

**Report Title:** Visual Task Board Card List  
**Run Date and Time:** 08-10-2020 10:03:26 Mountain Standard Time  
**Run by:** Michael Wilke  
**Table name:** vtb\_card  
**Query Condition:** Lane = In progress  
**Sort Order:** Lane in descending order

32 Visual Task Board Cards

▼ Lane	Task	Description	Short description
In progress	PTSK0003292	User says this is a issue regarding resources that show up in her resources in portal after they are released. User wants all 18 S# sent back to the home dispatch they belong to. The only S# they should show in Portal is Portable RAWS NON-NFES Supplies, All other S# listed in portal need to go away. See attached.	Yellow: Send all S# back to home dispatch
In progress	PTSK0002955	This IMT is messed up and cannot be released The Groups - Team, T3 - TEAM - IMT - T3 - CWZ - WILLIAMS is the operational name, 2020 TNF ABCD Misc Prepo (AZ-TNF-000002), O-25 and all the peeps. form what I can tell they are hanging out on 2020 TNF ABCD Misc Prepo They all nned to be released to home as of 7/4/2020. They are expecting a new order tonight or early tomorrow.	This IMT is messed up and cannot be released
In progress	PTSK0003121	"Isom Creek AK-UYD-000187 User released a large amount of communications supplies that do not belong to her dispatch that were sent to her via the NIC. They are now showing as her resources. User only has one supply that belongs to her dispatch. All the NFES communication equipment kits do not belong to her dispatch."	"Isom Creek AK-UYD-000187 User released a large amount of communications supplies that do not belong to her dispatch that were sent to her via the NIC. They
In progress	PTSK0003214		Fix issues with resource status exports to IRWIN and how it affects experience records
In progress	PTSK0003225		Initial Datetime getting set incorrectly upon "Add to IROC" from staging

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In progress	PTSK0001966	<p>*Story: *</p> <p>This list report is used by any user to view a list of resources with the status of "Released At Incident" for the selected incidents and catalog.</p> <p>*Data Elements*</p> <p>The report has the following info included in it:</p> <ul style="list-style-type: none"> <li>* Incident Name</li> <li>* Incident Number Number</li> <li>* Catalog</li> <li>* Category</li> <li>* Catalog Item</li> <li>* Request Number</li> <li>* Resource Assignment Name</li> <li>* Release Date/Time</li> <li>* Demob ETD</li> <li>* Demob ETA</li> <li>* Travel Mode</li> <li>* Provider</li> <li>* Preferred Jetport</li> <li>* Home Unit</li> </ul> <p>Inputs and filters: Catalog, Category, Catalog item and Incident (Open and Closed)</p> <p>*Inputs and filters:*</p> <p>Catalog, Category, Catalog item and Incident (Open and Closed)</p> <p>*Acceptance Criteria*</p> <p>The user can filter the report by Catalog and only view a specific requests for that catalog (i.e. crews).</p> <p>The user can filter on more than one incident.</p>	Report - Released at Incident by Incident (v2.0)
In progress	PTSK0003129	<p>"Dispatch: Central Washington. Incident Colockum, A-13. Resource: Airtanker 102 – MD-87. Dispatcher cannot reassign Colockum A-13 to a new pending request - 2020 NW GACC AVIATION PREPO/ SUPPORT (WA-OWF-000183) A-3 . User receiving error message that "Children are in an invalid state". The Assignment History for the resource shows it may currently be on 2 preposition incidents at the same time.</p> <p>Goal: Reassign resource from Coluckum A-13 to 2020 NW GACC AVIATION PREPO/ SUPPORT (WA-OWF-000183) A-3 and disconnect from all previous preposition incidents.</p>	"Dispatch: Central Washington. Incident Colockum, A-13. Resource: Airtanker 102 – MD-87. Dispatcher cannot reassign Colockum A-13 to a new pending request
In progress	PTSK0002927	Catalog Item is in the wrong place. Dozer tender should not live under water tender.	Catalog Item is in the wrong place. Dozer tender should not live under water tender.

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In progress	PTSK0002718	Vipr resources that are no longer on contract are showing in the vendors web status and in portal at Columbia cascade dispatch center. We do not want to see the suspended resources if they are no longer on contract, this is a real problem. We either need them removed completely or remove the qualifications from them so the dispatcher can no loner see them. This going to bite us it we keep seeing suspended or no longer on agreement resources.	Vipr resources that are no longer on contract are showing in the vendors web status and in portal at Columbia cascade dispatch center. We do not want to see the
In progress	PTSK0002144		Update catalog configurations and export to IRWIN
In progress	PTSK0001616	I believe that information should be under Resource in IROC. We have no way to Edit these because they were Fill /Close. I told the user that we probably will not be able to correct them, but in the future that information should be there. I believe that Elizabeth is looking at this.	in the MO-MOC-000021, they had supplies that were ordered in ROSS & then brought into IROC. ROSS shows the Resource Assigned, but the information is Blank in IROC
In progress	PTSK0001973	<p>Story: This list report is used by any user to view a list of resources and their travel information to or from an incident/location within the selected time frame. This report does not include resources with no travel documented.</p> <p>Data Elements:</p> <ul style="list-style-type: none"> <li>Incident name</li> <li>Incident number</li> <li>Resource Assignment name</li> <li>Needs transport (Yes or No)</li> <li>Request number</li> <li>ETD</li> <li>ETA</li> <li>Travel Mode</li> <li>Mobilization with no itinerary or Mobilization with Travel itinerary (Final Leg)</li> <li>Demobilization with no itinerary or demobilization with Travel itinerary (Final Leg)</li> </ul> <p>Inputs and filters: Catalog, Incident, Time Period</p> <p>Acceptance Criteria:</p> <ul style="list-style-type: none"> <li>User can select more than catalog when filtering.</li> <li>User can select mobilization and demobilization travel to view for the same time frame.</li> <li>User can view more than one incidents travel for the same time frame at the same time.</li> </ul>	Report- Mobilization and Demobilization Travel

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In progress	PTSK0002730	"Incident name and number: TCU June moveup TCU5831  Request number (and subordinates if applicable): C4-C4.3  Viewing in Data Management Tool (DMT) or Portal: both  Error Message (get screen capture if possible): Strike team 9275G stuck on incident in IROC but not physically there. Need to release"	Error Message: Strike team 9275G stuck on incident in IROC but not physically there. Need to release"
In progress	PTSK0002558	Kim is having a problem with placing items to her cache in IROC. She stated the following: "Yes. When I place multiple items to our cache at the same time, no matter how many items place at one time, one always gets left behind. That causes multiple issues on the ICBS side of things; makes a lot more work. I get orders for supplies. I select those that should be batched together and select Place to Cache. Then I select our cache and I get a message that says they've gone through. However, there is always one that is left behind from the batch and I have to resend it by itself."	ORANGE: Issues placing resources to cache in IROC
In progress	PTSK0002054		Organization -
In progress	PTSK0002736	2 Pckups, Call when Needed. They do not show up when trying to reassign. East Canyon, CO-SJD-000416, E-117 and E-122 need to be reassigned to Sand Creek, CO-SJF-000436 E-63 and E-64.	2 Pckups, Call when Needed. They do not show up when trying to reassign. East Canyon, CO-SJD-000416, E-117 and E-122 need to be reassigned to Sand Creek, CO-
In progress	PTSK0003174	There is another vendor that is displaying the wrong quals for him, He is only a T2 DOZER and not a t3 DOZER why is this happening, this should no tbe happening. This is getting old and very frustrating finding these one a time. How did the system change him from a T2 to a T3 Dozer? This is the serial number AKMO1877 for this Dozer he also has a T3 Dozer but that is a	There is another vendor that is displaying the wrong quals for him, He is only a T2 DOZER and not a t3 DOZER why is this happening, this should no tbe happenni

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In progress	PTSK0001969	<p>Story: Any user can view a list of all requests for which a dispatch center has been a participant in the ordering chain: Pending, Filled or Completed. The report provides the status of those requests and the dispatch center that is currently responsible for the request by incident and catalog.</p> <p>Data Elements: Incident Dispatch, Incident, Overall Status, Catalog, Request Number, Request Status, Last Action, Last Action Date/Time, Requested Item, Placed From and Placed To.</p> <p>Filters: Dispatch (only Mandatory Filter), Catalog (Catalog, Category, Catalog Item), Incident, Placed with Dispatch and Status (Request Status, Resources Status or closed).</p> <p>Acceptance Criteria: User can pull report for any dispatch center. User can pull report on a specific Incident or all incidents processed through dispatch center selected.</p>	Report-Workload Report
In progress	PTSK0001991	<p>Issue of changing the current_organization back to the requesting organization Or specifically the incident dispatching organization.</p> <p>* add the request transaction * create a new field called filling_organization * change the label on current_organization to Current Organization instead of 'Placed To Organization</p>	ordering chain does not display when a request has been filled

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In progress	PTSK0001967	<p>This list report is used by any user to pull a list of requests for a specific incident, so that the user can get a view of the status of all the requests that have been entered.</p> <p>This report provides a list of requests for an incident that shows request number, requested item, request status, resource assigned, and resource status by catalog, incident and dispatch. The Dispatch tab is optional. If you want to see all requests on an incident, leave this tab blank. However, you can only select one catalog and/or incident for each report.</p> <p><b>*Inputs and Filters*</b> !screenshot-1.png thumbnail!</p> <p><b>*Data Elements*</b> Incident Name, Request Number, Request Status, Requested Item, Qty, Resource Assignment Name, Resource Status and Special needs Filters Catalog and Incident name and number</p> <p><b>*Acceptance Criteria*</b> * The user can run the report against any incident in the system, the user is not limited to incidents that were hosted by a dispatch center they have access to. * The user can filter the report by Catalog and only view a specific requests for that catalog (i.e. crews).</p> <p><b>*Output*</b> [^Cherry Fire Request List.pdf]</p> <p><b>*Cognos Screenshots*</b> [^Request List Report Story.docx]</p>	Report - Request List (v2.0)
In progress	PTSK0002584		Fix
In progress	PTSK0003270		test

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In progress	PTSK0001970	<p>Story This report is used by any user to view a list of request transactions for a selected Dispatch Center for a given time frame.</p> <p>The report should include the following information.</p> <ul style="list-style-type: none"> <li>• Incident GACC</li> <li>• Incident Number/Name</li> <li>• Transaction Date</li> <li>• Request Number</li> <li>• Request Catalog Item Name</li> <li>• Name Request (Yes or No)</li> <li>• Request Inclusion</li> <li>• Restrictions/Exclusions</li> <li>• Transaction Type</li> <li>• Placed to Org Code</li> </ul> <p>Inputs and filters: Organization Name</p> <p>Acceptance Criteria: Any user can pull the data on any organization in the system. The User can pull the data on more than one organization at the same time. The User can set a time frame</p>	Report-Request Transactions Report (aka CORD Report)
In progress	PTSK0003031	CA-NEU-014986 E-7 was the first request for Engine S/T 9441C. One of the subs (e-7.6) was on another incident when this parent was reassigned. User didn't get a message "all your children are not together so you can't reassign yet" when he reassigned the parent to the new request CA-SHU-006192 SHU July Move Up E-6. Now, parent and subs on E-7 (except E-7.6) show Reassigned and E-7.6 shows At Prepo (Available). But... E-6 still shows Pending. Need to get parent and subs successfully reassigned from CA-NEU-014986 E-7 to CA-SHU-006192 E-6.	Yellow: move parent and subs to different incident
In progress	PTSK0003273		Michelle's test ticket
In progress	PTSK0002286	Summary Report requested by: GA-SAC, CO-RMC, WI-EACC Detail Report requested by: GA-SAC, WI-EACC, California	GACC Reports - Resources Currently on Assignment out of the Geographic Area

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In progress	PTSK0003265	They are filling Type 2 Crew requests and they are seeing crews that are not theirs. This is the ODF contract and I had turned in a ticket about this before. The other thing that is weird about this one is the crew that they are seeing is at a incident and it just needs DMOB travel. Do not release this crew my point is that they are at a incident and for sure should not be seeing this resource.	They are filling Type 2 Crew requests and they are seeing crews that are not theirs. This is the ODF contract and I had turned in a ticket about this before. Th

▼ Lane	Task	Description	Short description
In progress	PTSK0002629	<p>We are receiving error messages in ICBS from IROC when an order has been placed from IROC to ICBS and the cache forwards that item instead of filling it. It also appears that IROC is not updating its request with information that it has actually been forwarded (I'm guessing because of these error messages)</p> <p>Two occurrences have happened so far:</p> <ol style="list-style-type: none"> <li>1. AZ-CNF-000417 Emigrant, S-51 was forwarded. (S-50 was filled and shows as filled in IROC per Jerry). Date of occurrence was 06/11/2020.</li> <li>2. WY-SHF-000154 LOST CREEK, S-12 and S-13 were forwarded to another cache to fill. Date of occurrence was 06/14/2020.</li> </ol> <p>I asked for some message coding information about this situation from Akansha so that you have some references when you look into it, and the rest of the info here came from her with a few edits on my part to improve clarity.</p> <p>In the past, when the forwards occurred, ICBS sent the UpdateNFESResourceRequestReq message to IROC with the ItemCode which is basically ItemID.</p> <pre>&lt;CatalogItem&gt;   &lt;CatalogType&gt;NWCG&lt;/CatalogType&gt;   &lt;CatalogItemCode&gt;000933&lt;/CatalogItemCode&gt; &lt;/CatalogItem&gt;</pre> <p>As compared to when multiple quantities are ordered and some are filled and some are forwarded (Ex: for 2 QTY, 1 QTY is filled and 1 QTY is forward.)</p> <p>In such situations, ICBS sends the CatalogItemName, which is basically ItemDescription.</p> <pre>&lt;CatalogItem&gt;   &lt;CatalogType&gt;NWCG&lt;/CatalogType&gt;   &lt;CatalogItemName&gt;TEE - HOSELINE, W/VALVE, 1 1/2" NH-F X 1 1/2" NH-M X 1" NPSH-M&lt;/CatalogItemName&gt; &lt;/CatalogItem&gt;</pre> <p>This is how ROSS accepted the information - we have not made any changes in our code.</p> <p>It appears that IROC is accepting the ItemDescription but erroring out the ItemID in UpdateNFESResourceRequestReq message.</p>	ICBS - Error message from IROC when item is forwarded

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In progress	PTSK0002935	ODF has around 200 cwn crews that are hosted at several dispatch offices, so right now if central oregon has a pending request for a T2 crew and goes to the cwn tab they see everyone's resource whether they host them or not and it is not clear that they are not your resource. In ROSS this was separated out so you did not see other people resource you just saw the ones you host. This is going to be a big problem. I have several screen shots I will be adding to the ticket. These non vipr resources the user cannot add a home location.	YELLOW: Dispatches able to see resources that they do not host
In progress	PTSK0002314	Summary report requested by GA-SAC, CO-RMC, WI-EACC, CA Detail Report requested by GA-SAC, WI-EACC	GACC Reports - Resources on Assignment in the Geographic Area
In progress	PTSK0002859	User is having issues with a supply order. User is unable to retrieve some of the supply resources from the cache to change the date and time in order to batch them in with a larger order. User is not able to get supply orders S6-9 retrieved from the cache. Incident: CA-MDF000355 ***user is going to cancel these and start over so he can get the orders in, but want this submitted for devs to look at going forward**	User is having issues with a supply order. User is unable to retrieve some of the supply resources from the cache to change the date and time in order to batch t
In progress	PTSK0001249		In UAT why is there no 'Qualified only' on the choices of restriction?