



## ICBS Business Release Notes BR 1.3.0.7 03/08/2013

**BR 1.3.0.7 is scheduled to be deployed into production on 03/10/2013**

### **Change Request/Bug Fixes**

Below are the changes that are scheduled to be implemented in this release. There are a total of 12 CR's in this release.

#### **Billing Transaction**

1. **CR 859** Item Cost - Issue and Return processing. Explanation of the problem: an issue was processed on 2/24/2012 which created the order lines with the 2011 prices. The shipment was confirmed on 3/4/2012 which was after the 2012 price update was implemented. This caused the cost reflected on the order line to be different than the billing transaction which also affected the incident summary and billing information reports. It also created a problem when the items were returned in that the return price was not what the issue price was.
  - a. Part 1 of resolution: The problem has been corrected for the issue transaction where at the time of shipment confirmation the item cost will be the original order cost and not the current standard price.
  - b. Part 2 of resolution: This problem has been corrected for return transactions for complete kits and non trackable items.
  - c. Part 3: Research and resolution is still pending for trackable items and kits that are returned by component.

#### **Cognos Reporting**

1. **CR 885** Enterprise Outstanding/Surplus Report. On the report prompt page added an Incident Order Number and Year field so that the users can enter the incident number and year instead of being required to search the entire incident list to run the report.
2. **JB1** Outstanding/Surplus Report. This report was not rendering all the correct information i.e. return transactions were not included and there were duplication of trackable items. The report has been corrected now.

#### **Inbound Order**

1. **CR 872** Inbound Order – Adjusting Receipt. When a receipted item and quantity needed to be adjusted (un receipted) the system was not allowing the entire quantity to be adjusted. This has been corrected now.

#### **Incident/Order Processing**

1. **CR 845** There was a pagination problem on the issue details page that was not allowing the users to view the item(s) on subsequent pages i.e. 2 of 3, 3 of 3. This problem has been resolved.

1. **CR 868** Incident Order. When an incident was changed (i.e. the incident order number changed) and the 'view issues for incident year' was selected, only the issues for the 'changed' incident were displaying. This has been corrected so that all the issues including the ones associated with the 'last incident 1' can be viewed by the link.
2. **CR 879** Incident/Other Issue Console. When the search console was changed to Order > Order Line with the ability to search by incident order number and request (S#), the incident order number field was not large enough to accommodate the entire order number. This has been resolved by the following:
  - a. The field description has been changed from Incident\_# to Incident Order Number
  - b. Increased the field length to match the other places this field is available
  - c. Added a field for the 'Year'

### **Refurbishment Workorder**

1. **CR 865** Refurbishment - Consuming Inventory. During the refurbishment process when items were consumed the system was not consistently removing that inventory from the refurb location. The billing transaction was updated correctly but the location inventory was not decremented. The development team was unable to replicate this problem but did find one scenario where inventory was not being decremented on a consistent basis. If the cache item that was being consumed during inventory was a no cost item this was causing a problem. This has been corrected and we still need the users to monitor this situation and report any problems immediately.
2. **CR 835** Master Workorder Console. Added search criteria for date range. The search result from the Workorder List screen now includes the 'date created' information.
3. **CR 826** Master Workorder Detail. On the Master Workorder Detail screen the columns and data could not to be sorted. This has been fixed so when a user clicks in the header field the corresponding data will sort either in ascending or descending order.

### **ROSS – ICBS Interface**

1. **CR 830.** When ROSS initiated requests were received in ICBS the order lines were not sorted in request number order. Also, the request numbers listed in the special needs box were not sorted in request number order either. This has been corrected.

### **Task Console**

1. **CR 825** Task Console. Added the cache item description to the Task Detail screen.