

**This KM explains what to do if you are unable to save or confirm your kitting process because the Save and Reset buttons are not displayed properly.**

**Symptoms:**

- The 'save' and 'reset' buttons in the upper right of the VAS station screen are now showing 'save\_mnemonic' and 'reset\_mnemonic.'
- A host of other underscore marks appear between or after text in ICBS-R.

**End User Solution**

At this time, the only resolution is to log out and back into ICBS. You need to abandon your current kitting task and re-initiate it again once you have logged back in.

Reviewed 1/15/2014 jbilliard