

**This KM explains why some fields might not populate in ICBS and the best way to navigate between them.**

### **End User Solution**

When moving between fields in ICBS it is best to use the tab key, rather than click in field for the following reasons:

- Using the tab key in certain fields will prefill other data.
- Clicking in fields may not cause other fields to populate.

Reviewed 1/14/2014 jbilliard