

**This KM explains how to cancel an Issue with a line forwarded to another cache.**

### **End User Solution**

To cancel a forwarded quantity:

1. Originating cache needs to query the issue from the issue console. Find the line that needs to be cancelled and update the quantity in the forwarded field to zero (0).
2. Click **Save**, select a reason code, and enter comments (if necessary). This removes the line from the Forward Issue console.

Reviewed 1/14/2014 jbilliard