Message Board Posts 2009

December 30, 2009 - 0753MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS
1. Catalog Item Removed
2. Import Disabled

1. CATALOG ITEM REMOVED

Kit, ATMU (NFES 001836) is no longer a valid NFES item and has been removed from the ROSS catalog. The qualification has also has been removed from any resource items that previously held it. [Posted 12/30/2009 at 0753 MT]

2. IMPORT DISABLED

Import was disabled for IQS and EQS on December 18th and will be re-enabled in January after the annual archive and deployment of version 2.11.1. As part of the archive procedure, all IQS resources in ROSS that do not have a GUID will be deleted. For more information about IQS v6.0 go to http://www.vdatasys.com/iqs/. [Updated 12/302009 at 0753 MT]

December 15, 2009 – 1045MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS
1. Non-FS ROSS Access through Citrix
2. Import Disabled on December 18th
3. IQS Person IDs To Be Removed
4. New Catalog Items Added

1. NON-FS ROSS ACCESS THROUGH CITRIX

Please be aware that ROSS Production and Practice will not be available through Citrix December 15, 2009 for approximately one hour starting at 1930 MT while patches are applied to the Citrix servers. During this time ROSS should be accessed through the desktop icon and not via the Forest Service Citrix site. [Posted on 12/14/2009 at 1157M]

2. IMPORT DISABLED ON DECEMBER 18TH

Before December 18th all valid IQS resources should be re-imported using IQS v6.0 which includes functionality for generating a globally unique identifier (GUID). Import will be disabled for IQS and EQS on December 18th and re-enabled in January after the annual archive and deployment of version 2.11.1. As part of the archive procedure, all IQS resources in ROSS that do not have a GUID will be deleted. For more information about IQS v6.0 go to http://www.vdatasys.com/iqs/. [Posted 12/15/2009 at 1045 MT]

3. IQS PERSON IDs TO BE REMOVED

In order to comply with restrictions on the storage of personally identifiable information (PII), the nine-digit Person ID for IQS resources will be removed from the ROSS database on Friday December 18th, 2009. To accomplish this the import of IQS and EQS resources will be disabled. The import will be re-enabled when ROSS 2.11.1 is deployed in January 2010. Version 2.11.1 will prevent the re-introduction of Person ID and will accept imports only from IQS v6.0 and IQSweb v1.0 Imports from IQS v5.0 will be permanently disabled. [Updated 12/15/2009 at 1045 MT]

4. NEW CATALOG ITEMS ADDED
The following items have been added to the Overhead-->Positions catalog:
    Helicopter Cargo Letdown Spotter (HCLS)
    Helicopter Cargo Letdown Check Spotter (HCCS)
[Posted 12/15/2009 at 1045M]

December 15, 2009 – 1047MT
PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS
1. Non-FS ROSS Access through Citrix
2. Data Refresh Schedule

1. NON-FS ROSS ACCESS THROUGH CITRIX
Please be aware that ROSS Production and Practice will not be available through Citrix December 15, 2009 for approximately one hour starting at 1930 MT while patches are applied to the Citrix servers. During this time ROSS should be accessed through the desktop icon and not via the Forest Service Citrix site.
[Posted on 12/14/2009 at 1157M]

2. DATA REFRESH SCHEDULE
Practice will be updated with a copy of Production data on the 1st and 15th of every month. The outage to accomplish these updates will begin at 1900 MT.
[Posted 12/15/2009 at 1047 MT]

December 14, 2009 – 1157MT
PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS
1. Non-FS ROSS Access through Citrix
2. Deadline for Re-Importing IQS Resources
3. IQS Person IDs To Be Removed

1. NON-FS ROSS ACCESS THROUGH CITRIX
Please be aware that ROSS Production and Practice will not be available through Citrix December 15, 2009 for approximately one hour starting at 1930 MT while patches are applied to the Citrix servers. During this time ROSS should be accessed through the desktop icon and not via the Forest Service Citrix site.
[Posted on 12/14/2009 at 1157M]

2. DEADLINE FOR RE-IMPORTING IQS RESOURCES
By December 18th all valid IQS resources must be re-imported using IQS v6.0
which includes functionality for generating a globally unique identifier (GUID).
When the ROSS / IQS interface is deployed (after the states have implemented
IQSweb) all IQS resources in ROSS that do not have a GUID will be deleted.
Failure to re-import from IQS v6.0 prior to the December 18th cut-off will result
in creation of duplicate resources for subsequent imports. For more information
about IQS v6.0 go to http://www.vdatasys.com/iqs/. [Posted 10/07/2009 at
1240]

3. IQS PERSON IDs TO BE REMOVED
In order to comply with restrictions on the storage of personally identifiable
information (PII), the nine-digit Person ID for IQS resources must be removed
from the ROSS database by December 31st, 2009. To accomplish this the import
of IQS resources will be disabled on December 18th. The import will be re-
enabled when ROSS 2.11.1 is deployed in January 2010. Version 2.11.1 will
prevent the re-introduction of Person ID and will accept imports only from IQS
v6.0 and IQSweb v1.0 Imports from IQS v5.0 will be permanently disabled.
[Posted 10/07/2009 at 1240]

December 2, 2009 – 0916MT
PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING
TOPICS
1. Deadline for Re-Importing IQS Resources
2. IQS Person IDs To Be Removed

1. DEADLINE FOR RE-IMPORTING IQS RESOURCES
By December 18th all valid IQS resources must be re-imported using IQS v6.0
which includes functionality for generating a globally unique identifier (GUID).
When the ROSS / IQS interface is deployed (after the states have implemented
IQSweb) all IQS resources in ROSS that do not have a GUID will be deleted.
Failure to re-import from IQS v6.0 prior to the December 18th cut-off will result
in creation of duplicate resources for subsequent imports. For more information
about IQS v6.0 go to http://www.vdatasys.com/iqs/. [Posted 10/07/2009 at
1240]

2. IQS PERSON IDs TO BE REMOVED
In order to comply with restrictions on the storage of personally identifiable
information (PII), the nine-digit Person ID for IQS resources must be removed
from the ROSS database by December 31st, 2009. To accomplish this the import
of IQS resources will be disabled on December 18th. The import will be re-
enabled when ROSS 2.11.1 is deployed in January 2010. Version 2.11.1 will
prevent the re-introduction of Person ID and will accept imports only from IQS
v6.0 and IQSweb v1.0 Imports from IQS v5.0 will be permanently disabled.
[Posted 10/07/2009 at 1240]

October 16, 2009 - 1520MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING
TOPICS
1. Version 2.11 Deployment on October 20
2. Version 2.11 Release Notes Posted
3. Deadline for Re-Importing IQS Resources
4. IQS Person IDs To Be Removed

1. VERSION 2.11 DEPLOYMENT ON OCTOBER 20
Version 2.11 is scheduled to be deployed overnight on Tuesday October 20. ROSS
Production will be unavailable beginning at 2200 MT. The deployment is
expected to last approximately 8 hours. No install will be necessary for users who
access ROSS via Citrix or BLM users (if their system administrator uses an
installer). All other users must uninstall version 2.10 then download and install
version 2.11. [Updated 10/16/2009 at 1520M]

2. VERSION 2.11 RELEASE NOTES POSTED
The Release Notes for version 2.11 are available on the ROSS web site
(http://ross.nwcg.gov). Select Release Notices from the lefthand pane and look
for *Version 2.11*. This version includes changes to Add Subordinate, Cancel
Release, Qualification Import, User Account screen and Reports. [Posted
10/16/2009 at 1520M]

3. DEADLINE FOR RE-IMPORTING IQS RESOURCES
By December 18th all valid IQS resources must be re-imported using IQS v6.0
which includes functionality for generating a globally unique identifier (GUID).
When the ROSS / IQS interface is deployed (after the states have implemented
IQSweb) all IQS resources in ROSS that do not have a GUID will be deleted.
Failure to re-import from IQS v6.0 prior to the December 18th cut-off will result
in creation of duplicate resources for subsequent imports. For more information
about IQS v6.0 go to http://www.vdatasys.com/iqs/. [Posted 10/07/2009 at
1240]

4. IQS PERSON IDs TO BE REMOVED
In order to comply with restrictions on the storage of personally identifiable
information (PII), the nine-digit Person ID for IQS resources must be removed
from the ROSS database by December 31st, 2009. To accomplish this the import
of IQS resources will be disabled on December 18th. The import will be re-
enabled when ROSS 2.11.1 is deployed in January 2010. Version 2.11.1 will
prevent the re-introduction of Person ID and will accept imports only from IQS
v6.0 and IQSweb v1.0 Imports from IQS v5.0 will be permanently disabled.
[Posted 10/07/2009 at 1240]

October 15, 2009 – 0713MT
PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING
TOPICS
1. Version 2.11 Deployment on October 20
2. Version 2.11 Highlights Updated

3. Deadline for Re-Importing IQS Resources
4. IQS Person IDs To Be Removed

1. VERSION 2.11 DEPLOYMENT ON OCTOBER 20
Version 2.11 is scheduled to be deployed overnight on Tuesday October 20. No action will be necessary for users who access ROSS via Citrix or BLM users (if their system administrator uses an installer). All other users must uninstall version 2.10 then download and install version 2.11. Additional information will be provided prior to deployment. [Posted 10/15/2009 at 0713M]

2. VERSION 2.11 HIGHLIGHTS UPDATED
An updated two page summary of the functionality included in this upcoming version has been posted on the ROSS web page (http://ross.nwcg.gov). The change was to provide additional information in the Qualifications Import section. Version 2.11 is currently scheduled to be released in late October. [Posted 9/8/2009 at 1010M]

3. DEADLINE FOR RE-IMPORTING IQS RESOURCES
By December 18th all valid IQS resources must be re-imported using IQS v6.0 which includes functionality for generating a globally unique identifier (GUID). When the ROSS / IQS interface is deployed (after the states have implemented IQSweb) all IQS resources in ROSS that do not have a GUID will be deleted. Failure to re-import from IQS v6.0 prior to the December 18th cut-off will result in creation of duplicate resources for subsequent imports. For more information about IQS v6.0 go to http://www.vdatasys.com/iqs/. [Posted 10/07/2009 at 1240]

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In order to comply with restrictions on the storage of personally identifiable information (PII), the nine-digit Person ID for IQS resources must be removed from the ROSS database by December 31st, 2009. To accomplish this the import of IQS resources will be disabled on December 18th. The import will be re-enabled when ROSS 2.11.1 is deployed in January 2010. Version 2.11.1 will prevent the re-introduction of Person ID and will accept imports only from IQS v6.0 and IQSweb v1.0 Imports from IQS v5.0 will be permanently disabled. [Posted 10/07/2009 at 1240]

October 9, 2009 – 0800MT
PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS
1. Version 2.11 Highlights Updated
2. Deadline for Re-Importing IQS Resources
3. IQS Person IDs To Be Removed
4. CAD users and Password Reset Service (PRS) Information

1. VERSION 2.11 HIGHLIGHTS UPDATED

An updated two page summary of the functionality included in this upcoming version has been posted on the ROSS web page (http://ross.nwcg.gov). The change was to provide additional information in the Qualifications Import section. Version 2.11 is currently scheduled to be released in late October. [Posted 9/8/2009 at 1010M]

2. DEADLINE FOR RE-IMPORTING IQS RESOURCES
By December 18th all valid IQS resources must be re-imported using IQS v6.0 which includes functionality for generating a globally unique identifier (GUID). When the ROSS / IQS interface is deployed (after the states have implemented IQSweb) all IQS resources in ROSS that do not have a GUID will be deleted. Failure to re-import from IQS v6.0 prior to the December 18th cut-off will result in creation of duplicate resources for subsequent imports. For more information about IQS v6.0 go to http://www.vdatasys.com/iqs/. [Posted 10/07/2009 at 1240]

3. IQS PERSON IDs TO BE REMOVED
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4. CAD USERS AND PASSWORD RESET SERVICE (PRS) INFORMATION
PRS was developed mainly for vendor/contract personnel to change their passwords without contacting their dispatch office; however, anyone with a ROSS account can use it. PLEASE NOTE: PRS does not send notifications to CAD when a password has changed so CAD users should not use the PRS functionality. [Posted 8/13/2009 at 0858M]

October 8, 2009 – 1315MT
PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS
1. Maintenance scheduled for 10/8
2. Version 2.11 Highlights Updated
3. Deadline for Re-Importing IQS Resources
4. IQS Person IDs To Be Removed
5. CAD users and Password Reset Service (PRS) Information

1. MAINTENANCE SCHEDULED FOR 10/8
Security fixes will be deployed on production beginning at 2200 hours MT and last for approximately 1 hour - ROSS functionality will not be affected. The printing of resource order forms and running Reports will be unavailable from

2230 until approximately 2300 hours MT to recycle the reports servers. [Posted 10/8/2009 at 1315M]

2. VERSION 2.11 HIGHLIGHTS UPDATED
An updated two page summary of the functionality included in this upcoming version has been posted on the ROSS web page (http://ross.nwcg.gov). The change was to provide additional information in the Qualifications Import section. Version 2.11 is currently scheduled to be released in late October. [Posted 9/8/2009 at 1010M]

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October 8, 2009 – 1010MT
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1. Version 2.11 Highlights Updated
2. Deadline for Re-Importing IQS Resources
3. IQS Person IDs To Be Removed
4. CAD users and Password Reset Service (PRS) Information

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October 7, 2009 – 1240MT
PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS
1. Deadline for Re-Importing IQS Resources
2. IQS Person IDs To Be Removed
3. Version 2.11 Highlights Posted
4. CAD users and Password Reset Service (PRS) Information

1. DEADLINE FOR RE-IMPORTING IQS RESOURCES
By December 18th all valid IQS resources must be re-imported using IQS v6.0 which includes functionality for generating a globally unique identifier (GUID). When the ROSS / IQS interface is deployed (after the states have implemented IQSweb) all IQS resources in ROSS that do not have a GUID will be deleted. Failure to re-import from IQS v6.0 prior to the December 18th cut-off will result

in creation of duplicate resources for subsequent imports. For more information about IQS v6.0 go to http://www.vdatasys.com/iqs/. [Posted 10/07/2009 at 1240]

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3. VERSION 2.11 HIGHLIGHTS POSTED
A two page summary of the functionality included in this upcoming version has been posted on the ROSS web page (http://ross.nwcg.gov). Version 2.11 is currently scheduled to be released in late October. [Posted 9/3/2009 at 1649M]

4. CAD USERS AND PASSWORD RESET SERVICE (PRS) INFORMATION
PRS was developed mainly for vendor/contract personnel to change their passwords without contacting their dispatch office; however, anyone with a ROSS account can use it. PLEASE NOTE: PRS does not send notifications to CAD when a password has changed so CAD users should not use the PRS functionality. [Posted 8/13/2009 at 0858M]

September 28, 2009 – 1200MT
PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS
1. ROSS Production Outage
2. IQS Notice
3. Version 2.11 Highlights Posted
4. Info on USFS Dispatch Priority Lists
5. CAD users and Password Reset Service (PRS) Information

1. ROSS PRODUCTION OUTAGE
ROSS Production will be unavailable beginning at 2200 MT on 9/29. This outage is to recycle the LDAP in order to implement changes to the logfile directory. The outage will last for approximately 1 hour. This outage will also impact the CAD interface. [Posted 9/28/2009 at 1200M].

2. IQS NOTICE
After December 18th , the IQS v5 import function in ROSS will be turned off permanently. All IQS import functionality will be disconnected until the middle of January 2010 to allow for the deletion of Personal ID's within ROSS. Starting mid January 2010, the ROSS import function will be turned on only using the

export files from IQS v6 and IQSweb v1. For more information, go to http://www.vdatasys.com/iqs/. [Posted 9/22/2009 at 1559]

3. VERSION 2.11 HIGHLIGHTS POSTED
A two page summary of the functionality included in this upcoming version has been posted on the ROSS web page (http://ross.nwcg.gov). Version 2.11 is currently scheduled to be released in late October. [Posted 9/3/2009 at 1649M]

4. FOR FS VIPR CONTRACTS - INFO ON THE DISPATCH PRIORITY LISTS
Dispatch Priority Lists (DPLs) are posted at http://www.fs.fed.us/business/incident/dispatch.php. Contact your Contracting Officer if you have trouble locating a DPL. Check the web page frequently to ensure you have the latest DPL. [Posted 7/24/2009 at 0700M]

5. CAD USERS AND PASSWORD RESET SERVICE (PRS) INFORMATION
PRS was developed mainly for vendor/contract personnel to change their passwords without contacting their dispatch office; however, anyone with a ROSS account can use it. PLEASE NOTE: PRS does not send notifications to CAD when a password has changed so CAD users should not use the PRS functionality. [Posted 8/13/2009 at 9858M]

September 30, 2009 – 0655MT
PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS
1. IQS Notice
2. Version 2.11 Highlights Posted
3. Info on USFS Dispatch Priority Lists
4. CAD users and Password Reset Service (PRS) Information

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PRS was developed mainly for vendor/contract personnel to change their passwords without contacting their dispatch office; however, anyone with a ROSS account can use it. PLEASE NOTE: PRS does not send notifications to CAD when a password has changed so CAD users should not use the PRS functionality. [Posted 8/13/2009 at 9858M]

September 22, 2009 – 2139MT
PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS
1. IQS Notice
2. Version 2.11 Highlights Posted
3. Info on USFS Dispatch Priority Lists
4. CAD users and Password Reset Service (PRS) Information

1. IQS NOTICE
After December 18th , the IQS v5 import function in ROSS will be turned off permanently. All IQS import functionality will be disconnected until the middle of January 2010 to allow for the deletion of Personal ID's within ROSS. Starting mid January 2010, the ROSS import function will be turned on only using the export files from IQS v6 and IQSweb v1. For more information, go to http://www.vdatasys.com/iqs/. [Posted 9/22/2009 at 1559]

2. VERSION 2.11 HIGHLIGHTS POSTED
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4. CAD USERS AND PASSWORD RESET SERVICE (PRS) INFORMATION
PRS was developed mainly for vendor/contract personnel to change their passwords without contacting their dispatch office; however, anyone with a ROSS account can use it. PLEASE NOTE: PRS does not send notifications to CAD when a password has changed so CAD users should not use the PRS functionality. [Posted 8/13/2009 at 9858M]

September 22, 2009 – 1559MT
PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS

1. ROSS Maintenance on 9/22
2. IQS Notice
3. Version 2.11 Highlights Posted
4. Info on USFS Dispatch Priority Lists
5. CAD users and Password Reset Service (PRS) Information

1. ROSS MAINTENANCE on 9/22
Creating an OH resource item and the CAD/IQCS/ICBS Interfaces in ROSS Production will not be available from 2100 MT until approximately 2200 MT to free up system memory. [Posted 9/22/2009 at 1051M]

2. IQS NOTICE
After December 18th, the IQS v5 import function in ROSS will be turned off permanently. All IQS import functionality will be disconnected until the middle of January 2010 to allow for the deletion of Personal ID's within ROSS. Starting mid January 2010, the ROSS import function will be turned on only using the export files from IQS v6 and IQSweb v1. For more information, go to http://www.vdatasys.com/iqs/. [Posted 9/22/2009 at 1559]

3. VERSION 2.11 HIGHLIGHTS POSTED
A two page summary of the functionality included in this upcoming version has been posted on the ROSS web page (http://ross.nwcg.gov). Version 2.11 is currently scheduled to be released in late October. [Posted 9/3/2009 at 1649M]

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Dispatch Priority Lists (DPLs) are posted at http://www.fs.fed.us/business/incident/dispatch.php. Contact your Contracting Officer if you have trouble locating a DPL. Check the web page frequently to ensure you have the latest DPL. [Posted 7/24/2009 at 0700M]

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September 21, 2009 – 1051MT
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1. ROSS Maintenance on 9/22
2. Version 2.11 Highlights Posted
3. Info on USFS Dispatch Priority Lists
4. CAD users and Password Reset Service (PRS) Information

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September 3, 2009 – 1649MT
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1. Version 2.11 Highlights Posted
2. Info on USFS Dispatch Priority Lists
3. CAD users and Password Reset Service (PRS) Information

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A two page summary of the functionality included in this upcoming version has been posted on the ROSS web page (http://ross.nwcg.gov). Version 2.11 is currently scheduled to be released in late October. [Posted 9/3/2009 at 1649M]

2. FOR FS VIPR CONTRACTS - INFO ON THE DISPATCH PRIORITY LISTS
Dispatch Priority Lists (DPLs) are posted at http://www.fs.fed.us/business/incident/dispatch.php. Contact your Contracting Officer if you have trouble locating a DPL. Check the web page frequently to ensure you have the latest DPL. [Posted 7/24/2009 at 0700M]

3. CAD USERS AND PASSWORD RESET SERVICE (PRS) INFORMATION
PRS was developed mainly for vendor/contract personnel to change their passwords without contacting their dispatch office; however, anyone with a ROSS account can use it. PLEASE NOTE: PRS does not send notifications to CAD when a password has changed so CAD users should not use the PRS functionality. [Posted 8/13/2009 at 9858M]

August 20, 2009 – 1112MT
PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING
TOPICS
1. Info on USFS Dispatch Priority Lists
2. CAD users and Password Reset Service (PRS) Information

1. FOR FS VIPR CONTRACTS - INFO ON THE DISPATCH PRIORITY LISTS
Dispatch Priority Lists (DPLs) are posted at
http://www.fs.fed.us/business/incident/dispatch.php. Contact your Contracting
Officer if you have trouble locating a DPL. Check the web page frequently to
ensure you have the latest DPL. [Posted 7/24/2009 at 0700M]

2. CAD USERS AND PASSWORD RESET SERVICE (PRS) INFORMATION
PRS was developed mainly for vendor/contract personnel to change their
passwords without contacting their dispatch office; however, anyone with a ROSS
account can use it. PLEASE NOTE: PRS does not send notifications to CAD
when a password has changed so CAD users should not use the PRS functionality.
[Posted 8/13/2009 at 9858M]

August 17, 2009 – 1504MT
PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING
TOPICS
1. IQCS Certificate
2. Info on USFS Dispatch Priority Lists
3. CAD users and Password Reset Service (PRS) Information

1. IQCS Certificate
A new SSL certificate for IQCS needs to be applied before it expires. This will be
done on 8/19 beginning at 2100 hours MT. The ROSS application will still be
available but the IQCS Interface will be unavailable for approximately 1 hour.
[Posted 8/17/2009 at 1504]

2. FOR FS VIPR CONTRACTS - INFO ON THE DISPATCH PRIORITY LISTS
Dispatch Priority Lists (DPLs) are posted at
http://www.fs.fed.us/business/incident/dispatch.php. Contact your Contracting
Officer if you have trouble locating a DPL. Check the web page frequently to
ensure you have the latest DPL. [Posted 7/24/2009 at 0700M]

3. CAD USERS AND PASSWORD RESET SERVICE (PRS) INFORMATION
PRS was developed mainly for vendor/contract personnel to change their
passwords without contacting their dispatch office; however, anyone with a ROSS
account can use it. PLEASE NOTE: PRS does not send notifications to CAD
when a password has changed so CAD users should not use the PRS functionality.
[Posted 8/13/2009 at 9858M]

August 13, 2009 – 0907MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS
1. ROSS Notifiers
2. Info on USFS Dispatch Priority Lists
3. CAD users and Password Reset Service (PRS) Information
4. ROSS Password Reset Service Information
5. Service - Infrared Flight Requests

1. ROSS NOTIFIERS
All current notifier settings will be removed from ROSS user accounts at 1800 hours MT on 8/13. This means the notifier types for both "action" and "no action" notifiers on your personal settings screen will be moved to the left side of the screen and all catalogs that you have turned on for notifiers will be turned off. These changes will not require a system outage. This reset will require anyone using notifiiers to go back and reset the notifiers -- please don't select any notifiers that you don't need or use. [Posted on 8/13/2009 at 0907]

2. FOR FS VIPR CONTRACTS - INFO ON THE DISPATCH PRIORITY LISTS
Dispatch Priority Lists (DPLs) are posted at http://www.fs.fed.us/business/incident/dispatch.php. Contact your Contracting Officer if you have trouble locating a DPL. Check the web page frequently to ensure you have the latest DPL. [Posted 7/24/2009 at 0700M]

3. CAD USERS AND PASSWORD RESET SERVICE (PRS) INFORMATION
PRS was developed mainly for vendor/contract personnel to change their passwords without contacting their dispatch office; however, anyone with a ROSS account can use it. PLEASE NOTE: PRS does not send notifications to CAD when a password has changed so CAD users should not use the PRS functionality. [Posted 8/13/2009 at 9858M]

4. ROSS PASSWORD RESET SERVICE INFORMATION
The PRS is an automated service where ROSS and Web Status users may register security questions and answers as well as an email address. After registering, if the password is forgotten or the account becomes locked, the user may return to the PRS and request that a temporary password be emailed. More information is available on the ROSS web site (http://ross.nwcg.gov) in a Quick Reference Card filed under Access to ROSS and in the v2.10.1 Release Notes. [Posted 7/21/2009 at 1053M]

5. SERVICE - INFRARED FLIGHT REQUESTS
Dispatch centers that have Service - Infrared Flight Requests filled by NICC should not Release the requests or enter demob travel. These actions can impede the ability of NICC to assign the resource to additional IR service requests. Users may note the completion of the flight via the Action-->Complete Request option on the Incident Resources screen. No further action is needed. [Posted 7/14/2009 at 1026M]

August 12, 2009 – 1549MT
PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS
1. ROSS Reports, OH resource item creation and Interfaces unavailable
2. Info on USFS Dispatch Priority Lists
3. CAD users and Password Reset Service (PRS) Information
4. ROSS Password Reset Service Information
5. Service - Infrared Flight Requests

1. ROSS REPORTS, OH RESOURCE ITEM CREATION AND INTERFACES UNAVAILABLE
These functions will be unavailable beginning at 2200 MT on 8/12 until approximately 2300 MT to recapture memory from the memory leak and to implement phase 2 of the Reports solution. [Posted 8/12/2009 at 1549]

2. FOR FS VIPR CONTRACTS - INFO ON THE DISPATCH PRIORITY LISTS
Dispatch Priority Lists (DPLs) are posted at http://www.fs.fed.us/business/incident/dispatch.php. Contact your Contracting Officer if you have trouble locating a DPL. Check the web page frequently to ensure you have the latest DPL. [Posted 7/24/2009 at 0700M]

3. CAD USERS AND PASSWORD RESET SERVICE (PRS) INFORMATION
PRS was developed mainly for vendor/contract personnel to change their passwords without contacting their dispatch office; however, anyone with a ROSS account can use it. PLEASE NOTE: PRS does not send notifications to CAD when a password has changed so CAD users should not use the PRS functionality once it is available. [Posted 7/27/2009 at 1359M]

4. ROSS PASSWORD RESET SERVICE INFORMATION
The PRS is an automated service where ROSS and Web Status users may register security questions and answers as well as an email address. After registering, if the password is forgotten or the account becomes locked, the user may return to the PRS and request that a temporary password be emailed. More information is available on the ROSS web site (http://ross.nwcg.gov) in a Quick Reference Card filed under Access to ROSS and in the v2.10.1 Release Notes. [Posted 7/21/2009 at 1053M]

5. SERVICE - INFRARED FLIGHT REQUESTS
Dispatch centers that have Service - Infrared Flight Requests filled by NICC should not Release the requests or enter demob travel. These actions can impede the ability of NICC to assign the resource to additional IR service requests. Users may note the completion of the flight via the Action-->Complete Request option on the Incident Resources screen. No further action is needed. [Posted 7/14/2009 at 1026M]

August 11, 2009 – 1027MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING
TOPICS
1. ROSS Access through Citrix
2. Info on USFS Dispatch Priority Lists
3. CAD users and Password Reset Service (PRS) Information
4. ROSS Password Reset Service Information
5. Service - Infrared Flight Requests

1. ROSS ACCESS THROUGH CITRIX
Non-FS users who are accessing ROSS through Citrix have been getting a
"security certificate expired" error when first logging on. We believe this has now
been resolved. If you are still getting the error, please contact the Helpdesk at
866-224-7677. [Posted on 8/11/2009 at 1027M]

2. FOR FS VIPR CONTRACTS - INFO ON THE DISPATCH PRIORITY LISTS
Dispatch Priority Lists (DPLs) are posted at
http://www.fs.fed.us/business/incident/dispatch.php. Contact your Contracting
Officer if you have trouble locating a DPL. Check the web page frequently to
ensure you have the latest DPL. [Posted 7/24/2009 at 0700M]

3. CAD USERS AND PASSWORD RESET SERVICE (PRS) INFORMATION
PRS was developed mainly for vendor/contract personnel to change their
passwords without contacting their dispatch office; however, anyone with a ROSS
account can use it. PLEASE NOTE: PRS does not send notifications to CAD
when a password has changed so CAD users should not use the PRS functionality
once it is available. [Posted 7/27/2009 at 1359M]

4. ROSS PASSWORD RESET SERVICE INFORMATION
The PRS is an automated service where ROSS and Web Status users may register
security questions and answers as well as an email address. After registering, if
the password is forgotten or the account becomes locked, the user may return to
the PRS and request that a temporary password be emailed. More information is
available on the ROSS web site (http://ross.nwcg.gov) in a Quick Reference Card
filed under Access to ROSS and in the v2.10.1 Release Notes. [Posted 7/21/2009
at 1053M]

5. SERVICE - INFRARED FLIGHT REQUESTS
Dispatch centers that have Service - Infrared Flight Requests filled by NICC
should not Release the requests or enter demob travel. These actions can impede
the ability of NICC to assign the resource to additional IR service requests. Users
may note the completion of the flight via the Action-->Complete Request option
on the Incident Resources screen. No further action is needed. [Posted
7/14/2009 at 1026M]

August 10, 2009 – 1653MT
PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING
TOPICS

1. Info on USFS Dispatch Priority Lists
2. CAD users and Password Reset Service (PRS) Information
3. ROSS Password Reset Service Information
4. Service - Infrared Flight Requests

1. FOR FS VIPR CONTRACTS - INFO ON THE DISPATCH PRIORITY LISTS
Dispatch Priority Lists (DPLs) are posted at
http://www.fs.fed.us/business/incident/dispatch.php. Contact your Contracting
Officer if you have trouble locating a DPL. Check the web page frequently to
ensure you have the latest DPL. [Posted 7/24/2009 at 0700M]

2. CAD USERS AND PASSWORD RESET SERVICE (PRS) INFORMATION
PRS was developed mainly for vendor/contract personnel to change their
passwords without contacting their dispatch office; however, anyone with a ROSS
account can use it. PLEASE NOTE: PRS does not send notifications to CAD
when a password has changed so CAD users should not use the PRS functionality
once it is available. [Posted 7/27/2009 at 1359M]

3. ROSS PASSWORD RESET SERVICE INFORMATION
The PRS is an automated service where ROSS and Web Status users may register
security questions and answers as well as an email address. After registering, if
the password is forgotten or the account becomes locked, the user may return to
the PRS and request that a temporary password be emailed. More information is
available on the ROSS web site (http://ross.nwcg.gov) in a Quick Reference Card
filed under Access to ROSS and in the v2.10.1 Release Notes. [Posted 7/21/2009
at 1053M]

4. SERVICE - INFRARED FLIGHT REQUESTS
Dispatch centers that have Service - Infrared Flight Requests filled by NICC
should not Release the requests or enter demob travel. These actions can impede
the ability of NICC to assign the resource to additional IR service requests. Users
may note the completion of the flight via the Action-->Complete Request option
on the Incident Resources screen. No further action is needed. [Posted
7/14/2009 at 1026M]

August 5, 2009 – 1512MT
PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING
TOPICS
1. Info on USFS Dispatch Priority Lists
2. CAD users and Password Reset Service (PRS) Information
3. ROSS Password Reset Service Information
4. Service - Infrared Flight Requests

1. FOR FS VIPR CONTRACTS - INFO ON THE DISPATCH PRIORITY LISTS
Dispatch Priority Lists (DPLs) are posted at
http://www.fs.fed.us/business/incident/dispatch.php. Contact your Contracting

Officer if you have trouble locating a DPL. Check the web page frequently to ensure you have the latest DPL. [Posted 7/24/2009 at 0700M]

2. CAD USERS AND PASSWORD RESET SERVICE (PRS) INFORMATION
PRS was developed mainly for vendor/contract personnel to change their passwords without contacting their dispatch office; however, anyone with a ROSS account can use it. PLEASE NOTE: PRS does not send notifications to CAD when a password has changed so CAD users should not use the PRS functionality once it is available. [Posted 7/27/2009 at 1359M]

3. ROSS PASSWORD RESET SERVICE INFORMATION
The PRS is an automated service where ROSS and Web Status users may register security questions and answers as well as an email address. After registering, if the password is forgotten or the account becomes locked, the user may return to the PRS and request that a temporary password be emailed. More information is available on the ROSS web site (http://ross.nwcg.gov) in a Quick Reference Card filed under Access to ROSS and in the v2.10.1 Release Notes. [Posted 7/21/2009 at 1053M]

4. SERVICE - INFRARED FLIGHT REQUESTS
Dispatch centers that have Service - Infrared Flight Requests filled by NICC should not Release the requests or enter demob travel. These actions can impede the ability of NICC to assign the resource to additional IR service requests. Users may note the completion of the flight via the Action-->Complete Request option on the Incident Resources screen. No further action is needed. [Posted 7/14/2009 at 1026M]

July 29, 2009 – 0813MT
PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS
1. ROSS Production outage
2. Info on USFS Dispatch Priority Lists
3. CAD users and Password Reset Service (PRS) Information
4. Password Reset Service Update
5. ROSS Password Reset Service Information
6. Service - Infrared Flight Requests

1. ROSS Production will be unavailable beginning at 0300 MT on 7/30 as the memory leak on one of the Enterprise Service Bus servers has reached a critical level. The outage will last for approximately 2 hours. We continue to research this problem with IBM but a resolution has not been found. [Posted on 7/29/09 at 0813 M]

2. FOR FS VIPR CONTRACTS - INFO ON THE DISPATCH PRIORITY LISTS
Dispatch Priority Lists (DPLs) are posted at http://www.fs.fed.us/business/incident/dispatch.php. Contact your Contracting

Officer if you have trouble locating a DPL. Check the web page frequently to ensure you have the latest DPL. [Posted 7/24/2009 at 0700M]

3. CAD USERS AND PASSWORD RESET SERVICE (PRS) INFORMATION
PRS was developed mainly for vendor/contract personnel to change their passwords without contacting their dispatch office; however, anyone with a ROSS account can use it. PLEASE NOTE: PRS does not send notifications to CAD when a password has changed so CAD users should not use the PRS functionality once it is available. [Posted 7/27/2009 at 1359M]

4. PASSWORD RESET SERVICE (PRS) UPDATE
We have been able to reproduce the issue between the clearinghouse and the PRS but it is very intermittent and seems to point to a problem with the web session routing although some configuration changes made in the test environment have not resolved the problem as yet. A ticket has been submitted to IBM. More information will be provided when it is known. [Posted 7/21/2009 at 1151M]

5. ROSS PASSWORD RESET SERVICE INFORMATION
The PRS is an automated service where ROSS and Web Status users may register security questions and answers as well as an email address. After registering, if the password is forgotten or the account becomes locked, the user may return to the PRS and request that a temporary password be emailed. More information is available on the ROSS web site (http://ross.nwcg.gov) in a Quick Reference Card filed under Access to ROSS and in the v2.10.1 Release Notes. [Posted 7/21/2009 at 1053M]

6. SERVICE - INFRARED FLIGHT REQUESTS
Dispatch centers that have Service - Infrared Flight Requests filled by NICC should not Release the requests or enter demob travel. These actions can impede the ability of NICC to assign the resource to additional IR service requests. Users may note the completion of the flight via the Action-->Complete Request option on the Incident Resources screen. No further action is needed. [Posted 7/14/2009 at 1026M]

July 27, 2009 – 1359MT
PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS
1. Info on USFS Dispatch Priority Lists
2. CAD users and Password Reset Service (PRS) Information
3. Password Reset Service Update
4. ROSS Password Reset Service Information
5. Version 2.10.1 Release Notes Posted
6. Service - Infrared Flight Requests

1. FOR FS VIPR CONTRACTS - INFO ON THE DISPATCH PRIORITY LISTS
Dispatch Priority Lists (DPLs) are posted at http://www.fs.fed.us/business/incident/dispatch.php. Contact your Contracting

Officer if you have trouble locating a DPL. Check the web page frequently to ensure you have the latest DPL. [Posted 7/24/2009 at 0700M]

2. CAD USERS AND PASSWORD RESET SERVICE INFORMATION
PRS was developed mainly for vendor/contract personnel to change their passwords without contacting their dispatch office; however, anyone with a ROSS account can use it. PLEASE NOTE: PRS does not send notifications to CAD when a password has changed so CAD users should not use the PRS functionality once it is available. [Posted 7/27/2009 at 1359M]

3. PASSWORD RESET SERVICE UPDATE
We have been able to reproduce the issue between the clearinghouse and the PRS but it is very intermittent and seems to point to a problem with the web session routing although some configuration changes made in the test environment have not resolved the problem as yet. A ticket has been submitted to IBM. More information will be provided when it is known. [Posted 7/21/2009 at 1151M]

4. ROSS PASSWORD RESET SERVICE INFORMATION
The PRS is an automated service where ROSS and Web Status users may register security questions and answers as well as an email address. After registering, if the password is forgotten or the account becomes locked, the user may return to the PRS and request that a temporary password be emailed. More information is available on the ROSS web site (http://ross.nwcg.gov) in a Quick Reference Card filed under Access to ROSS and in the v2.10.1 Release Notes. [Posted 7/21/2009 at 1053M]

5. VERSION 2.10.1 RELEASE NOTES POSTED
The Release Notes for version 2.10 have been updated to include items being deployed in version 2.10.1. This includes the new Password Reset Service and the addition of Political Level items to Cognos. New items are clearly noted. Visit http://ross.nwcg.gov to download the updated Release Notes. [Posted 7/13/2009 at 1527M]

6. SERVICE - INFRARED FLIGHT REQUESTS
Dispatch centers that have Service - Infrared Flight Requests filled by NICC should not Release the requests or enter demob travel. These actions can impede the ability of NICC to assign the resource to additional IR service requests. Users may note the completion of the flight via the Action-->Complete Request option on the Incident Resources screen. No further action is needed. [Posted 7/14/2009 at 1026M]

July 21, 2009 – 1151MT
PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS
1. Password Reset Service (PRS) Update
2. ROSS Password Reset Service Information
3. Version 2.10.1 Release Notes Posted

4. Service - Infrared Flight Requests

1. PASSWORD RESET SERVICE (PRS) UPDATE
We have been able to reproduce the issue between the clearinghouse and the PRS but it is very intermittent and seems to point to a problem with the web session routing although some configuration changes made in the test environment have not resolved the problem as yet. A ticket has been submitted to IBM. More information will be provided when it is known. [Posted 7/21/2009 at 1151M]

2. ROSS PASSWORD RESET SERVICE INFORMATION
The PRS is an automated service where ROSS and Web Status users may register security questions and answers as well as an email address. After registering, if the password is forgotten or the account becomes locked, the user may return to the PRS and request that a temporary password be emailed. More information is available on the ROSS web site (http://ross.nwcg.gov) in a Quick Reference Card filed under Access to ROSS and in the v2.10.1 Release Notes. [Posted 7/21/2009 at 1053M]

3. VERSION 2.10.1 RELEASE NOTES POSTED
The Release Notes for version 2.10 have been updated to include items being deployed in version 2.10.1. This includes the new Password Reset Service and the addition of Political Level items to Cognos. New items are clearly noted. Visit http://ross.nwcg.gov to download the updated Release Notes. [Posted 7/13/2009 at 1527M]

4. SERVICE - INFRARED FLIGHT REQUESTS
Dispatch centers that have Service - Infrared Flight Requests filled by NICC should not Release the requests or enter demob travel. These actions can impede the ability of NICC to assign the resource to additional IR service requests. Users may note the completion of the flight via the Action-->Complete Request option on the Incident Resources screen. No further action is needed. [Posted 7/14/2009 at 1026M]

July 15, 2009 – 2347MT
PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS
1. Password Reset Service Deployment Issue
2. ROSS Password Reset Service Information
3. Version 2.10.1 Release Notes Posted
4. Service - Infrared Flight Requests

1. PASSWORD RESET SERVICE DEPLOYMENT ISSUE
The Password Reset Service (PRS) was deployed this evening but because we saw some behavior not previously seen between the PRS and the Resource Clearinghouse, we turned off this service until more troubleshooting can be done. The Resource Clearinghouse will continue to operate as normal. We apologize for the inconvenience and will send out an update as soon as we know more. The

addition of Political Unit was successfully added to Cognos. [Posted 7/15/2009 at 2347M]

2. ROSS PASSWORD RESET SERVICE INFORMATION
The Password Reset Service (PRS) will be deployed with version 2.10.1. The PRS is an automated service where ROSS and Web Status users may register security questions and answers as well as an email address. After registering, if the password is forgotten or the account becomes locked, the user may return to the PRS and request that a temporary password be emailed. More information is available on the ROSS web site (http://ross.nwcg.gov) in a Quick Reference Card filed under Access to ROSS and in the v2.10.1 Release Notes. [Posted 7/14/2009 at 1633M]

3. VERSION 2.10.1 RELEASE NOTES POSTED
The Release Notes for version 2.10 have been updated to include items being deployed in version 2.10.1. This includes the new Password Reset Service and the addition of Political Level items to Cognos. New items are clearly noted. Visit http://ross.nwcg.gov to download the updated Release Notes. [Posted 7/13/2009 at 1527M]

4. SERVICE - INFRARED FLIGHT REQUESTS
Dispatch centers that have Service - Infrared Flight Requests filled by NICC should not Release the requests or enter demob travel. These actions can impede the ability of NICC to assign the resource to additional IR service requests. Users may note the completion of the flight via the Action-->Complete Request option on the Incident Resources screen. No further action is needed. [Posted 7/14/2009 at 1026M]

July 14, 2009 – 1026MT
PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS
1. ROSS Password Reset Service
2. Version 2.10.1 Release Notes Posted
3. Service - Infrared Flight Requests

1. ROSS PASSWORD RESET SERVICE
The Password Reset Service (PRS) will be deployed with version 2.10.1 (currently scheduled for the evening of July 15th). The PRS is an automated service where ROSS and Web Status users may register security questions and answers as well as an email address. After registering, if the password is forgotten or the account becomes locked, the user may return to the PRS and request that a temporary password be emailed. More information is available on the ROSS web site (http://ross.nwcg.gov) in a Quick Reference Card filed under Access to ROSS and in the v2.10.1 Release Notes. [Posted 7/13/2009 1527]

2. VERSION 2.10.1 RELEASE NOTES POSTED

The Release Notes for version 2.10 have been updated to include items being deployed in version 2.10.1. This includes the new Password Reset Service and the addition of Political Level items to Cognos. New items are clearly noted. Visit http://ross.nwcg.gov to download the updated Release Notes. [Posted 7/13/2009 at 1527M]

3. SERVICE - INFRARED FLIGHT REQUESTS
Dispatch centers that have Service - Infrared Flight Requests filled by NICC should not Release the requests or enter demob travel. These actions can impede the ability of NICC to assign the resource to additional IR service requests. Users may note the completion of the flight via the Action-->Complete Request option on the Incident Resources screen. No further action is needed. [Posted 7/14/2009 at 1026M]

July 13, 2009 – 1527MT
PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS
1. ROSS Password Reset Service
2. Version 2.10.1 Release Notes Posted

1. ROSS PASSWORD RESET SERVICE
The Password Reset Service (PRS) will be deployed with version 2.10.1 (currently scheduled for the evening of July 15th). The PRS is an automated service where ROSS and Web Status users may register security questions and answers as well as an email address. After registering, if the password is forgotten or the account becomes locked, the user may return to the PRS and request that a temporary password be emailed. More information is available on the ROSS web site (http://ross.nwcg.gov) in a Quick Reference Card filed under Access to ROSS and in the v2.10.1 Release Notes. [Posted 7/13/2009 1527]

2. VERSION 2.10.1 RELEASE NOTES POSTED
The Release Notes for version 2.10 have been updated to include items being deployed in version 2.10.1. This includes the new Password Reset Service and the addition of Political Level items to Cognos. New items are clearly noted. Visit http://ross.nwcg.gov to download the updated Release Notes. [Posted 7/13/2009 at 1527M]

July 10, 2009 – 0216MT
PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS
1. ROSS Archive Information Available
2. Shortcut labels may be incorrect on BLM machines
3. Release Notes posted for version 2.10

1. ROSS ARCHIVE INFORMATION AVAILABLE

The Data Delivery System (DDS) contains archived ROSS data and will continue to be accessed with a valid DMS user name and password. [Posted 6/26/2009 at 1224M]

2. SHORTCUT LABELS MAY BE INCORRECT ON BLM MACHINES
The icon in the ROSS desktop folder and the Start Menu item for ROSS version 2.10 are both incorrectly labeled "ROSS PROD 29" for BLM users whose system administrator used the MSI installer. The labels may be renamed "ROSS PROD 210" although this is not necessary and may require admin privileges. The shortcuts correctly access the 2.10 version of ROSS. [Posted 6/10/2009 at 1335M]

3. RELEASE NOTES POSTED FOR VERSION 2.10
Visit http://ross.nwcg.gov to download the version 2.10 Release Notes which contain detailed information about new functionality including more flexibility to update travel and configure selection areas, enhancements to the CAD interface and removal of PIN from ROSS and the Resource Clearinghouse. [Posted 6/7/2009 at 1409M]

July 9, 2009 – 1353MT
PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS
1. ROSS Production outage on 7/10
2. ROSS Archive Information Available
3. Shortcut labels may be incorrect on BLM machines
4. Release Notes posted for version 2.10

1. ROSS PRODUCTION OUTAGE ON 7/10
ROSS Production will be off line beginning at 0100 MT on 7/10 and will last for approximately 4 hours. This outage is to correct an interconnection setting on one of the servers. [Posted 7/9/2009 at 1353]

2. ROSS ARCHIVE INFORMATION AVAILABLE
The Data Delivery System (DDS) contains archived ROSS data and will continue to be accessed with a valid DMS user name and password. [Posted 6/26/2009 at 1224M]

3. SHORTCUT LABELS MAY BE INCORRECT ON BLM MACHINES
The icon in the ROSS desktop folder and the Start Menu item for ROSS version 2.10 are both incorrectly labeled "ROSS PROD 29" for BLM users whose system administrator used the MSI installer. The labels may be renamed "ROSS PROD 210" although this is not necessary and may require admin privileges. The shortcuts correctly access the 2.10 version of ROSS. [Posted 6/10/2009 at 1335M]

4. RELEASE NOTES POSTED FOR VERSION 2.10

Visit http://ross.nwcg.gov to download the version 2.10 Release Notes which contain detailed information about new functionality including more flexibility to update travel and configure selection areas, enhancements to the CAD interface and removal of PIN from ROSS and the Resource Clearinghouse. [Posted 6/7/2009 at 1409M]

July 3, 2009 - 1258MT
PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS
1. ROSS Archive Information Available
2. Shortcut labels may be incorrect on BLM machines
3. Release Notes posted for version 2.10

1. ROSS ARCHIVE INFORMATION AVAILABLE
The Data Delivery System (DDS) contains archived ROSS data and will continue to be accessed with a valid DMS user name and password. [Posted 6/26/2009 at 1224M]

2. SHORTCUT LABELS MAY BE INCORRECT ON BLM MACHINES
The icon in the ROSS desktop folder and the Start Menu item for ROSS version 2.10 are both incorrectly labeled "ROSS PROD 29" for BLM users whose system administrator used the MSI installer. The labels may be renamed "ROSS PROD 210" although this is not necessary and may require admin privileges. The shortcuts correctly access the 2.10 version of ROSS. [Posted 6/10/2009 at 1335M]

3. RELEASE NOTES POSTED FOR VERSION 2.10
Visit http://ross.nwcg.gov to download the version 2.10 Release Notes which contain detailed information about new functionality including more flexibility to update travel and configure selection areas, enhancements to the CAD interface and removal of PIN from ROSS and the Resource Clearinghouse. [Posted 6/7/2009 at 1409M]

June 26, 2009 – 1224MT
PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS
1. ROSS Archive Information Available on DDS
2. Shortcut labels may be incorrect on BLM machines
3. Release Notes posted for version 2.10

1. ROSS ARCHIVE INFORMATION AVAILABLE ON DDS
The Data Delivery System (DDS) contains archived ROSS data and will continue to be accessed with a valid DMS user name and password. [Posted 6/26/2009 at 1224M]

2. SHORTCUT LABELS MAY BE INCORRECT ON BLM MACHINES

The icon in the ROSS desktop folder and the Start Menu item for ROSS version 2.10 are both incorrectly labeled "ROSS PROD 29" for BLM users whose system administrator used the MSI installer. The labels may be renamed "ROSS PROD 210" although this is not necessary and may require admin privileges. The shortcuts correctly access the 2.10 version of ROSS. [Posted 6/10/2009 at 1335M]

3. RELEASE NOTES POSTED FOR VERSION 2.10
Visit http://ross.nwcg.gov to download the version 2.10 Release Notes which contain detailed information about new functionality including more flexibility to update travel and configure selection areas, enhancements to the CAD interface and removal of PIN from ROSS and the Resource Clearinghouse. [Posted 6/7/2009 at 1409M]

June 25, 2009 – 2032MT
PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS
1. Shortcut labels may be incorrect on BLM machines
2. Release Notes posted for version 2.10
3. DDS shut down

1. SHORTCUT LABELS MAY BE INCORRECT ON BLM MACHINES
The icon in the ROSS desktop folder and the Start Menu item for ROSS version 2.10 are both incorrectly labeled "ROSS PROD 29" for BLM users whose system administrator used the MSI installer. The labels may be renamed "ROSS PROD 210" although this is not necessary and may require admin privileges. The shortcuts correctly access the 2.10 version of ROSS. [Posted 6/10/2009 at 1335M]

2. RELEASE NOTES POSTED FOR VERSION 2.10
Visit http://ross.nwcg.gov to download the version 2.10 Release Notes which contain detailed information about new functionality including more flexibility to update travel and configure selection areas, enhancements to the CAD interface and removal of PIN from ROSS and the Resource Clearinghouse. [Posted 6/7/2009 at 1409M]

3. DDS SHUT DOWN
The Data Delivery System (DDS) loaders have been shut down and the daily DDS files have been deleted. The DDS FTP site (https://rossdatadraw.nwcg.gov/) will house only archived ROSS data and will continue to be accessed with a valid DMS user name and password. Most reporting needs can be met by the ROSS Standard Reports or User Community Reports which are accessible to all users. The user community reports include Cognos versions of DDS-based reports that have been used by many offices. If you currently run manual or automated reports that draw on the DDS files you should review the standard and user community reports to ensure that they will meet your needs. If not, specific needs should be reported through your GACC. [Posted 6/10/2009 at 0223M]

June 24, 2009 – 1511MT
PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING
TOPICS
1. ROSS Production Update on 6/25
2. Shortcut labels may be incorrect on BLM machines
3. Release Notes posted for version 2.10
4. DDS shut down

1. ROSS PRODUCTION UPDATE ON 6/25
A minor update is being deployed on Production beginning at 1900 MT on 6/25.
ROSS will be available but users will not be able to create an Overhead Resource
Item until approximately 2000 MT. [Posted 6/25/2009 at 1511]

2. SHORTCUT LABELS MAY BE INCORRECT ON BLM MACHINES
The icon in the ROSS desktop folder and the Start Menu item for ROSS version
2.10 are both incorrectly labeled "ROSS PROD 29" for BLM users whose system
administrator used the MSI installer. The labels may be renamed "ROSS PROD
210" although this is not necessary and may require admin privileges. The
shortcuts correctly access the 2.10 version of ROSS. [Posted 6/10/2009 at
1335M]

3. RELEASE NOTES POSTED FOR VERSION 2.10
Visit http://ross.nwcg.gov to download the version 2.10 Release Notes which
contain detailed information about new functionality including more flexibility to
update travel and configure selection areas, enhancements to the CAD interface
and removal of PIN from ROSS and the Resource Clearinghouse. [Posted
6/7/2009 at 1409M]

4. DDS SHUT DOWN
The Data Delivery System (DDS) loaders have been shut down and the daily DDS
files have been deleted. The DDS FTP site (https://rossdatadraw.nwcg.gov/) will
house only archived ROSS data and will continue to be accessed with a valid DMS
user name and password. Most reporting needs can be met by the ROSS
Standard Reports or User Community Reports which are accessible to all users.
The user community reports include Cognos versions of DDS-based reports that
have been used by many offices. If you currently run manual or automated
reports that draw on the DDS files you should review the standard and user
community reports to ensure that they will meet your needs. If not, specific
needs should be reported through your GACC. [Posted 6/10/2009 at 0223M]

June 10, 2009 – 1335MT
PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING
TOPICS
1. Shortcut labels may be incorrect on BLM machines
2. Release Notes posted for version 2.10
3. DDS shut down

1. SHORTCUT LABELS MAY BE INCORRECT ON BLM MACHINES
The icon in the ROSS desktop folder and the Start Menu item for ROSS version 2.10 are both incorrectly labeled "ROSS PROD 29" for BLM users whose system administrator used the MSI installer. The labels may be renamed "ROSS PROD 210" although this is not necessary and may require admin privileges. The shortcuts correctly access the 2.10 version of ROSS. [Posted 6/10/2009 at 1335M]

2. RELEASE NOTES POSTED FOR VERSION 2.10
Visit http://ross.nwcg.gov to download the version 2.10 Release Notes which contain detailed information about new functionality including more flexibility to update travel and configure selection areas, enhancements to the CAD interface and removal of PIN from ROSS and the Resource Clearinghouse. [Posted 6/7/2009 at 1409M]

3. DDS SHUT DOWN
The Data Delivery System (DDS) loaders have been shut down and the daily DDS files have been deleted. The DDS FTP site (https://rossdatadraw.nwcg.gov/) will house only archived ROSS data and will continue to be accessed with a valid DMS user name and password. Most reporting needs can be met by the ROSS Standard Reports or User Community Reports which are accessible to all users. The user community reports include Cognos versions of DDS-based reports that have been used by many offices. If you currently run manual or automated reports that draw on the DDS files you should review the standard and user community reports to ensure that they will meet your needs. If not, specific needs should be reported through your GACC. [Posted 6/10/2009 at 0223M]

July 10, 2009 – 0223MT
PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:
1. Release Notes posted for version 2.10
2. DDS shut down

1. RELEASE NOTES POSTED FOR VERSION 2.10
Visit http://ross.nwcg.gov to download the version 2.10 Release Notes which contain detailed information about new functionality including more flexibility to update travel and configure selection areas, enhancements to the CAD interface and removal of PIN from ROSS and the Resource Clearinghouse. [Posted 6/7/2009 at 1409M]

2. DDS SHUT DOWN
The Data Delivery System (DDS) loaders have been shut down and the daily DDS files have been deleted. The DDS FTP site (https://rossdatadraw.nwcg.gov/) will house only archived ROSS data and will continue to be accessed with a valid DMS user name and password. Most reporting needs can be met by the ROSS Standard Reports or User Community Reports which are accessible to all users.

The user community reports include Cognos versions of DDS-based reports that have been used by many offices. If you currently run manual or automated reports that draw on the DDS files you should review the standard and user community reports to ensure that they will meet your needs. If not, specific needs should be reported through your GACC. [Posted 6/10/2009 at 0223M]

June 7, 2009 – 1409MT
PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:
1. ROSS Production - new version being deployed 6/9-10
2. Release Notes posted for version 2.10
3. DDS will be shut down in June

1. ROSS PRODUCTION - NEW VERSION BEING DEPLOYED 6/9-10
Version 2.10 will be deployed beginning 6/9 at 2100 hours MT so ROSS Production will be unavailable until approximately 0500 MT on 6/10. An uninstall of v2.9 and a download and install of v2.10 is needed. Release Notes are available at ross.nwcg.gov. Since ROSS Practice is using v2.10, users may already be familiar with the changes. [Update 6/7/2009 at 1409M]

2. RELEASE NOTES POSTED FOR VERSION 2.10
Visit http://ross.nwcg.gov to download the version 2.10 Release Notes which contain detailed information about new functionality including more flexibility to update travel and configure selection areas, enhancements to the CAD interface and removal of PIN from ROSS and the Resource Clearinghouse. [Posted 6/7/2009 at 1409M]

3. DDS WILL BE SHUT DOWN IN JUNE
When ROSS version 2.10 is deployed in June, the Data Delivery System (DDS) loaders will be shut down and the daily DDS files will be deleted. The DDS FTP site (https://rossdatadraw.nwcg.gov/) will house only archived ROSS data and will continue to be accessed with a valid DMS user name and password. Most reporting needs can be met by the ROSS Standard Reports or User Community Reports which are accessible to all users. The user community reports include Cognos versions of DDS-based reports that have been used by many offices. If you currently run manual or automated reports that draw on the DDS files you should review the standard and user community reports to ensure that they will meet your needs. If not, specific needs should be reported through your GACC. [Posted 5/14/2009 at 1505M]

June 3, 2009 – 1306MT
PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:
1. ROSS Production - new version being deployed 6/9-10
2. Overhead Catalog Item Updates
3. DDS will be shut down in June

1. ROSS PRODUCTION - NEW VERSION BEING DEPLOYED 6/9-10
Version 2.10 will be deployed beginning 6/9 at 2100 hours MT so ROSS Production will be unavailable until approximately 0500 MT on 6/10. An uninstall of v2.9 and a download and install of v2.10 is needed. Release Notes will be available at ross.nwcg.gov no later than 6/8. Since ROSS Practice is using v2.10, users may already be familiar with the changes. [Posted 6/3/2009 at 1306M]

2. OVERHEAD CATALOG ITEM UPDATES
The following updates have been made to the Catalog in accordance with changes in IQCS. The Fire Use Manager, Type 1 (FUM1) and Fire Use Manager, Type 2 (FUM2) positions have been consolidated into one new Catalog Item named Strategic Operational Planner (SOPL). All qualifications for FUM1 and FUM2 have been changed to SOPL. A new Catalog Item has been added for Retardant Crewmember (RTCM). [Posted 6/2/2009 at 1005M]

3. DDS WILL BE SHUT DOWN IN JUNE
When ROSS version 2.10 is deployed in June, the Data Delivery System (DDS) loaders will be shut down and the daily DDS files will be deleted. The DDS FTP site (https://rossdatadraw.nwcg.gov/) will house only archived ROSS data and will continue to be accessed with a valid DMS user name and password. Most reporting needs can be met by the ROSS Standard Reports or User Community Reports which are accessible to all users. The user community reports include Cognos versions of DDS-based reports that have been used by many offices. If you currently run manual or automated reports that draw on the DDS files you should review the standard and user community reports to ensure that they will meet your needs. If not, specific needs should be reported through your GACC. [Posted 5/14/2009 at 1505M]

June 2, 2009 – 1005MT
PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:
1. Overhead Catalog Item Updates
2. DDS will be shut down in June

1. OVERHEAD CATALOG ITEM UPDATES
The following updates have been made to the Catalog in accordance with changes in IQCS. The Fire Use Manager, Type 1 (FUM1) and Fire Use Manager, Type 2 (FUM2) positions have been consolidated into one new Catalog Item named Strategic Operational Planner (SOPL). All qualifications for FUM1 and FUM2 have been changed to SOPL. A new Catalog Item has been added for Retardant Crewmember (RTCM). [Posted 6/2/2009 at 1005M]

2. DDS WILL BE SHUT DOWN IN JUNE
When ROSS version 2.10 is deployed in June, the Data Delivery System (DDS) loaders will be shut down and the daily DDS files will be deleted. The DDS FTP site (https://rossdatadraw.nwcg.gov/) will house only archived ROSS data and

will continue to be accessed with a valid DMS user name and password. Most reporting needs can be met by the ROSS Standard Reports or User Community Reports which are accessible to all users. The user community reports include Cognos versions of DDS-based reports that have been used by many offices. If you currently run manual or automated reports that draw on the DDS files you should review the standard and user community reports to ensure that they will meet your needs. If not, specific needs should be reported through your GACC. [Posted 5/14/2009 at 1505M]

May 21, 2009 – 2134MT
PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:
1. DDS will be shut down in June

1. DDS WILL BE SHUT DOWN IN JUNE
When ROSS version 2.10 is deployed in June, the Data Delivery System (DDS) loaders will be shut down and the daily DDS files will be deleted. The DDS FTP site (https://rossdatadraw.nwcg.gov/) will house only archived ROSS data and will continue to be accessed with a valid DMS user name and password. Most reporting needs can be met by the ROSS Standard Reports or User Community Reports which are accessible to all users. The user community reports include Cognos versions of DDS-based reports that have been used by many offices. If you currently run manual or automated reports that draw on the DDS files you should review the standard and user community reports to ensure that they will meet your needs. If not, specific needs should be reported through your GACC. [Posted 5/14/2009 at 1505M]

May 21, 2009 – 1315MT
PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:
1. ROSS Outage on 5/21
2. DDS will be shut down in June

1. ROSS OUTAGE ON 5/21
There will be a 30 minute outage of ROSS production tonight, 5/21/09 at 2100 hrs MT. Based upon recommendations from IBM and the collection of background data we will be disabling "Asynchronous IO" with WebSphere to alleviate problems
with the production servers.   [Posted 5/21/09 at 1315M]

2. DDS WILL BE SHUT DOWN IN JUNE
When ROSS version 2.10 is deployed in June, the Data Delivery System (DDS) loaders will be shut down and the daily DDS files will be deleted. The DDS FTP site (https://rossdatadraw.nwcg.gov/) will house only archived ROSS data and will continue to be accessed with a valid DMS user name and password. Most reporting needs can be met by the ROSS Standard Reports or User Community Reports which are accessible to all users. The user community reports include

Cognos versions of DDS-based reports that have been used by many offices. If you currently run manual or automated reports that draw on the DDS files you should review the standard and user community reports to ensure that they will meet your needs. If not, specific needs should be reported through your GACC. [Posted 5/14/2009 at 1505M]

May 18, 2009 – 0746MT
PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:
1. DDS will be shut down in June

1. DDS WILL BE SHUT DOWN IN JUNE
When ROSS version 2.10 is deployed in June, the Data Delivery System (DDS) loaders will be shut down and the daily DDS files will be deleted. The DDS FTP site (https://rossdatadraw.nwcg.gov/) will house only archived ROSS data and will continue to be accessed with a valid DMS user name and password. Most reporting needs can be met by the ROSS Standard Reports or User Community Reports which are accessible to all users. The user community reports include Cognos versions of DDS-based reports that have been used by many offices. If you currently run manual or automated reports that draw on the DDS files you should review the standard and user community reports to ensure that they will meet your needs. If not, specific needs should be reported through your GACC. [Posted 5/14/2009 at 1505M]

May 17, 2009 – 0653MT
PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:
1. DDS will be shut down in June
2. Annual Reminder to Sign Rules of Behavior Document

1. DDS WILL BE SHUT DOWN IN JUNE
When ROSS version 2.10 is deployed in June, the Data Delivery System (DDS) loaders will be shut down and the daily DDS files will be deleted. The DDS FTP site (https://rossdatadraw.nwcg.gov/) will house only archived ROSS data and will continue to be accessed with a valid DMS user name and password. Most reporting needs can be met by the ROSS Standard Reports or User Community Reports which are accessible to all users. The user community reports include Cognos versions of DDS-based reports that have been used by many offices. If you currently run manual or automated reports that draw on the DDS files you should review the standard and user community reports to ensure that they will meet your needs. If not, specific needs should be reported through your GACC. [Posted 5/14/2009 at 1505M]

2. ANNUAL REMINDER TO SIGN RULES OF BEHAVIOR DOCUMENT (SECURITY DOCUMENT)

Once annually, every ROSS account holder (except for web status only accounts) must fill out either the FS-6600-7 or FS-6600-6 form. Please review the information on the ROSS web site (click on Rules of Behavior Documents on the top right side of the home page) and determine which form is applicable to you. Once you have identified the correct form, please read the form, sign it, have your supervisor sign it, and provide the signed form to your dispatch office who will file and have it available for audit. [Updated 2/12/2009 at 1106M]

May 16, 2009 – 1940MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:
1. ROSS Production Outage 5/16
2. DDS will be shut down in June
3. FAA Data has been updated
4. FS Users May Now Use Citrix to Access ROSS v2.9
5. Annual Reminder to Sign Rules of Behavior Document

1. ROSS PRODUCTION OUTAGE 5/16
ROSS Production will be unavailable beginning at 2100 MT on 5/16 to do a data streams reinstantiation to get the data back in sync. The outage will last for approximately 4 hours. [Posted 5/16/09 at 1940M]

2. DDS WILL BE SHUT DOWN IN JUNE
When ROSS version 2.10 is deployed in June, the Data Delivery System (DDS) loaders will be shut down and the daily DDS files will be deleted. The DDS FTP site (https://rossdatadraw.nwcg.gov/) will house only archived ROSS data and will continue to be accessed with a valid DMS user name and password. Most reporting needs can be met by the ROSS Standard Reports or User Community Reports which are accessible to all users. The user community reports include Cognos versions of DDS-based reports that have been used by many offices. If you currently run manual or automated reports that draw on the DDS files you should review the standard and user community reports to ensure that they will meet your needs. If not, specific needs should be reported through your GACC. [Posted 5/14/2009 at 1505M]

3. FAA DATA HAS BEEN UPDATED
The FAA data has now been updated in ROSS Production and will continue to be updated on a regular basis. [Posted 4/21/2009 at 1428M]

4. FS USERS MAY NOW USE CITRIX TO ACCESS ROSS v2.9
US Forest Service users may now access ROSS via Citrix at the Enterprise Data Center. Use your browser to navigate to http://apps.fs.usda.gov/Citrix/auth/login.jsp and enter your Active Directory user name and password to log on to Citrix (i.e., the same as used to log on to your FS computer). Once logged in, you will find a ROSSv2_9 icon in the National Applications folder. Click it once and wait for Citrix to load ROSS. Log

on to ROSS as usual. For more information refer to the "Using Citrix for FS Users" Quick Reference card on the ROSS web page. [Posted 4/15/2009 at 1239M]

5. ANNUAL REMINDER TO SIGN RULES OF BEHAVIOR DOCUMENT (SECURITY DOCUMENT)
Once annually, every ROSS account holder (except for web status only accounts) must fill out either the FS-6600-7 or FS-6600-6 form. Please review the information on the ROSS web site (click on Rules of Behavior Documents on the top right side of the home page) and determine which form is applicable to you. Once you have identified the correct form, please read the form, sign it, have your supervisor sign it, and provide the signed form to your dispatch office who will file and have it available for audit. [Updated 2/12/2009 at 1106M]

May 14, 2009 – 2129MT
PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:
1. DDS will be shut down in June
2. FAA Data has been updated
3. FS Users May Now Use Citrix to Access ROSS v2.9
4. Annual Reminder to Sign Rules of Behavior Document

1. DDS WILL BE SHUT DOWN IN JUNE
When ROSS version 2.10 is deployed in June, the Data Delivery System (DDS) loaders will be shut down and the daily DDS files will be deleted. The DDS FTP site (https://rossdatadraw.nwcg.gov/) will house only archived ROSS data and will continue to be accessed with a valid DMS user name and password. Most reporting needs can be met by the ROSS Standard Reports or User Community Reports which are accessible to all users. The user community reports include Cognos versions of DDS-based reports that have been used by many offices. If you currently run manual or automated reports that draw on the DDS files you should review the standard and user community reports to ensure that they will meet your needs. If not, specific needs should be reported through your GACC. [Posted 5/14/2009 at 1505M]

2. FAA DATA HAS BEEN UPDATED
The FAA data has now been updated in ROSS Production and will continue to be updated on a regular basis. [Posted 4/21/2009 at 1428M]

3. FS USERS MAY NOW USE CITRIX TO ACCESS ROSS v2.9
US Forest Service users may now access ROSS via Citrix at the Enterprise Data Center. Use your browser to navigate to http://apps.fs.usda.gov/Citrix/auth/login.jsp and enter your Active Directory user name and password to log on to Citrix (i.e., the same as used to log on to your FS computer). Once logged in, you will find a ROSSv2_9 icon in the National Applications folder. Click it once and wait for Citrix to load ROSS. Log on to ROSS as usual. For more information refer to the "Using Citrix for FS

Users" Quick Reference card on the ROSS web page. [Posted 4/15/2009 at 1239M]

4. ANNUAL REMINDER TO SIGN RULES OF BEHAVIOR DOCUMENT (SECURITY DOCUMENT)
Once annually, every ROSS account holder (except for web status only accounts) must fill out either the FS-6600-7 or FS-6600-6 form. Please review the information on the ROSS web site (click on Rules of Behavior Documents on the top right side of the home page) and determine which form is applicable to you. Once you have identified the correct form, please read the form, sign it, have your supervisor sign it, and provide the signed form to your dispatch office who will file and have it available for audit. [Updated 2/12/2009 at 1106M]

May 14, 2009 – 1505MT
PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:
1. ROSS Production outage on 5/14
2. DDS will be shut down in June
3. FAA Data has been updated
4. FS Users May Now Use Citrix to Access ROSS v2.9
5. Annual Reminder to Sign Rules of Behavior Document

1. ROSS PRODUCTION OUTAGE ON 5/14
An IBM recommended fix (to disable a file collection process) will be deployed to Production on 5/14 beginning at 2100 hours hours MT. The outage will last for approximately 1 hour. [Posted 5/12/09 at 1958M]

2. DDS WILL BE SHUT DOWN IN JUNE
When ROSS version 2.10 is deployed in June, the Data Delivery System (DDS) loaders will be shut down and the daily DDS files will be deleted. The DDS FTP site (https://rossdatadraw.nwcg.gov/) will house only archived ROSS data and will continue to be accessed with a valid DMS user name and password. Most reporting needs can be met by the ROSS Standard Reports or User Community Reports which are accessible to all users. The user community reports include Cognos versions of DDS-based reports that have been used by many offices. If you currently run manual or automated reports that draw on the DDS files you should review the standard and user community reports to ensure that they will meet your needs. If not, specific needs should be reported through your GACC. [Posted 5/14/2009 at 1505M]

3. FAA DATA HAS BEEN UPDATED
The FAA data has now been updated in ROSS Production and will continue to be updated on a regular basis. [Posted 4/21/2009 at 1428M]

4. FS USERS MAY NOW USE CITRIX TO ACCESS ROSS v2.9

US Forest Service users may now access ROSS via Citrix at the Enterprise Data Center. Use your browser to navigate to http://apps.fs.usda.gov/Citrix/auth/login.jsp and enter your Active Directory user name and password to log on to Citrix (i.e., the same as used to log on to your FS computer). Once logged in, you will find a ROSSv2_9 icon in the National Applications folder. Click it once and wait for Citrix to load ROSS. Log on to ROSS as usual. For more information refer to the "Using Citrix for FS Users" Quick Reference card on the ROSS web page. [Posted 4/15/2009 at 1239M]

5. ANNUAL REMINDER TO SIGN RULES OF BEHAVIOR DOCUMENT (SECURITY DOCUMENT)
Once annually, every ROSS account holder (except for web status only accounts) must fill out either the FS-6600-7 or FS-6600-6 form. Please review the information on the ROSS web site (click on Rules of Behavior Documents on the top right side of the home page) and determine which form is applicable to you. Once you have identified the correct form, please read the form, sign it, have your supervisor sign it, and provide the signed form to your dispatch office who will file and have it available for audit. [Updated 2/12/2009 at 1106M]

May 12, 2009 – 1958MT
PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:
1. ROSS Production outage on 5/14
2. FAA Data has been updated
3. FS Users May Now Use Citrix to Access ROSS v2.9
4. Annual Reminder to Sign Rules of Behavior Document

1. ROSS PRODUCTION OUTAGE ON 5/14
An IBM recommended fix (to disable a file collection process) will be deployed to Production on 5/14 beginning at 2100 hours hours MT. The outage will last for approximately 1 hour. [Posted 5/12/09 at 1958M]

2. FAA DATA HAS BEEN UPDATED
The FAA data has now been updated in ROSS Production and will continue to be updated on a regular basis. [Posted 4/21/2009 at 1428M]

3. FS USERS MAY NOW USE CITRIX TO ACCESS ROSS v2.9
US Forest Service users may now access ROSS via Citrix at the Enterprise Data Center. Use your browser to navigate to http://apps.fs.usda.gov/Citrix/auth/login.jsp and enter your Active Directory user name and password to log on to Citrix (i.e., the same as used to log on to your FS computer). Once logged in, you will find a ROSSv2_9 icon in the National Applications folder. Click it once and wait for Citrix to load ROSS. Log on to ROSS as usual. For more information refer to the "Using Citrix for FS Users" Quick Reference card on the ROSS web page. [Posted 4/15/2009 at 1239M]

4. ANNUAL REMINDER TO SIGN RULES OF BEHAVIOR DOCUMENT (SECURITY DOCUMENT)
Once annually, every ROSS account holder (except for web status only accounts) must fill out either the FS-6600-7 or FS-6600-6 form. Please review the information on the ROSS web site (click on Rules of Behavior Documents on the top right side of the home page) and determine which form is applicable to you. Once you have identified the correct form, please read the form, sign it, have your supervisor sign it, and provide the signed form to your dispatch office who will file and have it available for audit. [Updated 2/12/2009 at 1106M]

May 10, 2009 – 1040MT
PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:
1. FAA Data has been updated
2. FS Users May Now Use Citrix to Access ROSS v2.9
3. Annual Reminder to Sign Rules of Behavior Document

1. FAA DATA HAS BEEN UPDATED
The FAA data has now been updated in ROSS Production and will continue to be updated on a regular basis. [Posted 4/21/2009 at 1428M]

2. FS USERS MAY NOW USE CITRIX TO ACCESS ROSS v2.9
US Forest Service users may now access ROSS via Citrix at the Enterprise Data Center. Use your browser to navigate to http://apps.fs.usda.gov/Citrix/auth/login.jsp and enter your Active Directory user name and password to log on to Citrix (i.e., the same as used to log on to your FS computer). Once logged in, you will find a ROSSv2_9 icon in the National Applications folder. Click it once and wait for Citrix to load ROSS. Log on to ROSS as usual. For more information refer to the "Using Citrix for FS Users" Quick Reference card on the ROSS web page. [Posted 4/15/2009 at 1239M]

3. ANNUAL REMINDER TO SIGN RULES OF BEHAVIOR DOCUMENT (SECURITY DOCUMENT)
Once annually, every ROSS account holder (except for web status only accounts) must fill out either the FS-6600-7 or FS-6600-6 form. Please review the information on the ROSS web site (click on Rules of Behavior Documents on the top right side of the home page) and determine which form is applicable to you. Once you have identified the correct form, please read the form, sign it, have your supervisor sign it, and provide the signed form to your dispatch office who will file and have it available for audit. [Updated 2/12/2009 at 1106M]

May 10, 2009 – 0957MT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:
1. ROSS Production Outage
2. FAA Data has been updated
3. FS Users May Now Use Citrix to Access ROSS v2.9
4. Annual Reminder to Sign Rules of Behavior Document

1. ROSS PRODUCTION OUTAGE
ROSS Production will be unavailable beginning at approximately 1015 MT today to deploy a recommended IBM fix to the database. The outage will last for approximately 15-20 minutes. Thanks for your patience. [Posted 5/10/09 at 0957M]

2. FAA DATA HAS BEEN UPDATED
The FAA data has now been updated in ROSS Production and will continue to be updated on a regular basis. [Posted 4/21/2009 at 1428M]

3. FS USERS MAY NOW USE CITRIX TO ACCESS ROSS v2.9
US Forest Service users may now access ROSS via Citrix at the Enterprise Data Center. Use your browser to navigate to http://apps.fs.usda.gov/Citrix/auth/login.jsp and enter your Active Directory user name and password to log on to Citrix (i.e., the same as used to log on to your FS computer). Once logged in, you will find a ROSSv2_9 icon in the National Applications folder. Click it once and wait for Citrix to load ROSS. Log on to ROSS as usual. For more information refer to the "Using Citrix for FS Users" Quick Reference card on the ROSS web page. [Posted 4/15/2009 at 1239M]

4. ANNUAL REMINDER TO SIGN RULES OF BEHAVIOR DOCUMENT (SECURITY DOCUMENT)
Once annually, every ROSS account holder (except for web status only accounts) must fill out either the FS-6600-7 or FS-6600-6 form. Please review the information on the ROSS web site (click on Rules of Behavior Documents on the top right side of the home page) and determine which form is applicable to you. Once you have identified the correct form, please read the form, sign it, have your supervisor sign it, and provide the signed form to your dispatch office who will file and have it available for audit. [Updated 2/12/2009 at 1106M]

April 30 2009 – 2133MT
PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:
1. FAA Data has been updated
2. FS Users May Now Use Citrix to Access ROSS v2.9
3. Annual Reminder to Sign Rules of Behavior Document

1. FAA DATA HAS BEEN UPDATED

The FAA data has now been updated in ROSS Production and will continue to be updated on a regular basis. [Posted 4/21/2009 at 1428M]

2. FS USERS MAY NOW USE CITRIX TO ACCESS ROSS v2.9
US Forest Service users may now access ROSS via Citrix at the Enterprise Data Center. Use your browser to navigate to http://apps.fs.usda.gov/Citrix/auth/login.jsp and enter your Active Directory user name and password to log on to Citrix (i.e., the same as used to log on to your FS computer). Once logged in, you will find a ROSSv2_9 icon in the National Applications folder. Click it once and wait for Citrix to load ROSS. Log on to ROSS as usual. For more information refer to the "Using Citrix for FS Users" Quick Reference card on the ROSS web page. [Posted 4/15/2009 at 1239M]

3. ANNUAL REMINDER TO SIGN RULES OF BEHAVIOR DOCUMENT (SECURITY DOCUMENT)
Once annually, every ROSS account holder (except for web status only accounts) must fill out either the FS-6600-7 or FS-6600-6 form. Please review the information on the ROSS web site (click on Rules of Behavior Documents on the top right side of the home page) and determine which form is applicable to you. Once you have identified the correct form, please read the form, sign it, have your supervisor sign it, and provide the signed form to your dispatch office who will file and have it available for audit. [Updated 2/12/2009 at 1106M]

April 29, 2009 – 2029MT
PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:
1. Production Outage scheduled for 4/30
2. FAA Data has been updated
3. FS Users May Now Use Citrix to Access ROSS v2.9
4. Annual Reminder to Sign Rules of Behavior Document

1. PRODUCTION OUTAGE SCHEDULED FOR 4/30
We have been seeing frequent application server crashes and IBM has suggested a possible fix to the problem. The fix will be deployed on 4/30 beginning at 2100 hours MT; the outage will last for approximately 30 minutes. [Posted 4/29/09 at 1208]

2. FAA DATA HAS BEEN UPDATED
The FAA data has now been updated in ROSS Production and will continue to be updated on a regular basis. [Posted 4/21/2009 at 1428M]

3. FS USERS MAY NOW USE CITRIX TO ACCESS ROSS v2.9
US Forest Service users may now access ROSS via Citrix at the Enterprise Data Center. Use your browser to navigate to http://apps.fs.usda.gov/Citrix/auth/login.jsp and enter your Active Directory user name and password to log on to Citrix (i.e., the same as used to log on to

your FS computer). Once logged in, you will find a ROSSv2_9 icon in the National Applications folder. Click it once and wait for Citrix to load ROSS. Log on to ROSS as usual. For more information refer to the "Using Citrix for FS Users" Quick Reference card on the ROSS web page. [Posted 4/15/2009 at 1239M]

4. ANNUAL REMINDER TO SIGN RULES OF BEHAVIOR DOCUMENT (SECURITY DOCUMENT)
Once annually, every ROSS account holder (except for web status only accounts) must fill out either the FS-6600-7 or FS-6600-6 form. Please review the information on the ROSS web site (click on Rules of Behavior Documents on the top right side of the home page) and determine which form is applicable to you. Once you have identified the correct form, please read the form, sign it, have your supervisor sign it, and provide the signed form to your dispatch office who will file and have it available for audit. [Updated 2/12/2009 at 1106M]

April 29, 2009 – 1535MT
PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:
1. Production Reports Outage scheduled for 4/29
2. Production Outage scheduled for 4/30
3. FAA Data has been updated
4. FS Users May Now Use Citrix to Access ROSS v2.9
5. Annual Reminder to Sign Rules of Behavior Document

1. PRODUCTION REPORTS OUTAGE SCHEDULED FOR 4/29
Reports and the printing of resource order forms will be unavailable starting at 2000 hours MT this evening to recycle the reports servers because of two hung processes that are taking a majority of the CPU capacity. This outage will last for approximately 30 minutes. The Production application will not be affected. [Posted 4/29/09 at 1535]

2. PRODUCTION OUTAGE SCHEDULED FOR 4/30
We have been seeing frequent application server crashes and IBM has suggested a possible fix to the problem. The fix will be deployed on 4/30 beginning at 2100 hours MT; the outage will last for approximately 30 minutes. [Posted 4/29/09 at 1208]

3. FAA DATA HAS BEEN UPDATED
The FAA data has now been updated in ROSS Production and will continue to be updated on a regular basis. [Posted 4/21/2009 at 1428M]

4. FS USERS MAY NOW USE CITRIX TO ACCESS ROSS v2.9
US Forest Service users may now access ROSS via Citrix at the Enterprise Data Center. Use your browser to navigate to http://apps.fs.usda.gov/Citrix/auth/login.jsp and enter your Active Directory user name and password to log on to Citrix (i.e., the same as used to log on to

your FS computer). Once logged in, you will find a ROSSv2_9 icon in the National Applications folder. Click it once and wait for Citrix to load ROSS. Log on to ROSS as usual. For more information refer to the "Using Citrix for FS Users" Quick Reference card on the ROSS web page. [Posted 4/15/2009 at 1239M]

5. ANNUAL REMINDER TO SIGN RULES OF BEHAVIOR DOCUMENT (SECURITY DOCUMENT)
Once annually, every ROSS account holder (except for web status only accounts) must fill out either the FS-6600-7 or FS-6600-6 form. Please review the information on the ROSS web site (click on Rules of Behavior Documents on the top right side of the home page) and determine which form is applicable to you. Once you have identified the correct form, please read the form, sign it, have your supervisor sign it, and provide the signed form to your dispatch office who will file and have it available for audit. [Updated 2/12/2009 at 1106M]

April 29, 2009 – 1208MT
PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:
1. Production Outage scheduled for 4/30
2. FAA Data has been updated
3. FS Users May Now Use Citrix to Access ROSS v2.9
4. Annual Reminder to Sign Rules of Behavior Document

1. PRODUCTION OUTAGE SCHEDULED FOR 4/30
We have been seeing frequent application server crashes and IBM has suggested a possible fix to the problem. The fix will be deployed on 4/30 beginning at 2100 hours MT; the outage will last for approximately 30 minutes. [Posted 4/29/09 at 1208]

2. FAA DATA HAS BEEN UPDATED
The FAA data has now been updated in ROSS Production and will continue to be updated on a regular basis. [Posted 4/21/2009 at 1428M]

3. FS USERS MAY NOW USE CITRIX TO ACCESS ROSS v2.9
US Forest Service users may now access ROSS via Citrix at the Enterprise Data Center. Use your browser to navigate to http://apps.fs.usda.gov/Citrix/auth/login.jsp and enter your Active Directory user name and password to log on to Citrix (i.e., the same as used to log on to your FS computer). Once logged in, you will find a ROSSv2_9 icon in the National Applications folder. Click it once and wait for Citrix to load ROSS. Log on to ROSS as usual. For more information refer to the "Using Citrix for FS Users" Quick Reference card on the ROSS web page. [Posted 4/15/2009 at 1239M]

4. ANNUAL REMINDER TO SIGN RULES OF BEHAVIOR DOCUMENT (SECURITY DOCUMENT)
Once annually, every ROSS account holder (except for web status only accounts) must fill out either the FS-6600-7 or FS-6600-6 form. Please review the information on the ROSS web site (click on Rules of Behavior Documents on the top right side of the home page) and determine which form is applicable to you. Once you have identified the correct form, please read the form, sign it, have your supervisor sign it, and provide the signed form to your dispatch office who will file and have it available for audit. [Updated 2/12/2009 at 1106M]

April 21, 2009 – 1428MT
PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:
1. FAA Data has been updated
2. FS Users May Now Use Citrix to Access ROSS v2.9
3. Annual Reminder to Sign Rules of Behavior Document

1. FAA DATA HAS BEEN UPDATED
The FAA data has now been updated in ROSS Production and will continue to be updated on a regular basis. [Posted 4/21/2009 at 1428M]

2. FS USERS MAY NOW USE CITRIX TO ACCESS ROSS v2.9
US Forest Service users may now access ROSS via Citrix at the Enterprise Data Center. Use your browser to navigate to http://apps.fs.usda.gov/Citrix/auth/login.jsp and enter your Active Directory user name and password to log on to Citrix (i.e., the same as used to log on to your FS computer). Once logged in, you will find a ROSSv2_9 icon in the National Applications folder. Click it once and wait for Citrix to load ROSS. Log on to ROSS as usual. For more information refer to the "Using Citrix for FS Users" Quick Reference card on the ROSS web page. [Posted 4/15/2009 at 1239M]

3. ANNUAL REMINDER TO SIGN RULES OF BEHAVIOR DOCUMENT (SECURITY DOCUMENT)
Once annually, every ROSS account holder (except for web status only accounts) must fill out either the FS-6600-7 or FS-6600-6 form. Please review the information on the ROSS web site (click on Rules of Behavior Documents on the top right side of the home page) and determine which form is applicable to you. Once you have identified the correct form, please read the form, sign it, have your supervisor sign it, and provide the signed form to your dispatch office who will file and have it available for audit. [Updated 2/12/2009 at 1106M]

April 15, 2009 – 2051MT
PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:
1. FS Users May Now Use Citrix to Access ROSS v2.9
2. Annual Reminder to Sign Rules of Behavior Document

1. FS USERS MAY NOW USE CITRIX TO ACCESS ROSS v2.9
US Forest Service users may now access ROSS via Citrix at the Enterprise Data Center. Use your browser to navigate to http://apps.fs.usda.gov/Citrix/auth/login.jsp and enter your Active Directory user name and password to log on to Citrix (i.e., the same as used to log on to your FS computer). Once logged in, you will find a ROSSv2_9 icon in the National Applications folder. Click it once and wait for Citrix to load ROSS. Log on to ROSS as usual. For more information refer to the "Using Citrix for FS Users" Quick Reference card on the ROSS web page. [Posted 4/15/2009 at 1239M]

2. ANNUAL REMINDER TO SIGN RULES OF BEHAVIOR DOCUMENT (SECURITY DOCUMENT)
Once annually, every ROSS account holder (except for web status only accounts) must fill out either the FS-6600-7 or FS-6600-6 form. Please review the information on the ROSS web site (click on Rules of Behavior Documents on the top right side of the home page) and determine which form is applicable to you. Once you have identified the correct form, please read the form, sign it, have your supervisor sign it, and provide the signed form to your dispatch office who will file and have it available for audit. [Updated 2/12/2009 at 1106M]

April 15, 2009 – 1239MT
PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:
1. ROSS Production Outage
2. FS Users May Now Use Citrix to Access ROSS v2.9
3. Annual Reminder to Sign Rules of Behavior Document

1. ROSS PRODUCTION OUTAGE
ROSS Production will be unavailable from 2030 hours MT on 4/15 (Wednesday) until approximately 2100 hours MT to change a port setting on the LDAP. This is part of the troubleshooting effort to determine why users are having periodic access issues and getting a password error. [Posted 4/14/2009 at 1601M]

2. FS USERS MAY NOW USE CITRIX TO ACCESS ROSS v2.9
US Forest Service users may now access ROSS via Citrix at the Enterprise Data Center. Use your browser to navigate to http://apps.fs.usda.gov/Citrix/auth/login.jsp and enter your Active Directory user name and password to log on to Citrix (i.e., the same as used to log on to your FS computer). Once logged in, you will find a ROSSv2_9 icon in the National Applications folder. Click it once and wait for Citrix to load ROSS. Log on to ROSS as usual. For more information refer to the "Using Citrix for FS Users" Quick Reference card on the ROSS web page. [Posted 4/15/2009 at 1239M]

3. ANNUAL REMINDER TO SIGN RULES OF BEHAVIOR DOCUMENT (SECURITY DOCUMENT)
Once annually, every ROSS account holder (except for web status only accounts) must fill out either the FS-6600-7 or FS-6600-6 form. Please review the information on the ROSS web site (click on Rules of Behavior Documents on the top right side of the home page) and determine which form is applicable to you. Once you have identified the correct form, please read the form, sign it, have your supervisor sign it, and provide the signed form to your dispatch office who will file and have it available for audit. [Updated 2/12/2009 at 1106M]

April 14, 2009 – 1601MT
ROSS PRODUCTION OUTAGE
ROSS Production will be unavailable from 2030 hours MT on 4/15 (Wednesday) until approximately 2100 hours MT to change a port setting on the LDAP. This is part of the troubleshooting effort to determine why users are having periodic access issues and getting a password error. [Posted 4/14/2009 at 1601M]

ANNUAL REMINDER TO SIGN RULES OF BEHAVIOR DOCUMENT (SECURITY DOCUMENT)
Once annually, every ROSS account holder (except for web status only accounts) must fill out either the FS-6600-7 or FS-6600-6 form. Please review the information on the ROSS web site (click on Rules of Behavior Documents on the top right side of the home page) and determine which form is applicable to you. Once you have identified the correct form, please read the form, sign it, have your supervisor sign it, and provide the signed form to your dispatch office who will file and have it available for audit. [Updated 2/12/2009 at 1106M]

April 13, 2009 – 1218MT
ANNUAL REMINDER TO SIGN RULES OF BEHAVIOR DOCUMENT (SECURITY DOCUMENT)
Once annually, every ROSS account holder (except for web status only accounts) must fill out either the FS-6600-7 or FS-6600-6 form. Please review the information on the ROSS web site (click on Rules of Behavior Documents on the top right side of the home page) and determine which form is applicable to you. Once you have identified the correct form, please read the form, sign it, have your supervisor sign it, and provide the signed form to your dispatch office who will file and have it available for audit. [Updated 2/12/2009 at 1106M]

April 8, 2009 – 0310MT
Please scroll down to read the following:
1. Production & Practice Password -- CORRECTION
2. Version 2.9 Release Notes Posted
3. Version 2.9 Password Policy
4. Annual Reminder to sign ROB document

1. PRODUCTION & PRACTICE PASSWORD -- CORRECTION

Your password for ROSS Production and Practice are one and the same. Updating your password in Production will update Practice as well, and vice versa. Please scroll down to item 3 for the new password policy. We apologize for the contrary information that was previously posted. [Posted 3/19/2009 at 1530M]

2. VERSION 2.9 RELEASE NOTES POSTED
The release notes for version 2.9 have been posted on the ROSS web site at the following link:
http://ross.nwcg.gov/releaseNotices/notes/2009_0312_final_2.9_release_note s.pdf. There you will find information on new functionality such as Add Roster Later, Incident Preferred Airport and CAD interface enhancements as well as known issues and workarounds. [Posted 03/12/09 at 1200M]

3. VERSION 2.9 PASSWORD POLICY
in version 2.9, passwords for ROSS and Web Status must be at least 12 characters; contain at least one alpha (Aa-Zz); and at least one digit (0-9) OR one special character. Users may only update their password once in a 24 hour period. A password may not be reused until 24 intervening passwords have been used. Passwords expire in 60 days with the expiration warning displayed for the 10 days prior. Users are allowed several attempts to update expired passwords. If these fail, the account manager must be contacted. The Helpdesk cannot reset passwords. This policy is also posted at http://ross.nwcg.gov/user_support.htm. [Posted 3/13/09 at 0345M]

4. ANNUAL REMINDER TO SIGN RULES OF BEHAVIOR DOCUMENT (SECURITY DOCUMENT)
Once annually, every ROSS account holder (except for web status only accounts) must fill out either the FS-6600-7 or FS-6600-6 form. Please review the information on the ROSS web site (click on Rules of Behavior Documents on the top right side of the home page) and determine which form is applicable to you. Once you have identified the correct form, please read the form, sign it, have your supervisor sign it, and provide the signed form to your dispatch office who will file and have it available for audit. [Updated 2/12/2009 at 1106M]

April 7, 2009 – 2200MT
Please scroll down to read the following:
1. ROSS Production Outage
2. Production & Practice Password -- CORRECTION
3. Version 2.9 Release Notes Posted
4. Version 2.9 Password Policy
5. Annual Reminder to sign ROB document

1. ROSS PRODUCTION OUTAGE
Data streams in ROSS Production is having issues and an outage is needed to correct the problem. The outage will begin at approximately 2210 MT and last

for approximately 4-5 hours. A message will be sent when it is back up. [Posted 4/7/2009 at 2200 MT]

2. PRODUCTION & PRACTICE PASSWORD -- CORRECTION
Your password for ROSS Production and Practice are one and the same. Updating your password in Production will update Practice as well, and vice versa. Please scroll down to item 3 for the new password policy. We apologize for the contrary information that was previously posted. [Posted 3/19/2009 at 1530M]

3. VERSION 2.9 RELEASE NOTES POSTED
The release notes for version 2.9 have been posted on the ROSS web site at the following link:
http://ross.nwcg.gov/releaseNotices/notes/2009_0312_final_2.9_release_notes.pdf. There you will find information on new functionality such as Add Roster Later, Incident Preferred Airport and CAD interface enhancements as well as known issues and workarounds. [Posted 03/12/09 at 1200M]

4. VERSION 2.9 PASSWORD POLICY
in version 2.9, passwords for ROSS and Web Status must be at least 12 characters; contain at least one alpha (Aa-Zz); and at least one digit (0-9) OR one special character. Users may only update their password once in a 24 hour period. A password may not be reused until 24 intervening passwords have been used. Passwords expire in 60 days with the expiration warning displayed for the 10 days prior. Users are allowed several attempts to update expired passwords. If these fail, the account manager must be contacted. The Helpdesk cannot reset passwords. This policy is also posted at http://ross.nwcg.gov/user_support.htm. [Posted 3/13/09 at 0345M]

5. ANNUAL REMINDER TO SIGN RULES OF BEHAVIOR DOCUMENT (SECURITY DOCUMENT)
Once annually, every ROSS account holder (except for web status only accounts) must fill out either the FS-6600-7 or FS-6600-6 form. Please review the information on the ROSS web site (click on Rules of Behavior Documents on the top right side of the home page) and determine which form is applicable to you. Once you have identified the correct form, please read the form, sign it, have your supervisor sign it, and provide the signed form to your dispatch office who will file and have it available for audit. [Updated 2/12/2009 at 1106M]

March 25, 2009 – 0600MT
Please scroll down to read the following:
1. Production & Practice Password -- CORRECTION
2. Version 2.9 Release Notes Posted
3. Version 2.9 Password Policy
4. Annual Reminder to sign ROB document

1. PRODUCTION & PRACTICE PASSWORD -- CORRECTION

Your password for ROSS Production and Practice are one and the same. Updating your password in Production will update Practice as well, and vice versa. Please scroll down to item 3 for the new password policy. We apologize for the contrary information that was previously posted. [Posted 3/29/2009 at 1530M]

2. VERSION 2.9 RELEASE NOTES POSTED
The release notes for version 2.9 have been posted on the ROSS web site at the following link:
http://ross.nwcg.gov/releaseNotices/notes/2009_0312_final_2.9_release_notes.pdf. There you will find information on new functionality such as Add Roster Later, Incident Preferred Airport and CAD interface enhancements as well as known issues and workarounds. [Posted 03/12/09 at 1200M]

3. VERSION 2.9 PASSWORD POLICY
in version 2.9, passwords for ROSS and Web Status must be at least 12 characters; contain at least one alpha (Aa-Zz); and at least one digit (0-9) OR one special character. Users may only update their password once in a 24 hour period. A password may not be reused until 24 intervening passwords have been used. Passwords expire in 60 days with the expiration warning displayed for the 10 days prior. Users are allowed several attempts to update expired passwords. If these fail, the account manager must be contacted. The Helpdesk cannot reset passwords. This policy is also posted at http://ross.nwcg.gov/user_support.htm. [Posted 3/13/09 at 0345M]

4. ANNUAL REMINDER TO SIGN RULES OF BEHAVIOR DOCUMENT (SECURITY DOCUMENT)
Once annually, every ROSS account holder (except for web status only accounts) must fill out either the FS-6600-7 or FS-6600-6 form. Please review the information on the ROSS web site (click on Rules of Behavior Documents on the top right side of the home page) and determine which form is applicable to you. Once you have identified the correct form, please read the form, sign it, have your supervisor sign it, and provide the signed form to your dispatch office who will file and have it available for audit. [Updated 2/12/2009 at 1106M]

March 24, 2009 – 1530MT
Please scroll down to read the following:
1. ROSS Production Outage Scheduled
2. Production & Practice Password -- CORRECTION
3. Version 2.9 Release Notes Posted
4. Version 2.9 Password Policy
5. ROSS Practice Available
6. Annual Reminder to sign ROB document

1. ROSS PRODUCTION OUTAGE SCHEDULED

ROSS Production will be unavailable on 3/25 beginning at 2000 hours (MT) to address a streams issue that is causing reports data to be out of synch with ROSS. The outage will last for approximately 5 hours. [Posted 3/24/2009 at 1530M)

2. PRODUCTION & PRACTICE PASSWORD -- CORRECTION
Your password for ROSS Production and Practice are one and the same. Updating your password in Production will update Practice as well, and vice versa. Please scroll down to item 3 for the new password policy. We apologize for the contrary information that was previously posted. [Posted 3/29/2009 at 1530M]

3. VERSION 2.9 RELEASE NOTES POSTED
The release notes for version 2.9 have been posted on the ROSS web site at the following link:
http://ross.nwcg.gov/releaseNotices/notes/2009_0312_final_2.9_release_note s.pdf. There you will find information on new functionality such as Add Roster Later, Incident Preferred Airport and CAD interface enhancements as well as known issues and workarounds. [Posted 03/12/09 at 1200M]

4. VERSION 2.9 PASSWORD POLICY
in version 2.9, passwords for ROSS and Web Status must be at least 12 characters; contain at least one alpha (Aa-Zz); and at least one digit (0-9) OR one special character. Users may only update their password once in a 24 hour period. A password may not be reused until 24 intervening passwords have been used. Passwords expire in 60 days with the expiration warning displayed for the 10 days prior. Users are allowed several attempts to update expired passwords. If these fail, the account manager must be contacted. The Helpdesk cannot reset passwords. This policy is also posted at http://ross.nwcg.gov/user_support.htm. [Posted 3/13/09 at 0345M]

5. ROSS PRACTICE AVAILABLE - please uninstall any previous versions first
ROSS Practice can now be downloaded from ross.nwcg.gov (on the download tab) but be aware that it may take a while to download (possibly up to an hour) because so many people will be downloading at the same time. Please be aware that Practice is not supported 24x7 so we cannot guarantee availability 100% of the time. A global message was sent that provides more details about Practice. [Updated 3/19/2009 at 1530M]

6. ANNUAL REMINDER TO SIGN RULES OF BEHAVIOR DOCUMENT (SECURITY DOCUMENT)
Once annually, every ROSS account holder (except for web status only accounts) must fill out either the FS-6600-7 or FS-6600-6 form. Please review the information on the ROSS web site (click on Rules of Behavior Documents on the top right side of the home page) and determine which form is applicable to you. Once you have identified the correct form, please read the form, sign it, have your supervisor sign it, and provide the signed form to your dispatch office who will file and have it available for audit. [Updated 2/12/2009 at 1106M]

March 19, 2009 – 1530MT
Please scroll down to read the following:
1. Production & Practice Password -- CORRECTION
2. Version 2.9 Release Notes Posted
3. Version 2.9 Password Policy
4. ROSS Practice Available
5. Annual Reminder to sign ROB document

1. PRODUCTION & PRACTICE PASSWORD -- CORRECTION
Your password for ROSS Production and Practice are one and the same.
Updating your password in Production will update Practice as well, and vice
versa. Please scroll down to item 3 for the new password policy. We apologize
for the contrary information that was previously posted. [Posted 3/29/2009 at
1530M]

2. VERSION 2.9 RELEASE NOTES POSTED
The release notes for verison 2.9 have been posted on the ROSS web site at the
following link:
http://ross.nwcg.gov/releaseNotices/notes/2009_0312_final_2.9_release_note
s.pdf. There you will find information on new functionality such as Add Roster
Later, Incident Preferred Airport and CAD interface enhancements as well as
known issues and workarounds. [Posted 03/12/09 at 1200M]

3. VERSION 2.9 PASSWORD POLICY
in version 2.9, passwords for ROSS and Web Status must be at least 12
characters; contain at least one alpha (Aa-Zz); and at least one digit (0-9) OR one
special character. Users may only update their password once in a 24 hour
period. A password may not be reused until 24 intervening passwords have been
used. Passwords expire in 60 days with the expiration warning displayed for the
10 days prior. Users are allowed several attempts to update expired passwords.
If these fail, the account manager must be contacted. The Helpdesk cannot reset
passwords. This policy is also posted at http://ross.nwcg.gov/user_support.htm.
[Posted 3/13/09 at 0345M]

4. ROSS PRACTICE AVAILABLE - please uninstall any previous versions first
ROSS Practice can now be downloaded from ross.nwcg.gov (on the download
tab) but be aware that it may take a while to download (possibly up to an hour)
because so many people will be downloading at the same time. Please be aware
that Practice is not supported 24x7 so we cannot guarantee availability 100% of
the time. A global message was sent that provides more details about Practice.
[Updated 3/19/2009 at 1530M]

5. ANNUAL REMINDER TO SIGN RULES OF BEHAVIOR DOCUMENT
(SECURITY DOCUMENT)
Once annually, every ROSS account holder (except for web status only accounts)
must fill out either the FS-6600-7 or FS-6600-6 form. Please review the

information on the ROSS web site (click on Rules of Behavior Documents on the top right side of the home page) and determine which form is applicable to you. Once you have identified the correct form, please read the form, sign it, have your supervisor sign it, and provide the signed form to your dispatch office who will file and have it available for audit. [Updated 2/12/2009 at 1106M]

March 12, 2009 – 1200MT
Please scroll down to read the following:
1. Version 2.9 Release Notes Posted
2. ROSS Accounts and Reports
3. ROSS Production - new version being deployed 3/12-13
4. ROSS Practice Available
5. Annual Reminder to sign ROB document

1. VERSION 2.9 RELEASE NOTES POSTED
The release notes for version 2.9 have been posted on the ROSS web site at the following link:
http://ross.nwcg.gov/releaseNotices/notes/2009_0312_final_2.9_release_note s.pdf. There you will find information on new functionality such as Add Roster Later, Incident Preferred Airport and CAD interface enhancements as well as known issues and workarounds. [Posted 03/12/09 at 1200M]

2. ROSS ACCOUNTS AND REPORTS
In preparation for the deployment the night of 3/12, please do not make any changes to User Accounts or Scheduled or Saved Reports after 1800 mountain on 3/12 because a copy of the current production user accounts, passwords, and Cognos Reports will be made at that time. Any changes made after 1800 mountain will not be migrated to 2.9. [Posted 3/9/09 at 1324]

3. ROSS PRODUCTION - NEW VERSION BEING DEPLOYED 3/12-13
Version 2.9 will be deployed beginning 3/12 at 2000 hours (MT) so ROSS Production will be unavailable until approximately 0500 MT on 3/13. A few key points for this new version: (1) an uninstall and reinstall is needed; (2) password changes have been incorporated; and (3) users should read the Release Notes that will be posted at
http://ross.nwcg.gov/releaseNotices/notes/2009_0312_final_2.9_release_note s.pdf. An email will be sent by the morning of 3/10 and will include more critical information about this deployment. [Posted 3/9/2009 at 1156]

3. ROSS PRACTICE AVAILABLE - please uninstall any previous versions first
4OSS Practice can now be downloaded from ross.nwcg.gov (on the download tab) but be aware that it may take a while to download (possibly up to an hour) because so many people will be downloading at the same time. Passwords for Practice are the same as current Production and will be refreshed one time only on the evening of 3/9. After that, Practice will maintain its own account database, so users will need to remember their ROSS Practice account information in addition to their ROSS Production account information. Please be

aware that Practice is not supported 24x7 so we cannot guarantee availability 100% of the time. A global message was sent that provides more details about Practice. [Updated 3/11/2009 at 0953M]

5. ANNUAL REMINDER TO SIGN RULES OF BEHAVIOR DOCUMENT (SECURITY DOCUMENT)
Once annually, every ROSS account holder (except for web status only accounts) must fill out either the FS-6600-7 or FS-6600-6 form. Please review the information on the ROSS web site (click on Rules of Behavior Documents on the top right side of the home page) and determine which form is applicable to you. Once you have identified the correct form, please read the form, sign it, have your supervisor sign it, and provide the signed form to your dispatch office who will file and have it available for audit. [Updated 2/12/2009 at 1106M]

March 10, 2009 – 0745MT
Please scroll down to read the following:
1. ROSS Accounts and Reports
2. ROSS Production - new version being deployed 3/12-13
3. ROSS Practice Available
4. Annual Reminder to sign ROB document

1. ROSS ACCOUNTS AND REPORTS
In preparation for the deployment the night of 3/12, please do not make any changes to User Accounts or Scheduled or Saved Reports after 1800 mountain on 3/12 because a copy of the current production user accounts, passwords, and Cognos Reports will be made at that time. Any changes made after 1800 mountain will not be migrated to 2.9. [Posted 3/9/09 at 1324]

2. ROSS PRODUCTION - NEW VERSION BEING DEPLOYED 3/12-13
Version 2.9 will be deployed beginning 3/12 at 2000 hours (MT) so ROSS Production will be unavailable until approximately 0500 MT on 3/13. A few key points for this new version: (1) an uninstall and reinstall is needed; (2) password changes have been incorporated; and (3) users should read the Release Notes that will be posted at http://ross.nwcg.gov/releaseNotices/notes/2009_0312_final_2.9_release_note s.pdf. An email will be sent by the morning of 3/10 and will include more critical information about this deployment. [Posted 3/9/2009 at 1156]

3. ROSS PRACTICE AVAILABLE - please uninstall any previous versions first
ROSS Practice can now be downloaded from ross.nwcg.gov (on the download tab) but be aware that it may take a while to download (possibly up to an hour) because so many people will be downloading at the same time. Passwords for Practice are the same as current Production and will be refreshed one time only on the evening of 3/9. After that, Practice will maintain its own account database, so users will need to remember their ROSS Practice account information in addition to their ROSS Production account information. Please be aware that Practice is not supported 24x7 so we cannot guarantee availability

100% of the time. A global message was sent today that provides more details about Practice. BLM users will not be able to log on the Practice until the evening of 3/9 due to some closed ports. [Updated 3/7/2009 at 1620M]

4. ANNUAL REMINDER TO SIGN RULES OF BEHAVIOR DOCUMENT (SECURITY DOCUMENT)
Once annually, every ROSS account holder (except for web status only accounts) must fill out either the FS-6600-7 or FS-6600-6 form. Please review the information on the ROSS web site (click on Rules of Behavior Documents on the top right side of the home page) and determine which form is applicable to you. Once you have identified the correct form, please read the form, sign it, have your supervisor sign it, and provide the signed form to your dispatch office who will file and have it available for audit. [Updated 2/12/2009 at 1106M]

March 9, 2009 – 1544MT
Please scroll down to read the following:
1. ROSS Outage Update
2. ROSS Accounts and Reports
3. ROSS Production - new version being deployed 3/12-13
4. ROSS Practice Available
5. Annual Reminder to sign ROB document

1. ROSS OUTAGE UPDATE
ROSS data streams is still not healthy and we need to do a full data reinstantiation. This will begin at 1805 MT and last for approximately 4-5 hours; ROSS will be unavailable during that time. Several database patches are coming with the next version that may alleviate some of the problems we are having. We apologize for the inconvenience. [Posted 3/9/09 at 1544M]

2. ROSS ACCOUNTS AND REPORTS
In preparation for the deployment the night of 3/12, please do not make any changes to User Accounts or Scheduled or Saved Reports after 1800 mountain on 3/12 because a copy of the current production user accounts, passwords, and Cognos Reports will be made at that time. Any changes made after 1800 mountain will not be migrated to 2.9. [Posted 3/9/09 at 1324]

3. ROSS PRODUCTION - NEW VERSION BEING DEPLOYED 3/12-13
Version 2.9 will be deployed beginning 3/12 at 2000 hours (MT) so ROSS Production will be unavailable until approximately 0500 MT on 3/13. A few key points for this new version: (1) an uninstall and reinstall is needed; (2) password changes have been incorporated; and (3) users should read the Release Notes that will be posted at http://ross.nwcg.gov/releaseNotices/notes/2009_0312_final_2.9_release_note s.pdf. An email will be sent by the morning of 3/10 and will include more critical information about this deployment. [Posted 3/9/2009 at 1156]

4. ROSS PRACTICE AVAILABLE - please uninstall any previous versions first

ROSS Practice can now be downloaded from ross.nwcg.gov (on the download tab) but be aware that it may take a while to download (possibly up to an hour) because so many people will be downloading at the same time. Passwords for Practice are the same as current Production and will be refreshed one time only on the evening of 3/9. After that, Practice will maintain its own account database, so users will need to remember their ROSS Practice account information in addition to their ROSS Production account information. Please be aware that Practice is not supported 24x7 so we cannot guarantee availability 100% of the time. A global message was sent today that provides more details about Practice. BLM users will not be able to log on the Practice until the evening of 3/9 due to some closed ports. [Updated 3/7/2009 at 1620M]

5. ANNUAL REMINDER TO SIGN RULES OF BEHAVIOR DOCUMENT (SECURITY DOCUMENT)
Once annually, every ROSS account holder (except for web status only accounts) must fill out either the FS-6600-7 or FS-6600-6 form. Please review the information on the ROSS web site (click on Rules of Behavior Documents on the top right side of the home page) and determine which form is applicable to you. Once you have identified the correct form, please read the form, sign it, have your supervisor sign it, and provide the signed form to your dispatch office who will file and have it available for audit. [Updated 2/12/2009 at 1106M]

March 9, 2009 – 1355MT
Please scroll down to read the following:
1. ROSS Outage in a few minutes
2. ROSS Accounts and Reports
3. ROSS Production - new version being deployed 3/12-13
4. ROSS Practice Available
5. Annual Reminder to sign ROB document

1. ROSS OUTAGE IN A FEW MINUTES
It is very likely that ROSS will be unavailable for approximately 1/2 hour beginning at 1500 mountain because of a data streams issue. Resource Order forms and Reports are not up to date and are losing ground rapidly. Once this starts it is critical to bounce the servers to get them back in sync. Work is continuing to try and prevent this outage but this message is being posted just in case the problem cannot be resolved. [Posted 3/9/09 at 1355]

2. ROSS ACCOUNTS AND REPORTS
In preparation for the deployment the night of 3/12, please do not make any changes to User Accounts or Scheduled or Saved Reports after 1800 mountain on 3/12 because a copy of the current production user accounts, passwords, and Cognos Reports will be made at that time. Any changes made after 1800 mountain will not be migrated to 2.9. [Posted 3/9/09 at 1324]

3. ROSS PRODUCTION - NEW VERSION BEING DEPLOYED 3/12-13

Version 2.9 will be deployed beginning 3/12 at 2000 hours (MT) so ROSS Production will be unavailable until approximately 0500 MT on 3/13. A few key points for this new version: (1) an uninstall and reinstall is needed; (2) password changes have been incorporated; and (3) users should read the Release Notes that will be posted at http://ross.nwcg.gov/releaseNotices/notes/2009_0312_final_2.9_release_notes.pdf. An email will be sent by the morning of 3/10 and will include more critical information about this deployment. [Posted 3/9/2009 at 1156]

4. ROSS PRACTICE AVAILABLE - please uninstall any previous versions first
ROSS Practice can now be downloaded from ross.nwcg.gov (on the download tab) but be aware that it may take a while to download (possibly up to an hour) because so many people will be downloading at the same time. Passwords for Practice are the same as current Production and will be refreshed one time only on the evening of 3/9. After that, Practice will maintain its own account database, so users will need to remember their ROSS Practice account information in addition to their ROSS Production account information. Please be aware that Practice is not supported 24x7 so we cannot guarantee availability 100% of the time. A global message was sent today that provides more details about Practice. BLM users will not be able to log on the Practice until the evening of 3/9 due to some closed ports. [Updated 3/7/2009 at 1620M]

5. ANNUAL REMINDER TO SIGN RULES OF BEHAVIOR DOCUMENT (SECURITY DOCUMENT)
Once annually, every ROSS account holder (except for web status only accounts) must fill out either the FS-6600-7 or FS-6600-6 form. Please review the information on the ROSS web site (click on Rules of Behavior Documents on the top right side of the home page) and determine which form is applicable to you. Once you have identified the correct form, please read the form, sign it, have your supervisor sign it, and provide the signed form to your dispatch office who will file and have it available for audit. [Updated 2/12/2009 at 1106M]

March 9, 2009 – 1324MT
Please scroll down to read the following:
1. ROSS Accounts and Reports
2. ROSS Production - new version being deployed 3/12-13
3. ROSS Practice Available
4. Annual Reminder to sign ROB document

1. ROSS ACCOUNTS AND REPORTS
In preparation for the deployment the night of 3/12, please do not make any changes to User Accounts or Scheduled or Saved Reports after 1800 mountain on 3/12 because a copy of the current production user accounts, passwords, and Cognos Reports will be made at that time. Any changes made after 1800 mountain will not be migrated to 2.9. [Posted 3/9/09 at 1324]

2. ROSS PRODUCTION - NEW VERSION BEING DEPLOYED 3/12-13

Version 2.9 will be deployed beginning 3/12 at 2000 hours (MT) so ROSS Production will be unavailable until approximately 0500 MT on 3/13. A few key points for this new version: (1) an uninstall and reinstall is needed; (2) password changes have been incorporated; and (3) users should read the Release Notes that will be posted at http://ross.nwcg.gov/releaseNotices/notes/2009_0312_final_2.9_release_note s.pdf. An email will be sent by the morning of 3/10 and will include more critical information about this deployment. [Posted 3/9/2009 at 1156]

3. ROSS PRACTICE AVAILABLE - please uninstall any previous versions first ROSS Practice can now be downloaded from ross.nwcg.gov (on the download tab) but be aware that it may take a while to download (possibly up to an hour) because so many people will be downloading at the same time. Passwords for Practice are the same as current Production and will be refreshed one time only on the evening of 3/9. After that, Practice will maintain its own account database, so users will need to remember their ROSS Practice account information in addition to their ROSS Production account information. Please be aware that Practice is not supported 24x7 so we cannot guarantee availability 100% of the time. A global message was sent today that provides more details about Practice. BLM users will not be able to log on the Practice until the evening of 3/9 due to some closed ports. [Updated 3/7/2009 at 1620M]

4. ANNUAL REMINDER TO SIGN RULES OF BEHAVIOR DOCUMENT (SECURITY DOCUMENT)
Once annually, every ROSS account holder (except for web status only accounts) must fill out either the FS-6600-7 or FS-6600-6 form. Please review the information on the ROSS web site (click on Rules of Behavior Documents on the top right side of the home page) and determine which form is applicable to you. Once you have identified the correct form, please read the form, sign it, have your supervisor sign it, and provide the signed form to your dispatch office who will file and have it available for audit. [Updated 2/12/2009 at 1106M]

March 9, 2009 – 1156MT
Please scroll down to read the following:
1. ROSS Production - new version being deployed 3/12-13
2. ROSS Practice Available
3. Annual Reminder to sign ROB document

1. ROSS PRODUCTION - NEW VERSION BEING DEPLOYED 3/12-13
Version 2.9 will be deployed beginning 3/12 at 2000 hours (MT) so ROSS Production will be unavailable until approximately 0500 MT on 3/13. A few key points for this new version: (1) an uninstall and reinstall is needed; (2) password changes have been incorporated; and (3) users should read the Release Notes that will be posted at http://ross.nwcg.gov/releaseNotices/notes/2009_0312_final_2.9_release_note s.pdf. An email will be sent by the morning of 3/10 and will include more critical information about this deployment. [Posted 3/9/2009 at 1156]

2. ROSS PRACTICE AVAILABLE - please uninstall any previous versions first
ROSS Practice can now be downloaded from ross.nwcg.gov (on the download tab) but be aware that it may take a while to download (possibly up to an hour) because so many people will be downloading at the same time. Passwords for Practice are the same as current Production and will be refreshed one time only on the evening of 3/9. After that, Practice will maintain its own account database, so users will need to remember their ROSS Practice account information in addition to their ROSS Production account information. Please be aware that Practice is not supported 24x7 so we cannot guarantee availability 100% of the time. A global message was sent today that provides more details about Practice. BLM users will not be able to log on the Practice until the evening of 3/9 due to some closed ports. [Updated 3/7/2009 at 1620M]

3. ANNUAL REMINDER TO SIGN RULES OF BEHAVIOR DOCUMENT (SECURITY DOCUMENT)
Once annually, every ROSS account holder (except for web status only accounts) must fill out either the FS-6600-7 or FS-6600-6 form. Please review the information on the ROSS web site (click on Rules of Behavior Documents on the top right side of the home page) and determine which form is applicable to you. Once you have identified the correct form, please read the form, sign it, have your supervisor sign it, and provide the signed form to your dispatch office who will file and have it available for audit. [Updated 2/12/2009 at 1106M]

March 9, 2009 – 0945MT
Please scroll down to read the following:
1. ROSS Production - new version being deployed 3/12-13
2. ROSS Practice Available
3. Annual Reminder to sign ROB document

1. ROSS PRODUCTION - NEW VERSION BEING DEPLOYED 3/12-13
Version 2.9 will be deployed beginning 3/12 at 2000 hours (MT) so ROSS Production will be unavailable until approximately 0500 MT on 3/13. A few key points for this new version: (1) an uninstall and reinstall is needed; (2) password changes have been incorporated; and (3) users should read the Release Notes posted on ross.nwcg.gov. An email is being sent by the morning of 3/10 and will include more critical information about this deployment. [Posted 3/9/2009 at 0945]

2. ROSS PRACTICE AVAILABLE - please uninstall any previous versions first
ROSS Practice can now be downloaded from ross.nwcg.gov (on the download tab) but be aware that it may take a while to download (possibly up to an hour) because so many people will be downloading at the same time. Passwords for Practice are the same as current Production and will be refreshed one time only on the evening of 3/9. After that, Practice will maintain its own account database, so users will need to remember their ROSS Practice account information in addition to their ROSS Production account information. Please be

aware that Practice is not supported 24x7 so we cannot guarantee availability 100% of the time. A global message was sent today that provides more details about Practice. BLM users will not be able to log on the Practice until the evening of 3/9 due to some closed ports. [Updated 3/7/2009 at 1620M]

3. ANNUAL REMINDER TO SIGN RULES OF BEHAVIOR DOCUMENT (SECURITY DOCUMENT)
Once annually, every ROSS account holder (except for web status only accounts) must fill out either the FS-6600-7 or FS-6600-6 form. Please review the information on the ROSS web site (click on Rules of Behavior Documents on the top right side of the home page) and determine which form is applicable to you. Once you have identified the correct form, please read the form, sign it, have your supervisor sign it, and provide the signed form to your dispatch office who will file and have it available for audit. [Updated 2/12/2009 at 1106M]

March 5, 2009 – 1700MT
Please scroll down to read the following:
1. ROSS Reports Outage
2. ROSS Practice Available
3. Annual Reminder to sign ROB document

1. ROSS REPORTS OUTAGE
To be proactive in assuring that ROSS reports will be running properly, we will recycle the report server on Sunday morning at 0900 MST. The outage will last for approximately 30 minutes. This will only affect ROSS reports and the printing of resource orders. [Posted 3/7/2009 at 1620]

2. ROSS PRACTICE AVAILABLE - please uninstall any previous versions first
ROSS Practice can now be downloaded from ross.nwcg.gov (on the download tab) but be aware that it may take a while to download (possibly up to an hour) because so many people will be downloading at the same time. Passwords for Practice are the same as current Production and will be refreshed one time only on the evening of 3/9. After that, Practice will maintain its own account database, so users will need to remember their ROSS Practice account information in addition to their ROSS Production account information. Please be aware that Practice is not supported 24x7 so we cannot guarantee availability 100% of the time. A global message was sent today that provides more details about Practice. BLM users will not be able to log on the Practice until the evening of 3/9 due to some closed ports. [Updated 3/7/2009 at 1620M]

3. ANNUAL REMINDER TO SIGN RULES OF BEHAVIOR DOCUMENT (SECURITY DOCUMENT)
Once annually, every ROSS account holder (except for web status only accounts) must fill out either the FS-6600-7 or FS-6600-6 form. Please review the information on the ROSS web site (click on Rules of Behavior Documents on the top right side of the home page) and determine which form is applicable to you. Once you have identified the correct form, please read the form, sign it, have your

supervisor sign it, and provide the signed form to your dispatch office who will file and have it available for audit. [Updated 2/12/2009 at 1106M]

March 5, 2009 – 1700MT
Please scroll down to read the following:
1. ROSS Practice Available
2. Annual Reminder to sign ROB document

1. ROSS PRACTICE AVAILABLE - please uninstall any previous versions first
ROSS Practice can now be downloaded from ross.nwcg.gov (on the download tab) but be aware that it may take a while to download (possibly up to an hour) because so many people will be downloading at the same time. Passwords for Practice are the same as current Production and will be refreshed one time only on the evening of 3/9. After that, Practice will maintain its own account database, so users will need to remember their ROSS Practice account information in addition to their ROSS Production account information. Please be aware that Practice is not supported 24x7 so we cannot guarantee availability 100% of the time. A global message was sent today that provides more details about Practice. [Posted 3/5/2009 at 1700M]

2. ANNUAL REMINDER TO SIGN RULES OF BEHAVIOR DOCUMENT (SECURITY DOCUMENT)
Once annually, every ROSS account holder (except for web status only accounts) must fill out either the FS-6600-7 or FS-6600-6 form. Please review the information on the ROSS web site (click on Rules of Behavior Documents on the top right side of the home page) and determine which form is applicable to you. Once you have identified the correct form, please read the form, sign it, have your supervisor sign it, and provide the signed form to your dispatch office who will file and have it available for audit. [Updated 2/12/2009 at 1106M]

March 5, 2009 – 1311MT
Please scroll down to read the following:
1. ROSS Practice Available
2. Annual Reminder to sign ROB document

1. ROSS PRACTICE AVAILABLE - please uninstall any previous versions first
ROSS Practice can now be downloaded from ross.nwcg.gov (on the download tab) but be aware that it may take a while to download (possibly up to an hour) because so many people will be downloading at the same time. Use your current production password to access the system. Please be aware that Practice is not supported 24x7 so we cannot guarantee availability 100% of the time. A global message is being sent today that will provide more details about Practice. [Posted 3/5/2009 at 1311M]

2. ANNUAL REMINDER TO SIGN RULES OF BEHAVIOR DOCUMENT (SECURITY DOCUMENT)

Once annually, every ROSS account holder (except for web status only accounts) must fill out either the FS-6600-7 or FS-6600-6 form. Please review the information on the ROSS web site (click on Rules of Behavior Documents on the top right side of the home page) and determine which form is applicable to you. Once you have identified the correct form, please read the form, sign it, have your supervisor sign it, and provide the signed form to your dispatch office who will file and have it available for audit. [Updated 2/12/2009 at 1106M]

March 3, 2009 – 1659MT
Please scroll down to read the following:
1. ROSS Practice update
2. Critical Windows Patch Install
3. Annual Reminder to sign ROB document

1. ROSS PRACTICE UPDATE
Please watch this Message Board for an announcement when ROSS Practice is available. The estimated date is by the end of this week (3/6). [Posted 3/3/2009 at 1659M]

2. CRITICAL WINDOWS PATCH INSTALL
A critical Windows patch will be installed on the DDS server beginning at 1700 mountain on Wednesday (3/4). ROSS and DDS will still be available during that time but the data on some DDS files may be a day old until the process catches up. [Posted 3/2/2009 at 1935M]

3. ANNUAL REMINDER TO SIGN RULES OF BEHAVIOR DOCUMENT (SECURITY DOCUMENT)
Once annually, every ROSS account holder (except for web status only accounts) must fill out either the FS-6600-7 or FS-6600-6 form. Please review the information on the ROSS web site (click on Rules of Behavior Documents on the top right side of the home page) and determine which form is applicable to you. Once you have identified the correct form, please read the form, sign it, have your supervisor sign it, and provide the signed form to your dispatch office who will file and have it available for audit. [Updated 2/12/2009 at 1106M]

March 2, 2009 – 1935MT
NOTE: A critical Windows patch will be installed on the DDS server beginning at 1700 mountain on Wednesday (3/4). ROSS and DDS will still be available during that time but the data on some DDS files may be a day old until the process catches up. [Posted 3/2/2009 at 1935M]

NOTE: ANNUAL REMINDER TO SIGN RULES OF BEHAVIOR DOCUMENT (SECURITY DOCUMENT)
Once annually, every ROSS account holder (except for web status only accounts) must fill out either the FS-6600-7 or FS-6600-6 form. Please review the information on the ROSS web site (click on Rules of Behavior Documents on the top right side of the home page) and determine which form is applicable to you.

Once you have identified the correct form, please read the form, sign it, have your supervisor sign it, and provide the signed form to your dispatch office who will file and have it available for audit. [Updated 2/12/2009 at 1106M]

February 20, 2009 – 1544MT
NOTE: ANNUAL REMINDER TO SIGN RULES OF BEHAVIOR DOCUMENT (SECURITY DOCUMENT)
Once annually, every ROSS account holder (except for web status only accounts) must fill out either the FS-6600-7 or FS-6600-6 form. Please review the information on the ROSS web site (click on Rules of Behavior Documents on the top right side of the home page) and determine which form is applicable to you. Once you have identified the correct form, please read the form, sign it, have your supervisor sign it, and provide the signed form to your dispatch office who will file and have it available for audit. [Updated 2/12/2009 at 1106M]

February 19, 2009 – 1212MT
The following messages are posted below:
1. DDS Data is catching up
2. Annual reminder to sign Rules of Behavior Document

1. DDS DATA IS CATCHING UP but the process will take several hours. All files should be up to date by tomorrow morning (2/20). [Posted 2/19/2009 at 1212M]

2. ANNUAL REMINDER TO SIGN RULES OF BEHAVIOR DOCUMENT (SECURITY DOCUMENT)
Once annually, every ROSS account holder (except for web status only accounts) must fill out either the FS-6600-7 or FS-6600-6 form. Please review the information on the ROSS web site (click on Rules of Behavior Documents on the top right side of the home page) and determine which form is applicable to you. Once you have identified the correct form, please read the form, sign it, have your supervisor sign it, and provide the signed form to your dispatch office who will file and have it available for audit. [Updated 2/12/2009 at 1106M]

February 19, 2009 – 0531MT
The following messages are posted below:
1. ROSS is back on line; DDS Data catching up
2. Annual reminder to sign Rules of Behavior Document

1. ROSS IS BACK ON LINE; DDS Data catching up. ROSS was back on line about 0200 Mountain Time this morning. The data is back in sync. Some DDS data will be out of date and will catch up during the day. We will provide an estimate later today of when we expect DDS to be up to date. [Posted 2/19/2009 at 0531M]

2. ANNUAL REMINDER TO SIGN RULES OF BEHAVIOR DOCUMENT (SECURITY DOCUMENT)

Once annually, every ROSS account holder (except for web status only accounts) must fill out either the FS-6600-7 or FS-6600-6 form. Please review the information on the ROSS web site (click on Rules of Behavior Documents on the top right side of the home page) and determine which form is applicable to you. Once you have identified the correct form, please read the form, sign it, have your supervisor sign it, and provide the signed form to your dispatch office who will file and have it available for audit. [Updated 2/12/2009 at 1106M]

February 18, 2009 – 1857MT

ROSS Production will be unavailable from 1900 mountain until approximately 2000 mountain this evening to address a data streams issue that is affecting reports. A global email message was sent out about this outage and because of technical difficulties, the Message Board was not updated until now. [Posted 2/18/2009 at 1857M]

NOTICE: ANNUAL REMINDER TO SIGN RULES OF BEHAVIOR DOCUMENT (SECURITY DOCUMENT)
Once annually, every ROSS account holder (except for web status only accounts) must fill out either the FS-6600-7 or FS-6600-6 form. Please review the information on the ROSS web site (click on Rules of Behavior Documents on the top right side of the home page) and determine which form is applicable to you. Once you have identified the correct form, please read the form, sign it, have your supervisor sign it, and provide the signed form to your dispatch office who will file and have it available for audit. [Updated 2/12/2009 at 1106M]

February 12, 2009 – 1106MT

NOTICE: ANNUAL REMINDER TO SIGN RULES OF BEHAVIOR DOCUMENT (SECURITY DOCUMENT)

Once annually, every ROSS account holder (except for web status only accounts) must fill out either the FS-6600-7 or FS-6600-6 form. Please review the information on the ROSS web site (click on Rules of Behavior Documents on the top right side of the home page) and determine which form is applicable to you. Once you have identified the correct form, please read the form, sign it, have your supervisor sign it, and provide the signed form to your dispatch office who will file and have it available for audit. [Updated 2/12/2009 at 1106M]

February 6, 2009 – 0639 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:
1. Archive is complete

1. ARCHIVE IS COMPLETE
The ROSS Archive of calendar year 2008 (and earlier) incidents has been completed and ROSS is back on line. Thanks for your patience. Please contact

the Helpdesk (866-224-7677) if you have questions. [Updated 2/6/2009 at 0639M]

February 5, 2009 – 1824 MT
PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:
1. Archive STILL GOING TO OCCUR TONIGHT

1. ARCHIVE STILL GOING TO OCCUR TONIGHT
The ROSS Archive of calendar year 2008 (and earlier) incidents has NOT been postponed as originally thought. ROSS will be unavailable this evening starting at 2100 hours mountain and ending at approximately 0700 mountain on 2/6/09. We apologize for the confusion. Please contact the Helpdesk (866-224-7677) if you have questions. [Updated 2/5/2009 at 1824M]

February 5, 2009 – 1755 MT
PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:
1. Archive Postponed

1. ARCHIVE POSTPONED
The ROSS Archive of calendar year 2008 (and earlier) incidents has been POSTPONED because of Type I incident activity. A message will be posted and an email sent once it has been rescheduled. Please contact the Helpdesk (866-224-7677) if you have questions. [Updated 2/5/2009 at 1755M]

February 3, 2009 – 0915 MT
PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:
1. Archive Scheduled

1. ARCHIVE SCHEDULED
The ROSS Archive of calendar year 2008 (and earlier) incidents will begin on Thursday February 5th at 2100 MST. The archive is expected to be complete by approximately 0700 MST on Friday February 6th. ROSS Production will be unavailable during this time. Please contact the Helpdesk (866-224-7677) if you have questions. [Updated 2/3/2009 at 0915M]

January 28, 2009 – 0825 MT
PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:
1. URGENT - Incidents need to be closed - Archive Scheduled

1. URGENT - INCIDENTS NEED TO BE CLOSED - ARCHIVE SCHEDULED
The ROSS Archive process will begin on 2/5 at 2100 hours (mountain) and end at approximately 0700 hours (mountain) on 2/6. ROSS Production will be unavailable during this time. It is critical that offices close all 2008 (and prior year) incidents if there are no resources on the incident. If there are no resources on an incident but you need it in 2009, please close it and then create a new incident. Please contact the Helpdesk (866-224-7677) if you have questions. [Updated 1/28/2009 at 0825M]

January 21, 2009 – 1540 MT
PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:
1. Troubleshooting Reports and Resource Order Form Printing issue
2. URGENT - Incidents need to be closed

1. TROUBLESHOOTING REPORTS AND RESOURCE ORDER FORM PRINTING ISSUE
This problem has not been resolved although users have been able to print resource order forms and use reports because of redundant servers. In an effort to troubleshoot the problem with one of the servers, the ability to print a resource order form and use reports will be sporadic between 1900 and 2100 hours (Mountain time) on 1/21. [Posted 1/21/09 at 1540M]

2. URGENT - INCIDENTS NEED TO BE CLOSED
It is critical that offices close all 2008 (and prior year) incidents if there are no resources on the incident as the archive will occur on January 29th. If there are no resources on an incident but you need it in 2009, please close it and then create a new incident. Please contact the Helpdesk (866-224-7677) if you have questions. [Updated 1/5/2009 at 1258M]

January 15, 2009 – 2010 MT
PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:
1. Reports and Resource Order Form Printing is not updating - update
2. URGENT - Incidents need to be closed

1. REPORTS AND RESOURCE ORDER FORM PRINTING IS NOT UPDATING
Resource order forms and reports are having an issue with not displaying the most current data. The issue is more complex than originally anticipated. Users may experience disconnections until approximately 2040 MT. If the problem cannot be resolved in that time frame, then ROSS will be unavailable for approximately 4-5 hours while streams are reinstantiated. We apologize for the inconvenience. [Posted 1/15/09 at 2010M]

2. URGENT - INCIDENTS NEED TO BE CLOSED
It is critical that offices close all 2008 (and prior year) incidents if there are no resources on the incident as the archive will occur on January 29th. If there are no resources on an incident but you need it in 2009, please close it and then create a new incident. Please contact the Helpdesk (866-224-7677) if you have questions. [Updated 1/5/2009 at 1258M]

January 15, 2009 – 2319 MT
PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:
1. Reports and Resource Order Form Printing issue is resolved
2. URGENT - Incidents need to be closed

1. REPORTS AND RESOURCE ORDER FORM PRINTING IS RESOLVED
Resource order forms and reports issue appears to be resolved and ROSS is back on line. [Posted 1/15/09 at 2319M]

2. URGENT - INCIDENTS NEED TO BE CLOSED
It is critical that offices close all 2008 (and prior year) incidents if there are no resources on the incident as the archive will occur on January 29th. If there are no resources on an incident but you need it in 2009, please close it and then create a new incident. Please contact the Helpdesk (866-224-7677) if you have questions. [Updated 1/5/2009 at 1258M]

January 15, 2009 – 1702 MT
PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:
1. Reports and Resource Order Form Printing is not updating
2. URGENT - Incidents need to be closed

1. REPORTS AND RESOURCE ORDER FORM PRINTING IS NOT UPDATING
Resource order forms and reports are having an issue with not displaying the most current data. The problem is being researched and a message will be posted once it has been resolved. We apologize for the inconvenience. [Posted 1/15/09 at 1702M]

2. URGENT - INCIDENTS NEED TO BE CLOSED
It is critical that offices close all 2008 (and prior year) incidents if there are no resources on the incident as the archive will occur on January 29th. If there are no resources on an incident but you need it in 2009, please close it and then create a new incident. Please contact the Helpdesk (866-224-7677) if you have questions. [Updated 1/5/2009 at 1258M]

January 5, 2009 – 1258 MT
PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:
1. URGENT - Incidents need to be closed

1. URGENT - INCIDENTS NEED TO BE CLOSED
It is critical that offices close all 2008 (and prior year) incidents if there are no resources on the incident as the archive will occur on January 29th. If there are no resources on an incident but you need it in 2009, please close it and then create a new incident. Please contact the Helpdesk (866-224-7677) if you have questions. [Updated 1/5/2009 at 1258M]

January 2, 2009 – 1449 MT
PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:
1. Resource Clearinghouse and ESB Recycle Completed
2. URGENT - Incidents need to be closed

1. RESOURCE CLEARINGHOUSE AND ESB RECYCLE COMPLETED
The scheduled recycle of the Resource Clearinghouse and the ESB servers has been completed. [Updated 1/2/2009 at 1449M]

2. URGENT - INCIDENTS NEED TO BE CLOSED
It is critical that offices close all 2008 (and prior year) incidents if there are no resources on the incident as the archive will occur on 1/29. If there are no resources on an incident but you want it in 2009, please close it and then create a new incident after 1/1/09. Please contact the Helpdesk (866-224-7677) if you have questions. [Posted 12/8/2008 at 1332M]

January 2, 2009 – 1336 MT
PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:
1. Resource Clearinghouse and ESB Recycle
2. URGENT - Incidents need to be closed

1. RESOURCE CLEARINGHOUSE AND ESB RECYCLE
The Resource Clearinghouse and the ESB servers will be recycled beginning at 1400M today. This is to address a lost connection to the Resource Clearinghouse. The recycle is expected to last 30 minutes during which the clearinghouse and the CAD interface will be unavailable. [Posted 1/2/2009 at 1336M]

2. URGENT - INCIDENTS NEED TO BE CLOSED
It is critical that offices close all 2008 (and prior year) incidents if there are no resources on the incident as the archive will occur on 1/29. If there are no resources on an incident but you want it in 2009, please close it and then create a new incident after 1/1/09. Please contact the Helpdesk (866-224-7677) if you have questions. [Posted 12/8/2008 at 1332M]