



**ICBS Business Release Notes  
BR 1.4.4  
08/23/2016**

**BR 1.4.4 is scheduled to be deployed into production on 08/23/2016**

**Change Request/Bug Fixes**

Below are the changes that are scheduled to be implemented in this release. There are a total of 14 change requests in this release.

**Cognos Reporting**

- 1. CR 2032 - Cache item Transaction Report - Audit details.** Request was to add the username and transaction date to this report. This has been implemented for all transactions with the exception of LPN returns which will be added at a later date.
- 2. CR 2033 - Incident Summary vs Billing Information vs Standard Pricing.** When items were returned that were issued with a prior year standard pricing the report was not calculating and displaying this information correctly. A change has been made to the reports and when this situation presents itself there will be separate lines with the correct pricing information. This change also affects the Return Receipt Summary view and the Master Workorder Details page where if there are items returned with different pricing those items are separated into individual lines.
- 3. CR 2061 - Open PO Reports.** Users were not able to run the two Open Purchase Order Reports. The prompt page displayed and when the information for the report was entered and the report executed the screen froze. This was caused by a piece of code that checked for special characters in the shipping instructions on issues. Though we were not showing the shipping instructions on the PO reports, the code behind the report was checking for those. While checking for those shipping instructions, it queried the entire instructions table which contained instructions of all types of issues. That is where it was failing. This has been corrected.
- 4. CR 2113 - Enterprise Incident Summary Loss Use Report.** In some cases the refurbishment transfer transactions were not calculating correctly on this report. This has been corrected.

## Incident Issue

1. **CR 2068 - Issue Failure – Missing S#.** Issue failures were being generated for issues because users were able to process the issue without an S#. This was happening when the below scenario was followed:

- a. Incident issue-> in Draft status, entered one order line-> clicked on Save button-> in Draft order status clicked on New button > directly clicked search icon for Item ID and selected one item ID and tabbed out > A pop up "If issue type is Normal or Incident Replacement, you must enter the Request number." appeared on the screen continuously but then allowed the process to be completed if the OK button was selected numerous times.

This has been corrected and the system will not allow the user to continue if the request number field is not populated.

## Incident Transfer

1. **CR 2055 - Create Incident Transfer w/Other Order.** The incident transfer process could not be completed for other orders. This has been corrected.

## Loftware Reports

1. **CR 2026 - Batch Sheet - Add Information.** Users were asking for the following information to be added to the batch sheet:

- Requested Delivery Date
- Financial account code
- Shipping Method
- Shipping contact name
- Shipping contact phone number

These changes have been made and the following fields removed to make room for these added fields

- Batch # - that value is repeated below the batch sheet bar code
- Request # - move request number
- Shipment # - is the same value as the Issue #

2. **CR 2027 - Shipping Status Report - Time Problem.** Users were reporting that the Estimated Arrival Time (ETA) on the Shipping Status Report was not matching the value on the Shipment Details screen from the console. There was a one hour difference between the report and the console. This was found to be a problem only during daylight savings. This has been corrected and the ETA values now match the information in the shipment details page.

## Refurb Workorder

1. **CR 2069 - Refurb Transfer Receipt - Disposition Code.** Users discovered a problem that did not exist previously when receipting refurb transfer inventory. The disposition code on the receipt screen was a drop down that was defaulted to Ready for Issue. That had not been the case in the past - either the default was Not Ready for Issue or it was hard coded as such. Users should never have to select the status for refurb transfers since it's always NRFI.

This was corrected and deployed to production prior to this release so the disposition code is defaulted to NRFI and cannot be changed.

## ROSS – ICBS Interface

1. **CR 2049 - Incident Update Messaging.** The list of actions that trigger the ICBS Incident Success alerts were evaluated and a filter set to remove those that are not applicable or need to have action taken on. There were too many notifications that the users could not sift through to figure out what was updated or changed on an incident.
2. **CR 2062 - Reuse of Incident Order Numbers.** The original design based on the ROSS incident rules was that if an incident was changed that it could not be changed back to the original incident. Because of the implementation of IRWIN and other automated dispatch systems this rule has been overrode and that scenario had been occurring which was causing a tremendous workload on the ICBS development team, NWCG data administrator and the ROSS SME's in order to clean up the aftermath. A change has been made in ICBS to allow this scenario – Incident A changed to Incident B and Incident B changed back to Incident A.

## Trackable

1. **CR 2047 – Dekitting Trackable Kits.** Users have had problems dekitting trackable kits. They were being presented with the manufacturer serial number field after entering the trackable component. This was being caused by:
  - In YFS\_GLOBAL\_SERIAL\_NUM table the shipnode of a component is not getting updated after a cache transfer, which is why we were seeing issues while dekitting. This is a product issue.
  - Status of trackable kit and its component in NWCG\_TRACKABLE\_ITEM table were not updated to 'Transferred' and 'Transferred in Kit' even after cache transfer and before receiving it from receiving cache.

To alleviate this problem the development team has created a procedure which will look for records where the shipnode key [cache] is not updated correctly for

cache transfer and will update it in the records. This procedure is set to automatically run twice a day.

2. **CR 2058 - Returning trackable items that are issued.** Users have had problems returning trackable inventory. They were being presented with an error that stated the trackable ID was not issued to the incident. This problem was occurring when there was a mismatch of mfg serial numbers in the database. This problem has been identified as occurring while receiving a cache transfer for trackable inventory. The receiving cache was able to change/modify the mfg serial number value during the receiving process. A change has been made that will not allow this field to be modified.

## **Upgrade**

1. **CR 2133 - Menu List - Scan gun and Console.** In preparation for the upcoming 9.4 product upgrade the menu list for the console and scan guns were evaluated. Those menu items that users are not currently using have been removed from both the console and scan gun menus.