



# RELEASE NOTES

*Please note below a summary of changes that will be made to IROC Friday April 2, 2021 at 0700 MDT:*

## **Portal:**

- A 'Refresh' button has been added to each of the tiles on the portal home page so that the user can update the values in the tile without having to refresh the entire page.

## **Requests:**

- Users will have the option to select 'Release to Preposition' or 'Release to Home' when assigning a resource from a preposition.
- Users can now create requests on a quarantined incident for 24 hours after the incident comes into IROC. Centers should make every effort to resolve quarantined incidents in a timely manner. After 24 hours, users cannot create any new requests in IROC. Already-created requests can continue to be processed.
- Users can now create support requests on a completed request.
- Fixed bug in Custom Request Blocks where the 'next' value on user-defined request blocks was getting set to 0 instead of the first number of the request block has been fixed.

## **Misc:**

- Fixed inconsistency in Incident Type between DMT and Portal. Previously, the Incident Type 'Other Support' appeared as an incident type when creating an incident in DMT. This has been updated to be 'Incident/Event Support'.
- Resolved an issue where only the first page of resources was visible in Web Status. Web Status users should now be able to go to additional pages of results.
- Added link to online Change Request form to Portal under Quick Links and DMT below Knowledge.

To sign up for IROC User Notices go to the following link:  
<https://tinyurl.com/599tp6pf>

IIA Help Desk  
Toll-Free: (866)224-7677  
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