Talking Points

Background Summary

The Resource Ordering and Status System (ROSS) has been in use since 2003.

The platform that ROSS is built on has become obsolete and the system must be replaced.

The Interagency Resource Ordering Capability (IROC), a new platform-agnostic (iOS, Android, etc.), web-based system, will replace the Resource Ordering and Status System (ROSS).

IROC will provide a modern tool to support the interagency wildland fire community in ordering, tracking and managing resources in response to wildland fires and all-hazard incidents.

IROC is a National Wildfire Coordinating Group (NWCG) affiliated Information Technology system, a WFIT endorsed project, and an US Forest Service (USFS) sponsored project.

Next Steps

IROC will be developed using Agile development processes, with 39 2-week sprints to complete the project by September 2019.

IROC will be hosted on FedRamp compliant cloud with redundancy to provide 99.95% availability and will be section 508 compliant.

IROC will be built on a ServiceNow platform, a highly configurable application that will support the complex workflows and robust functionality required by the dispatch and coordination system.

IROC will leverage robust integrations and interfaces with VIPR, ICBS-R, IQCS/IQS, Irwin, Altaris CAD, e-Isuite, and other applications as opportunities arise.

ROSS and IROC are being supported by an integrated project team that includes contracted subject matter experts, data management groups, FAM-IT staff, and business subject matter experts.

Key Contacts:

Project Manager, Beth Spencer, mespencer@fs.fed.us

Business Lead, Bill Fletcher, wfletche@blm.gov

Contracting Officer’s Representative, Ann McDonough, amcdonough@fs.fed.us