

This KM explains what to do if you get the following error when trying to print reports: "Cognos 8 an error has occurred DPR-ERR-2709 FIREWALL SECURITY REJECTION".

End User Solution

To fix this:

1. Delete temporary internet files.
2. Log out of the reports menu, then access it and try again.

Reviewed 1/15/2014 jbilliard