

Message Board Posts 2008

December 19, 2008 – 1005 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. URGENT - Incidents need to be closed

1. URGENT - INCIDENTS NEED TO BE CLOSED

It is critical that offices close all 2008 (and prior year) incidents if there are no resources on the incident as the archive will occur on 1/29. If there are no resources on an incident but you want it in 2009, please close it and then create a new incident after 1/1/09. Please contact the Helpdesk (866-224-7677) if you have questions. [Posted 12/8/2008 at 1332M]

December 15, 2008 – 1055 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. IQCS to ROSS Interface Available

2. URGENT - Incidents need to be closed

1. IQCS to ROSS INTERFACE AVAILABLE

The IQCS to ROSS interface is available following successful move of the IQCS server. Messages between IQCS and ROSS are being processed. [Updated 12/15/2008 at 1055M]

2. URGENT - INCIDENTS NEED TO BE CLOSED

It is critical that offices close all 2008 (and prior year) incidents if there are no resources on the incident as the archive will occur on 1/29. If there are no resources on an incident but you want it in 2009, please close it and then create a new incident after 1/1/09. Please contact the Helpdesk (866-224-7677) if you have questions. [Posted 12/8/2008 at 1332M]

December 12, 2008 – 1050 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. CAD and ICBS Interfaces Available

2. IQCS to ROSS Interface Unavailability Timeframe

3. URGENT - Incidents need to be closed

1. CAD and ICBS INTERFACES AVAILABLE

The recycle has been completed and the interface with ROSS is available. [Posted 12/12/2008 at 1050M]

2. IQCS to ROSS INTERFACE UNAVAILABILITY TIMEFRAME

IQCS to ROSS interface will be unavailable until sometime on 12/15 while the IQCS server is being moved. A message will be posted once IQCS is available. [Updated 12/12/2008 at 1050M]

3. URGENT - INCIDENTS NEED TO BE CLOSED

It is critical that offices close all 2008 (and prior year) incidents if there are no resources on the incident as the archive will occur on 1/29. If there are no resources on an incident but you want it in 2009, please close it and then create a new incident after 1/1/09. Please contact the Helpdesk (866-224-7677) if you have questions. [Posted 12/8/2008 at 1332M]

December 12, 2008 – 0955 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. UPDATE IQCS/CAD/ICBS to ROSS Interfaces - Unavailability Timeframe
2. URGENT - Incidents need to be close

1. IQCS/CAD/ICBS to ROSS INTERFACES - UNAVAILABILITY TIMEFRAME
IQCS to ROSS interface will be unavailable beginning the evening of 12/11 at 1700 until sometime on 12/15 as the IQCS server is being moved. Recycle of CAD and ICBS Interfaces will be completed by approximately 1030 Mountain on 12/12. A message will be posted once IQCS is available. [Posted 12/12/2008 at 0955M]

2. URGENT - INCIDENTS NEED TO BE CLOSED

It is critical that offices close all 2008 (and prior year) incidents if there are no resources on the incident as the archive will occur on 1/29. If there are no resources on an incident but you want it in 2009, please close it and then create a new incident after 1/1/09. Please contact the Helpdesk (866-224-7677) if you have questions. [Posted 12/8/2008 at 1332M]

December 10, 2008 – 1045 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. IQCS/CAD/ICBS to ROSS Interfaces - Unavailability Timeframe
2. URGENT - Incidents need to be close
3. Reports and Printing Issue
4. BLM Authorizes use of Thunderbird for DMS use in Dispatch Offices and Incidents Update
5. ROSS Practice and Training Update
6. Requesting New Vendor Organizations
7. Organizations Module

1. IQCS/CAD/ICBS to ROSS INTERFACES - UNAVAILABILITY TIMEFRAME
IQCS to ROSS interface will be unavailable beginning the evening of 12/11 at 1700 until sometime on 12/15 as the IQCS server is being moved. CAD and ICBS Interfaces will be unavailable from approximately 0600 to 0900 mountain on 12/12 for a recycle of the integration servers. A message will be posted once IQCS is available. [Posted 12/10/2008 at 1045M]

2. URGENT - INCIDENTS NEED TO BE CLOSED

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resources on an incident but you want it in 2009, please close it and then create a new incident after 1/1/09. Please contact the Helpdesk (866-224-7677) if you have questions. [Posted 12/8/2008 at 1332M]

3. IQCS to ROSS INTERFACE

The IQCS to ROSS interface will be unavailable beginning the evening of 12/10 until sometime on 12/15 as the IQCS server is being moved. A message will be posted once it is available. [Posted at 12/8/2008 at 1418M]

4. REPORTS AND PRINTING ISSUE

Please print all the requests from a large incident during off hours to avoid impacting other users. [Posted 9/26/2008 at 1450M]

5. BLM AUTHORIZED USE OF THUNDERBIRD FOR DMS USE IN DISPATCH OFFICES AND INCIDENTS

THIS IS ONLY FOR USE IN DISPATCH OFFICES on the BLM network OR FOR DISCONNECTED FIRE CLIENTS: Thunderbird is for use only with the DMS application and all other BLM email must use Lotus Notes. It is not acceptable to use Thunderbird in lieu of Lotus Notes or configured as a standard BLM email client. Administrator privileges are required for installation. The Release Notice can be found on the ROSS web site under Release Notices. [Posted 8/28/2008 at 1010M]

6. ROSS PRACTICE AND TRAINING UPDATE

As you know ROSS Practice and Training have been taken off line to update to the current version. We are estimating that Training will not be available from 8/25/08 until approximately 1/5/09 and Practice will not be available from 8/25/08 until approximately 1/30/09. Following is the functionality that will/won't be available on Practice and Training once they are brought back on line: PRACTICE will include current version, Reports, CAD, IQCS, ICBS and IQS interfaces. TRAINING will include current version and Reports. CAD, IQCS, ICBS and IQS Interfaces will not be included on Training. We apologize for this inconvenience because we know this is going to have a big impact on users. [Posted 9/26/2008 at 1432M]

7. REQUESTING NEW VENDOR ORGANIZATIONS

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8. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site

(<http://ross.nwcg.gov>). Look for the "Request Organization Update" link.
[Posted 4/17/2008 at 0954 MT]

December 9, 2008 – 0843 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. Reports Patch
2. URGENT - Incidents need to be closed
3. IQCS to ROSS Interface
4. Reports and Printing Issue
5. BLM Authorizes use of Thunderbird for DMS use in Dispatch Offices and Incidents Update
6. ROSS Practice and Training Update
7. Requesting New Vendor Organizations
8. Organizations Module

1. REPORTS PATCH

A Reports patch is being deployed from 0800 to approximately 1000 mountain this morning to correct the Incident Reports and Status Reports issues. If you have any reports saved in "My Folders", you will get a message to resave each report the first time that you run it after this deployment. [Posted 12/9/2008 at 0843M]

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3. IQCS to ROSS INTERFACE

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4. REPORTS AND PRINTING ISSUE

Please print all the requests from a large incident during off hours to avoid impacting other users. [Posted 9/26/2008 at 1450M]

5. BLM AUTHORIZED USE OF THUNDERBIRD FOR DMS USE IN DISPATCH OFFICES AND INCIDENTS

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6. ROSS PRACTICE AND TRAINING UPDATE

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8. ORGANIZATIONS MODULE

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December 8, 2008 – 1418 MT

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7. Organizations Module

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December 8, 2008 – 1332 MT

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2. IQCS to ROSS INTERFACE

The IQCS to ROSS interface will be unavailable beginning the evening of 12/11 until sometime on 12/15 as the IQCS server is being moved. A message will be posted once it is available. [Posted at 12/3/2008 at 1930M]

3. REPORTS AND PRINTING ISSUE

Please print all the requests from a large incident during off hours to avoid impacting other users. [Posted 9/26/2008 at 1450M].

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7. ORGANIZATIONS MODULE

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December 3, 2008 – 1930 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. ROSS Streams Outage
2. IQCS to ROSS Interface
3. Reports and Printing Issue
4. BLM Authorizes use of Thunderbird for DMS use in Dispatch Offices and Incidents Update
5. ROSS Practice and Training Update
6. Requesting New Vendor Organizations
7. Organizations Module

1. ROSS STREAMS OUTAGE

Because of a locking issue in DDS, we need to have a streams outage on the ROSS data base. Reports data will not be in sync (not real time data) beginning at 1900 hours mountain on 12/4. It is unknown how long this will last but is estimated at about 30 minutes. If things don't go well, it could last as long as 4 hours. No other ROSS functionality will be affected. [Posted at 12/3/2008 at 1930M]

2. IQCS to ROSS INTERFACE

The IQCS to ROSS interface will be unavailable beginning the evening of 12/11 until sometime on 12/15 as the IQCS server is being moved. A message will be posted once it is available. [Posted at 12/3/2008 at 1930M]

3. REPORTS AND PRINTING ISSUE

Please print all the requests from a large incident during off hours to avoid impacting other users. [Posted 9/26/2008 at 1450M].

4. BLM AUTHORIZED USE OF THUNDERBIRD FOR DMS USE IN DISPATCH OFFICES AND INCIDENTS

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use Thunderbird in lieu of Lotus Notes or configured as a standard BLM email client. Administrator privileges are required for installation. The Release Notice can be found on the ROSS web site under Release Notices. [Posted 8/28/2008 at 1010M]

5. ROSS PRACTICE AND TRAINING UPDATE

As you know ROSS Practice and Training have been taken off line to update to the current version. We are estimating that Training will not be available from 8/25/08 until approximately 1/5/09 and Practice will not be available from 8/25/08 until approximately 1/30/09. Following is the functionality that will/won't be available on Practice and Training once they are brought back on line: PRACTICE will include current version, Reports, CAD, IQCS, ICBS and IQS interfaces. TRAINING will include current version and Reports. CAD, IQCS, ICBS and IQS Interfaces will not be included on Training. We apologize for this inconvenience because we know this is going to have a big impact on users. [Posted 9/26/2008 at 1432M]

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7. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Posted 4/17/2008 at 0954 MT].

November 14, 2008 – 0759 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. Reports Issue
2. Reports and Printing Issue
3. BLM Authorizes use of Thunderbird for DMS use in Dispatch Offices and Incidents Update
4. ROSS Practice and Training Update
5. Requesting New Vendor Organizations
6. Organizations Module

1. REPORTS ISSUE

A new version of Analytical Reports was deployed on 11/12. General users will not see much difference except for the following Community Reports issues: (1) Incident Reports. They are producing an error so the Filled STD Pack QTY column has been removed so they will run without error. The column will be

added back in once the fix is deployed, and (2) Status Reports. User may find that some are taking a long time to run. The problem is being investigated. [Posted at 11/14/2008 at 0759M]

2. REPORTS AND PRINTING ISSUE

Please print all the requests from a large incident during off hours to avoid impacting other users. [Posted 9/26/2008 at 1450M].

3. BLM AUTHORIZED USE OF THUNDERBIRD FOR DMS USE IN DISPATCH OFFICES AND INCIDENTS

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4. ROSS PRACTICE AND TRAINING UPDATE

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6. ORGANIZATIONS MODULE

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November 13, 2008 – 1626 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. Helpdesk Phone Problems 2nd Update for 11/13
2. Reports and Printing Issue
3. BLM Authorizes use of Thunderbird for DMS use in Dispatch Offices and Incidents Update
4. ROSS Practice and Training Update
5. Requesting New Vendor Organizations
6. Organizations Module

1. HELPDESK PHONE PROBLEMS - 2nd UPDATE

The toll free number for the Helpdesk seems to be working now. If you are still having problems, please let the Helpdesk know by calling them at 703-563-8737. [Posted at 11/13/2008 at 1626M]

2. REPORTS AND PRINTING ISSUE

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November 13, 2008 – 0855 MT

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1. Helpdesk Phone Problems Update for 11/13
2. Reports and Printing Issue
3. BLM Authorizes use of Thunderbird for DMS use in Dispatch Offices and Incidents Update
4. ROSS Practice and Training Update
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1. HELPDESK PHONE PROBLEMS - NEW UPDATE

The toll free number for the Helpdesk is still having issues but it appears to only be from certain area codes. If you are having trouble contacting the Helpdesk, please call 703-563-8737. [Posted 11/13/2008 at 0855M]

2. REPORTS AND PRINTING ISSUE

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[Posted 4/17/2008 at 0954 MT].

November 12 - 2008 – 1112 MT

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1. HELPDESK PHONE PROBLEMS

The toll free number for the Helpdesk is now working correctly so you can use the 866-224-7677 number. Sorry for the inconvenience. [Posted 11/12/2008 at 1112M]

2. REPORTS AND PRINTING ISSUE

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4. ROSS PRACTICE AND TRAINING UPDATE

As you know ROSS Practice and Training have been taken off line to update to the current version. We are estimating that Training will not be available from 8/25/08 until approximately 1/5/09 and Practice will not be available from 8/25/08 until approximately 1/30/09. Following is the functionality that will/won't be available on Practice and Training once they are brought back on line: PRACTICE will include current version, Reports, CAD, IQCS, ICBS and IQS interfaces. TRAINING will include current version and Reports. CAD, IQCS, ICBS and IQS Interfaces will not be included on Training. We apologize for this inconvenience because we know this is going to have a big impact on users. [Posted 9/26/2008 at 1432M]

5. REQUESTING NEW VENDOR ORGANIZATIONS

Prior to submitting a request to create a Vendor Organization, please search for the Vendor's name when entering the contract or resource items (each Vendor must have only one record in ROSS). You don't have to manage a Vendor in order to attach your resources and contracts to it. If you do not find the Vendor, then please fill out the request form and follow the process to establish that Vendor organization as outlined on the ROSS webpage (<http://ross.nwcg.gov>). [Posted 4/17/2008 at 0954M]

6. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Posted 4/17/2008 at 0954 MT].

November 12, 2008 – 1041 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. Helpdesk Phone Problems
2. Reports and Printing Issue
3. BLM Authorizes use of Thunderbird for DMS use in Dispatch Offices and Incidents Update
4. ROSS Practice and Training Update
5. Requesting New Vendor Organizations
6. Organizations Module

1. HELPDESK PHONE PROBLEMS

The toll free number for the Helpdesk is not working correctly so please call 703-563-8737 if you need assistance. A message will be posted here when the toll free number is working again.

2. REPORTS AND PRINTING ISSUE

Please print all the requests from a large incident during off hours to avoid impacting other users. [Posted 9/26/2008 at 1450M]

3. BLM AUTHORIZED USE OF THUNDERBIRD FOR DMS USE IN DISPATCH OFFICES AND INCIDENTS

THIS IS ONLY FOR USE IN DISPATCH OFFICES on the BLM network OR FOR DISCONNECTED FIRE CLIENTS: Thunderbird is for use only with the DMS application and all other BLM email must use Lotus Notes. It is not acceptable to use Thunderbird in lieu of Lotus Notes or configured as a standard BLM email client. Administrator privileges are required for installation. The Release Notice can be found on the ROSS web site under Release Notices. [Posted 8/28/2008 at 1010M]

4. ROSS PRACTICE AND TRAINING UPDATE

As you know ROSS Practice and Training have been taken off line to update to the current version. We are estimating that Training will not be available from 8/25/08 until approximately 1/5/09 and Practice will not be available from 8/25/08 until approximately 1/30/09. Following is the functionality that will/won't be available on Practice and Training once they are brought back on line: PRACTICE will include current version, Reports, CAD, IQCS, ICBS and IQS interfaces. TRAINING will include current version and Reports. CAD, IQCS, ICBS and IQS Interfaces will not be included on Training. We apologize for this inconvenience because we know this is going to have a big impact on users. [Posted 9/26/2008 at 1432M]

5. REQUESTING NEW VENDOR ORGANIZATIONS

Prior to submitting a request to create a Vendor Organization, please search for the Vendor's name when entering the contract or resource items (each Vendor must have only one record in ROSS). You don't have to manage a Vendor in order to attach your resources and contracts to it. If you do not find the Vendor, then please fill out the request form and follow the process to establish that Vendor organization as outlined on the ROSS webpage (<http://ross.nwcg.gov>). [Posted 4/17/2008 at 0954M]

6. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Posted 4/17/2008 at 0954 MT].

November 7, 2008 – 1431 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. Reports and Printing Issue
2. BLM Authorizes use of Thunderbird for DMS use in Dispatch Offices and Incidents Update
3. ROSS Practice and Training Update
4. Requesting New Vendor Organizations
5. Organizations Module

1. REPORTS AND PRINTING ISSUE

Please print all the requests from a large incident during off hours to avoid impacting other users. [Posted 9/26/2008 at 1450M].

2. BLM AUTHORIZED USE OF THUNDERBIRD FOR DMS USE IN DISPATCH OFFICES AND INCIDENTS

THIS IS ONLY FOR USE IN DISPATCH OFFICES on the BLM network OR FOR DISCONNECTED FIRE CLIENTS: Thunderbird is for use only with the DMS application and all other BLM email must use Lotus Notes. It is not acceptable to use Thunderbird in lieu of Lotus Notes or configured as a standard BLM email client. Administrator privileges are required for installation. The Release Notice can be found on the ROSS web site under Release Notices. [Posted 8/28/2008 at 1010M]

3. ROSS PRACTICE AND TRAINING UPDATE

As you know ROSS Practice and Training have been taken off line to update to the current version. We are estimating that Training will not be available from 8/25/08 until approximately 1/5/09 and Practice will not be available from 8/25/08 until approximately 1/30/09. Following is the functionality that will/won't be available on Practice and Training once they are brought back on line: PRACTICE will include current version, Reports, CAD, IQCS, ICBS and IQS interfaces. TRAINING will include current version and Reports. CAD, IQCS, ICBS and IQS Interfaces will not be included on Training. We apologize for this inconvenience because we know this is going to have a big impact on users. [Posted 9/26/2008 at 1432M]

4. REQUESTING NEW VENDOR ORGANIZATIONS

Prior to submitting a request to create a Vendor Organization, please search for the Vendor's name when entering the contract or resource items (each Vendor must have only one record in ROSS). You don't have to manage a Vendor in order to attach your resources and contracts to it. If you do not find the Vendor, then please fill out the request form and follow the process to establish that Vendor organization as outlined on the ROSS webpage (<http://ross.nwcg.gov>). [Posted 4/17/2008 at 0954M]

5. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Posted 4/17/2008 at 0954 MT].

November 7, 2008 – 1047 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. ROSS Maintenance on 11/7 - 2nd Update
2. Reports and Printing Issue
3. BLM Authorizes use of Thunderbird for DMS use in Dispatch Offices and Incidents Update
4. ROSS Practice and Training Update

5. Requesting New Vendor Organizations
6. Organizations Module

1. ROSS MAINTENANCE ON FRIDAY, 11/7

The integration servers are back up and all functions in ROSS should be working. We apologize for the inconvenience. [Posted 11/7/2008 at 1047M]

2. REPORTS AND PRINTING ISSUE

Please print all the requests from a large incident during off hours to avoid impacting other users. [Posted 9/26/2008 at 1450M].

3. BLM AUTHORIZED USE OF THUNDERBIRD FOR DMS USE IN DISPATCH OFFICES AND INCIDENTS

THIS IS ONLY FOR USE IN DISPATCH OFFICES on the BLM network OR FOR DISCONNECTED FIRE CLIENTS: Thunderbird is for use only with the DMS application and all other BLM email must use Lotus Notes. It is not acceptable to use Thunderbird in lieu of Lotus Notes or configured as a standard BLM email client. Administrator privileges are required for installation. The Release Notice can be found on the ROSS web site under Release Notices. [Posted 8/28/2008 at 1010M]

4. ROSS PRACTICE AND TRAINING UPDATE

As you know ROSS Practice and Training have been taken off line to update to the current version. We are estimating that Training will not be available from 8/25/08 until approximately 1/5/09 and Practice will not be available from 8/25/08 until approximately 1/30/09. Following is the functionality that will/won't be available on Practice and Training once they are brought back on line: PRACTICE will include current version, Reports, CAD, IQCS, ICBS and IQS interfaces. TRAINING will include current version and Reports. CAD, IQCS, ICBS and IQS Interfaces will not be included on Training. We apologize for this inconvenience because we know this is going to have a big impact on users. [Posted 9/26/2008 at 1432M]

5. REQUESTING NEW VENDOR ORGANIZATIONS

Prior to submitting a request to create a Vendor Organization, please search for the Vendor's name when entering the contract or resource items (each Vendor must have only one record in ROSS). You don't have to manage a Vendor in order to attach your resources and contracts to it. If you do not find the Vendor, then please fill out the request form and follow the process to establish that Vendor organization as outlined on the ROSS webpage (<http://ross.nwcg.gov>). [Posted 4/17/2008 at 0954M]

6. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Posted 4/17/2008 at 0954 MT].

November 7, 2008 – 0902 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. ROSS Maintenance on 11/7 - Update
2. Reports and Printing Issue
3. BLM Authorizes use of Thunderbird for DMS use in Dispatch Offices and Incidents Update
4. ROSS Practice and Training Update
5. Requesting New Vendor Organizations
6. Organizations Module

1. ROSS MAINTENANCE ON FRIDAY, 11/7

The Integration Servers did not come up cleanly. The problem is being investigated and it should be back up soon. A message will be posted as soon as the brokers are back up. We apologize for the inconvenience. The following functions are not available at this time: (1) IQCS/ROSS Interface; (2) ICBS/ROSS Interface; (3) CAD/ROSS Interface; (4) Creating an Overhead Resource Item. The ROSS application is not affected. [Posted 11/7/2008 at 0902M]

2. REPORTS AND PRINTING ISSUE

Please print all the requests from a large incident during off hours to avoid impacting other users. [Posted 9/26/2008 at 1450M].

3. BLM AUTHORIZED USE OF THUNDERBIRD FOR DMS USE IN DISPATCH OFFICES AND INCIDENTS

THIS IS ONLY FOR USE IN DISPATCH OFFICES on the BLM network OR FOR DISCONNECTED FIRE CLIENTS: Thunderbird is for use only with the DMS application and all other BLM email must use Lotus Notes. It is not acceptable to use Thunderbird in lieu of Lotus Notes or configured as a standard BLM email client. Administrator privileges are required for installation. The Release Notice can be found on the ROSS web site under Release Notices. [Posted 8/28/2008 at 1010M]

4. ROSS PRACTICE AND TRAINING UPDATE

As you know ROSS Practice and Training have been taken off line to update to the current version. We are estimating that Training will not be available from 8/25/08 until approximately 1/5/09 and Practice will not be available from 8/25/08 until approximately 1/30/09. Following is the functionality that will/won't be available on Practice and Training once they are brought back on line: PRACTICE will include current version, Reports, CAD, IQCS, ICBS and IQS interfaces. TRAINING will include current version and Reports. CAD, IQCS, ICBS and IQS Interfaces will not be included on Training. We apologize for this inconvenience because we know this is going to have a big impact on users. [Posted 9/26/2008 at 1432M]

5. REQUESTING NEW VENDOR ORGANIZATIONS

Prior to submitting a request to create a Vendor Organization, please search for the Vendor's name when entering the contract or resource items (each Vendor must have only one record in ROSS). You don't have to manage a Vendor in order to attach your resources and contracts to it. If you do not find the Vendor, then please fill out the request form and follow the process to establish that Vendor organization as outlined on the ROSS webpage (<http://ross.nwcg.gov>). [Posted 4/17/2008 at 0954M]

6. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Posted 4/17/2008 at 0954 MT].

November 6, 2008 – 1645 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. ROSS Maintenance on 11/7
2. Reports and Printing Issue
3. BLM Authorizes use of Thunderbird for DMS use in Dispatch Offices and Incidents Update
4. ROSS Practice and Training Update
5. Requesting New Vendor Organizations
6. Organizations Module

1. ROSS MAINTENANCE ON FRIDAY, 11/7

In order to continue troubleshooting a memory leak with one of the servers, we will be taking a one hour outage for the following ROSS functions beginning at 0700 (mountain) tomorrow morning: (1) IQCS/ROSS Interface; (2) ICBS/ROSS Interface; (3) CAD/ROSS Interface; (4) Creating an Overhead Resource Item. The ROSS application will not be affected. [Posted 11/6/2008 at 1645]

2. REPORTS AND PRINTING ISSUE

Please print all the requests from a large incident during off hours to avoid impacting other users. [Posted 9/26/2008 at 1450M]

3. BLM AUTHORIZED USE OF THUNDERBIRD FOR DMS USE IN DISPATCH OFFICES AND INCIDENTS

THIS IS ONLY FOR USE IN DISPATCH OFFICES on the BLM network OR FOR DISCONNECTED FIRE CLIENTS: Thunderbird is for use only with the DMS application and all other BLM email must use Lotus Notes. It is not acceptable to use Thunderbird in lieu of Lotus Notes or configured as a standard BLM email client. Administrator privileges are required for installation. The Release Notice can be found on the ROSS web site under Release Notices. [Posted 8/28/2008 at 1010M]

4. ROSS PRACTICE AND TRAINING UPDATE

As you know ROSS Practice and Training have been taken off line to update to the current version. We are estimating that Training will not be available from 8/25/08 until approximately 1/5/09 and Practice will not be available from 8/25/08 until approximately 1/30/09. Following is the functionality that will/won't be available on Practice and Training once they are brought back on line: PRACTICE will include current version, Reports, CAD, IQCS, ICBS and IQS interfaces. TRAINING will include current version and Reports. CAD, IQCS, ICBS and IQS Interfaces will not be included on Training. We apologize for this inconvenience because we know this is going to have a big impact on users.
[Posted 9/26/2008 at 1432M]

5. REQUESTING NEW VENDOR ORGANIZATIONS

Prior to submitting a request to create a Vendor Organization, please search for the Vendor's name when entering the contract or resource items (each Vendor must have only one record in ROSS). You don't have to manage a Vendor in order to attach your resources and contracts to it. If you do not find the Vendor, then please fill out the request form and follow the process to establish that Vendor organization as outlined on the ROSS webpage (<http://ross.nwcg.gov>).
[Posted 4/17/2008 at 0954M]

6. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link.
[Posted 4/17/2008 at 0954 MT].

October 24, 2008 – 1015 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. Reports and Printing Issue
2. BLM Authorizes use of Thunderbird for DMS use in Dispatch Offices and Incidents Update
3. ROSS Practice and Training Update
4. Requesting New Vendor Organizations
5. Organizations Module

1. REPORTS AND PRINTING ISSUE

Please print all the requests from a large incident during off hours to avoid impacting other users. [Posted 9/26/2008 at 1450M].

2. BLM AUTHORIZED USE OF THUNDERBIRD FOR DMS USE IN DISPATCH OFFICES AND INCIDENTS

THIS IS ONLY FOR USE IN DISPATCH OFFICES on the BLM network OR FOR DISCONNECTED FIRE CLIENTS: Thunderbird is for use only with the DMS application and all other BLM email must use Lotus Notes. It is not acceptable to use Thunderbird in lieu of Lotus Notes or configured as a standard BLM email client. Administrator privileges are required for installation. The Release Notice

can be found on the ROSS web site under Release Notices. [Posted 8/28/2008 at 1010M]

3. ROSS PRACTICE AND TRAINING UPDATE

As you know ROSS Practice and Training have been taken off line to update to the current version. We are estimating that Training will not be available from 8/25/08 until approximately 1/5/09 and Practice will not be available from 8/25/08 until approximately 1/30/09. Following is the functionality that will/won't be available on Practice and Training once they are brought back on line: PRACTICE will include current version, Reports, CAD, IQCS, ICBS and IQS interfaces. TRAINING will include current version and Reports. CAD, IQCS, ICBS and IQS Interfaces will not be included on Training. We apologize for this inconvenience because we know this is going to have a big impact on users. [Posted 9/26/2008 at 1432M]

4. REQUESTING NEW VENDOR ORGANIZATIONS

Prior to submitting a request to create a Vendor Organization, please search for the Vendor's name when entering the contract or resource items (each Vendor must have only one record in ROSS). You don't have to manage a Vendor in order to attach your resources and contracts to it. If you do not find the Vendor, then please fill out the request form and follow the process to establish that Vendor organization as outlined on the ROSS webpage (<http://ross.nwcg.gov>). [Posted 4/17/2008 at 0954M]

5. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Posted 4/17/2008 at 0954 MT].

October 24, 2008 – 0737 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. Reports and Printing Available
2. Reports and Printing Issue
3. BLM Authorizes use of Thunderbird for DMS use in Dispatch Offices and Incidents Update
4. ROSS Practice and Training Update
5. Requesting New Vendor Organizations
6. Organizations Module

1. REPORTS and PRINTING AVAILABLE

Both Reports servers are back on line and users can now access Reports and prints resource orders. The DDS jobs may take a few hours to catch up. Also, documentation may take a day to catch up. Thanks for your patience. [Posted 10/24/2008 at 0737Mtn]

2. REPORTS AND PRINTING ISSUE

Please print all the requests from a large incident during off hours to avoid impacting other users. [Posted 9/26/2008 at 1450M]

3. BLM AUTHORIZED USE OF THUNDERBIRD FOR DMS USE IN DISPATCH OFFICES AND INCIDENTS

THIS IS ONLY FOR USE IN DISPATCH OFFICES on the BLM network OR FOR DISCONNECTED FIRE CLIENTS: Thunderbird is for use only with the DMS application and all other BLM email must use Lotus Notes. It is not acceptable to use Thunderbird in lieu of Lotus Notes or configured as a standard BLM email client. Administrator privileges are required for installation. The Release Notice can be found on the ROSS web site under Release Notices. [Posted 8/28/2008 at 1010M]

4. ROSS PRACTICE AND TRAINING UPDATE

As you know ROSS Practice and Training have been taken off line to update to the current version. We are estimating that Training will not be available from 8/25/08 until approximately 1/5/09 and Practice will not be available from 8/25/08 until approximately 1/30/09. Following is the functionality that will/won't be available on Practice and Training once they are brought back on line: PRACTICE will include current version, Reports, CAD, IQCS, ICBS and IQS interfaces. TRAINING will include current version and Reports. CAD, IQCS, ICBS and IQS Interfaces will not be included on Training. We apologize for this inconvenience because we know this is going to have a big impact on users. [Posted 9/26/2008 at 1432M]

5. REQUESTING NEW VENDOR ORGANIZATIONS

Prior to submitting a request to create a Vendor Organization, please search for the Vendor's name when entering the contract or resource items (each Vendor must have only one record in ROSS). You don't have to manage a Vendor in order to attach your resources and contracts to it. If you do not find the Vendor, then please fill out the request form and follow the process to establish that Vendor organization as outlined on the ROSS webpage (<http://ross.nwcg.gov>). [Posted 4/17/2008 at 0954M]

6. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Posted 4/17/2008 at 0954 MT].

October 23, 2008 – 0922 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. Reports Offline
2. Reports and Printing Issue
3. BLM Authorizes use of Thunderbird for DMS use in Dispatch Offices and Incidents Update
4. ROSS Practice and Training Update

5. Requesting New Vendor Organizations
6. Organizations Module

1. REPORTS OFFLINE

A Reports server had some issues and it was taken off line a few days ago. It has now been fixed and we need to bring it back on line so we have redundant servers again. This will occur starting at 0600 (mountain time) on Friday, October 24th. The Reports outage will last from 1-5 hours (we are unsure of the time frame because there may be some troubleshooting needed to insure it is operating as it should). A message will be sent once Reports are functional again as well as a message posted on the ROSS Message Board. The outage will only affect the following: Resource Order Printing; Use of Reports; DDS Files will not be up to date. Again, the ROSS application will still be available. [Posted 10/23/2008 at 0922Mtn]

2. REPORTS AND PRINTING ISSUE

Please print all the requests from a large incident during off hours to avoid impacting other users. [Posted 9/26/2008 at 1450M].

3. BLM AUTHORIZED USE OF THUNDERBIRD FOR DMS USE IN DISPATCH OFFICES AND INCIDENTS

THIS IS ONLY FOR USE IN DISPATCH OFFICES on the BLM network OR FOR DISCONNECTED FIRE CLIENTS: Thunderbird is for use only with the DMS application and all other BLM email must use Lotus Notes. It is not acceptable to use Thunderbird in lieu of Lotus Notes or configured as a standard BLM email client. Administrator privileges are required for installation. The Release Notice can be found on the ROSS web site under Release Notices. [Posted 8/28/2008 at 1010M]

4. ROSS PRACTICE AND TRAINING UPDATE

As you know ROSS Practice and Training have been taken off line to update to the current version. We are estimating that Training will not be available from 8/25/08 until approximately 1/5/09 and Practice will not be available from 8/25/08 until approximately 1/30/09. Following is the functionality that will/won't be available on Practice and Training once they are brought back on line: PRACTICE will include current version, Reports, CAD, IQCS, ICBS and IQS interfaces. TRAINING will include current version and Reports. CAD, IQCS, ICBS and IQS Interfaces will not be included on Training. We apologize for this inconvenience because we know this is going to have a big impact on users. [Posted 9/26/2008 at 1432M]

5. REQUESTING NEW VENDOR ORGANIZATIONS

Prior to submitting a request to create a Vendor Organization, please search for the Vendor's name when entering the contract or resource items (each Vendor must have only one record in ROSS). You don't have to manage a Vendor in order to attach your resources and contracts to it. If you do not find the Vendor,

then please fill out the request form and follow the process to establish that Vendor organization as outlined on the ROSS webpage (<http://ross.nwcg.gov>).
[Posted 4/17/2008 at 0954M]

6. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link.
[Posted 4/17/2008 at 0954 MT].

October 20, 2008 – 1555 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. Reports and Printing Issue
2. BLM Authorizes use of Thunderbird for DMS use in Dispatch Offices and Incidents Update
3. ROSS Practice and Training Update
4. Requesting New Vendor Organizations
5. Organizations Module

1. REPORTS AND PRINTING ISSUE

Please print all the requests from a large incident during off hours to avoid impacting other users. [Posted 9/26/2008 at 1450M].

2. BLM AUTHORIZED USE OF THUNDERBIRD FOR DMS USE IN DISPATCH OFFICES AND INCIDENTS

THIS IS ONLY FOR USE IN DISPATCH OFFICES on the BLM network OR FOR DISCONNECTED FIRE CLIENTS: Thunderbird is for use only with the DMS application and all other BLM email must use Lotus Notes. It is not acceptable to use Thunderbird in lieu of Lotus Notes or configured as a standard BLM email client. Administrator privileges are required for installation. The Release Notice can be found on the ROSS web site under Release Notices. [Posted 8/28/2008 at 1010M]

3. ROSS PRACTICE AND TRAINING UPDATE

As you know ROSS Practice and Training have been taken off line to update to the current version. We are estimating that Training will not be available from 8/25/08 until approximately 1/5/09 and Practice will not be available from 8/25/08 until approximately 1/30/09. Following is the functionality that will/won't be available on Practice and Training once they are brought back on line: PRACTICE will include current version, Reports, CAD, IQCS, ICBS and IQS interfaces. TRAINING will include current version and Reports. CAD, IQCS, ICBS and IQS Interfaces will not be included on Training. We apologize for this inconvenience because we know this is going to have a big impact on users.
[Posted 9/26/2008 at 1432M]

4. REQUESTING NEW VENDOR ORGANIZATIONS

Prior to submitting a request to create a Vendor Organization, please search for the Vendor's name when entering the contract or resource items (each Vendor must have only one record in ROSS). You don't have to manage a Vendor in order to attach your resources and contracts to it. If you do not find the Vendor, then please fill out the request form and follow the process to establish that Vendor organization as outlined on the ROSS webpage (<http://ross.nwcg.gov>). [Posted 4/17/2008 at 0954M]

5. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Posted 4/17/2008 at 0954 MT].

October 20, 2008 – 1500 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. Printing Reports Issue
2. Reports and Printing Issue
3. BLM Authorizes use of Thunderbird for DMS use in Dispatch Offices and Incidents Update
4. ROSS Practice and Training Update
5. Requesting New Vendor Organizations
6. Organizations Module

1. PRINTING REPORTS ISSUE

The reports server is backed up and scheduled reports are not getting through so the servers are being stopped and restarted now. This process will take approximately 1/2 hour to resolve so printing of reports will not work during this time. We apologize for the inconvenience and short notice but the situation needed to be corrected. [Posted 10/20/2008 at 1500MT]

2. REPORTS AND PRINTING ISSUE

Please print all the requests from a large incident during off hours to avoid impacting other users. [Posted 9/26/2008 at 1450M].

3. BLM AUTHORIZED USE OF THUNDERBIRD FOR DMS USE IN DISPATCH OFFICES AND INCIDENTS

THIS IS ONLY FOR USE IN DISPATCH OFFICES on the BLM network OR FOR DISCONNECTED FIRE CLIENTS: Thunderbird is for use only with the DMS application and all other BLM email must use Lotus Notes. It is not acceptable to use Thunderbird in lieu of Lotus Notes or configured as a standard BLM email client. Administrator privileges are required for installation. The Release Notice can be found on the ROSS web site under Release Notices. [Posted 8/28/2008 at 1010M]

4. ROSS PRACTICE AND TRAINING UPDATE

As you know ROSS Practice and Training have been taken off line to update to the current version. We are estimating that Training will not be available from 8/25/08 until approximately 1/5/09 and Practice will not be available from 8/25/08 until approximately 1/30/09. Following is the functionality that will/won't be available on Practice and Training once they are brought back on line: PRACTICE will include current version, Reports, CAD, IQCS, ICBS and IQS interfaces. TRAINING will include current version and Reports. CAD, IQCS, ICBS and IQS Interfaces will not be included on Training. We apologize for this inconvenience because we know this is going to have a big impact on users.
[Posted 9/26/2008 at 1432M]

5. REQUESTING NEW VENDOR ORGANIZATIONS

Prior to submitting a request to create a Vendor Organization, please search for the Vendor's name when entering the contract or resource items (each Vendor must have only one record in ROSS). You don't have to manage a Vendor in order to attach your resources and contracts to it. If you do not find the Vendor, then please fill out the request form and follow the process to establish that Vendor organization as outlined on the ROSS webpage (<http://ross.nwcg.gov>).
[Posted 4/17/2008 at 0954M]

6. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link.
[Posted 4/17/2008 at 0954 MT].

October 10, 2008 – 0924 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. Reports and Printing Issue
2. BLM Authorizes use of Thunderbird for DMS use in Dispatch Offices and Incidents Update
3. ROSS Practice and Training Update
4. Requesting New Vendor Organizations
5. Organizations Module

1. REPORTS AND PRINTING ISSUE

Please print all the requests from a large incident during off hours to avoid impacting other users. [Posted 9/26/2008 at 1450M].

2. BLM AUTHORIZED USE OF THUNDERBIRD FOR DMS USE IN DISPATCH OFFICES AND INCIDENTS

THIS IS ONLY FOR USE IN DISPATCH OFFICES on the BLM network OR FOR DISCONNECTED FIRE CLIENTS: Thunderbird is for use only with the DMS application and all other BLM email must use Lotus Notes. It is not acceptable to use Thunderbird in lieu of Lotus Notes or configured as a standard BLM email client. Administrator privileges are required for installation. The Release Notice

can be found on the ROSS web site under Release Notices. [Posted 8/28/2008 at 1010M]

3. ROSS PRACTICE AND TRAINING UPDATE

As you know ROSS Practice and Training have been taken off line to update to the current version. We are estimating that Training will not be available from 8/25/08 until approximately 1/5/09 and Practice will not be available from 8/25/08 until approximately 1/30/09. Following is the functionality that will/won't be available on Practice and Training once they are brought back on line: PRACTICE will include current version, Reports, CAD, IQCS, ICBS and IQS interfaces. TRAINING will include current version and Reports. CAD, IQCS, ICBS and IQS Interfaces will not be included on Training. We apologize for this inconvenience because we know this is going to have a big impact on users. [Posted 9/26/2008 at 1432M]

4. REQUESTING NEW VENDOR ORGANIZATIONS

Prior to submitting a request to create a Vendor Organization, please search for the Vendor's name when entering the contract or resource items (each Vendor must have only one record in ROSS). You don't have to manage a Vendor in order to attach your resources and contracts to it. If you do not find the Vendor, then please fill out the request form and follow the process to establish that Vendor organization as outlined on the ROSS webpage (<http://ross.nwcg.gov>). [Posted 4/17/2008 at 0954M]

5. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Posted 4/17/2008 at 0954 MT].

October 9, 2008 – 1227 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. DMS Outage
2. Reports and Printing Issue
3. BLM Authorizes use of Thunderbird for DMS use in Dispatch Offices and Incidents Update
4. ROSS Practice and Training Update
5. Requesting New Vendor Organizations
6. Organizations Module

1. DMS OUTAGE

DMS will be unavailable on 10/9/08 for approximately one hour beginning at 2200 hours (MT) so NITC can move it to a new server. [Posted 10/9/08 at 1227 MT]

2. REPORTS AND PRINTING ISSUE

Please print all the requests from a large incident during off hours to avoid impacting other users. [Posted 9/26/2008 at 1450M].

3. BLM AUTHORIZED USE OF THUNDERBIRD FOR DMS USE IN DISPATCH OFFICES AND INCIDENTS

THIS IS ONLY FOR USE IN DISPATCH OFFICES on the BLM network OR FOR DISCONNECTED FIRE CLIENTS: Thunderbird is for use only with the DMS application and all other BLM email must use Lotus Notes. It is not acceptable to use Thunderbird in lieu of Lotus Notes or configured as a standard BLM email client. Administrator privileges are required for installation. The Release Notice can be found on the ROSS web site under Release Notices. [Posted 8/28/2008 at 1010M]

4. ROSS PRACTICE AND TRAINING UPDATE

As you know ROSS Practice and Training have been taken off line to update to the current version. We are estimating that Training will not be available from 8/25/08 until approximately 1/5/09 and Practice will not be available from 8/25/08 until approximately 1/30/09. Following is the functionality that will/won't be available on Practice and Training once they are brought back on line: PRACTICE will include current version, Reports, CAD, IQCS, ICBS and IQS interfaces. TRAINING will include current version and Reports. CAD, IQCS, ICBS and IQS Interfaces will not be included on Training. We apologize for this inconvenience because we know this is going to have a big impact on users. [Posted 9/26/2008 at 1432M]

5. REQUESTING NEW VENDOR ORGANIZATIONS

Prior to submitting a request to create a Vendor Organization, please search for the Vendor's name when entering the contract or resource items (each Vendor must have only one record in ROSS). You don't have to manage a Vendor in order to attach your resources and contracts to it. If you do not find the Vendor, then please fill out the request form and follow the process to establish that Vendor organization as outlined on the ROSS webpage (<http://ross.nwcg.gov>). [Posted 4/17/2008 at 0954M]

6. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Posted 4/17/2008 at 0954 MT].

October 7, 2008 – 2020 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. DMS Outage
2. Reports and Printing Issue
3. BLM Authorizes use of Thunderbird for DMS use in Dispatch Offices and Incidents Update
4. ROSS Practice and Training Update

5. Requesting New Vendor Organizations
6. Organizations Module

1. DMS OUTAGE

DMS will be unavailable on 10/9/08 for approximately one hour during the evening so NITC can move it to a new server. A decision about the actual start time is still being coordinated but it will not start before 1900 mountain time. An updated message will be posted as soon as a decision has been finalized. [Posted 10/7/08 at 2020 MT]

2. REPORTS AND PRINTING ISSUE

Please print all the requests from a large incident during off hours to avoid impacting other users. [Posted 9/26/2008 at 1450M]

3. BLM AUTHORIZED USE OF THUNDERBIRD FOR DMS USE IN DISPATCH OFFICES AND INCIDENTS

THIS IS ONLY FOR USE IN DISPATCH OFFICES on the BLM network OR FOR DISCONNECTED FIRE CLIENTS: Thunderbird is for use only with the DMS application and all other BLM email must use Lotus Notes. It is not acceptable to use Thunderbird in lieu of Lotus Notes or configured as a standard BLM email client. Administrator privileges are required for installation. The Release Notice can be found on the ROSS web site under Release Notices. [Posted 8/28/2008 at 1010M]

4. ROSS PRACTICE AND TRAINING UPDATE

As you know ROSS Practice and Training have been taken off line to update to the current version. We are estimating that Training will not be available from 8/25/08 until approximately 1/5/09 and Practice will not be available from 8/25/08 until approximately 1/30/09. Following is the functionality that will/won't be available on Practice and Training once they are brought back on line: PRACTICE will include current version, Reports, CAD, IQCS, ICBS and IQS interfaces. TRAINING will include current version and Reports. CAD, IQCS, ICBS and IQS Interfaces will not be included on Training. We apologize for this inconvenience because we know this is going to have a big impact on users. [Posted 9/26/2008 at 1432M]

5. REQUESTING NEW VENDOR ORGANIZATIONS

Prior to submitting a request to create a Vendor Organization, please search for the Vendor's name when entering the contract or resource items (each Vendor must have only one record in ROSS). You don't have to manage a Vendor in order to attach your resources and contracts to it. If you do not find the Vendor, then please fill out the request form and follow the process to establish that Vendor organization as outlined on the ROSS webpage (<http://ross.nwcg.gov>). [Posted 4/17/2008 at 0954M]

6. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Posted 4/17/2008 at 0954 MT].

October 1, 2008 – 0701 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. Reports and Printing Issue
2. BLM Authorizes use of Thunderbird for DMS use in Dispatch Offices and Incidents Update
3. ROSS Practice and Training Update
4. Requesting New Vendor Organizations
5. Organizations Module

1. REPORTS AND PRINTING ISSUE

Please print all the requests from a large incident during off hours to avoid impacting other users. [Posted 9/26/2008 at 1450M]

2. BLM AUTHORIZED USE OF THUNDERBIRD FOR DMS USE IN DISPATCH OFFICES AND INCIDENTS

THIS IS ONLY FOR USE IN DISPATCH OFFICES on the BLM network OR FOR DISCONNECTED FIRE CLIENTS: Thunderbird is for use only with the DMS application and all other BLM email must use Lotus Notes. It is not acceptable to use Thunderbird in lieu of Lotus Notes or configured as a standard BLM email client. Administrator privileges are required for installation. The Release Notice can be found on the ROSS web site under Release Notices. [Posted 8/28/2008 at 1010M]

3. ROSS PRACTICE AND TRAINING UPDATE

As you know ROSS Practice and Training have been taken off line to update to the current version. We are estimating that Training will not be available from 8/25/08 until approximately 1/5/09 and Practice will not be available from 8/25/08 until approximately 1/30/09. Following is the functionality that will/won't be available on Practice and Training once they are brought back on line: PRACTICE will include current version, Reports, CAD, IQCS, ICBS and IQS interfaces. TRAINING will include current version and Reports. CAD, IQCS, ICBS and IQS Interfaces will not be included on Training. We apologize for this inconvenience because we know this is going to have a big impact on users. [Posted 9/26/2008 at 1432M]

4. REQUESTING NEW VENDOR ORGANIZATIONS

Prior to submitting a request to create a Vendor Organization, please search for the Vendor's name when entering the contract or resource items (each Vendor must have only one record in ROSS). You don't have to manage a Vendor in order to attach your resources and contracts to it. If you do not find the Vendor, then please fill out the request form and follow the process to establish that Vendor organization as outlined on the ROSS webpage (<http://ross.nwcg.gov>).

[Posted 4/17/2008 at 0954M]

5. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link.

[Posted 4/17/2008 at 0954 MT].

September 26, 2008 – 1450 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. ROSS Production Outage
2. Reports and Printing Issue
3. BLM Authorizes use of Thunderbird for DMS use in Dispatch Offices and Incidents
4. ROSS Practice and Training Update
5. Requesting New Vendor Organizations
6. Organizations Module

1. ROSS PRODUCTION OUTAGE

ROSS Production will be unavailable on 9/30 beginning at 2300 hours (MT) so the computer center can replace several switches. The outage will last for approximately 4 hours. A final go/no go decision will be made on Tuesday morning based on incident activity. [Posted 9/26/2008 at 1432M]

2. REPORTS AND PRINTING ISSUE

Please print all the requests from a large incident during off hours to avoid impacting other users. [Posted 9/26/2008 at 1450M]

3. BLM AUTHORIZED USE OF THUNDERBIRD FOR DMS USE IN DISPATCH OFFICES AND INCIDENTS

THIS IS ONLY FOR USE IN DISPATCH OFFICES on the BLM network OR FOR DISCONNECTED FIRE CLIENTS: Thunderbird is for use only with the DMS application and all other BLM email must use Lotus Notes. It is not acceptable to use Thunderbird in lieu of Lotus Notes or configured as a standard BLM email client. Administrator privileges are required for installation. The Release Notice can be found on the ROSS web site under Release Notices. [Posted 8/28/2008 at 1010M]

4. ROSS PRACTICE AND TRAINING UPDATE

As you know ROSS Practice and Training have been taken off line to update to the current version. We are estimating that Training will not be available from 8/25/08 until approximately 1/5/09 and Practice will not be available from 8/25/08 until approximately 1/30/09. Following is the functionality that will/won't be available on Practice and Training once they are brought back on line: PRACTICE will include current version, Reports, CAD, IQCS, ICBS and IQS interfaces. TRAINING will include current version and Reports. CAD, IQCS, ICBS and IQS Interfaces will not be included on Training. We apologize for this

inconvenience because we know this is going to have a big impact on users.
[Posted 9/26/2008 at 1432M]

5. REQUESTING NEW VENDOR ORGANIZATIONS

Prior to submitting a request to create a Vendor Organization, please search for the Vendor's name when entering the contract or resource items (each Vendor must have only one record in ROSS). You don't have to manage a Vendor in order to attach your resources and contracts to it. If you do not find the Vendor, then please fill out the request form and follow the process to establish that Vendor organization as outlined on the ROSS webpage (<http://ross.nwcg.gov>).
[Posted 4/17/2008 at 0954M]

6. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link.
[Posted 4/17/2008 at 0954 MT].

September 21, 2008 – 1325 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. Reports and Printing Issue Resolved
2. BLM Authorizes use of Thunderbird for DMS use in Dispatch Offices and Incidents
3. ROSS Practice and Training Update
4. Requesting New Vendor Organizations
5. Organizations Module

1. REPORTS AND PRINTING ISSUE RESOLVED

The print queues have been cleared and reports are now processing again. This issue was apparently caused by multiple attempts to print the maximum number of requests from one incident. If there is a need to print all the requests from a large incident please schedule the job or process it during off hours to avoid impacting other users. [Posted 9/21/2008 at 1325M].

2. BLM AUTHORIZED USE OF THUNDERBIRD FOR DMS USE IN DISPATCH OFFICES AND INCIDENTS THIS IS ONLY FOR USE IN DISPATCH OFFICES on the BLM network OR FOR DISCONNECTED FIRE CLIENTS:

Thunderbird is for use only with the DMS application and all other BLM email must use Lotus Notes. It is not acceptable to use Thunderbird in lieu of Lotus Notes or configured as a standard BLM email client. Administrator privileges are required for installation. The Release Notice can be found on the ROSS web site under Release Notices. [Posted 8/28/2008 at 1010M]

3. ROSS PRACTICE AND TRAINING UPDATE

As you know ROSS Practice and Training are not on the current version. In order to bring them up to date, they need to be taken off line as soon as possible to begin the process of completely rebuilding the servers. We do not have the

equipment to keep them functioning while this work is done. The rebuilding of these instances is not a trivial issue and it is going to take time for that to happen. We are estimating that Training will not be available from 8/25/08 until approximately 1/5/09 and Practice will not be available from 8/25/08 until approximately 1/30/09. Following is the functionality that will/won't be available on Practice and Training once they are brought back on line: PRACTICE will include current version, Reports, CAD, IQCS, ICBS and IQS interfaces. TRAINING will include current version and Reports. CAD, IQCS, ICBS and IQS Interfaces will not be included on Training. We apologize for this inconvenience because we know this is going to have a big impact on users. [Posted 8/20/2008 at 1239M]

4. REQUESTING NEW VENDOR ORGANIZATIONS

Prior to submitting a request to create a Vendor Organization, please search for the Vendor's name when entering the contract or resource items (each Vendor must have only one record in ROSS). You don't have to manage a Vendor in order to attach your resources and contracts to it. If you do not find the Vendor, then please fill out the request form and follow the process to establish that Vendor organization as outlined on the ROSS webpage (<http://ross.nwcg.gov>). [Posted 4/17/2008 at 0954M]

5. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Posted 4/17/2008 at 0954 MT].

September 21, 2008 – 1144 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. Problems with Reports and Printing
2. BLM Authorizes use of Thunderbird for DMS use in Dispatch Offices and Incidents
3. ROSS Practice and Training Update
4. Requesting New Vendor Organizations
5. Organizations Module

1. PROBLEMS WITH REPORTS AND PRINTING

We are currently investigating an issue with overloading of the print queues. This is impacting ROSS print buttons and the ability to run reports. To prevent the situation from getting worse, users should wait 30 minutes between attempts to print or run reports. We will apologize for the inconvenience and will advise when this issue is resolved. [Posted 9/21/2008 at 1144M].

2. BLM AUTHORIZED USE OF THUNDERBIRD FOR DMS USE IN DISPATCH OFFICES AND INCIDENTS THIS IS ONLY FOR USE IN DISPATCH OFFICES on the BLM network OR FOR DISCONNECTED FIRE CLIENTS:

Thunderbird is for use only with the DMS application and all other BLM email

must use Lotus Notes. It is not acceptable to use Thunderbird in lieu of Lotus Notes or configured as a standard BLM email client. Administrator privileges are required for installation. The Release Notice can be found on the ROSS web site under Release Notices. [Posted 8/28/2008 at 1010M]

3. ROSS PRACTICE AND TRAINING UPDATE

As you know ROSS Practice and Training are not on the current version. In order to bring them up to date, they need to be taken off line as soon as possible to begin the process of completely rebuilding the servers. We do not have the equipment to keep them functioning while this work is done. The rebuilding of these instances is not a trivial issue and it is going to take time for that to happen. We are estimating that Training will not be available from 8/25/08 until approximately 1/5/09 and Practice will not be available from 8/25/08 until approximately 1/30/09. Following is the functionality that will/won't be available on Practice and Training once they are brought back on line: PRACTICE will include current version, Reports, CAD, IQCS, ICBS and IQS interfaces. TRAINING will include current version and Reports. CAD, IQCS, ICBS and IQS Interfaces will not be included on Training. We apologize for this inconvenience because we know this is going to have a big impact on users. [Posted 8/20/2008 at 1239M]

4. REQUESTING NEW VENDOR ORGANIZATIONS

Prior to submitting a request to create a Vendor Organization, please search for the Vendor's name when entering the contract or resource items (each Vendor must have only one record in ROSS). You don't have to manage a Vendor in order to attach your resources and contracts to it. If you do not find the Vendor, then please fill out the request form and follow the process to establish that Vendor organization as outlined on the ROSS webpage (<http://ross.nwcg.gov>). [Posted 4/17/2008 at 0954M]

5. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Posted 4/17/2008 at 0954 MT].

September 17, 2008 – 0755 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. BLM Authorizes use of Thunderbird for DMS use in Dispatch Offices and Incidents
2. ROSS Practice and Training Update
3. Requesting New Vendor Organizations
4. Organizations Module

1. BLM AUTHORIZED USE OF THUNDERBIRD FOR DMS USE IN DISPATCH OFFICES AND INCIDENTS. THIS IS ONLY FOR USE IN DISPATCH OFFICES on the BLM network OR FOR DISCONNECTED FIRE CLIENTS: Thunderbird

is for use only with the DMS application and all other BLM email must use Lotus Notes. It is not acceptable to use Thunderbird in lieu of Lotus Notes or configured as a standard BLM email client. Administrator privileges are required for installation. The Release Notice can be found on the ROSS web site under Release Notices. [Posted 8/28/2008 at 1010M]

2. ROSS PRACTICE AND TRAINING UPDATE

As you know ROSS Practice and Training are not on the current version. In order to bring them up to date, they need to be taken off line as soon as possible to begin the process of completely rebuilding the servers. We do not have the equipment to keep them functioning while this work is done. The rebuilding of these instances is not a trivial issue and it is going to take time for that to happen. We are estimating that Training will not be available from 8/25/08 until approximately 1/5/09 and Practice will not be available from 8/25/08 until approximately 1/30/09. Following is the functionality that will/won't be available on Practice and Training once they are brought back on line: PRACTICE will include current version, Reports, CAD, IQCS, ICBS and IQS interfaces. TRAINING will include current version and Reports. CAD, IQCS, ICBS and IQS Interfaces will not be included on Training. We apologize for this inconvenience because we know this is going to have a big impact on users. [Posted 8/20/2008 at 1239M]

3. REQUESTING NEW VENDOR ORGANIZATIONS

Prior to submitting a request to create a Vendor Organization, please search for the Vendor's name when entering the contract or resource items (each Vendor must have only one record in ROSS). You don't have to manage a Vendor in order to attach your resources and contracts to it. If you do not find the Vendor, then please fill out the request form and follow the process to establish that Vendor organization as outlined on the ROSS webpage (<http://ross.nwcg.gov>). [Posted 4/17/2008 at 0954M]

4. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Posted 4/17/2008]

September 5, 2008 – 2350 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. ROSS Production Outage
2. BLM Authorizes use of Thunderbird for DMS use in Dispatch Offices and Incidents
3. ROSS Practice and Training Update
4. Requesting New Vendor Organizations
5. Organizations Module

1. ROSS PRODUCTION OUTAGE

ROSS Production will be unavailable beginning at 2300 hours (MT) on 9/9. The outage will last approximately 4 hours. This should fix the slowness issues with the Notifier. [Posted 9/4/08 at 2350 MT]

2. BLM AUTHORIZED USE OF THUNDERBIRD FOR DMS USE IN DISPATCH OFFICES AND INCIDENTS. THIS IS ONLY FOR USE IN DISPATCH OFFICES on the BLM network OR FOR DISCONNECTED FIRE CLIENTS: Thunderbird is for use only with the DMS application and all other BLM email must use Lotus Notes. It is not acceptable to use Thunderbird in lieu of Lotus Notes or configured as a standard BLM email client. Administrator privileges are required for installation. The Release Notice can be found on the ROSS web site under Release Notices. [Posted 8/28/2008 at 1010M]

3. ROSS PRACTICE AND TRAINING UPDATE

As you know ROSS Practice and Training are not on the current version. In order to bring them up to date, they need to be taken off line as soon as possible to begin the process of completely rebuilding the servers. We do not have the equipment to keep them functioning while this work is done. The rebuilding of these instances is not a trivial issue and it is going to take time for that to happen. We are estimating that Training will not be available from 8/25/08 until approximately 1/5/09 and Practice will not be available from 8/25/08 until approximately 1/30/09. Following is the functionality that will/won't be available on Practice and Training once they are brought back on line: PRACTICE will include current version, Reports, CAD, IQCS, ICBS and IQS interfaces. TRAINING will include current version and Reports. CAD, IQCS, ICBS and IQS Interfaces will not be included on Training. We apologize for this inconvenience because we know this is going to have a big impact on users. [Posted 8/20/2008 at 1239M]

4. REQUESTING NEW VENDOR ORGANIZATIONS

Prior to submitting a request to create a Vendor Organization, please search for the Vendor's name when entering the contract or resource items (each Vendor must have only one record in ROSS). You don't have to manage a Vendor in order to attach your resources and contracts to it. If you do not find the Vendor, then please fill out the request form and follow the process to establish that Vendor organization as outlined on the ROSS webpage (<http://ross.nwcg.gov>). [Posted 4/17/2008 at 0954M]

5. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Posted 4/17/2008 at 0954 MT].

August 28, 2008 - 1010MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. BLM Authorizes use of Thunderbird for DMS use in Dispatch Offices and Incidents
2. ROSS Practice and Training Update
3. ROSS Production Notifier Issues
4. Requesting New Vendor Organizations
5. Organizations Module

1. BLM AUTHORIZED USE OF THUNDERBIRD FOR DMS USE IN DISPATCH OFFICES AND INCIDENTS

THIS IS ONLY FOR USE IN DISPATCH OFFICES on the BLM network OR FOR DISCONNECTED FIRE CLIENTS: Thunderbird is for use only with the DMS application and all other BLM email must use Lotus Notes. It is not acceptable to use Thunderbird in lieu of Lotus Notes or configured as a standard BLM email client. Administrator privileges are required for installation. The Release Notice can be found on the ROSS web site under Release Notices. [Posted 8/28/2008 at 1010M]

2. ROSS PRACTICE AND TRAINING UPDATE

As you know ROSS Practice and Training are not on the current version. In order to bring them up to date, they need to be taken off line as soon as possible to begin the process of completely rebuilding the servers. We do not have the equipment to keep them functioning while this work is done. The rebuilding of these instances is not a trivial issue and it is going to take time for that to happen. We are estimating that Training will not be available from 8/25/08 until approximately 1/5/09 and Practice will not be available from 8/25/08 until approximately 1/30/09. Following is the functionality that will/won't be available on Practice and Training once they are brought back on line: PRACTICE will include current version, Reports, CAD, IQCS, ICBS and IQS interfaces. TRAINING will include current version and Reports. CAD, IQCS, ICBS and IQS Interfaces will not be included on Training. We apologize for this inconvenience because we know this is going to have a big impact on users. [Posted 8/20/2008 at 1239M]

3. ROSS PRODUCTION NOTIFIER ISSUES

A short term solution was applied that should have made the Notifier work faster but that does not seem to have helped. A long term solution will be applied early next week. We apologize for the inconvenience. [Posted 8/28/2008 at 0900M]

4. REQUESTING NEW VENDOR ORGANIZATIONS

Prior to submitting a request to create a Vendor Organization, please search for the Vendor's name when entering the contract or resource items (each Vendor must have only one record in ROSS). You don't have to manage a Vendor in order to attach your resources and contracts to it. If you do not find the Vendor, then please fill out the request form and follow the process to establish that Vendor organization as outlined on the ROSS webpage (<http://ross.nwcg.gov>). [Posted 4/17/2008 at 0954M]

5. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Posted 4/17/2008 at 0954 MT].

August 21, 2008 – 1114 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. ROSS Practice and Training Update
2. ROSS Production Notifier Issues
3. Requesting New Vendor Organizations
4. Organizations Module

1. ROSS PRACTICE AND TRAINING UPDATE

As you know ROSS Practice and Training are not on the current version. In order to bring them up to date, they need to be taken off line as soon as possible to begin the process of completely rebuilding the servers. We do not have the equipment to keep them functioning while this work is done. The rebuilding of these instances is not a trivial issue and it is going to take time for that to happen. We are estimating that Training will not be available from 8/25/08 until approximately 1/5/09 and Practice will not be available from 8/25/08 until approximately 1/30/09. Following is the functionality that will/won't be available on Practice and Training once they are brought back on line: PRACTICE will include current version, Reports, CAD, IQCS, ICBS and IQS interfaces. TRAINING will include current version and Reports. CAD, IQCS, ICBS and IQS Interfaces will not be included on Training. We apologize for this inconvenience because we know this is going to have a big impact on users. [Posted 8/20/2008 at 1239M]

2. ROSS PRODUCTION NOTIFIER ISSUES

The slow issues with the Notifier are being addressed and users should see some relief this week. We apologize for the inconvenience. [Posted 8/20/2008 at 1239M]

3. REQUESTING NEW VENDOR ORGANIZATIONS

Prior to submitting a request to create a Vendor Organization, please search for the Vendor's name when entering the contract or resource items (each Vendor must have only one record in ROSS). You don't have to manage a Vendor in order to attach your resources and contracts to it. If you do not find the Vendor, then please fill out the request form and follow the process to establish that Vendor organization as outlined on the ROSS webpage (<http://ross.nwcg.gov>). [Posted 4/17/2008 at 0954M]

4. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site

(<http://ross.nwcg.gov>). Look for the "Request Organization Update" link.
[Posted 4/17/2008 at 0954 MT].

August 20, 2008 – 1239 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. ROSS Production Maintenance tomorrow morning
2. ROSS Practice and Training Update
3. ROSS Production Notifier Issues
4. Requesting New Vendor Organizations
5. Organizations Module

1. ROSS PRODUCTION MAINTENANCE -- 8/21

The ROSS application will be available during a maintenance window beginning at 0500 hours (mountain) tomorrow morning (8/21) but the following will be unavailable for approximately 1 hour beginning at that time: (1) Creation of an OH resource in ROSS; (2) IQCS to ROSS; (2) ICBS/ROSS interface; and (3) CAD/ROSS interface. [Posted 8/20/2008 at 1239M]

2. ROSS PRACTICE AND TRAINING UPDATE

As you know ROSS Practice and Training are not on the current version. In order to bring them up to date, they need to be taken off line as soon as possible to begin the process of completely rebuilding the servers. We do not have the equipment to keep them functioning while this work is done. The rebuilding of these instances is not a trivial issue and it is going to take time for that to happen. We are estimating that Training will not be available from 8/25/08 until approximately 1/5/09 and Practice will not be available from 8/25/08 until approximately 1/30/09. Following is the functionality that will/won't be available on Practice and Training once they are brought back on line: PRACTICE will include current version, Reports, CAD, IQCS, ICBS and IQS interfaces. TRAINING will include current version and Reports. CAD, IQCS, ICBS and IQS Interfaces will not be included on Training. We apologize for this inconvenience because we know this is going to have a big impact on users. [Posted 8/20/2008 at 1239M]

3. ROSS PRODUCTION NOTIFIER ISSUES

The slow issues with the Notifier are being addressed and users should see some relief this week. We apologize for the inconvenience. [Posted 8/20/2008 at 1239M]

4. REQUESTING NEW VENDOR ORGANIZATIONS

Prior to submitting a request to create a Vendor Organization, please search for the Vendor's name when entering the contract or resource items (each Vendor must have only one record in ROSS). You don't have to manage a Vendor in order to attach your resources and contracts to it. If you do not find the Vendor, then please fill out the request form and follow the process to establish that Vendor organization as outlined on the ROSS webpage (<http://ross.nwcg.gov>). [Posted 4/17/2008 at 0954M]

5. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Posted 4/17/2008 at 0954 MT].

August 11, 2008 – 1513 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. ROSS Production Notifier Issues
2. New User Community Reports available
3. Scheduled Reports Information
4. Requesting New Vendor Organizations
5. Organizations Module

1. ROSS PRODUCTION NOTIFIER ISSUES

The slow issues with the Notifier are being addressed and should be resolved soon. We apologize for the inconvenience. [Posted 8/11/2008 at 1513M]

2. ROSS MAINTENANCE WEDNESDAY MORNING

The ROSS application will be available during a maintenance window beginning at 0500 hours MT Wednesday 8/6/2008 but the following will be unavailable for approximately 1 hour beginning at that time: (1) Creation of an OH resource in ROSS; (2) IQCS to ROSS; (2) ICBS/ROSS interface; (3) CAD/ROSS interface. [Posted 8/5/2008 at 1009M]

3. NEW USER COMMUNITY REPORTS AVAILABLE

The reports include specific data for: (1) "Incidents" (such as Request History, Pending Requests, Resources Currently on Assignment), (2) "Resources" (Availability & Status), and (3) "Workload" (24 hour CORD and Year-To-Date Actions taken on Requests). The reports are designed for you to filter by single (or multiple) Incident GACC/Incident Dispatch, Incident Agency/Incident Host, or Resource GACC/Resource Dispatch. They can be accessed via "Administration" on the ROSS menu bar -> "Reports" -> "User Community Reports" folder. [Posted 7/28/2008 at 1147M]

4. SCHEDULED REPORTS CHANGE WITH VERSION 2.8

During the ROSS 2.8 deployment, the LDAP sever was upgraded, which will cause scheduled ROSS reports to no longer run. To ensure your scheduled reports continue to run, you will need to renew your Cognos credentials. To renew your Cognos credentials: (1) On the Cognos Connection toolbar, click the Tools drop-down arrow, and then click My Preferences. (2) On the Set preferences screen, click the Personal tab. (3) Under Credentials, click to select the Renew the credentials link. This information can also be found in the ROSS User Guide - Reports chapter and on the ROSS web site. [Posted 7/2/2008 at 0800M]

5. REQUESTING NEW VENDOR ORGANIZATIONS

Prior to submitting a request to create a Vendor Organization, please search for the Vendor's name when entering the contract or resource items (each Vendor must have only one record in ROSS). You don't have to manage a Vendor in order to attach your resources and contracts to it. If you do not find the Vendor, then please fill out the request form and follow the process to establish that Vendor organization as outlined on the ROSS webpage (<http://ross.nwcg.gov>).
[Posted 4/17/2008 at 0954M]

6. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link.
[Posted 4/17/2008 at 0954 MT].

August 8, 2008 – 1217 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. Planned IQCS Outage on 8/9/2008
2. New User Community Reports available
3. Scheduled Reports Information
4. Requesting New Vendor Organizations
5. Organizations Module

1. PLANNED IQCS OUTAGE ON 8/9/2008

There is an outage planned for the IQCS application on Saturday. The outage is scheduled to begin at 0800M and last for approximately two hours.
[Posted 8/8/2008 at 1217M]

2. NEW USER COMMUNITY REPORTS AVAILABLE

The reports include specific data for: (1) "Incidents" (such as Request History, Pending Requests, Resources Currently on Assignment), (2) "Resources" (Availability & Status), and (3) "Workload" (24 hour CORD and Year-To-Date Actions taken on Requests). The reports are designed for you to filter by single (or multiple) Incident GACC/Incident Dispatch, Incident Agency/Incident Host, or Resource GACC/Resource Dispatch. They can be accessed via "Administration" on the ROSS menu bar -> "Reports" -> "User Community Reports" folder. [Posted 7/28/2008 at 1147M]

3. SCHEDULED REPORTS CHANGE WITH VERSION 2.8

During the ROSS 2.8 deployment, the LDAP sever was upgraded, which will cause scheduled ROSS reports to no longer run. To ensure your scheduled reports continue to run, you will need to renew your Cognos credentials. To renew your Cognos credentials: (1) On the Cognos Connection toolbar, click the Tools drop-down arrow, and then click My Preferences. (2) On the Set preferences screen, click the Personal tab. (3) Under Credentials, click to select the Renew the credentials link. This information can also be found in

the ROSS User Guide - Reports chapter and on the ROSS web site. [Posted 7/2/2008 at 0800M]

4. REQUESTING NEW VENDOR ORGANIZATIONS

Prior to submitting a request to create a Vendor Organization, please search for the Vendor's name when entering the contract or resource items (each Vendor must have only one record in ROSS). You don't have to manage a Vendor in order to attach your resources and contracts to it. If you do not find the Vendor, then please fill out the request form and follow the process to establish that Vendor organization as outlined on the ROSS webpage (<http://ross.nwcg.gov>). [Posted 4/17/2008 at 0954M]

5. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Posted 4/17/2008 at 0954 MT].

August 6, 2008 – 1255 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. New User Community Reports available
2. Scheduled Reports Information
3. Requesting New Vendor Organizations
4. Organizations Module

1. NEW USER COMMUNITY REPORTS AVAILABLE

The reports include specific data for: (1) "Incidents" (such as Request History, Pending Requests, Resources Currently on Assignment), (2) "Resources" (Availability & Status), and (3) "Workload" (24 hour CORD and Year-To-Date Actions taken on Requests). The reports are designed for you to filter by single (or multiple) Incident GACC/Incident Dispatch, Incident Agency/Incident Host, or Resource GACC/Resource Dispatch. They can be accessed via "Administration" on the ROSS menu bar -> "Reports" -> "User Community Reports" folder. [Posted 7/28/2008 at 1147M]

2. SCHEDULED REPORTS CHANGE WITH VERSION 2.8

During the ROSS 2.8 deployment, the LDAP sever was upgraded, which will cause scheduled ROSS reports to no longer run. To ensure your scheduled reports continue to run, you will need to renew your Cognos credentials. To renew your Cognos credentials: (1) On the Cognos Connection toolbar, click the Tools drop-down arrow, and then click My Preferences. (2) On the Set preferences screen, click the Personal tab. (3) Under Credentials, click to select the Renew the credentials link. This information can also be found in the ROSS User Guide - Reports chapter and on the ROSS web site. [Posted 7/2/2008 at 0800M]

3. REQUESTING NEW VENDOR ORGANIZATIONS

Prior to submitting a request to create a Vendor Organization, please search for the Vendor's name when entering the contract or resource items (each Vendor must have only one record in ROSS). You don't have to manage a Vendor in order to attach your resources and contracts to it. If you do not find the Vendor, then please fill out the request form and follow the process to establish that Vendor organization as outlined on the ROSS webpage (<http://ross.nwcg.gov>). [Posted 4/17/2008 at 0954M]

4. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Posted 4/17/2008 at 0954 MT].

August 5, 2008 – 1635 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. ROSS Report Maintenance Wed am
2. ROSS Maintenance Wed am
3. New User Community Reports available
4. Scheduled Reports Information
5. Requesting New Vendor Organizations
6. Organizations Module

1. ROSS REPORTS MAINTENANCE WEDNESDAY MORNING

ROSS Reports (within the application and the printing of resource order forms) will be unavailable for 1/2 hour beginning at 0500 Mountain on 8/6 for a recycle to correct some problems within the reports application. [Posted 8/5/2008 at 1635]

2. ROSS MAINTENANCE WEDNESDAY MORNING

The ROSS application will be available during a maintenance window beginning at 0500 hours MT Wednesday 8/6/2008 but the following will be unavailable for approximately 1 hour beginning at that time: (1) Creation of an OH resource in ROSS; (2) IQCS to ROSS; (2) ICBS/ROSS interface; (3) CAD/ROSS interface. [Posted 8/5/2008 at 1009M]

3. NEW USER COMMUNITY REPORTS AVAILABLE

The reports include specific data for: (1) "Incidents" (such as Request History, Pending Requests, Resources Currently on Assignment), (2) "Resources" (Availability & Status), and (3) "Workload" (24 hour CORD and Year-To-Date Actions taken on Requests). The reports are designed for you to filter by single (or multiple) Incident GACC/Incident Dispatch, Incident Agency/Incident Host, or Resource GACC/Resource Dispatch. They can be accessed via "Administration" on the ROSS menu bar -> "Reports" -> "User Community Reports" folder. [Posted 7/28/2008 at 1147M]

4. SCHEDULED REPORTS CHANGE WITH VERSION 2.8

During the ROSS 2.8 deployment, the LDAP sever was upgraded, which will cause scheduled ROSS reports to no longer run. To ensure your scheduled reports continue to run, you will need to renew your Cognos credentials. To renew your Cognos credentials: (1) On the Cognos Connection toolbar, click the Tools drop-down arrow, and then click My Preferences. (2) On the Set preferences screen, click the Personal tab. (3) Under Credentials, click to select the Renew the credentials link. This information can also be found in the ROSS User Guide - Reports chapter and on the ROSS web site. [Posted 7/2/2008 at 0800M]

5. REQUESTING NEW VENDOR ORGANIZATIONS

Prior to submitting a request to create a Vendor Organization, please search for the Vendor's name when entering the contract or resource items (each Vendor must have only one record in ROSS). You don't have to manage a Vendor in order to attach your resources and contracts to it. If you do not find the Vendor, then please fill out the request form and follow the process to establish that Vendor organization as outlined on the ROSS webpage (<http://ross.nwcg.gov>). [Posted 4/17/2008 at 0954M]

6. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Posted 4/17/2008 at 0954 MT].

August 5, 2008 – 1009 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. ROSS Maintenance Tonight
2. New User Community Reports available
3. Scheduled Reports Information
4. Requesting New Vendor Organizations
5. Organizations Module

1. ROSS MAINTENANCE TONIGHT

The ROSS application will be available during a maintenance window beginning at 0500 hours MT Wednesday 8/6/2008 but the following will be unavailable for approximately 1 hour beginning at that time: (1) Creation of an OH resource in ROSS; (2) IQCS to ROSS; (2) ICBS/ROSS interface; (3) CAD/ROSS interface.

2. NEW USER COMMUNITY REPORTS AVAILABLE

The reports include specific data for: (1) "Incidents" (such as Request History, Pending Requests, Resources Currently on Assignment), (2) "Resources" (Availability & Status), and (3) "Workload" (24 hour CORD and Year-To-Date Actions taken on Requests). The reports are designed for you to filter by single (or multiple) Incident GACC/Incident Dispatch, Incident Agency/Incident Host, or Resource GACC/Resource Dispatch. They can be accessed via

"Administration" on the ROSS menu bar -> "Reports" -> "User Community Reports" folder. [Posted 7/28/2008 at 1147M]

3. SCHEDULED REPORTS CHANGE WITH VERSION 2.8

During the ROSS 2.8 deployment, the LDAP sever was upgraded, which will cause scheduled ROSS reports to no longer run. To ensure your scheduled reports continue to run, you will need to renew your Cognos credentials. To renew your Cognos credentials: (1) On the Cognos Connection toolbar, click the Tools drop-down arrow, and then click My Preferences. (2) On the Set preferences screen, click the Personal tab. (3) Under Credentials, click to select the Renew the credentials link. This information can also be found in the ROSS User Guide - Reports chapter and on the ROSS web site. [Posted 7/2/2008 at 0800M]

4. REQUESTING NEW VENDOR ORGANIZATIONS

Prior to submitting a request to create a Vendor Organization, please search for the Vendor's name when entering the contract or resource items (each Vendor must have only one record in ROSS). You don't have to manage a Vendor in order to attach your resources and contracts to it. If you do not find the Vendor, then please fill out the request form and follow the process to establish that Vendor organization as outlined on the ROSS webpage (<http://ross.nwcg.gov>). [Posted 4/17/2008 at 0954M]

5. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Posted 4/17/2008 at 0954 MT].

July 30, 2008 - 1052MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. New User Community Reports available
2. Scheduled Reports Information
3. Requesting New Vendor Organizations
4. Organizations Module

1. NEW USER COMMUNITY REPORTS AVAILABLE

The reports include specific data for: (1) "Incidents" (such as Request History, Pending Requests, Resources Currently on Assignment), (2) "Resources" (Availability & Status), and (3) "Workload" (24 hour CORD and Year-To-Date Actions taken on Requests). The reports are designed for you to filter by single (or multiple) Incident GACC/Incident Dispatch, Incident Agency/Incident Host, or Resource GACC/Resource Dispatch. They can be accessed via "Administration" on the ROSS menu bar -> "Reports" -> "User Community Reports" folder. [Posted 7/28/2008 at 1147M]

2. SCHEDULED REPORTS CHANGE WITH VERSION 2.8

During the ROSS 2.8 deployment, the LDAP sever was upgraded, which will cause scheduled ROSS reports to no longer run. To ensure your scheduled reports continue to run, you will need to renew your Cognos credentials. To renew your Cognos credentials: (1) On the Cognos Connection toolbar, click the Tools drop-down arrow, and then click My Preferences. (2) On the Set preferences screen, click the Personal tab. (3) Under Credentials, click to select the Renew the credentials link. This information can also be found in the ROSS User Guide - Reports chapter and on the ROSS web site. [Posted 7/2/2008]

3. REQUESTING NEW VENDOR ORGANIZATIONS

Prior to submitting a request to create a Vendor Organization, please search for the Vendor's name when entering the contract or resource items (each Vendor must have only one record in ROSS). You don't have to manage a Vendor in order to attach your resources and contracts to it. If you do not find the Vendor, then please fill out the request form and follow the process to establish that Vendor organization as outlined on the ROSS webpage (<http://ross.nwcg.gov>). [Posted 4/17/2008 at 0954M]

4. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Posted 4/17/2008 at 0954 MT].

July 29, 2008 - 1152MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. ROSS Maintenance Tonight
2. New User Community Reports available
3. Scheduled Reports Information
4. Requesting New Vendor Organizations
5. Organizations Module

1. ROSS MAINTENANCE TONIGHT

The ROSS application will be available during a maintenance window beginning at 2400 hours (mountain) tonight but the following will be unavailable for approximately 1 hour beginning at that time: (1) Creation of an OH resource in ROSS; (2) IQCS to ROSS; (2) ICBS/ROSS interface; (3) and CAD/ROSS interface. [Posted 7/29/2008 at 1152M]

2. NEW USER COMMUNITY REPORTS AVAILABLE

The reports include specific data for: (1) "Incidents" (such as Request History, Pending Requests, Resources Currently on Assignment), (2) "Resources" (Availability & Status), and (3) "Workload" (24 hour CORD and Year-To-Date Actions taken on Requests). The reports are designed for you to filter by single (or multiple) Incident GACC/Incident Dispatch, Incident Agency/Incident Host, or Resource GACC/Resource Dispatch. They can be accessed via

"Administration" on the ROSS menu bar -> "Reports" -> "User Community Reports" folder. [Posted 7/28/2008 at 1147M]

3. SCHEDULED REPORTS CHANGE WITH VERSION 2.8

During the ROSS 2.8 deployment, the LDAP sever was upgraded, which will cause scheduled ROSS reports to no longer run. To ensure your scheduled reports continue to run, you will need to renew your Cognos credentials. To renew your Cognos credentials: (1) On the Cognos Connection toolbar, click the Tools drop-down arrow, and then click My Preferences. (2) On the Set preferences screen, click the Personal tab. (3) Under Credentials, click to select the Renew the credentials link. This information can also be found in the ROSS User Guide - Reports chapter and on the ROSS web site.

4. REQUESTING NEW VENDOR ORGANIZATIONS

Prior to submitting a request to create a Vendor Organization, please search for the Vendor's name when entering the contract or resource items (each Vendor must have only one record in ROSS). You don't have to manage a Vendor in order to attach your resources and contracts to it. If you do not find the Vendor, then please fill out the request form and follow the process to establish that Vendor organization as outlined on the ROSS webpage (<http://ross.nwcg.gov>). [Posted 4/17/2008 at 0954M]

5. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Posted 4/17/2008 at 0954 MT].

July 28, 2008 - 1147MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. New User Community Reports available
2. Scheduled Reports Information
3. Requesting New Vendor Organizations
4. Organizations Module

1. NEW USER COMMUNITY REPORTS AVAILABLE

The reports include specific data for: (1) "Incidents" (such as Request History, Pending Requests, Resources Currently on Assignment), (2) "Resources" (Availability & Status), and (3) "Workload" (24 hour CORD and Year-To-Date Actions taken on Requests). The reports are designed for you to filter by single (or multiple) Incident GACC/Incident Dispatch, Incident Agency/Incident Host, or Resource GACC/Resource Dispatch. They can be accessed via "Administration" on the ROSS menu bar -> "Reports" -> "User Community Reports" folder. [Posted 7/28/2008 at 1147M]

2. SCHEDULED REPORTS CHANGE WITH VERSION 2.8

During the ROSS 2.8 deployment, the LDAP sever was upgraded, which will cause scheduled ROSS reports to no longer run. To ensure your scheduled reports continue to run, you will need to renew your Cognos credentials. To renew your Cognos credentials: (1) On the Cognos Connection toolbar, click the Tools drop-down arrow, and then click My Preferences. (2) On the Set preferences screen, click the Personal tab. (3) Under Credentials, click to select the Renew the credentials link. This information can also be found in the ROSS User Guide - Reports chapter and on the ROSS web site. [Posted 7/2/2008 at 0800M]

3. REQUESTING NEW VENDOR ORGANIZATIONS

Prior to submitting a request to create a Vendor Organization, please search for the Vendor's name when entering the contract or resource items (each Vendor must have only one record in ROSS). You don't have to manage a Vendor in order to attach your resources and contracts to it. If you do not find the Vendor, then please fill out the request form and follow the process to establish that Vendor organization as outlined on the ROSS webpage (<http://ross.nwcg.gov>). [Posted 4/17/2008 at 0954M]

4. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Posted 4/17/2008 at 0954 MT].

July 24, 2008 - 1638MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. Scheduled Reports Information
2. Requesting New Vendor Organizations
3. Organizations Module

1. SCHEDULED REPORTS CHANGE WITH VERSION 2.8

During the ROSS 2.8 deployment, the LDAP sever was upgraded, which will cause scheduled ROSS reports to no longer run. To ensure your scheduled reports continue to run, you will need to renew your Cognos credentials. To renew your Cognos credentials: (1) On the Cognos Connection toolbar, click the Tools drop-down arrow, and then click My Preferences. (2) On the Set preferences screen, click the Personal tab. (3) Under Credentials, click to select the Renew the credentials link. This information can also be found in the ROSS User Guide - Reports chapter and on the ROSS web site. [Posted 7/2/2008 at 0307]

2. REQUESTING NEW VENDOR ORGANIZATIONS

Prior to submitting a request to create a Vendor Organization, please search for the Vendor's name when entering the contract or resource items (each Vendor must have only one record in ROSS). You don't have to manage a Vendor in order to attach your resources and contracts to it. If you do not find the Vendor,

then please fill out the request form and follow the process to establish that Vendor organization as outlined on the ROSS webpage (<http://ross.nwcg.gov>).
[Posted 4/17/2008 at 0954M]

3. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link.
[Posted 4/17/2008 at 0954 MT].

July 23, 2008 - 1605MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. ROSS Maintenance work on 7/24
2. Scheduled Reports Information
3. Requesting New Vendor Organizations
4. Organizations Module

1. ROSS MAINTENANCE WORK

The ROSS application will be available during a maintenance window beginning at 0600 mountain on 7/24 but the following will be unavailable for approximately 1 hour beginning at that time: (1) Reports within ROSS and the "print" function within ROSS (like a resource order); (2) IQCS to ROSS and the creation of an OH resource in ROSS; (3) ICBS/ROSS interface; and (4) CAD/ROSS interface. [Posted 7/23/2008 at 1605M]

2. SCHEDULED REPORTS CHANGE WITH VERSION 2.8

During the ROSS 2.8 deployment, the LDAP sever was upgraded, which will cause scheduled ROSS reports to no longer run. To ensure your scheduled reports continue to run, you will need to renew your Cognos credentials. To renew your Cognos credentials: (1) On the Cognos Connection toolbar, click the Tools drop-down arrow, and then click My Preferences. (2) On the Set preferences screen, click the Personal tab. (3) Under Credentials, click to select the Renew the credentials link. This information can also be found in the ROSS User Guide - Reports chapter and on the ROSS web site.
[Posted 7/2/2008 at 0307]

3. REQUESTING NEW VENDOR ORGANIZATIONS

Prior to submitting a request to create a Vendor Organization, please search for the Vendor's name when entering the contract or resource items (each Vendor must have only one record in ROSS). You don't have to manage a Vendor in order to attach your resources and contracts to it. If you do not find the Vendor, then please fill out the request form and follow the process to establish that Vendor organization as outlined on the ROSS webpage (<http://ross.nwcg.gov>).
[Posted 4/17/2008 at 0954M]

4. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Posted 4/17/2008 at 0954 MT].

July 17, 2008 – 0307 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. Scheduled Reports Information
2. Requesting New Vendor Organizations
3. Organizations Module

1. SCHEDULED REPORTS CHANGE WITH VERSION 2.8

During the ROSS 2.8 deployment, the LDAP sever was upgraded, which will cause scheduled ROSS reports to no longer run. To ensure your scheduled reports continue to run, you will need to renew your Cognos credentials. To renew your Cognos credentials: (1) On the Cognos Connection toolbar, click the Tools drop-down arrow, and then click My Preferences. (2) On the Set preferences screen, click the Personal tab. (3) Under Credentials, click to select the Renew the credentials link. This information can also be found in the ROSS User Guide - Reports chapter and on the ROSS web site.

[Posted 7/2/2008 at 0307]

2. REQUESTING NEW VENDOR ORGANIZATIONS

Prior to submitting a request to create a Vendor Organization, please search for the Vendor's name when entering the contract or resource items (each Vendor must have only one record in ROSS). You don't have to manage a Vendor in order to attach your resources and contracts to it. If you do not find the Vendor, then please fill out the request form and follow the process to establish that Vendor organization as outlined on the ROSS webpage (<http://ross.nwcg.gov>).

[Posted 4/17/2008 at 0954M]

3. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link.

[Posted 4/17/2008 at 0954 MT].

July 16, 2008 – 1415 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. ROSS Production Outage Tonight
2. Scheduled Reports Information
3. Requesting New Vendor Organizations
4. Organizations Module

1. ROSS Production Outage - 7/16

We will be deploying some bug fixes tonight beginning at 2400 mountain time. The outage will last for approximately 3 hours and will fix the following: hung threads / locking contention on resource_status_management table; doc view constraint error; and broker memory leak. [Posted 7/16/2008 at 1439M]

2. SCHEDULED REPORTS CHANGE WITH VERSION 2.8

During the ROSS 2.8 deployment, the LDAP sever was upgraded, which will cause scheduled ROSS reports to no longer run. To ensure your scheduled reports continue to run, you will need to renew your Cognos credentials. To renew your Cognos credentials: (1) On the Cognos Connection toolbar, click the Tools drop-down arrow, and then click My Preferences. (2) On the Set preferences screen, click the Personal tab. (3) Under Credentials, click to select the Renew the credentials link. This information can also be found in the ROSS User Guide - Reports chapter and on the ROSS web site. [Posted 7/2/2008 at 0800M]

3. REQUESTING NEW VENDOR ORGANIZATIONS

Prior to submitting a request to create a Vendor Organization, please search for the Vendor's name when entering the contract or resource items (each Vendor must have only one record in ROSS). You don't have to manage a Vendor in order to attach your resources and contracts to it. If you do not find the Vendor, then please fill out the request form and follow the process to establish that Vendor organization as outlined on the ROSS webpage (<http://ross.nwcg.gov>). [Posted 4/17/2008 at 0954M]

4. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Posted 4/17/2008 at 0954 MT].

July 16, 2008 - 1044 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. ROSS Production Vulnerability Patch - today
2. Scheduled Reports Information
3. Requesting New Vendor Organizations
4. Organizations Module

1. ROSS Production Vulnerability Patch - 7/16

NITC will be deploying a security patch to the systems at Kansas City. While we don't expect any interruption of service, we wanted you to know about it. It will start at 1100 mountain time today and last for approximately 15 minutes. [Posted 7/16/2008 at 1044M]

2. SCHEDULED REPORTS CHANGE WITH VERSION 2.8

During the ROSS 2.8 deployment, the LDAP sever was upgraded, which will cause scheduled ROSS reports to no longer run. To ensure your scheduled

reports continue to run, you will need to renew your Cognos credentials. To renew your Cognos credentials: (1) On the Cognos Connection toolbar, click the Tools drop-down arrow, and then click My Preferences. (2) On the Set preferences screen, click the Personal tab. (3) Under Credentials, click to select the Renew the credentials link. This information can also be found in the ROSS User Guide - Reports chapter and on the ROSS web site. [Posted 7/2/2008 at 1044]

3. REQUESTING NEW VENDOR ORGANIZATIONS

Prior to submitting a request to create a Vendor Organization, please search for the Vendor's name when entering the contract or resource items (each Vendor must have only one record in ROSS). You don't have to manage a Vendor in order to attach your resources and contracts to it. If you do not find the Vendor, then please fill out the request form and follow the process to establish that Vendor organization as outlined on the ROSS webpage (<http://ross.nwcg.gov>). [Posted 4/17/2008 at 0954M]

4. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Posted 4/17/2008 at 0954 MT].

July 15, 2008 - 0700 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. Scheduled Reports Information
2. Requesting New Vendor Organizations
3. Organizations Module

1. SCHEDULED REPORTS CHANGE WITH VERSION 2.8

During the ROSS 2.8 deployment, the LDAP sever was upgraded, which will cause scheduled ROSS reports to no longer run. To ensure your scheduled reports continue to run, you will need to renew your Cognos credentials. To renew your Cognos credentials: (1) On the Cognos Connection toolbar, click the Tools drop-down arrow, and then click My Preferences. (2) On the Set preferences screen, click the Personal tab. (3) Under Credentials, click to select the Renew the credentials link. This information can also be found in the ROSS User Guide - Reports chapter and on the ROSS web site. [Posted 7/2/2008 at 0800M]

2. REQUESTING NEW VENDOR ORGANIZATIONS

Prior to submitting a request to create a Vendor Organization, please search for the Vendor's name when entering the contract or resource items (each Vendor must have only one record in ROSS). You don't have to manage a Vendor in order to attach your resources and contracts to it. If you do not find the Vendor, then please fill out the request form and follow the process to establish that

Vendor organization as outlined on the ROSS webpage (<http://ross.nwcg.gov>).
[Posted 4/17/2008 at 0954M]

3. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link.
[Posted 4/17/2008 at 0954 MT].

July 13, 2008 - 1603 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. Resource Clearinghouse Update
2. Scheduled Reports Information
3. Requesting New Vendor Organizations
4. Organizations Module

1. RESOURCE CLEARINGHOUSE UPDATE

We are currently experiencing issues with the Resource Clearinghouse. Users may not be able to add or update overhead resources or their qualifications from ROSS or IQCS. This issue is being worked on and we will advise when it is resolved. [Posted 7/13/2008 @ 1603M].

2. SCHEDULED REPORTS CHANGE WITH VERSION 2.8

During the ROSS 2.8 deployment, the LDAP sever was upgraded, which will cause scheduled ROSS reports to no longer run. To ensure your scheduled reports continue to run, you will need to renew your Cognos credentials. To renew your Cognos credentials: (1) On the Cognos Connection toolbar, click the Tools drop-down arrow, and then click My Preferences. (2) On the Set preferences screen, click the Personal tab. (3) Under Credentials, click to select the Renew the credentials link. This information can also be found in the ROSS User Guide - Reports chapter and on the ROSS web site. [Posted 7/2/2008 at 0800M]

3. REQUESTING NEW VENDOR ORGANIZATIONS

Prior to submitting a request to create a Vendor Organization, please search for the Vendor's name when entering the contract or resource items (each Vendor must have only one record in ROSS). You don't have to manage a Vendor in order to attach your resources and contracts to it. If you do not find the Vendor, then please fill out the request form and follow the process to establish that Vendor organization as outlined on the ROSS webpage (<http://ross.nwcg.gov>).
[Posted 4/17/2008 at 0954M]

4. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site <http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Posted 4/17/2008 at 0954 MT].

July 7, 2008 - 1535MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. Clearinghouse Issues
2. Scheduled Reports Information
3. Requesting New Vendor Organizations
4. Organizations Module

1. Clearinghouse Issues

The clearinghouse issues (affecting CAD to ROSS, IQCS, ICBS Interface) appear to have reappeared. The issue is being researched and we hope to have a resolution soon. [Posted 7/7/08 at 1535M]

2. SCHEDULED REPORTS CHANGE WITH VERSION 2.8

During the ROSS 2.8 deployment, the LDAP sever was upgraded, which will cause scheduled ROSS reports to no longer run. To ensure your scheduled reports continue to run, you will need to renew your Cognos credentials. To renew your Cognos credentials: (1) On the Cognos Connection toolbar, click the Tools drop-down arrow, and then click My Preferences. (2) On the Set preferences screen, click the Personal tab. (3) Under Credentials, click to select the Renew the credentials link. This information can also be found in the ROSS User Guide - Reports chapter and on the ROSS web site. [Posted 7/2/2008 at 0800M]

3. REQUESTING NEW VENDOR ORGANIZATIONS

Prior to submitting a request to create a Vendor Organization, please search for the Vendor's name when entering the contract or resource items (each Vendor must have only one record in ROSS). You don't have to manage a Vendor in order to attach your resources and contracts to it. If you do not find the Vendor, then please fill out the request form and follow the process to establish that Vendor organization as outlined on the ROSS webpage (<http://ross.nwcg.gov>). [Posted 4/17/2008 at 0954M]

4. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Posted 4/17/2008 at 0954 MT].

July 6, 2008 - 1557MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. Clearinghouse Issues resolved
2. Scheduled Reports Information
3. Requesting New Vendor Organizations
4. Organizations Module

1. Clearinghouse Issues

The clearinghouse issues (affecting CAD to ROSS, IQCS, ICBS Interface) appear to be resolved. Thanks for your patience. [Posted 7/6/08 at 1557M]

2. SCHEDULED REPORTS CHANGE WITH VERSION 2.8

During the ROSS 2.8 deployment, the LDAP sever was upgraded, which will cause scheduled ROSS reports to no longer run. To ensure your scheduled reports continue to run, you will need to renew your Cognos credentials. To renew your Cognos credentials: (1) On the Cognos Connection toolbar, click the Tools drop-down arrow, and then click My Preferences. (2) On the Set preferences screen, click the Personal tab. (3) Under Credentials, click to select the Renew the credentials link. This information can also be found in the ROSS User Guide - Reports chapter and on the ROSS web site. [Posted 7/2/2008 at 0800M]

3. REQUESTING NEW VENDOR ORGANIZATIONS

Prior to submitting a request to create a Vendor Organization, please search for the Vendor's name when entering the contract or resource items (each Vendor must have only one record in ROSS). You don't have to manage a Vendor in order to attach your resources and contracts to it. If you do not find the Vendor, then please fill out the request form and follow the process to establish that Vendor organization as outlined on the ROSS webpage (<http://ross.nwcg.gov>). [Posted 4/17/2008 at 0954M]

4. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Posted 4/17/2008 at 0954 MT].

July 6, 2008 - 1355MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. Clearinghouse Issues affecting CAD to ROSS, IQCS and ICBS Interfaces
2. Scheduled Reports Information
3. Requesting New Vendor Organizations
4. Organizations Module

1. Clearinghouse Issues

There is a memory leak on the WebMethods Broker which is affecting the CAD to ROSS, IQCS and ICBS interfaces in ROSS. Much time has been spent trying to identify the problem and research continues with assistance from WebMethods. The technical folks will have it resolved as soon as possible. Thanks for your patience and we apologize for the inconvenience. The other issue that has been occurring off and on over the weekend is the user authentication process (not being able to log in); we believe that has been resolved. [Posted 7/6/08 at 1355M]

2. SCHEDULED REPORTS CHANGE WITH VERSION 2.8

During the ROSS 2.8 deployment, the LDAP sever was upgraded, which will cause scheduled ROSS reports to no longer run. To ensure your scheduled reports continue to run, you will need to renew your Cognos credentials. To renew your Cognos credentials: (1) On the Cognos Connection toolbar, click the Tools drop-down arrow, and then click My Preferences. (2) On the Set preferences screen, click the Personal tab. (3) Under Credentials, click to select the Renew the credentials link. This information can also be found in the ROSS User Guide - Reports chapter and on the ROSS web site. [Posted 7/2/2008 at 0800M]

3. REQUESTING NEW VENDOR ORGANIZATIONS

Prior to submitting a request to create a Vendor Organization, please search for the Vendor's name when entering the contract or resource items (each Vendor must have only one record in ROSS). You don't have to manage a Vendor in order to attach your resources and contracts to it. If you do not find the Vendor, then please fill out the request form and follow the process to establish that Vendor organization as outlined on the ROSS webpage (<http://ross.nwcg.gov>). [Posted 4/17/2008 at 0954M]

4. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Posted 4/17/2008 at 0954 MT].

July 5, 2008 - 0900MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. Scheduled Reports Information
2. Requesting New Vendor Organizations
3. Organizations Module

1. SCHEDULED REPORTS CHANGE WITH VERSION 2.8

During the ROSS 2.8 deployment, the LDAP sever was upgraded, which will cause scheduled ROSS reports to no longer run. To ensure your scheduled reports continue to run, you will need to renew your Cognos credentials. To renew your Cognos credentials: (1) On the Cognos Connection toolbar, click the Tools drop-down arrow, and then click My Preferences. (2) On the Set preferences screen, click the Personal tab. (3) Under Credentials, click to select the Renew the credentials link. This information can also be found in the ROSS User Guide - Reports chapter and on the ROSS web site. [Posted 7/2/2008 at 0800M]

2. REQUESTING NEW VENDOR ORGANIZATIONS

Prior to submitting a request to create a Vendor Organization, please search for the Vendor's name when entering the contract or resource items (each Vendor must have only one record in ROSS). You don't have to manage a Vendor in

order to attach your resources and contracts to it. If you do not find the Vendor, then please fill out the request form and follow the process to establish that Vendor organization as outlined on the ROSS webpage (<http://ross.nwcg.gov>). [Posted 4/17/2008 at 0954M]

3. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Posted 4/17/2008 at 0954 MT].

July 5, 2008 - 0740MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. ROSS Production Maintenance
2. Scheduled Reports Information
3. Requesting New Vendor Organizations
4. Organizations Module

1. ROSS Production Maintenance

Due to a memory leak in the WebMethods Broker, we need to perform a server failover procedure beginning now. This will only take approximately 30 minutes and during that time users will be unable to create overhead resource items and use IQCS, ICBS and CAD interface; ROSS will not be down. [Posted 7/5/2008 at 0740M]

2. SCHEDULED REPORTS CHANGE WITH VERSION 2.8

During the ROSS 2.8 deployment, the LDAP sever was upgraded, which will cause scheduled ROSS reports to no longer run. To ensure your scheduled reports continue to run, you will need to renew your Cognos credentials. To renew your Cognos credentials: (1) On the Cognos Connection toolbar, click the Tools drop-down arrow, and then click My Preferences. (2) On the Set preferences screen, click the Personal tab. (3) Under Credentials, click to select the Renew the credentials link. This information can also be found in the ROSS User Guide - Reports chapter and on the ROSS web site. [Posted 7/2/2008 at 0800M]

3. REQUESTING NEW VENDOR ORGANIZATIONS

Prior to submitting a request to create a Vendor Organization, please search for the Vendor's name when entering the contract or resource items (each Vendor must have only one record in ROSS). You don't have to manage a Vendor in order to attach your resources and contracts to it. If you do not find the Vendor, then please fill out the request form and follow the process to establish that Vendor organization as outlined on the ROSS webpage (<http://ross.nwcg.gov>). [Posted 4/17/2008 at 0954M]

4. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Posted 4/17/2008 at 0954 MT].

July 5, 2008 - 0725MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. ROSS Production Maintenance
2. Scheduled Reports Information
3. Requesting New Vendor Organizations
4. Organizations Module

1. ROSS Production Maintenance - postponed

Due to a memory leak in the WebMethods Broker, we need to perform a server failover procedure within the next day or two. We will post a message here before it will be done. This only takes approximately 30 minutes and during that time users will be unable to create overhead resource items and use IQCS, ICBS and CAD interface; ROSS will not be down. [Posted 7/5/2008 at 0725M]

2. SCHEDULED REPORTS CHANGE WITH VERSION 2.8

During the ROSS 2.8 deployment, the LDAP sever was upgraded, which will cause scheduled ROSS reports to no longer run. To ensure your scheduled reports continue to run, you will need to renew your Cognos credentials. To renew your Cognos credentials: (1) On the Cognos Connection toolbar, click the Tools drop-down arrow, and then click My Preferences. (2) On the Set preferences screen, click the Personal tab. (3) Under Credentials, click to select the Renew the credentials link. This information can also be found in the ROSS User Guide - Reports chapter and on the ROSS web site. [Posted 7/2/2008 at 0800M]

3. REQUESTING NEW VENDOR ORGANIZATIONS

Prior to submitting a request to create a Vendor Organization, please search for the Vendor's name when entering the contract or resource items (each Vendor must have only one record in ROSS). You don't have to manage a Vendor in order to attach your resources and contracts to it. If you do not find the Vendor, then please fill out the request form and follow the process to establish that Vendor organization as outlined on the ROSS webpage (<http://ross.nwcg.gov>). [Posted 4/17/2008 at 0954M]

4. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Posted 4/17/2008 at 0954 MT].

July, 4 2008 - 2325MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. ROSS Production Maintenance - 7/5
2. DDS File Information
3. Scheduled Reports Information
4. Requesting New Vendor Organizations
5. Organizations Module

1. ROSS Production Maintenance

Due to a memory leak in the WebMethods Broker, we need to perform a server failover procedure beginning at 0700 (mountain) on 7/5. Users will be unable to create overhead resource items and use the IQCS, ICBS and CAD interface with ROSS for approximately 30 minutes. [Posted 7/4/2008 at 2324M]

2. DDS File Information

The DDS files must be re-generated as part of the ROSS 2.8 deployment. This is happening on the normal schedule. NOTE: Files dated before July 2nd at 1000C SHOULD NOT be used as they contain prePROD test data. Files dated after 1000 on July 2nd contain the correct Production data. [Posted 7/2/2008 at 1200M]

3. SCHEDULED REPORTS CHANGE WITH VERSION 2.8

During the ROSS 2.8 deployment, the LDAP sever was upgraded, which will cause scheduled ROSS reports to no longer run. To ensure your scheduled reports continue to run, you will need to renew your Cognos credentials. To renew your Cognos credentials: (1) On the Cognos Connection toolbar, click the Tools drop-down arrow, and then click My Preferences. (2) On the Set preferences screen, click the Personal tab. (3) Under Credentials, click to select the Renew the credentials link. This information can also be found in the ROSS User Guide - Reports chapter and on the ROSS web site. [Posted 7/2/2008 at 0800M]

4. REQUESTING NEW VENDOR ORGANIZATIONS

Prior to submitting a request to create a Vendor Organization, please search for the Vendor's name when entering the contract or resource items (each Vendor must have only one record in ROSS). You don't have to manage a Vendor in order to attach your resources and contracts to it. If you do not find the Vendor, then please fill out the request form and follow the process to establish that Vendor organization as outlined on the ROSS webpage (<http://ross.nwcg.gov>). [Posted 4/17/2008 at 0954M]

5. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Posted 4/17/2008 at 0954 MT].

July 2, 2008 - 1200MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. DDS File Information
2. Scheduled Reports Information
3. Requesting New Vendor Organizations
4. Organizations Module

1. DDS File Information

The DDS files must be re-generated as part of the ROSS 2.8 deployment. This is happening on the normal schedule. NOTE: Files dated before July 2nd at 1000C SHOULD NOT be used as they contain prePROD test data. Files dated after 1000 on July 2nd contain the correct Production data. [Posted 7/2/2008 at 1200M]

2. SCHEDULED REPORTS CHANGE WITH VERSION 2.8

During the ROSS 2.8 deployment, the LDAP sever was upgraded, which will cause scheduled ROSS reports to no longer run. To ensure your scheduled reports continue to run, you will need to renew your Cognos credentials. To renew your Cognos credentials: (1) On the Cognos Connection toolbar, click the Tools drop-down arrow, and then click My Preferences. (2) On the Set preferences screen, click the Personal tab. (3) Under Credentials, click to select the Renew the credentials link. This information can also be found in the ROSS User Guide - Reports chapter and on the ROSS web site. [Posted 7/2/2008 at 0800M]

3. REQUESTING NEW VENDOR ORGANIZATIONS

Prior to submitting a request to create a Vendor Organization, please search for the Vendor's name when entering the contract or resource items (each Vendor must have only one record in ROSS). You don't have to manage a Vendor in order to attach your resources and contracts to it. If you do not find the Vendor, then please fill out the request form and follow the process to establish that Vendor organization as outlined on the ROSS webpage (<http://ross.nwcg.gov>). [Posted 4/17/2008 at 0954M]

4. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Posted 4/17/2008 at 0954 MT].

July 1, 2008 - 1540 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. Deployment of ROSS Version 2.8 Rescheduled
2. ROSS Status Update
3. Printing Problems
4. Requesting New Vendor Organizations
5. Organizations Module

1. Deployment of ROSS Version 2.8 Rescheduled

ROSS Version 2.8 deployment is now scheduled for Tuesday evening, July 1 beginning at 2300M. The deployment will take approximately 6-7 hours. Please note that the DDS jobs may take a little to be updated. As in the past, we will be checking with NICC a couple of times on Tuesday to see if this is still a Go. **VERSION 2.7 MUST BE UNINSTALLED** before installing version 2.8. The Helpdesk has sent instructions to your DMS inbox. [Posted 7/1/2008 at 1540M]

2. ROSS Status Update [Posted 6/29/2008 at 1045M]

We have discovered what is causing the performance issues that occurred the last two days and plan to implement a short term solution early this week. Should the warning signs occur on an application server again today, that server will be recycled. This will terminate the ROSS sessions of some users, who will have to log back in, but should prevent a system-wide outage. Following are user actions can help the current situation:

- 1) Try to be patient and allow transactions to complete. Using the Task Manager to terminate ROSS then logging back in to attempt the same action contributes to the problem.
- 2) Multiple users should not work on the same Assignment Roster.
- 3) Do not use the Resource Status and Assignment Roster screens at the same time.

3. Printing Problems [Posted 6/27/2008 at 1042M]

Due to a bug in Oracle, ROSS is experiencing problems with streaming of data to Cognos. As a result, Resource Orders and other print button reports may not display current data (i.e., if actions were taken on the request during a streams failure). Mitigation steps are being taken but it will require an outage or deployment of version 2.8 to eliminate the problem. Until that occurs you may use 'print screen' functionality to capture and print request information. Screen options for capturing information include View Request, View Associated Requests (for assignment rosters) and View Incident (for header information). Use the following steps to capture a screen for printing:

- 1) Click within the screen or dialog box to make sure it is the active window.
- 2) Press Alt Print Screen.
- 3) Open a blank Word document and press Ctrl V
- 4) Repeat steps 1 through 3 if information on additional screens or tabs is needed.
- 5) Print

4. REQUESTING NEW VENDOR ORGANIZATIONS

Prior to submitting a request to create a Vendor Organization, please search for the Vendor's name when entering the contract or resource items (each Vendor must have only one record in ROSS). You don't have to manage a Vendor in order to attach your resources and contracts to it. If you do not find the Vendor, then please fill out the request form and follow the process to establish that Vendor organization as outlined on the ROSS webpage (<http://ross.nwccg.gov>). [Posted 04/17/2008 at 0954M]

5. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Posted 4/17/2008 at 0954 MT].

June 30, 2008 - 1130 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. Deployment of ROSS Version 2.8 Rescheduled
2. ROSS Status Update
3. Printing Problems
4. Requesting New Vendor Organizations
5. Organizations Module

1. Deployment of ROSS Version 2.8 Rescheduled

ROSS Version 2.8 deployment is now scheduled for Tuesday evening, July 1 beginning at 2300M. The deployment will take approximately 8 hours. As in the past, we will be checking with NICC a couple of times on Tuesday to see if this is still a Go and if there is an opportunity to begin earlier (which would allow the DDS jobs to finish running by 0700M on Wednesday). VERSION 2.7 MUST BE UNINSTALLED before installing version 2.8. The Helpdesk has sent instructions to your DMS inbox. [Posted 6/30/2008 at 1130M]

2. ROSS Status Update [Posted 6/29/2008 at 1045M]

We have discovered what is causing the performance issues that occurred the last two days and plan to implement a short term solution early this week. Should the warning signs occur on an application server again today, that server will be recycled. This will terminate the ROSS sessions of some users, who will have to log back in, but should prevent a system-wide outage. Following are user actions can help the current situation:

- 1) Try to be patient and allow transactions to complete. Using the Task Manager to terminate ROSS then logging back in to attempt the same action contributes to the problem.
- 2) Multiple users should not work on the same Assignment Roster.
- 3) Do not use the Resource Status and Assignment Roster screens at the same time.

3. Printing Problems [Posted 6/27/2008 at 1042M]

Due to a bug in Oracle, ROSS is experiencing problems with streaming of data to Cognos. As a result, Resource Orders and other print button reports may not display current data (i.e., if actions were taken on the request during a streams failure). Mitigation steps are being taken but it will require an outage or deployment of version 2.8 to eliminate the problem. Until that occurs you may use 'print screen' functionality to capture and print request information. Screen options for capturing information include View Request, View Associated

Requests (for assignment rosters) and View Incident (for header information).
Use the following steps to capture a screen for printing:

- 1) Click within the screen or dialog box to make sure it is the active window.
- 2) Press Alt Print Screen.
- 3) Open a blank Word document and press Ctrl V
- 4) Repeat steps 1 through 3 if information on additional screens or tabs is needed.
- 5) Print

4. REQUESTING NEW VENDOR ORGANIZATIONS

Prior to submitting a request to create a Vendor Organization, please search for the Vendor's name when entering the contract or resource items (each Vendor must have only one record in ROSS). You don't have to manage a Vendor in order to attach your resources and contracts to it. If you do not find the Vendor, then please fill out the request form and follow the process to establish that Vendor organization as outlined on the ROSS webpage (<http://ross.nwcg.gov>).
[Posted 04/17/2008 at 0954M]

5. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link.
[Posted 4/17/2008 at 0954 MT].

June 29, 2008 - 1045 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. ROSS Status Update
2. Printing Problems
3. Deployment of ROSS Version 2.8 Postponed
4. Requesting New Vendor Organizations
5. Organizations Module

1. ROSS Status Update [Posted 6/29/2008 at 1045M]

We have discovered what is causing the performance issues that occurred the last two days and plan to implement a short term solution early this week. Should the warning signs occur on an application server again today, that server will be recycled. This will terminate the ROSS sessions of some users, who will have to log back in, but should prevent a system-wide outage. Following are user actions can help the current situation:

- 1) Try to be patient and allow transactions to complete. Using the Task Manager to terminate ROSS then logging back in to attempt the same action contributes to the problem.
- 2) Multiple users should not work on the same Assignment Roster.
- 3) Do not use the Resource Status and Assignment Roster screens at the same time.

2. Printing Problems [Posted 6/27/2008 at 1042M]

Due to a bug in Oracle, ROSS is experiencing problems with streaming of data to Cognos. As a result, Resource Orders and other print button reports may not display current data (i.e., if actions were taken on the request during a streams failure). Mitigation steps are being taken but it will require an outage or deployment of version 2.8 to eliminate the problem. Until that occurs you may use 'print screen' functionality to capture and print request information. Screen options for capturing information include View Request, View Associated Requests (for assignment rosters) and View Incident (for header information). Use the following steps to capture a screen for printing:

- 1) Click within the screen or dialog box to make sure it is the active window.
- 2) Press Alt Print Screen.
- 3) Open a blank Word document and press Ctrl V
- 4) Repeat steps 1 through 3 if information on additional screens or tabs is needed.
- 5) Print

3. Deployment of ROSS Version 2.8 Postponed

ROSS Version 2.8 has been postponed for one week. It is now scheduled for Monday evening, June 30 beginning at 2300 hours mountain. The deployment will take approximately 8 hours. As in the past, we will be checking with NICC a couple of times on Monday to see if this is still a Go and if there is a chance to start earlier - this would allow the DDS jobs to finish running by 0700 on Tuesday. This version will require an uninstall of version 2.7 before downloading and installing version 2.8. Instructions have been sent to your DMS inbox from the Helpdesk. [Posted 6/22/2008 at 1925M]

4. REQUESTING NEW VENDOR ORGANIZATIONS

Prior to submitting a request to create a Vendor Organization, please search for the Vendor's name when entering the contract or resource items (each Vendor must have only one record in ROSS). You don't have to manage a Vendor in order to attach your resources and contracts to it. If you do not find the Vendor, then please fill out the request form and follow the process to establish that Vendor organization as outlined on the ROSS webpage (<http://ross.nwcg.gov>). [Posted 04/17/2008 at 0954M]

5. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Posted 4/17/2008 at 0954 MT].

June 27, 2008 - 1042 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. Printing Problems
2. Deployment of ROSS Version 2.8 Postponed
3. Extended Deadline for Reclassifying Water Tenders
4. Requesting New Vendor Organizations

5. Organizations Module

1. Printing Problems [Posted 6/27/2008 at 1042M]

Due to a bug in Oracle, ROSS is experiencing problems with streaming of data to Cognos. As a result, Resource Orders and other print button reports may not display current data (i.e., if actions were taken on the request during a streams failure). Mitigation steps are being taken but it will require an outage or deployment of version 2.8 to eliminate the problem. Until that occurs you may use 'print screen' functionality to capture and print request information. Screen options for capturing information include View Request, View Associated Requests (for assignment rosters) and View Incident (for header information). Use the following steps to capture a screen for printing:

- 1) Click within the screen or dialog box to make sure it is the active window.
- 2) Press Alt Print Screen.
- 3) Open a blank Word document and press Ctrl V
- 4) Repeat steps 1 through 3 if information on additional screens or tabs is needed.
- 5) Print

2. Deployment of ROSS Version 2.8 Postponed

ROSS Version 2.8 has been postponed for one week. It is now scheduled for Monday evening, June 30 beginning at 2300 hours mountain. The deployment will take approximately 8 hours. As in the past, we will be checking with NICC a couple of times on Monday to see if this is still a Go and if there is a chance to start earlier - this would allow the DDS jobs to finish running by 0700 on Tuesday. This version will require an uninstall of version 2.7 before downloading and installing version 2.8. Instructions have been sent to your DMS inbox from the Helpdesk. [Posted 6/22/2008 at 1925M]

3. EXTENDED DEADLINE FOR RECLASSIFYING WATER TENDERS

On April 17th users were advised that ROSS water tenders must be reclassified as either 'support' or 'tactical' in order to meet the new NWCG standards. The deadline for reclassifying ROSS water tenders has been temporarily extended. Over 2200 water tenders still hold obsolete classifications which will eventually be removed. By GACC, the number of water tenders still needing action is: ONC 688, RMC 377, NRC 284, SWC 208, OSC 204, EBC 198, WBC 93, NWC 85, ACC 57, SAC 40 and EAC 24. Further information is available on the ROSS web page at: <http://ross.nwcg.gov>. [Update posted 05/29/2008 at 1215M]

4. REQUESTING NEW VENDOR ORGANIZATIONS

Prior to submitting a request to create a Vendor Organization, please search for the Vendor's name when entering the contract or resource items (each Vendor must have only one record in ROSS). You don't have to manage a Vendor in order to attach your resources and contracts to it. If you do not find the Vendor, then please fill out the request form and follow the process to establish that Vendor organization as outlined on the ROSS webpage (<http://ross.nwcg.gov>). [Posted 04/17/2008 at 0954M]

5. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Posted 4/17/2008 at 0954 MT].

June 26, 2008 - 0450 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. Deployment of ROSS Version 2.8 Postponed
2. Extended Deadline for Reclassifying Water Tenders
3. Requesting New Vendor Organizations
4. Organizations Module
5. User Account Audit

1. Deployment of ROSS Version 2.8 Postponed

ROSS Version 2.8 has been postponed for one week. It is now scheduled for Monday evening, June 30 beginning at 2300 hours mountain. The deployment will take approximately 8 hours. As in the past, we will be checking with NICC a couple of times on Monday to see if this is still a Go and if there is a chance to start earlier - this would allow the DDS jobs to finish running by 0700 on Tuesday. This version will require an uninstall of version 2.7 before downloading and installing version 2.8. Instructions have been sent to your DMS inbox from the Helpdesk. [Posted 6/22/2008 at 1925M]

2. EXTENDED DEADLINE FOR RECLASSIFYING WATER TENDERS

On April 17th users were advised that ROSS water tenders must be reclassified as either 'support' or 'tactical' in order to meet the new NWCG standards. The deadline for reclassifying ROSS water tenders has been temporarily extended. Over 2200 water tenders still hold obsolete classifications which will eventually be removed. By GACC, the number of water tenders still needing action is: ONC 688, RMC 377, NRC 284, SWC 208, OSC 204, EBC 198, WBC 93, NWC 85, ACC 57, SAC 40 and EAC 24. Further information is available on the ROSS web page at: <http://ross.nwcg.gov>. [Update posted 05/29/2008 at 1215M]

3. REQUESTING NEW VENDOR ORGANIZATIONS

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4. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site

(<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Posted 4/17/2008 at 0954 MT].

5. USER ACCOUNT AUDIT

A major audit of all system user accounts will begin in June. Account managers will be provided instructions for a new format for all usernames. In addition, new security rules will be announced for role management. Completing the requested tasks in support of the audit ARE MANDATORY and must be completed by the requested due dates. [Posted 4/17/2008 at 1049 MT]

June 25, 2008 - 2140 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. ROSS Production Outage 6/26
2. Deployment of ROSS Version 2.8 Postponed
3. Extended Deadline for Reclassifying Water Tenders
4. Requesting New Vendor Organizations
5. Organizations Module
6. User Account Audit

1. ROSS Production Outage - 6/26

ROSS Production will be off line for approximately 2 hours beginning at 0300 mountain on 6/26. This outage will address three issues: **Patch the User Authentication System (LDAP) to resolve some connection issues: **Failover the Broker from one server to another to clear memory leaks (this will be necessary every 3 days or so until we get to version 2.8); **Increase dynamically allocated memory on ROSS Application Servers. [Posted 6/25/2008 at 2140M]

2. Deployment of ROSS Version 2.8 Postponed

ROSS Version 2.8 has been postponed for one week. It is now scheduled for Monday evening, June 30 beginning at 2300 hours mountain. The deployment will take approximately 8 hours. As in the past, we will be checking with NICC a couple of times on Monday to see if this is still a Go and if there is a chance to start earlier - this would allow the DDS jobs to finish running by 0700 on Tuesday. This version will require an uninstall of version 2.7 before downloading and installing version 2.8. Instructions have been sent to your DMS inbox from the Helpdesk. [Posted 6/22/2008 at 1925M]

3. EXTENDED DEADLINE FOR RECLASSIFYING WATER TENDERS

On April 17th users were advised that ROSS water tenders must be reclassified as either 'support' or 'tactical' in order to meet the new NWCG standards. The deadline for reclassifying ROSS water tenders has been temporarily extended. Over 2200 water tenders still hold obsolete classifications which will eventually be removed. By GACC, the number of water tenders still needing action is: ONC 688, RMC 377, NRC 284, SWC 208, OSC 204, EBC 198, WBC 93, NWC 85, ACC 57, SAC 40 and EAC 24. Further information is available on the ROSS web page at: <http://ross.nwcg.gov>. [Update posted 05/29/2008 at 1215M]

4. REQUESTING NEW VENDOR ORGANIZATIONS

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5. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Posted 4/17/2008 at 0954 MT].

6. USER ACCOUNT AUDIT

A major audit of all system user accounts will begin in June. Account managers will be provided instructions for a new format for all usernames. In addition, new security rules will be announced for role management. Completing the requested tasks in support of the audit ARE MANDATORY and must be completed by the requested due dates. [Posted 4/17/2008 at 1049 MT]

June 24, 2008 - 1710 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. Deployment of ROSS Version 2.8 Postponed
2. Extended Deadline for Reclassifying Water Tenders
3. Requesting New Vendor Organizations
4. Organizations Module
5. User Account Audit

1. Deployment of ROSS Version 2.8 Postponed

ROSS Version 2.8 has been postponed for one week. It is now scheduled for Monday evening, June 30 beginning at 2300 hours mountain. The deployment will take approximately 8 hours. As in the past, we will be checking with NICC a couple of times on Monday to see if this is still a Go and if there is a chance to start earlier - this would allow the DDS jobs to finish running by 0700 on Tuesday. This version will require an uninstall of version 2.7 before downloading and installing version 2.8. Instructions have been sent to your DMS inbox from the Helpdesk. [Posted 6/22/2008 at 1925M]

2. EXTENDED DEADLINE FOR RECLASSIFYING WATER TENDERS

On April 17th users were advised that ROSS water tenders must be reclassified as either 'support' or 'tactical' in order to meet the new NWCG standards. The deadline for reclassifying ROSS water tenders has been temporarily extended. Over 2200 water tenders still hold obsolete classifications which will eventually be removed. By GACC, the number of water tenders still needing action is: ONC 688, RMC 377, NRC 284, SWC 208, OSC 204, EBC 198, WBC 93, NWC 85, ACC

57, SAC 40 and EAC 24. Further information is available on the ROSS web page at: <http://ross.nwcg.gov>. [Update posted 05/29/2008 at 1215M]

3. REQUESTING NEW VENDOR ORGANIZATIONS

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4. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Posted 4/17/2008 at 0954 MT].

5. USER ACCOUNT AUDIT

A major audit of all system user accounts will begin in June. Account managers will be provided instructions for a new format for all usernames. In addition, new security rules will be announced for role management. Completing the requested tasks in support of the audit ARE MANDATORY and must be completed by the requested due dates. [Posted 4/17/2008 at 1049 MT]

June 23, 2008 - 2010 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. ROSS Production Outage on 6/24
2. Deployment of ROSS Version 2.8 Postponed
3. Extended Deadline for Reclassifying Water Tenders
4. Requesting New Vendor Organizations
5. Organizations Module
6. User Account Audit

1. ROSS Production Outage on 6/24

ROSS Production will be off line at 0200 (mountain) on 6/24 to conduct ROSS maintenance. The outage will last for approximately 1 hour. This maintenance will address a few issues (one of which will be resolved in version 2.8):

****Delete log on sessions that are not being automatically managed; **Add additional resources to the system [Posted 6/23/2008 at 2010M]**

2. Deployment of ROSS Version 2.8 Postponed ROSS Version 2.8 has been postponed for one week. It is now scheduled for Monday evening, June 30 beginning at 2300 hours mountain. The deployment will take approximately 8 hours. As in the past, we will be checking with NICC a couple of times on Monday to see if this is still a Go and if there is a chance to start earlier - this would allow the DDS jobs to finish running by 0700 on Tuesday. This version

will require an uninstall of version 2.7 before downloading and installing version 2.8. Instructions have been sent to your DMS inbox from the Helpdesk. [Posted 6/22/2008 at 1925M]

3. EXTENDED DEADLINE FOR RECLASSIFYING WATER TENDERS

On April 17th users were advised that ROSS water tenders must be reclassified as either 'support' or 'tactical' in order to meet the new NWCG standards. The deadline for reclassifying ROSS water tenders has been temporarily extended. Over 2200 water tenders still hold obsolete classifications which will eventually be removed. By GACC, the number of water tenders still needing action is: ONC 688, RMC 377, NRC 284, SWC 208, OSC 204, EBC 198, WBC 93, NWC 85, ACC 57, SAC 40 and EAC 24. Further information is available on the ROSS web page at: <http://ross.nwcg.gov>. [Update posted 05/29/2008 at 1215M]

4. REQUESTING NEW VENDOR ORGANIZATIONS

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5. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Posted 4/17/2008 at 0954 MT].

6. USER ACCOUNT AUDIT

A major audit of all system user accounts will begin in June. Account managers will be provided instructions for a new format for all usernames. In addition, new security rules will be announced for role management. Completing the requested tasks in support of the audit ARE MANDATORY and must be completed by the requested due dates. [Posted 4/17/2008 at 1049 MT]

June 22, 2008 – 1925MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. Deployment of ROSS Version 2.8 Postponed
2. Extended Deadline for Reclassifying Water Tenders
3. Requesting New Vendor Organizations
4. Organizations Module
5. User Account Audit

1. Deployment of ROSS Version 2.8 Postponed

ROSS Version 2.8 has been postponed for one week. It is now scheduled for Monday evening, June 30 beginning at 2300 hours mountain. The deployment will take approximately 8 hours. As in the past, we will be checking with NICC a couple of times on Monday to see if this is still a Go and if there is a chance to start earlier - this would allow the DDS \ jobs to finish running by 0700 on Tuesday. This version will require an uninstall of version 2.7 before downloading and installing version 2.8. Instructions have been sent to your DMS inbox from the Helpdesk. [Posted 6/22/2008 at 1925M]

2. EXTENDED DEADLINE FOR RECLASSIFYING WATER TENDERS

On April 17th users were advised that ROSS water tenders must be reclassified as either 'support' or 'tactical' in order to meet the new NWCG standards. The deadline for reclassifying ROSS water tenders has been temporarily extended. Over 2200 water tenders still hold obsolete classifications which will eventually be removed. By GACC, the number of water tenders still needing action is: ONC 688, RMC 377, NRC 284, SWC 208, OSC 204, EBC 198, WBC 93, NWC 85, ACC 57, SAC 40 and EAC 24. Further information is available on the ROSS web page at: <http://ross.nwcg.gov>. [Update posted 05/29/2008 at 1215M]

3. REQUESTING NEW VENDOR ORGANIZATIONS

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4. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Posted 4/17/2008 at 0954 MT].

5. USER ACCOUNT AUDIT

A major audit of all system user accounts will begin in June. Account managers will be provided instructions for a new format for all usernames. In addition, new security rules will be announced for role management. Completing the requested tasks in support of the audit ARE MANDATORY and must be completed by the requested due dates. [Posted 4/17/2008 at 1049 MT]

June 21, 2008 – 0730MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. Deployment of ROSS Version 2.8 Scheduled
2. Extended Deadline for Reclassifying Water Tenders
3. Requesting New Vendor Organizations

4. Organizations Module
5. User Account Audit

1. Deployment of ROSS Version 2.8 Scheduled

ROSS Version 2.8 is scheduled to be deployed beginning Monday evening, June 23 at 2300 hours mountain. The deployment will take approximately 8 hours. As in the past, we will be checking with NICC a couple of times on Monday to see if this is still a Go and if there is a chance to start earlier - this would allow the DDS jobs to finish running by 0700 on Tuesday. This version will require an uninstall of version 2.7 before downloading and installing version 2.8. Instructions have been sent to your DMS inbox from the Helpdesk. [Posted 0730 on 6/21/2008]

2. EXTENDED DEADLINE FOR RECLASSIFYING WATER TENDERS

On April 17th users were advised that ROSS water tenders must be reclassified as either 'support' or 'tactical' in order to meet the new NWCG standards. The deadline for reclassifying ROSS water tenders has been temporarily extended. Over 2200 water tenders still hold obsolete classifications which will eventually be removed. By GACC, the number of water tenders still needing action is: ONC 688, RMC 377, NRC 284, SWC 208, OSC 204, EBC 198, WBC 93, NWC 85, ACC 57, SAC 40 and EAC 24. Further information is available on the ROSS web page at: <http://ross.nwcg.gov>. [Update posted 05/29/2008 at 1215M]

3. REQUESTING NEW VENDOR ORGANIZATIONS

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4. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Posted 4/17/2008 at 0954 MT].

5. USER ACCOUNT AUDIT

A major audit of all system user accounts will begin in June. Account managers will be provided instructions for a new format for all usernames. In addition, new security rules will be announced for role management. Completing the requested tasks in support of the audit ARE MANDATORY and must be completed by the requested due dates. [Posted 4/17/2008 at 1049 MT]

June 17, 2008 - 1802 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. Version 2.8 Highlights Posted
2. Extended Deadline for Reclassifying Water Tenders
3. Requesting New Vendor Organizations
4. Organizations Module
5. User Account Audit

1. Version 2.8 Highlights Posted

A one page synopsis of the major changes coming in version 2.8 has been posted on the ROSS website (<http://ross.nwcg.gov>). A full set of Release Notes will be available in the near future. Version 2.8 will be deployed in late June 2008. [Posted 06/06/2008 at 1441M]

2. EXTENDED DEADLINE FOR RECLASSIFYING WATER TENDERS

On April 17th users were advised that ROSS water tenders must be reclassified as either 'support' or 'tactical' in order to meet the new NWCG standards. The deadline for reclassifying ROSS water tenders has been temporarily extended. Over 2200 water tenders still hold obsolete classifications which will eventually be removed. By GACC, the number of water tenders still needing action is: ONC 688, RMC 377, NRC 284, SWC 208, OSC 204, EBC 198, WBC 93, NWC 85, ACC 57, SAC 40 and EAC 24. Further information is available on the ROSS web page at: <http://ross.nwcg.gov>. [Update posted 05/29/2008 at 1215M]

3. REQUESTING NEW VENDOR ORGANIZATIONS

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4. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Posted 4/17/2008 at 0954 MT].

5. USER ACCOUNT AUDIT

A major audit of all system user accounts will begin in June. Account managers will be provided instructions for a new format for all usernames. In addition, new security rules will be announced for role management. Completing the requested tasks in support of the audit ARE MANDATORY and must be completed by the requested due dates. [Posted 4/17/2008 at 1049 MT]

June 17, 2008 - 1707 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. IQCS and CAD Interface - brief outage happening now
2. Version 2.8 Highlights Posted
3. Extended Deadline for Reclassifying Water Tenders
4. Requesting New Vendor Organizations
5. Organizations Module
6. User Account Audit

1. The IQCS and CAD Integration Server is experiencing some serious memory issues and we need to take a brief outage for approximately 1/2 hour. We apologize for this inconvenience but we would be in much worse shape if we didn't take the outage. A patch had been applied previously for this memory leak but the issue is back. Further research will be done to solve the problem. [Posted 6/17/2008 at 1707M]

2. Version 2.8 Highlights Posted

A one page synopsis of the major changes coming in version 2.8 has been posted on the ROSS website (<http://ross.nwcg.gov>). A full set of Release Notes will be available in the near future. Version 2.8 will be deployed in late June 2008. [Posted 06/06/2008 at 1441M]

3. EXTENDED DEADLINE FOR RECLASSIFYING WATER TENDERS

On April 17th users were advised that ROSS water tenders must be reclassified as either 'support' or 'tactical' in order to meet the new NWCG standards. The deadline for reclassifying ROSS water tenders has been temporarily extended. Over 2200 water tenders still hold obsolete classifications which will eventually be removed. By GACC, the number of water tenders still needing action is: ONC 688, RMC 377, NRC 284, SWC 208, OSC 204, EBC 198, WBC 93, NWC 85, ACC 57, SAC 40 and EAC 24. Further information is available on the ROSS web page at: <http://ross.nwcg.gov>. [Update posted 05/29/2008 at 1215M]

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5. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Posted 4/17/2008 at 0954 MT].

6. USER ACCOUNT AUDIT

A major audit of all system user accounts will begin in June. Account managers will be provided instructions for a new format for all usernames. In addition, new security rules will be announced for role management. Completing the requested tasks in support of the audit ARE MANDATORY and must be completed by the requested due dates. [Posted 4/17/2008 at 1049 MT]

June 5, 2008 - 2145 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. ROSS Production Outage - 6/6
2. Extended Deadline for Reclassifying Water Tenders
3. Requesting New Vendor Organizations
4. Organizations Module
5. User Account Audit

1. ROSS Production Outage - 6/6

ROSS Production will be off line for approximately 2 hours beginning at 0400 mountain on 6/6 to resolve some IQCS issues. [Posted on 6/5/2008 at 2145M]

2. EXTENDED DEADLINE FOR RECLASSIFYING WATER TENDERS

On April 17th users were advised that ROSS water tenders must be reclassified as either 'support' or 'tactical' in order to meet the new NWCG standards. The deadline for reclassifying ROSS water tenders has been temporarily extended. Over 2200 water tenders still hold obsolete classifications which will eventually be removed. By GACC, the number of water tenders still needing action is: ONC 688, RMC 377, NRC 284, SWC 208, OSC 204, EBC 198, WBC 93, NWC 85, ACC 57, SAC 40 and EAC 24. Further information is available on the ROSS web page at: <http://ross.nwcg.gov>. [Update posted 05/29/2008 at 1215M]

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4. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Posted 4/17/2008 at 0954 MT].

5. USER ACCOUNT AUDIT

A major audit of all system user accounts will begin in June. Account managers will be provided instructions for a new format for all usernames. In addition, new security rules will be announced for role management. Completing the

requested tasks in support of the audit ARE MANDATORY and must be completed by the requested due dates. [Posted 4/17/2008 at 1049 MT]

June 5, 2008 - 1102 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. ROSS Production Reports Work RESCHEDULED- 6/5
2. Extended Deadline for Reclassifying Water Tenders
3. Requesting New Vendor Organizations
4. Organizations Module
5. User Account Audit

1. ROSS Production Reports Work Rescheduled for 6/5

In order to correct an issue with some DDS files, reports will be unavailable beginning at 2100 hours Mountain tonight. This work will last for approximately 1 hour. Reports within ROSS and printing will be unavailable during this time. The ROSS application will continue to operate. [Posted on 6/5/2008 at 1102M]

2. EXTENDED DEADLINE FOR RECLASSIFYING WATER TENDERS

On April 17th users were advised that ROSS water tenders must be reclassified as either 'support' or 'tactical' in order to meet the new NWCG standards. The deadline for reclassifying ROSS water tenders has been temporarily extended. Over 2200 water tenders still hold obsolete classifications which will eventually be removed. By GACC, the number of water tenders still needing action is: ONC 688, RMC 377, NRC 284, SWC 208, OSC 204, EBC 198, WBC 93, NWC 85, ACC 57, SAC 40 and EAC 24. Further information is available on the ROSS web page at: <http://ross.nwcg.gov>. [Update posted 05/29/2008 at 1215M]

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4. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Posted 4/17/2008 at 0954 MT].

5. USER ACCOUNT AUDIT

A major audit of all system user accounts will begin in June. Account managers will be provided instructions for a new format for all usernames. In addition, new security rules will be announced for role management. Completing the requested

tasks in support of the audit ARE MANDATORY and must be completed by the requested due dates. [Posted 4/17/2008 at 1049 MT]

June 3, 2008 - 2040 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS (the Message Board did not get updated after the last maintenance outage - we apologize for any confusion this may have caused):

1. ROSS Production Reports Work Tonight POSTPONED - 6/2
2. Extended Deadline for Reclassifying Water Tenders
3. Requesting New Vendor Organizations
4. Organizations Module
5. User Account Audit

1. ROSS Production Reports Work Tonight Postponed- 6/2

This work is being postponed because of unstable weather in Kansas City. An updated message will be posted once a new date and time are scheduled. [Posted on 6/3/2008 at 2040M]

2. EXTENDED DEADLINE FOR RECLASSIFYING WATER TENDERS

On April 17th users were advised that ROSS water tenders must be reclassified as either 'support' or 'tactical' in order to meet the new NWCG standards. The deadline for reclassifying ROSS water tenders has been temporarily extended. Over 2200 water tenders still hold obsolete classifications which will eventually be removed. By GACC, the number of water tenders still needing action is: ONC 688, RMC 377, NRC 284, SWC 208, OSC 204, EBC 198, WBC 93, NWC 85, ACC 57, SAC 40 and EAC 24. Further information is available on the ROSS web page at: <http://ross.nwcg.gov>. [Update posted 05/29/2008 at 1215M]

3. REQUESTING NEW VENDOR ORGANIZATIONS

Prior to submitting a request to create a Vendor Organization, please search for the Vendor's name when entering the contract or resource items (each Vendor must have only one record in ROSS). You don't have to manage a Vendor in order to attach your resources and contracts to it. If you do not find the Vendor, then please fill out the request form and follow the process to establish that Vendor organization as outlined on the ROSS webpage (<http://ross.nwcg.gov>). [Posted 04/17/2008 at 0954M]

4. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Posted 4/17/2008 at 0954 MT].

5. USER ACCOUNT AUDIT

A major audit of all system user accounts will begin in June. Account managers will be provided instructions for a new format for all usernames. In addition, new security rules will be announced for role management. Completing the requested tasks in support of the audit ARE MANDATORY and must be completed by the requested due dates. [Posted 4/17/2008 at 1049 MT]

June 3, 2008 - 1345 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS (the Message Board did not get updated after the last maintenance outage - we apologize for any confusion this may have caused):

1. ROSS Production Reports Work Tonight - 6/2
2. Extended Deadline for Reclassifying Water Tenders
3. Requesting New Vendor Organizations
4. Organizations Module
5. User Account Audit

1. ROSS Production Reports Work Tonight - 6/2

In order to correct an issue with some DDS files, reports will be unavailable beginning at 2100 hours (mountain) tonight. This will last for approximately 1 hour. Reports within ROSS and printing will be unavailable during this time. The ROSS application will continue to operate. [Posted 6/3/2008 at 1345M]

2. EXTENDED DEADLINE FOR RECLASSIFYING WATER TENDERS

On April 17th users were advised that ROSS water tenders must be reclassified as either 'support' or 'tactical' in order to meet the new NWCG standards. The deadline for reclassifying ROSS water tenders has been temporarily extended. Over 2200 water tenders still hold obsolete classifications which will eventually be removed. By GACC, the number of water tenders still needing action is: ONC 688, RMC 377, NRC 284, SWC 208, OSC 204, EBC 198, WBC 93, NWC 85, ACC 57, SAC 40 and EAC 24. Further information is available on the ROSS web page at: <http://ross.nwcg.gov>. [Update posted 05/29/2008 at 1215M]

3. REQUESTING NEW VENDOR ORGANIZATIONS

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4. ORGANIZATIONS MODULE

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5. USER ACCOUNT AUDIT

A major audit of all system user accounts will begin in June. Account managers will be provided instructions for a new format for all usernames. In addition, new security rules will be announced for role management. Completing the requested tasks in support of the audit ARE MANDATORY and must be completed by the requested due dates. [Posted 4/17/2008 at 1049 MT]

May 29, 2008 - 1610 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. ROSS Production Maintenance Tonight
2. Extended Deadline for Reclassifying Water Tenders
3. Requesting New Vendor Organizations
4. Organizations Module
5. User Account Audit

1. ROSS Production Maintenance - 5/29

NITC has requested time to upgrade some internal software on ROSS Production to prevent the server from locking up. This will take about 1 hour and will begin at 2100 hours (mountain) tonight. Since our servers are "clustered," users will be able to continue working in ROSS but may have to log off and back on again to get on the working server since one database server will be off line.

Unfortunately the CAD and IQCS interface will be stopped during this time but this should prevent the issues we had last week when the integration servers did not come back on line cleanly. [Posted 5/29/08 at 1610M]

2. EXTENDED DEADLINE FOR RECLASSIFYING WATER TENDERS

On April 17th users were advised that ROSS water tenders must be reclassified as either 'support' or 'tactical' in order to meet the new NWCG standards. The deadline for reclassifying ROSS water tenders has been temporarily extended.

Over 2200 water tenders still hold obsolete classifications which will eventually be removed. By GACC, the number of water tenders still needing action is: ONC 688, RMC 377, NRC 284, SWC 208, OSC 204, EBC 198, WBC 93, NWC 85, ACC 57, SAC 40 and EAC 24. Further information is available on the ROSS web page at: <http://ross.nwcg.gov>. [Update posted 05/29/2008 at 1215M]

3. REQUESTING NEW VENDOR ORGANIZATIONS

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4. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site

(<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Posted 4/17/2008 at 0954 MT].

5. USER ACCOUNT AUDIT

A major audit of all system user accounts will begin in June. Account managers will be provided instructions for a new format for all usernames. In addition, new security rules will be announced for role management. Completing the requested tasks in support of the audit ARE MANDATORY and must be completed by the requested due dates. [Posted 4/17/2008 at 1049 MT]

May 29, 2008 - 1215 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. Extended Deadline for Reclassifying Water Tenders
2. Requesting New Vendor Organizations
3. Organizations Module
4. User Account Audit

1. EXTENDED DEADLINE FOR RECLASSIFYING WATER TENDERS

On April 17th users were advised that ROSS water tenders must be reclassified as either 'support' or 'tactical' in order to meet the new NWCG standards. The deadline for reclassifying ROSS water tenders has been temporarily extended. Over 2200 water tenders still hold obsolete classifications which will eventually be removed. By GACC, the number of water tenders still needing action is: ONC 688, RMC 377, NRC 284, SWC 208, OSC 204, EBC 198, WBC 93, NWC 85, ACC 57, SAC 40 and EAC 24. Further information is available on the ROSS web page at: <http://ross.nwcg.gov>. [Update posted 05/29/2008 at 1215M]

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3. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Posted 4/17/2008 at 0954 MT].

4. USER ACCOUNT AUDIT

A major audit of all system user accounts will begin in June. Account managers will be provided instructions for a new format for all usernames. In addition, new security rules will be announced for role management. Completing the requested

tasks in support of the audit ARE MANDATORY and must be completed by the requested due dates. [Posted 4/17/2008 at 1049 MT]

May 29, 2008 - 1054 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. Water Tenders Must Be Reclassified
2. Requesting New Vendor Organizations
3. Organizations Module
4. User Account Audit

1. WATER TENDERS MUST BE RECLASSIFIED

All water tenders in ROSS must be reclassified to meet the new NWCG standards. Obsolete classifications will be removed on June 1, 2008. Please visit <http://ross.nwcg.gov> for more information. [Posted 04/17/2008 at 0954M]

2. REQUESTING NEW VENDOR ORGANIZATIONS

Prior to submitting a request to create a Vendor Organization, please search for the Vendor's name when entering the contract or resource items (each Vendor must have only one record in ROSS). You don't have to manage a Vendor in order to attach your resources and contracts to it. If you do not find the Vendor, then please fill out the request form and follow the process to establish that Vendor organization as outlined on the ROSS webpage (<http://ross.nwcg.gov>). [Posted 04/17/2008 at 0954M]

3. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Posted 4/17/2008 at 0954 MT].

4. USER ACCOUNT AUDIT

A major audit of all system user accounts will begin in June. Account managers will be provided instructions for a new format for all usernames. In addition, new security rules will be announced for role management. Completing the requested tasks in support of the audit ARE MANDATORY and must be completed by the requested due dates. [Posted 4/17/2008 at 1049 MT]

May 28, 2008 - 1440 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. ROSS Practice and ROSS Training Update
2. Water Tenders Must Be Reclassified
3. Requesting New Vendor Organizations
4. Organizations Module
5. User Account Audit

1. ROSS Practice and Training are back on line. The first step (adding memory and hard drives) has been completed. Users will be notified before the current version is deployed to Practice and Training. [Posted 5/28/2008 at 1440M]

May 28, 2008 - 0940 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. ROSS Practice and ROSS Training
2. Water Tenders Must Be Reclassified
3. Requesting New Vendor Organizations
4. Organizations Module
5. User Account Audit

1. ROSS Practice and Training have been taken off line because the IBM technician was available to start the process to rebuild them. This is the first step in getting the current version deployed on those servers. We apologize for not letting you know ahead of time. We will send out another message when the process is completed but they probably won't be available the rest of this week. [Posted 5/28/2008 at 0940M]

2. WATER TENDERS MUST BE RECLASSIFIED

All water tenders in ROSS must be reclassified to meet the new NWCG standards. Obsolete classifications will be removed on June 1, 2008. Please visit <http://ross.nwcg.gov> for more information. [Posted 04/17/2008 at 0954M]

3. REQUESTING NEW VENDOR ORGANIZATIONS

Prior to submitting a request to create a Vendor Organization, please search for the Vendor's name when entering the contract or resource items (each Vendor must have only one record in ROSS). You don't have to manage a Vendor in order to attach your resources and contracts to it. If you do not find the Vendor, then please fill out the request form and follow the process to establish that Vendor organization as outlined on the ROSS webpage (<http://ross.nwcg.gov>). [Posted 04/17/2008 at 0954M]

4. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Posted 4/17/2008 at 0954 MT].

5. USER ACCOUNT AUDIT

A major audit of all system user accounts will begin in June. Account managers will be provided instructions for a new format for all usernames. In addition, new security rules will be announced for role management. Completing the requested tasks in support of the audit ARE MANDATORY and must be completed by the requested due dates. [Posted 4/17/2008 at 1049 MT]

May 23, 2008 - 0755 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. IQS Import Issue
2. Water Tenders Must Be Reclassified
3. Requesting New Vendor Organizations
4. Organizations Module
5. User Account Audit

1. IQS Import Issue

User are experiencing problems with the IQS import and the issue is being investigated. Please do NOT submit your IQS job multiple times. Based on past experience, the pending jobs should run when the problem is fixed. [Posted 05/23/2008 at 0755]

May 22, 2008 - 1510 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. Water Tenders Must Be Reclassified
2. Requesting New Vendor Organizations
3. Organizations Module
4. User Account Audit

1. WATER TENDERS MUST BE RECLASSIFIED

All water tenders in ROSS must be reclassified to meet the new NWCG standards. Obsolete classifications will be removed on June 1, 2008. Please visit <http://ross.nwcg.gov> for more information. [Posted 04/17/2008 at 0954M]

2. REQUESTING NEW VENDOR ORGANIZATIONS

Prior to submitting a request to create a Vendor Organization, please search for the Vendor's name when entering the contract or resource items (each Vendor must have only one record in ROSS). You don't have to manage a Vendor in order to attach your resources and contracts to it. If you do not find the Vendor, then please fill out the request form and follow the process to establish that Vendor organization as outlined on the ROSS webpage (<http://ross.nwcg.gov>). [Posted 04/17/2008 at 0954M]

3. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Posted 4/17/2008 at 0954 MT].

4. USER ACCOUNT AUDIT

A major audit of all system user accounts will begin in June. Account managers will be provided instructions for a new format for all usernames. In addition, new security rules will be announced for role management. Completing the requested tasks in support of the audit ARE MANDATORY

and must be completed by the requested due dates. [Posted 4/17/2008 at 1049 MT]

May 19, 2008 - 2025 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. Clearinghouse Issue 2nd Update - 5/19
2. Water Tenders Must Be Reclassified
3. Requesting New Vendor Organizations
4. Organizations Module
5. User Account Audit

1. Clearinghouse Issue 2nd Update - 5/19

A connection was re-established between the Integration Server and the broker and users will now be able to utilize all functionality of overhead resources in ROSS. We apologize for the delay. [Posted 05/19/2008 at 2025M]

May 19, 2008 - 1650 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. Clearinghouse Issue Update - 5/19
2. Water Tenders Must Be Reclassified
3. Requesting New Vendor Organizations
4. Organizations Module
5. User Account Audit

1. Clearinghouse Issue Update - 5/19

After the recycle of RC and shutting down of one of the integration servers, the messages are being processed successfully. Early on Saturday morning, one of the database nodes crashed. NITC has submitted a ticket to Oracle to investigate the root cause of the crash. One of the integration servers did not recover from that well and backed-up the queues for both CAD and IQCS. We are looking into ways to monitor these queues and processes to proactively identify issues.

[Posted 05/19/2008 at 1650M]

May 19, 2008 - 1050 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. Clearinghouse Issue - 5/19
2. Water Tenders Must Be Reclassified
3. Requesting New Vendor Organizations
4. Organizations Module
5. User Account Audit

1. Clearinghouse Issue - 5/19

Users are experiencing issues with the clearinghouse (overhead resource items). This issue is being addressed and more information will be provided here as it becomes available. [Posted 5/19/2008 at 1050M]

May 13, 2008 - 1005 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. IQCS Issue Update
2. Water Tenders Must Be Reclassified
3. Requesting New Vendor Organizations
4. Organizations Module
5. User Account Audit

1. IQCS Issue Update

Over the weekend the broker (a device that feeds messages from IQCS into the Clearinghouse) malfunctioned and caused 51,000 messages to be queued up. The broker has been repaired and as of Tuesday morning (May 13), there are about 10,000 messages still in the queue and being processed. Things should be back to normal sometime today. [Posted 5/13/2008 at 1005M]

May 12, 2008 - 1725 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. IQCS Issue
2. Water Tenders Must Be Reclassified
3. Requesting New Vendor Organizations
4. Organizations Module
5. User Account Audit

1. IQCS Issue

Over the weekend the broker (a device that feeds messages from IQCS into the Clearinghouse) malfunctioned and caused 51,000 messages to be queued up. The broker has been repaired and by Tuesday morning (May 13) all the messages in the queue should be delivered and operations will be back to normal. [Posted 5/12/2008 at 1725M]

May 12, 2008 - 1342 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. Water Tenders Must Be Reclassified
2. Requesting New Vendor Organizations
3. Organizations Module
4. User Account Audit

1. WATER TENDERS MUST BE RECLASSIFIED

All water tenders in ROSS must be reclassified to meet the new NWCG standards. Obsolete classifications will be removed on June 1, 2008. Please visit <http://ross.nwcg.gov> for more information. [Posted 04/17/2008 at 0954M]

2. REQUESTING NEW VENDOR ORGANIZATIONS

Prior to submitting a request to create a Vendor Organization, please search for the Vendor's name when entering the contract or resource items (each Vendor must have only one record in ROSS). You don't have to manage a Vendor in

order to attach your resources and contracts to it. If you do not find the Vendor, then please fill out the request form and follow the process to establish that Vendor organization as outlined on the ROSS webpage (<http://ross.nwcg.gov>). [Posted 04/17/2008 at 0954M]

3. ORGANIZATIONS MODULE

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4. USER ACCOUNT AUDIT

A major audit of all system user accounts will begin in June. Account managers will be provided instructions for a new format for all usernames. In addition, new security rules will be announced for role management. Completing the requested tasks in support of the audit ARE MANDATORY and must be completed by the requested due dates. [Posted 4/17/2008 at 1049 MT]

May 6, 2008 - 1340 MT - had the wrong title on the first one

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. ROSS Practice/Training Outage - 5/6
2. ROSS Production Outage - 5/8
3. Expanded Helpdesk Hours
4. Resetting Locked Passwords
5. Water Tenders Must Be Reclassified
6. Requesting New Vendor Organizations
7. Organizations Module
8. User Account Audit

1. ROSS PRACTICE/TRAINING OUTAGE - 5/6

ROSS Practice/Training will be unavailable from 1900 hours mountain until approximately 2200 hours mountain Tuesday, May 6th, so NITC can move the systems to a different circuit. [Posted on 5/6/2008 at 1340MT]

2. ROSS PRODUCTION OUTAGE - 5/8

NITC needs to install some additional switches in their facility so there will be a ROSS Production outage on Thursday, May 8th, and the proposed start time is 2300 hours mountain on Thursday, May 8th. The outage will last approximately 3 hours. A final decision on the start time will be made and posted to the Message Board no later than the morning of 5/8. [Posted on 05/06/2008 at 1340MT]

May 6, 2008 - 1340 MT (actually posted on 5/5/2008)

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. ROSS Practice/Training Outage - 5/6
2. ROSS Production Outage - 5/8

3. Expanded Helpdesk Hours
4. Resetting Locked Passwords
5. Water Tenders Must Be Reclassified
6. Requesting New Vendor Organizations
7. Organizations Module
8. User Account Audit

1. ROSS PRODUCTION OUTAGE - 5/6

ROSS Practice/Training will be unavailable from 1900 hours mountain until approximately 2200 hours mountain Tuesday, May 6th, so NITC can move the systems to a different circuit. [Posted on 5/6/2008 at 1340MT]

2. ROSS PRODUCTION OUTAGE - 5/8

NITC needs to install some additional switches in their facility so there will be a ROSS Production outage on Thursday, May 8th, and the proposed start time is 2300 hours mountain on Thursday, May 8th. The outage will last approximately 3 hours. A final decision on the start time will be made and posted to the Message Board no later than the morning of 5/8. [Posted on 05/06/2008 at 1340MT]

May 5, 2008 - 2005 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. Possible ROSS Production Outages - 5/6 and 5/8
2. Expanded Helpdesk Hours
3. Resetting Locked Passwords
4. Water Tenders Must Be Reclassified
5. Requesting New Vendor Organizations
6. Organizations Module
7. User Account Audit

1. POSSIBLE ROSS PRODUCTION OUTAGES

NITC needs time to conduct some maintenance tasks and the first one is tentatively scheduled for Tuesday, May 6th beginning at 2300 hours mountain and lasting for approximately 3 hours. The second task is scheduled for Thursday, May 8th beginning at 2300 hours mountain and lasting for approximately 2-4 hours. More information will be provided on May 6th. [Posted on 05/06/2008 at 2005MT]

May 1, 2008 - 0911 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. Expanded Helpdesk Hours
2. Resetting Locked Passwords
3. Water Tenders Must Be Reclassified
4. Requesting New Vendor Organizations
5. Organizations Module
6. User Account Audit

1. EXPANDED HELPDESK HOURS

Effective May 1, 2008 the Helpdesk office will be staffed seven days a week from 0700 to 2300 Eastern. In case of system emergencies, cell phone support is provided from 2301E to 0659E by calling the regular number. The Helpdesk DMS email inbox is not monitored during off hours. [Posted 05/01/2008 at 0805M]

2. RESETTING LOCKED PASSWORDS

The Helpdesk cannot reset locked passwords. ROSS and Web Status users must contact their home dispatch center to have their password reset. If it is urgent and their home dispatch office is not staffed, users may contact the next higher dispatch center to request a password reset (i.e., users from a local dispatch should contact the GACC). [Posted 05/01/2008 at 0911M]

3. WATER TENDERS MUST BE RECLASSIFIED

All water tenders in ROSS must be reclassified to meet the new NWCG standards. Obsolete classifications will be removed on June 1, 2008. Please visit <http://ross.nwcg.gov> for more information. [Posted 04/17/2008 at 0954M]

4. REQUESTING NEW VENDOR ORGANIZATIONS

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5. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Updated 4/17/2008 at 0954 MT].

6. USER ACCOUNT AUDIT

A major audit of all system user accounts will begin in June. Account managers will be provided instructions for a new format for all usernames. In addition, new security rules will be announced for role management. Completing the requested tasks in support of the audit ARE MANDATORY and must be completed by the requested due dates. [Updated 4/17/2008 at 1049 MT]

May 1, 2008 - 0805 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. Expanded Helpdesk Hours

2. Water Tenders Must Be Reclassified
 3. Requesting New Vendor Organizations
 4. Organizations Module
 5. User Account Audit
-
1. EXPANDED HELPDESK HOURS
Effective May 1, 2008 the Helpdesk office will be staffed seven days a week from 0700 to 2300 Eastern. In case of system emergencies, cell phone support is provided from 2301E to 0659E by calling the regular number. The Helpdesk DMS email inbox is not monitored during off hours. [Posted 05/01/2008 at 0805M]
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April 26, 2008 - 1347 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. Water Tenders Must Be Reclassified
2. Requesting New Vendor Organizations
3. Organizations Module

4. User Account Audit

1. WATER TENDERS MUST BE RECLASSIFIED

All water tenders in ROSS must be reclassified to meet the new NWCG standards. Obsolete classifications will be removed on June 1, 2008. Please visit <http://ross.nwc.gov> for more information. [Posted 04/17/2008 at 0954M]

2. REQUESTING NEW VENDOR ORGANIZATIONS

Prior to submitting a request to create a Vendor Organization, please search for the Vendor's name when entering the contract or resource items (each Vendor must have only one record in ROSS). You don't have to manage a Vendor in order to attach your resources and contracts to it. If you do not find the Vendor, then please fill out the request form and follow the process to establish that Vendor organization as outlined on the ROSS webpage (<http://ross.nwcg.gov>). [Posted 04/17/2008 at 0954M]

3. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Updated 4/17/2008 at 0954 MT].

4. USER ACCOUNT AUDIT

A major audit of all system user accounts will begin in June. Account managers will be provided instructions for a new format for all usernames. In addition, new security rules will be announced for role management. Completing the requested tasks in support of the audit ARE MANDATORY and must be completed by the requested due dates. [Updated 4/17/2008 at 1049 MT]

April 25, 2008 - 0843 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. ROSS Practice Outage - April 25th
2. Water Tenders Must Be Reclassified
3. Requesting New Vendor Organizations
4. Organizations Module
5. User Account Audit

1. ROSS PRACTICE OUTAGE - APRIL 25th

ROSS Practice will be unavailable beginning at 1300M today. The outage is expected to last one to two hours during which Practice will be refreshed with an older copy of the data. This should address data problems that some users have been experiencing. [Posted 04/25/2008 at 0843M]

2. WATER TENDERS MUST BE RECLASSIFIED

All water tenders in ROSS must be reclassified to meet the new NWCG standards. Obsolete classifications will be removed on June 1, 2008. Please visit <http://ross.nwc.gov> for more information. [Posted 04/17/2008 at 0954M]

3. REQUESTING NEW VENDOR ORGANIZATIONS

Prior to submitting a request to create a Vendor Organization, please search for the Vendor's name when entering the contract or resource items (each Vendor must have only one record in ROSS). You don't have to manage a Vendor in order to attach your resources and contracts to it. If you do not find the Vendor, then please fill out the request form and follow the process to establish that Vendor organization as outlined on the ROSS webpage <http://ross.nwcg.gov>. [Posted 04/17/2008 at 0954M]

4. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Updated 4/17/2008 at 0954 MT].

5. USER ACCOUNT AUDIT

A major audit of all system user accounts will begin in June. Account managers will be provided instructions for a new format for all usernames. In addition, new security rules will be announced for role management. Completing the requested tasks in support of the audit ARE MANDATORY and must be completed by the requested due dates. [Updated 4/17/2008 at 1049 MT]

April 17, 2008 - 1049 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. Water Tenders Must Be Reclassified
2. Requesting New Vendor Organizations
3. Organizations Module
4. User Account Audit

1. WATER TENDERS MUST BE RECLASSIFIED

All water tenders in ROSS must be reclassified to meet the new NWCG standards. Obsolete classifications will be removed on June 1, 2008. Please visit <http://ross.nwc.gov> for more information. [Posted 04/17/2008 at 0954M]

2. REQUESTING NEW VENDOR ORGANIZATIONS

Prior to submitting a request to create a Vendor Organization, please search for the Vendor's name when entering the contract or resource items (each Vendor must have only one record in ROSS). You don't have to manage a Vendor in order to attach your resources and contracts to it. If you do not find the Vendor, then please fill out the request form and follow the process to

establish that Vendor organization as outlined on the ROSS webpage (<http://ross.nwcg.gov>). [Posted 04/17/2008 at 0954M]

3. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. [Updated 4/17/2008 at 0954 MT].

4. USER ACCOUNT AUDIT

A major audit of all system user accounts will begin in June. Account managers will be provided instructions for a new format for all usernames. In addition, new security rules will be announced for role management. Completing the requested tasks in support of the audit ARE MANDATORY and must be completed by the requested due dates. [Updated 4/17/2008 at 1049 MT]

April 14, 2008 - 2203 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. Known Issue
2. Organizations Module
3. User Account Audit

1. KNOWN ISSUE

For requests that specify "Trainee Acceptable", resources whose qualification status is Unqualified or Blocked are displayed on the Available tab even though users have not performed an override search. However, users will know when the overhead resource they select to fill the request is either blocked or unqualified because documentation will be required. See page 8 of the 2.7 Release Notes for more information (<http://ross.nwcg.gov>). The fix for this software problem will be deployed in version 2.8.

2. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. Users MUST add the existing user named "Organization Maintenance" to their list of approved users and assign the roles of "Organization Record Manager" and "Basic User". This is completed from the User Accounts screen (New button) by searching (from the Search tab) for a user with the last name of "Organization". Once added, this user must be assigned the roles previously mentioned.

3. USER ACCOUNT AUDIT

A major audit of all system user accounts will begin in April. Account managers will be provided instructions for a new format for all usernames. In addition, new security rules will be announced for role management. Completing the requested tasks in support of the audit ARE MANDATORY and must be completed by the requested due dates.

April 14, 2008 - 1545 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. ROSS Production Outage, April 14th
2. Known Issue
3. Organizations Module
4. User Account Audit

1. ROSS Production will be unavailable tonight, 4/14, from 2000 hours (MT) until approximately 2200 hours (MT) to resolve some DDS/Reports issues.

2. KNOWN ISSUE

For requests that specify "Trainee Acceptable", resources whose qualification status is Unqualified or Blocked are displayed on the Available tab even though users have not performed an override search. However, users will know when the overhead resource they select to fill the request is either blocked or unqualified because documentation will be required. See page 8 of the 2.7 Release Notes for more information (<http://ross.nwcg.gov>). The fix for this software problem will be deployed in version 2.8. [Posted 3/26/2008 at 0833 MT].

3. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. Users MUST add the existing user named "Organization Maintenance" to their list of approved users and assign the roles of "Organization Record Manager" and "Basic User". This is completed from the User Accounts screen (New button) by searching (from the Search tab) for a user with the last name of "Organization". Once added, this user must be assigned the roles previously mentioned. [Posted 3/17/2008 at 1342 MT].

4. USER ACCOUNT AUDIT

A major audit of all system user accounts will begin in April. Account managers will be provided instructions for a new format for all usernames. In addition, new security rules will be announced for role management. Completing the requested tasks in support of the audit ARE MANDATORY and must be completed by the requested due dates. [Posted 3/6/2008 at 2146 MT]

April 4, 2008 - 0808 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. Known Issue
2. Organizations Module
3. User Account Audit

1. KNOWN ISSUE

For requests that specify "Trainee Acceptable", resources whose qualification status is Unqualified or Blocked are displayed on the Available tab even though users have not performed an override search. However, users will know when the overhead resource they select to fill the request is either blocked or unqualified because documentation will be required. See page 8 of the 2.7 Release Notes for more information (<http://ross.nwcg.gov>). The fix for this software problem will be deployed in version 2.8. [Posted 3/26/2008 at 0833 MT].

2. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. Users MUST add the existing user named "Organization Maintenance" to their list of approved users and assign the roles of "Organization Record Manager" and "Basic User". This is completed from the User Accounts screen (New button) by searching (from the Search tab) for a user with the last name of "Organization". Once added, this user must be assigned the roles previously mentioned. [Posted 3/17/2008 at 1342 MT].

3. USER ACCOUNT AUDIT

A major audit of all system user accounts will begin in April. Account managers will be provided instructions for a new format for all usernames. In addition, new security rules will be announced for role management. Completing the requested tasks in support of the audit ARE MANDATORY and must be completed by the requested due dates. [Posted 3/6/2008 at 2146 MT]

April 3, 2008 - 1055 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. NITC Maintenance and effect on ROSS Production - 4/3
2. Known Issue
3. Organizations Module
4. User Account Audit

1. NITC is going to be doing some maintenance this evening beginning at 1900 hours mountain. ROSS Production will be available but users may see some performance issues as the work is being done. The work will last for approximately 2-3 hours. [Posted 4/3/08 at 1055 MT]

April 2, 2008 - 0705 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. Known Issue
2. Organizations Module
3. User Account Audit
1. KNOWN ISSUE

For requests that specify "Trainee Acceptable", resources whose qualification status is Unqualified or Blocked are displayed on the Available tab even though users have not performed an override search. However, users will know when the overhead resource they select to fill the request is either blocked or unqualified because documentation will be required. See page 8 of the 2.7 Release Notes for more information (<http://ross.nwcg.gov>). The fix for this software problem will be deployed in version 2.8.

2. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. Users MUST add the existing user named "Organization Maintenance" to their list of approved users and assign the roles of "Organization Record Manager" and "Basic User". This is completed from the User Accounts screen (New button) by searching (from the Search tab) for a user with the last name of "Organization". Once added, this user must be assigned the roles previously mentioned.

3. USER ACCOUNT AUDIT

A major audit of all system user accounts will begin in April. Account managers will be provided instructions for a new format for all usernames. In addition new security rules will be announced for role management. Completing the requested tasks in support of the audit ARE MANDATORY and must be completed by the requested due dates.

April 1, 2008 - 1630 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. UPDATED INFORMATION ON ROSS Production Outage - Data Archive

2. Known Issue
3. Organizations Module
4. User Account Audit

1. Correction--the ROSS Production Outage on 4/1/08 will begin at 2000 hours mountain instead of 1800 hours mountain. The delay is because it is taking longer for the DDS jobs to run. The outage will last for approximately 12 hours. Please be aware that some DDS jobs may take a day to catch up.

March 31, 2008 – 0930 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. ROSS Production Outage - Data Archive
2. Known Issue
3. Organizations Module
4. User Account Audit

1. ROSS Production Outage on 4/1/08. ROSS Production will be unavailable beginning at 1800 hours (MT) on 4/1/08 to archive the 2007 data. The outage will last for approximately 12 hours. Please be aware that some DDS jobs may take a day to catch up. [Posted 3/31/08 at 0930 MT].

2. KNOWN ISSUE

For requests that specify "Trainee Acceptable", resources whose qualification status is Unqualified or Blocked are displayed on the Available tab even though users have not performed an override search. However, users will know when the overhead resource they select to fill the request is either blocked or unqualified because documentation will be required. See page 8 of the 2.7 Release Notes for more information (<http://ross.nwcg.gov>). The fix for this software problem will be deployed in version 2.8. [Posted 3/26/2008 at 0833 MT].

3. ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the "Request Organization Update" link. Users MUST add the existing user named "Organization Maintenance" to their list of approved users and assign the roles of "Organization Record Manager" and "Basic User". This is completed from the User Accounts screen (New button) by searching (from the Search tab) for a user with the last name of "Organization". Once added, this user must be assigned the roles previously mentioned. [Posted 3/17/2008 at 1342 MT].

4. USER ACCOUNT AUDIT

A major audit of all system user accounts will begin in April. Account managers will be provided instructions for a new format for all usernames. In addition, new security rules will be announced for role management. Completing the requested tasks in support of the audit ARE MANDATORY and must be completed by the requested due dates. [Posted 3/6/2008 at 2146 MT]

March 26, 2008 – 1555 MT

PLEASE SCROLL DOWN TO VIEW THE FOLLOWING TOPICS:

1. ROSS Production Outage.
2. Known Issue
3. Organizations Module
4. Data Archive
5. User Account Audit

1. ROSS Production Outage on 3/27/08

ROSS Production will be unavailable beginning at 2100 hours (MT) on 3/27/08 to install an upgrade to the database. The outage will last for approximately 4 hours.

March 26, 2008 – 0833 MT

KNOWN ISSUE

For requests that specify "Trainee Acceptable", resources whose qualification status is Unqualified or Blocked are displayed on the Available tab even though users have not performed an override search. However, users will know when the overhead resource they select to fill the request is either blocked or unqualified because documentation will be required. See page 8 of the 2.7 Release Notes for more information (<http://ross.nwcg.gov>). The fix for this software problem will be deployed in version 2.8.

March 17, 2008 – 1342 MT

ORGANIZATIONS MODULE

Access to the Organization screen has been restricted. Instructions for submitting requests for Organization changes are posted on the ROSS Web Site (<http://ross.nwcg.gov>). Look for the Request Organization Update" link Users MUST add the existing user named "Organization Maintenance" to their list of approved users and assign the roles of "Organization Record Manager" and "Basic User". This is completed from the User Accounts screen (New button) by searching (from the Search tab) for a user with the last name of "Organization". Once added, this user must be assigned the roles previously mentioned.

March 10, 2008 – 1505MT

PLEASE SCROLL DOWN TO READ THE FOLLOWING CRITICAL MESSAGES:

1. ROSS Production Outage on 3/13
2. ORGANIZATIONS MODULE Access Restriction
3. DATA ARCHIVE
4. USER ACCOUNT AUDIT

March 9, 2008 – 2040MT

PLEASE SCROLL DOWN TO READ MORE CRITICAL MESSAGES.

**ROSS Production Outage

ROSS Production will be off line beginning at 2000 hours (MT) on Thursday, March 13. The outage will last for approximately 2-3 hours. The update will include the following changes:

*When certain IQCS ADD Qual records were sent to ROSS, a Java Null Pointer message was received in a response message by IQCS. This has been corrected and the resource and Qual are recorded correctly in ROSS.

*When an "Add Qualification" message was sent to ROSS from IQCS for a record that already exists with qualifications in ROSS, all qualifications that previously existed were removed and only the newly sent qualification was saved to the ROSS record. This has been corrected.

* When a resource was assigned to a roster and the roster was unfilled or reassigned from an incident, the original roster assignment was not being correctly canceled. The original assignment is now being canceled correctly allowing the resource to fill a request or reassignment.

*Unfil of a nested roster lead to an error when attempting to fill the request again. This has been corrected.

*Auto documentation will be included in the DDS. [Posted 3/9/2008 at 2040 MT]

March 6, 2008 – 2146MT

**** ORGANIZATIONS MODULE Access Restriction**

Effective March 17, 2008, access to the Organization Module will be restricted. All management of Organization record data will be centralized. Instructions for submitting requests for Organization changes will be posted on the ROSS Web Site (<http://ross.nwcg.gov>) by COB March 12, 2008. USERS MUST PREPARE for this event by adding a user called "Organization Maintenance" to their list of approved users and giving the user the roles of "Organization Record Manager" and "Basic User". This is completed from the User Accounts screen (New Button) by searching (from the Search Tab) for a user with the last name of "Organization". Once added, this user must be provided the roles previously mentioned. This MUST be completed by 3/17/2008. [Posted 3/6/2008 at 2146 MT]

**** DATA ARCHIVE**

Archiving of the 2007 (and prior data) will occur before the end of March. The exact date will be announced shortly. [Posted 3/6/2008 at 2146 MT]

**** USER ACCOUNT AUDIT**

A major audit of all system user accounts will begin in April. Account managers will be provided instructions for a new format for all usernames. In addition, new security rules will be announced for role management. Completing the requested tasks in support of the audit ARE MANDATORY and must be completed by the requested due dates. [Posted 3/6/2008 at 2146 MT]

February 19, 2008 – 1045 MT

**** ROSS Production Outage on 2/19**

ROSS Production will be unavailable starting at 2000 hours (MT) on 2/19. The outage will last approximately 5-6 hours. This outage is needed to add some "spacers" to the memory that was added a couple of weeks ago.

February 18, 2008 – 1000 MT

**** ROSS Production Outage on 2/19**

It is very likely that there will be a ROSS Production outage starting at 2000 hours (MT) on 2/19 that will last for approximately 3-4 hours. This outage is needed to add some "spacers" to the memory that was added a couple of weeks ago. We are going to be testing the "failover" at the same time so it is also likely that there will not be an outage if the failover test is successful.

February 14, 2008 – 0730 MT

**** ROSS Production Outage - 2/15**

ROSS Production will be unavailable on 2/15 beginning at 2000 hours MT. The outage will last approximately 5-6 hours to perform some critical maintenance.

February 12, 2008 – 1600 MT

ROSS Production Outage - the following fixes will be deployed beginning at 2000 hours MT on 2/13. The outage will last approximately 3 hours. There will also be an outage on 2/15 beginning at 2000 hours MT that will last approximately 5-6 hours to perform some critical maintenance.

Defect 4898: When the middle name of a ROSS-owned overhead resource was updated a software problem prevented the change from being applied to the resource's record in the ROSS Resource Clearinghouse. This meant ROSS and the Clearinghouse were no longer synchronized and subsequent changes to the ROSS record were rejected by the Clearinghouse. This has been corrected.

Defect 4813: Subordinate requests that had been "Filled with Agreement" could not be Unfilled. The error generated was "Delete rejected because there are ASSIGN_ROSTER_RES found for RESOURCES". This has been corrected.

Defect 5067: When a subordinate group on a nested preposition roster was Unfilled (e.g., an Engine with configuration on an Engine Strike Team) some references for the deleted assignment roster remained in the system. If the Strike Team assignment roster was subsequently completed (including the unfilled positions) and then assigned to a non-preposition incident a null pointer error was generated. This has been fixed.

February 6, 2008 – 2030 MT

**** Urgent ROSS Production Outage - Change from 2/6 0800 posting**

A higher priority task is going to be completed on 2/7 instead of the fixes that were previously mentioned. The critical task to be completed is to add memory to the servers so we can get the next ROSS version deployed on a pre-production environment (which is partitioned on the Production server). For that reason, ROSS Production will be off line starting at 1800 hours (MT) and will last for approximately 6 hours. We apologize for this inconvenience.

February 6, 2008 – 0800 MT

**** Urgent ROSS Production Outage**

ROSS Production will be unavailable on 2/7 from 2000 (MT) until approximately 2300 (MT) to deploy some minor fixes: (1) When the middle name of a ROSS-owned overhead resource was updated a software problem prevented the change from being applied to the resource's record in the ROSS Resource Clearinghouse. This has been corrected; (2) Subordinate requests that had been "Filled with Agreement" could not be Unfilled. The error generated was "Delete rejected because there are ASSIGN_ROSTER_RES found for RESOURCES". This has been corrected; (3) When a subordinate group on a nested preposition roster was Unfilled (e.g., an Engine with configuration on an Engine Strike Team) some references for the deleted assignment roster remained in the system. If the Strike Team assignment roster was subsequently completed (including the unfilled positions) and then assigned to a non-preposition incident a null pointer error was generated. This has been fixed.

January 25, 2008 – 1230 MT

**** ROSS Training and Practice**

The maintenance that was performed on ROSS Production has been completed on Training and Practice.

January 25, 2008 – 1130 MT

**** ROSS Training and Practice**

The maintenance that was performed on ROSS Production needs to be completed on Training and Practice. This will be done today 1/25/2008 at 1200 MT. It will only take about an hour to complete.

January 24, 2008 – 2338 MT

**** Note:** ROSS users need to know that one of the changes that was deployed on 1/24 on ROSS Production is a security requirement that the system will lock you out after 3 failed attempts instead of the current 5. As stated, we do not have a choice with implementing this change.

January 24, 2008 – 1335 MT

**** Note:** ROSS users need to know that one of the changes that will be deployed tonight on ROSS Production is a security requirement that the system will lock you out after 3 failed attempts instead of the current 5. As stated, we do not have a choice with implementing this change.

January 23, 2008 – 1515 MT

**** ROSS Production Outage**

ROSS Production will be unavailable from 2100 hours MST on 1/24 until approximately 2300 hours MST to perform some minor maintenance.

January 23, 2008 – 1155 MT

**** PREPARING FOR ARCHIVE**

As of January 23, 2008, there are a few incidents that possibly could be closed, otherwise, we are looking pretty good for archive.

So please take one more look and make your decision soon. This is your decision, so make it a good one.

When all open requests are closed on an incident:

To quickly find incidents that can be closed, dispatchers should open the Incident List screen and filter for Open incidents. Scan the "Can be Closed?" column. Any incidents that display "Yes" should be closed. NOTE: Request information for Closed incidents is available in the Request List report and via the Data Delivery System. This information may be used as documentation for payments.

January 22, 2008 – 1550 MT

** ROSS Reports Outage on 1/23

The use of Reports within ROSS and the print function within ROSS will be unavailable for approximately one hour beginning at 2000 hours MT on Wednesday, January 23 2008 to do some general updates. Check the email from the Helpdesk for the details.

January 10, 2008 – 1125 MT

** ROSS Reports Deployment

The ROSS Reports deployment has been completed and you can now select a large number of requests from the same incident and catalog and run the Resource Order Form Report. We apologize for the confusion regarding the deployment as a message was posted but did not display for some reason.

January 9, 2008 – 1900 MT

** Due to circumstances beyond our control the ROSS Reports authentication code fix will not be deployed on 1/10. The new deployment date and time will be posted here when it is approved. We apologize for this inconvenience.

January 9, 2008 – 1330 MT

** ROSS Reports Unavailability

ROSS Reports (within the application) and printing (such as resource orders) will be unavailable from 0730 (mountain) until approximately 0930 (mountain) on 1/10/08 to deploy an authentication code fix.