



## National Interagency Resource Ordering and Status System

Date: October 23, 2003

Subject Version 1.2.6 Release

### Description

The release of ROSS Version 1.2.6 implements 2 new features and corrects minor issues and bugs found in version 1.2.5.7. For answers to any questions, contact the ROSS Helpdesk at (866) 224-7677.

### Install Notes

1. For users that have version 1.2.5.7 installed, no installation is required. The ROSS Application Software will automatically update.
2. For users that have versions previous to version 1.2.5.7 or are having trouble with ROSS starting up or operating correctly, the application should be uninstalled and reinstalled using the following procedures:
  - a. Uninstall ROSS.
    - i. Select 
    - ii. Select Programs, ROSS, UnInstall ROSS
  - b. Go to the ROSS Web Site, ([http://ross.nwcg.gov/download\\_app](http://ross.nwcg.gov/download_app)) and download and install the new version.
  - c. Install the New Version



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### Release Notes

The following table displays the Application Change Identifier and a description of the improvement.

		Description
4424	Reassignment	1. A resource that has been reassigned can now be cancelled by the reassigning dispatch unit and returned to the incident from which it was reassigned. This is valid as long as the resource <u>has not met its ETA to the new incident.</u>
3464	Contract	The contract type “BPA” has been changed to “PA” which stands for purchase agreement.
5551	Create Manifest	The Java Null Pointer error caused by a user selecting the “OK” button when a catalog item was not selected has been corrected. The OK button is now disabled until a Catalog Item has been selected.
5006	Detail Request	The error that was preventing requests from being created when creating a Detail Request has been corrected.
4984	Help	The Help “?” access symbol has been removed from the following locations because there is no opportunity for user actions from these screens because they are “View Only”. <ul style="list-style-type: none"> <li>• Catalog Item Reminder (New Request)</li> <li>• View Issued Numbers (New Request)</li> <li>• View Configuration (Pending Request)</li> <li>• Resource Item Details (Resource Status)</li> <li>• Mobilization Itinerary (Travel)</li> </ul>
4985	Help	Access to the Help System has been added to the following locations: <ul style="list-style-type: none"> <li>• Pick Aircraft Type (Resource Item)</li> <li>• Pick Person (Resource Item)</li> <li>• Pick Supervisor (Web Status)</li> </ul>



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5238	Import	When a record import is performed for a pre-existing record, the status of the resource is <u>no longer</u> modified to be "Unavailable". The status of the resource remains in the state that it was prior to the import. For new records, the availability is set to "Unavailable".
4957	Incident (Organizations Tab)	The "Pick Organization" button for the Incident Host Dispatch has been <u>temporarily</u> disabled until a bug is fixed which prevents proper transfer of an incident from one dispatch to another (It is anticipated that this error will be corrected in version 2.1).
4980	Release Resources (Tentative Release)	When a resource is tentatively released from an incident, users may only provide the release date, release to location, and documentation. In previous versions, the user was able to create travel for the resource that caused the resource to lock up.
3776	Request Numbering	Users may now designate a block of request numbers by catalog (Aircraft, Crews, Equipment, Overhead, Supply) to be used when generating the request number. When creating requests, users may choose either a system generated block which will use the next sequential number or a user issued block which permits hand entered request numbers.
3559	Location Incident	Location type is now a "Required" field when creating new locations on the Location and Incident screens.
3964	Non-Dispatch Government Incident Hosts	Government Non-Dispatch organizations that are resource providers may now be Incident Hosts for multiple dispatch centers including (1) dispatch centers that use ROSS to dispatch, (2) dispatch centers that use ROSS only to status their resources, and (3) dispatch centers that do not use ROSS.
3782	New Request	The message "Successfully Created Request" is no longer displayed after each request is created.
5137	Pre-Orders for External Organizations	Pre-Orders may now be created for External Organizations. When a pre-order for external or internal organizations are created, <u>only</u> system generated request numbers may be used.
5691	Organization	Organizations that have no persons, incidents or resource requests affiliated with them may now be



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		Description
		deleted.
5085	Pending Request	Requests that were previously placed with a specific dispatch office (who UTF'd the request) may now be placed with the same office again. Previously this action created a error.
3577	Pending Request	A column has been added to the upper grid (the grid which displays requests awaiting action) that displays the last action for each request. The column title is "Last Action". The entries in this column include: "New" to indicate a new request, "UTF <Unit_ID>" to indicate a request which was UTF'd and the unit that UTF'd the request, or "RTR <UNIT_ID>" to indicate that the request was retrieved and the unit from which it was retrieved.
4979	Pending Request	When the need date/time of a request is edited, the need date/time on the Pending Request grid is now updated (refreshed).
4981	Create Manifest for CWN Resource	Users may create a manifest when filling the request with a CWN resource. The manifest has the following fields: <ul style="list-style-type: none"> <li>• Position (Required)</li> <li>• Resource Name (Optional)</li> <li>• Home Unit/Contact (Optional)</li> <li>• Gender if overhead (Optional)</li> <li>• Body Weight if overhead (Optional)</li> <li>• Baggage Weight if overhead (Optional)</li> <li>• Qualified/Trainee/Unknown if overhead (Required)</li> </ul>
3793	Pending Request (Place requests with an external dispatch office)	The dialog box used for searching for Dispatch Centers external to ROSS to whom a dispatch center has placed requests to in the past now defaults to a blank screen and requires users to search for the unit they want. This change was made to shorten search time.



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		Description
4670	Pending Request	A column has been added on the “Available” tab that is labeled “Available to”. The column displays the area (National, Geographic, Local) that a resource is available to.
5345	Pending Request	A request may now be placed to only one external / status-only organization at a time. Because of refresh issues it was previously possible for a request to end up placed to multiple external / status-only organizations. If a user attempts to place a request a second time, the following message is displayed: "Request is already placed to a status-only or external organization. Please refresh your data and try again."
5713	Pending Request	The Place Request dialog accessed from the Place Request option on the Services tab of Pending Request no longer displays external dispatch organizations. This correction was made because - service requests cannot be placed to external or status-only dispatch organizations.
5737	Pending Request (Fill with New Resource)	The performance issue that occurred when using the Fill With New Resource option on Pending Request has been corrected.
3081	Pending Request (Fill with External Resource)	When filling a request with an External Resource, the user is now required to select a Assignment Contact from the list of contacts associated with the incident.
3557	Resource Reassignment (Ordering Chain)	<p>The application has been modified so that any organization in the ordering chain is able to reassign a resource while the resource is mob in route to a (1) non-prepositioned or (2) a prepositioned incident.</p> <p>When a mob in route resource is reassigned to another request, the original request that the resource was on is set to an open/pending status with no resource assigned and is put in the pending request queue of the organization that performed the reassignment.</p> <p>When a resource is reassigned while it is mob in route, the ordering chain of the original request is adjusted so that all dispatch centers that fall after the</p>



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		Description
		<p>dispatch center doing the reassignment are removed from the ordering chain</p> <p><u>Group Requests</u> - When a group request that is mob in route is reassigned to another request, the parent and all subordinate requests are set to an open/pending status with no resources assigned and are put in the pending request queue of the organization that performed the reassignment.</p> <p><u>Notification</u> - A no action notification message is generated for the dispatch centers that are removed from the ordering chain when a resource that is mob in route to an incident is reassigned.</p> <p><u>Auto-Documentation</u> - An autodoc message is created for the resource that was reassigned. The message reads as follows:</p> <p>&lt;Resource Assignment Name&gt; has been reassigned            From &lt;req #&gt; on &lt;Inc Name&gt; &lt;Inc #&gt; To &lt;req #&gt; on            &lt;Inc Name&gt; &lt;Inc #&gt; &lt;Date/Time&gt; &lt;User ID@XX-XXX&gt;</p> <p>Example: IMT1 - SMITH has been reassigned from O-34 on Snake Pit MT-HNF-000003 to O-45 on Snake Bit MT-BNF-000052 2345 03/04/2003 Joe Ross@XX-XXX</p> <p>This message is entered into the auto doc of the original request, O-34 in the example above.</p>
3783	Pending Request (At Incident Tab)	Resources that have been released from an incident <u>but</u> their demobilization ETD has not passed are now displayed on the Incident Tab. In previous versions, these resources were not displayed anywhere.
3785	Pending Request (At Incident Tab)	Resources that have been reassigned from an incident <u>but</u> their travel ETD (mobilization ETD) has not passed are now displayed on the Incident Tab. In previous versions, these resources were not displayed anywhere.
3510	Create Manifest	When creating a manifest, the “Clear” button now works properly. The “Clear” button is used to clear



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		Description
		works properly. The “Clear” button is used to clear existing searches (for catalog items).
4475	Pending Request (Services)	When filling requests for non-tracked Service Items, the user is now advised to check the Track Request checkbox if they want to set travel. If they do nothing, the items are set “At Incident”.
5224	Request Status	<p>Users are now able to print a list of all requests associated with an incident and catalog (A, C, E, O, and S) for which their dispatch center is in the ordering chain of the request.</p> <p>The following information is included for each request associated with the selected incident and catalog regardless of the status of the request:</p> <p>Request Number Request Status Item Requested Special Needs Indicator (if there are special needs associated with the request)</p> <p>In addition, the following information is included for each filled request associated with the selected incident and catalog:</p> <p>Resource Name Resource Status</p> <p>For overhead group catalog requests both the parent request and all subordinate requests are included. For those requests filled with an assignment roster, their subordinate requests are included.</p> <p>For aircraft, crew, and equipment group catalog requests only the parent request is included. For those requests filled with an assignment roster, their subordinate requests are not be included.</p> <p>Support Requests are included.</p>



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		Description
5224	Reports	<p>Users are now able to get a report of all requests associated with an incident and catalog (A, E, C, O, and S) regardless if their dispatch center is in the order chain or not.</p> <p>The following information is included for each request associated with the selected incident and catalog regardless of the status of the request:</p> <p>Request Number Request Status Item Requested Special Needs Indicator (if there are special needs associated with the request)</p> <p>In addition, the following information is included for each filled request associated with the selected incident and catalog:</p> <p>Resource Name Resource Status</p> <p>For overhead catalog requests both the parent request and all subordinate requests are included.</p> <p>For aircraft, crew, and equipment group catalog requests only the parent request is included. For those requests filled with an assignment roster, their subordinate requests are not be included.</p> <p>Support Requests are included.</p>
5259	Reports	Reports now include the Report Version Date and the Current Date (the date the report was actually run).
4982	Request Status	Users now have the ability to Edit an Externally Filled Resource Request once the filled action is performed. This option is available from the Action button on the Request Status screen.
5347	Resource Item	The error that was preventing Groups (e.g. Overhead Teams) from being displayed on the Resource Item screen has been fixed.



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		Description
3192	Resource Status	If users attempt to set a resource as available when an unavailability period is in affect, an error message is now displayed that states: "At least one resource could not be set to 'available' because there is currently an unavailability period in affect". Previously, ROSS did not display this message, however it did prevent the status from being changed.
3193	Resource Status	If users attempt to set a resource as available the resource is unavailable because they are deactivated, an error message is displayed that states: "At least one resource could not be set to 'available' because it is currently deactivated. Go to the Resource Item screen to activate". Previously, ROSS did not display this message, however it did prevent the status from being changed.
3579	Resource Status	When a resource becomes unavailable because an unavailability period has begun, the unavailable reason is now displayed (e.g. "Unavailability Period – Personal").
2515	Request Status (Retrieve Request)	<p><u>New Functionality</u> – Any dispatch center in the ordering chain that either created and placed or placed a request may now retrieve the placed request <u>as long as the</u> request has not been filled (it is in a pending/placed state).</p> <p>Once a request is retrieved, it is placed in the retrieving units Pending Request que.</p> <p>A dispatch center can retrieve a request created and/or placed by them to another dispatch center even if that request has been placed (placed up, placed down, placed to selection area, or placed externally) to several other dispatch centers as long as the request is in a pending state. For example, Dispatch Center A creates and/or places a request to Dispatch Center B, B places the request to C, C places the request to D, and so on. <u>As long as the request is still pending, Dispatch Center A can retrieve the request.</u></p>



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		Description
		<p>A dispatch center can retrieve a request that has been placed to them that in turn has been placed to other dispatch center(s) if the request is in a pending state. For example, Dispatch Center A creates and places a request to Dispatch Center B. Dispatch Center B places the request to Dispatch Center C, and C places the request to D, and so on. <u>Dispatch Center B can retrieve the request as long as it is still pending.</u></p> <p><u>Notification</u> - The dispatch center from which the request is retrieved and all dispatch centers in the ordering chain between the dispatch center that retrieved the request and the dispatch center from which it was retrieved will receive a No Action notification message. For example, Dispatch Center A creates and places a request to Dispatch Center B, B places the request to C, and C places the request to D. If dispatch center B retrieves the request, Dispatch Centers C and D receive a notification message, but NOT A.</p> <p>The format of the No Action notification message shall be as follows: "Request &lt;Request ID&gt; from &lt;Incident # - UNIT ID&gt; has been retrieved by &lt;Retrieving Dispatch ID&gt;. You can no longer take action on this request."</p> <p>The Request Status of the retrieved request is set to "Retrieved" for the dispatch center from which the request was retrieved and all dispatch centers in the ordering chain between the dispatch center that retrieved the request and the dispatch center from which it was retrieved. For example, Dispatch Center A creates and places a request to Dispatch Center B, B places the request to C, and C places the request to D. If dispatch center B retrieves the request, the request</p>



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		Description
		status is "retrieved" for Dispatch Centers B, C and D but NOT A.
4778	Roster (Assignment)	<p>When adding positions to a Assignment Roster, and position marked as “Trainee Acceptable”, the information is now carried forward to the Pending Request screen as an Inclusion.</p> <p>When filtering for Requests that have an Inclusion of “Trainee Acceptable”, the Pending Request screen tabs now display resources that are Trainees. It is no longer necessary to use the Search button to display Trainees.</p>
5076	Roster (Assignment Print Out)	When printing an Assignment Roster, the Contact information is now displayed correctly.
2290	Travel	The travel screen now defaults its search to Local Incidents only. In previous versions both check boxes (one for local and one for non-local) defaulted to “checked”. The default checked box is now only the local checkbox.
2971	Travel (Travel Itinerary)	A “Previous Leg” button has been added on the “Add Travel Leg” dialog box. This button is active when there is more then one travel leg and the current leg is greater then the 1 <sup>st</sup> leg.
3829	Travel (Filter Resources)	<p>Users may now filter for internal resources, external resources, or both. The default is to filter for both internal and external resources.</p> <p>The external checkbox has been removed and replaced with three radio buttons (Internal, External, Both).</p>
3844	Travel (Itinerary Complete)	The itinerary for a resource <u>must</u> now be marked complete for a resource to begin traveling.



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		<p>If the ETD date of the 1st leg of a travel itinerary has passed and the travel itinerary <u>has not been marked complete</u>, the status of the resource item shall remain “Reserved” (for mobilization travel) and “Released” (not Demob in Route) at incident (for demobilization travel).</p> <p><u>Notification</u>– If the ETD date of the 1st leg of a travel itinerary has passed and the travel itinerary has not been marked complete, the dispatch center that added the last leg chronologically to the itinerary is notified that the travel itinerary is incomplete and travel cannot begin. <u>A new button</u> has been added to the</p> <div style="text-align: right;">  </div> <p>tool bar that blinks to notify the user. The user can then click the button to review all travel that cannot begin because the travel itinerary has not been marked complete.</p>
5013	Travel	<p>Any dispatch center in the ordering chain of a request can now maintain mobilization and demobilization travel arrangements for resources assigned to requests that are to be released from the incident. Previously, only the filling and requesting dispatch center could maintain travel arrangements for a resource.</p> <p>When travel is changed, a no action notification message is sent to all dispatch centers in the ordering chain. The message reads as follows:”&lt;Resource name&gt; mobilizing to or demobilizing from &lt;Incident&gt; &lt;Request #&gt; travel has been updated from &lt;ETD/ETA&gt; to &lt;ETD/ETA&gt; by &lt;User Name&gt; &lt;Dispatch Office ID&gt;”.</p>
3848	Travel (Print Itinerary)	Users can print the travel itinerary for a resource.



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		Description
5241	Travel (Overlapping ETD/ETA on legs)	The ETD/ETA dates of a resources travel itinerary leg may not overlap on any travel plan legs the resource may be on.
5506	Travel	The checkbox for “Include Tentative Release” has been removed from the filter for the Incident Resources dialog on the Travel screen. Travel can no longer be set for Resources that are tentatively released.
5646	Travel (Assignment Roster)	When setting travel for the parent request on an Assignment Roster, the message that is displayed to the user has been changed. The new message is:  “Do you wish for this travel to be applied to all resources on the Roster? If YES, all Local resources on the Roster will have the same travel. If NO, then only the primary (parent) resource travel will be set, and you will be required to set individual roster (subordinate) members travel independently.
5709	Travel (Reassignment)	When a resource is reassigned, the application uses the mob travel to the new assignment as the demob travel for the previous assignment.
4958	View Request	This view has been updated to include Mode of Travel for resources that have Travel/No Intinerary. Previously, only the Mob and Demob date/time was displayed.
5016	Web Status	A failover mechanism in the application logic has been added to assure that the web pages connects to the correct VLS.
5029	Web Status	The bug that prohibited users from setting an unavailability period has been corrected.
5229	Request Status (Services)	When using the Services Tab, the Action button is now activated. Users may now perform such actions as Edit, Unfill, Add Support Request, Add Documentation, etc... on Service Requests.



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### New issues resulting from testing

		Description
CR 5793 Release TBD	New Request (Reporting Instructions)	<p>Reporting Instructions are not reported correctly if a user performs the following steps:</p> <ol style="list-style-type: none"> <li>1. User enters new reporting instructions for a request and creates the request.</li> <li>2. User changes to another incident without closing the new request screen.</li> <li>3. User creates a new request for the selected incident, but does not enter new reporting instructions, then creates the request.</li> <li>4. User selects edit request for the request just created and the reporting instructions for the first request are displayed for the second.</li> </ol> <p>This situation should not occur. The reporting instructions for the second request should be blank.</p>
5788 Release TBD	Detail Request	When searching for a new position to added to a detail request, the OK button is disabled when the search is completed. To enable the OK button, click Search again and the OK button will be enabled.
5810 Release TBD	Web Status	When adding an unavailability period for an overhead resource via the web interface the “ok” and “cancel” button appear to be one button. There are really two buttons.
5821 Release TBD	Resource Item (Aircraft)	When entering a new or editing an existing Aircraft Resource Item, and selecting a Make/Model for the aircraft, the Make/Model is not displayed when the user returns from the Pick Make/Model dialog box. If the users clicks on the “Save” button, the Make/Model is displayed.



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		Description
5825 Release TBD	Create Manifest	The Add Position dialog box is incorrectly sorted in descending alphabetic order. Should be ascending.
5826 Release TBD	Create Manifest	When Non-overhead items are added to a manifest, the display grid shows Gender=Unknown, Body Wt.=0, Baggage Wt.=0 and Q/T/U=Qualified. These cells should be blank for non-overhead items. This data does not affect the manifest. It is just displayed incorrectly.
5835 Release TBD	New Request	When creating a new request for a Pre-Order (Precut Order), when the Pre-Order is for a very large list of items which exceeds the number of System Generated Requests available in the default system request block, the error received is huge and does not make sense.
5841 Release TBD	Resource Reassignment	When a mob en route resource is reassigned all history related to the first assignment is not displayed on the Assignment History tab. The history is not lost, it is just not displayed.
5842 Release TBD	Pending Request / Place Status-Only / External	When placing a request Status-Only / External, the user may filter for existing organizations. When the results are returned, the edit button is enabled and allows the user to change the Unit ID of Status-Only or External organizations that may already have existing incidents and/or requests. For Status Only dispatch the edit button should always be disabled. For external dispatch the edit button should only be enabled if the dispatch center is just newly added.



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		Description
5863 Release TBD	Create Support Request	If a non-local user has the Create Support Request dialog open when the Incident dispatch changes the default for System Generated requests from one block to another, the new default block is not displayed or utilized until the non-local user closes / reopens the dialog. This could result in a non-local user generating request numbers from the wrong request block.
Version 2.1	Reassignment of a Group Request while Mob-In-Route (e.g. Team, Crew)	If a request for a group item is placed through the ordering chain (3 or more dispatch offices), and after the resource is Mob-In-Route, a dispatch office other than the offices placing or filling the request attempt to reassign the resource, the parent resource is reassigned, but the subordinates <u>are not</u> reassigned. <u>CRITICAL – When there is a need to reassign a group when the resource is Mob-In-Route, ONLY the Dispatch Office initially receiving the resource should perform the reassignment.</u>
Version 2.1	Reassignment of a Group Request while Demob-In-Route (e.g. Team, Crew)	If a request for a group item is placed through the ordering chain (3 or more dispatch offices), and after the resource is “At Incident”, it is Released and Demob-In-Route, a dispatch office other than the releasing OR home dispatch office attempts to reassign the resource, the parent resource is reassigned, but the subordinates <u>are not</u> reassigned.  <u>CRITICAL – When there is a need to reassign a group when the resource is Demob-In-Route, ONLY the Dispatch Office releasing the resource or the resources home dispatch office should perform the reassignment.</u>



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		Description
Release TBD	Pending Request	<p>When two dispatchers act on the same request using different terminals, the actions that the last dispatcher takes will cause the action that the first dispatch took to be reversed. For example:</p> <p>Two dispatchers are working on the same incident. Both have their Pending Request screens open and are looking at overhead requests. Dispatcher A places an request down for a FOBS to subordinate Dispatch Office X. Dispatcher B <u>does not</u> refresh their screen and places the same request (for the FOBS) up to the parent dispatch. When this occurs, the initial request (placed to Dispatch Office X) is automatically pulled back and placed to the parent organization. The system creates documentation of the placement of the request to both offices, but the automatic retrieve of the request (from Dispatch Office X) is not documented.</p>
5855 Release TBD	Cancel Reassignment	The History Tab on the View Request screen for subordinate requests does not include any cancel reassignment entries. The Parent Request does.
5857 Release TBD	View Request (Documentation)	When resource reassignment is cancelled, the documentation created is duplicated.