

# Changing Compatibility View Settings for IE 11

**This document explains what to do if user is unable to complete any functions at ICBS home screen, due to user's computer receiving the IE 11 upgrade.**

1. Have user check to see what version of IE they have running on their computer.
  - a. Launch Internet Explorer (IE)
  - b. Left Click on Help tab on top left hand side of screen.
  - c. Left Click on About Internet Explorer, and Internet Explorer box will appear, this is where the user will find the current IE version they are running.
2. If running IE 11, user will need to change Compatibility View settings.
3. User will need to access the NAP log in screen.
4. Left click on Tools
5. Left Click on Compatibility View
6. User will need to add NAP URL, <https://nap.nwcg.gov/NAP/>, in the Add this website box.
7. Click on ADD

User should now be able to use their assigned functions once ICBS is launched.