



# RELEASE NOTES

## Resources:

- Dispatch Managers can now make System of Record (SOR)=IROC for a VIPR resource that is no longer on a DPL. Previously only IROC Data Admins could make the VIPR resource SOR=IROC.
  - Any VIPR resource that is on an active DPL will remain SOR=VIPR.
    - Note, non-VIPR contracts may be added to the VIPR resource item which prevents duplication of resources in the system.
  - When a VIPR resource is removed from the DPL but still has an active non-VIPR contract attached the SOR=IROC and the resource will automatically be moved to the non-VIPR contract Managing Dispatch Center.
  - If the resource is no longer on a DPL and does not have an active non-VIPR contract, then the SOR=None.
    - The resource will be set to “Inactive”.
    - When the VIPR resource goes to “Inactive” IROC will set the 'Inactive Reason' to 'No Active DPL'.
    - VIPR attributes will be cleared out when a resource is no longer SOR=VIPR.
    - The resource’s Home Dispatch will remain the VIPR Dispatch center.
      - When the resource is being picked up on a new non-VIPR contract under a different Dispatch Center users will need to transfer the resource to the appropriate Dispatch Center.
  - When a resource becomes a VIPR resource again the SOR=VIPR regardless of a non-VIPR contract being attached.
  - If a VIPR resource is on more than one DPL and is removed from one of them that DPL qualification will go to “Invalid” unless there is a non-VIPR contract attached to the resource item with that Qualification.

## Organizations:

- Resolved a bug where vendor organizations had duplication which resulted in resources showing under the duplicate organization, not the primary organization or sometimes both. This also caused issues with vendor web status.

## Additional Reminders/Notes -

- IROC has update the link to sign up for user notices: <https://tinyurl.com/3452j79b>
- Complete IROC SOR Resource Transfers
  - Users with Dispatch Manager and Dispatcher roles at the Receiving Dispatch must go into “My Resource Transfers” in DMT and accept the transfer.
  - There are currently 53 resources in “Pending” transfer status. These resources cannot be filled on requests until the transfer is completed.



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## Additional Reminders/Notes - Continued

- Note, currently there is a bug in IROC that is not updating resource transfer Dispatch Org or Provider Org updates to IRWIN. Until this bug is fixed, Dispatch Centers will need to do an "IRWIN - Push" on the resource item upon completing the resource transfer to ensure all organization updates have gone to IRWIN. This bug will be fixed in a future release.
- Complete IROC SOR Incident Transfers
  - Dispatch Managers at the receiving Dispatch must go into "My Incident Transfers - Needs Accepted" in DMT and accept the transfer.
- Closeout 2020 and 2021 Pending Requests and Incidents appropriately.