

**This KM explains what to do if an issue is created for a kit or item that doesn't have any inventory.**

This causes the task to be put into a Hold status and therefore cannot be manually released.

### **End User Solution**

1. If the inventory is in a location that cannot be picked from such as RCV-N25 then the move task can be completed and the move request released. Once the move request is released the batch sheet will automatically print.
2. Cancel the issue and create a new issue that does not include the item for which there is no inventory.

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