSS User account must read and sign the Rules of Behavior, and the center that manages their account must keep a copy on file. Non-government employees are also required to complete the annual Security Training. [Posted 1/5/2011 at 1405 MT]

4. IQSWEB INTERFACE

Once a state has activated the new IQSWeb/ROSS Interface, the IQS Legacy Import into ROSS will not be functional for users and IQSWeb will be used to add / update / and delete all IQS records in ROSS for this State. Available on the ROSS website are two new quick reference cards for Requesting a ROSS Account for IQSWeb Users, and Setting up a ROSS Account for an IQSWeb User. Also, please see the ROSS webpage for the list of States that have completed this migration. [Posted 8/17/2010 at 1444 MT]

January 11, 2011 – 1140MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS production outage scheduled for annual data archive 1/13/2011
2. Renewing User Account Security for 2011
3. IQSWeb Interface

1. An outage of the ROSS production system is scheduled for Thursday night to perform the annual data archive procedures. It will begin 1/13/2011 at 2100 MST and last for 10 hours. When the system is operational again no additional user actions will be required to use ROSS. [Posted 1/11/2011 at 1140 MT]

3. IQSWEB INTERFACE

Once a state has activated the new IQSWeb/ROSS Interface, the IQS Legacy Import into ROSS will not be functional for users and IQSWeb will be used to add / update / and delete all IQS records in ROSS for this State. Available on the ROSS website are two new quick reference cards for Requesting a ROSS Account for IQSWeb Users, and Setting up a ROSS Account for an IQSWeb User. Also,

please see the ROSS webpage for the list of States that have completed this migration. [Posted 8/17/2010 at 1444 MT]

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