**Requests:**

- Resource “Assignment Name” will now display the accurate 4-character catalog item qualification code based on the ‘Filled’ catalog item for requests. Previously, IROC was calculating the “Assignment Name” using the ‘Requested’ catalog item resulting in resources displaying incorrect 4-character catalog item codes when assigned. This included alias ordering catalog items which are not actual resource qualifications.
  - Example: CR1I – Crew, Type 1 or 2 IA requests were displaying “Assignment Name” as ‘CR1I – Prineville IHC’ when filled with a ‘CRWI – Crew, Type 1’. Filled requests will now display the “Assignment Name” accurately as “CRWI – Prineville IHC”.

- “Resource Name” on the ‘Fill’ tabs in Manage Request will now display the “Operational Name” for resource items. Previously, the “Resource Name” was not displaying the “Operational Name” properly.
  - Resource’s “Operational Name” includes the 4-character primary catalog item qualification code and resource name (Call Sign, Crew Name, Group Name, Apparatus Number, etc.) for all Aircraft, Crew, Equipment, Overhead Group and Supply inventory resource items.
  - Overhead responders “Operational Name” displays as Last Name, First Name and Middle Name/Initial.
  - Note: The “Resource Name” label will be updated to “Operational Name” where appropriate on Manage Request ‘Fill’ tabs in DMT and Portal in a future release.

- Tactical Aviation
  - Users will not be able to view their Home Dispatch Center’s contracted tactical aircraft resource or fill requests with the tactical aircraft resource unless the contract is valid, and the Home Dispatch Center has ‘Direct Access’ to the contract. Previously, the contracted tactical aircraft resource could be filled without the Home Dispatch Center having ‘Direct Access’ to the contract attached.
    - Note: Contact the GACC for assistance if you are the Home Dispatch Center for the tactical aircraft resource and do not have ‘Direct Access’ to the Contract.
  - Users will now see non-local contracted tactical aircraft resources when the aircraft has been assigned/reassigned from the resource’s Direct Access Home Dispatch Center to your incident request. Previously, non-local contracted tactical aircraft resources were not displaying in the ‘Resource List’ when assigned to one of your incident requests.

- Resources filling “SIRF – Service – Infrared Flight” requests will now display the resource “Assignment Name” with the correct 4-character catalog item qualification code. Previously, the 4-character code was not displaying on the filled “Assignment Name”.
Resources:

- Resolved a bug where Dispatch Managers could not select a resource qualification and deactivate it for active IROC=SOR resource items. Dispatch Managers can now select an active qualification for an IROC=SOR resource and click the “Set Inactive” button which will disable the qualification from the resource’s qualification list.