



ICBS Business Release Notes BR 1.3.0.1.2 04/18/2011

BR 1.3.0.1.2 is scheduled to be deployed into production on 04/21/2011

Change Request/Bug Fixes

Below are the modules and changes that are scheduled to be implemented in this release on 04/21/2011. There are a total of 10 CR's in this release.

Cognos Reporting

1. CR711 - PMS Summary Report – users were reporting that the system was timing out before this report could be successfully run. This has been corrected

Incident/Other Issue

1. CR719 - Schedule and Release Duplication - Users were able to click on the schedule/release button after shipment had been confirmed and the status of the order was = 'shipped'. This caused the update message to ROSS to fail and create an issue failure alert in ICBS. The change has been made to restrict the user from access to the schedule/release button once the issue is in 'included in shipment' status and 'shipped' status by graying out the button.
2. CR722 -Forwarded Order Lines - The forward order flag was being set to N when an order line had a forwarded order quantity entered. This has been corrected.

Incident Transfer (Resource Reassignment)

1. CR712 - Update incident with ship node accounting information. If an incident had been updated with one agency account code i.e. FS when a subsequent request was sent to a BLM cache the appropriate agency account code was not coming into the issue details. For example: a request was sent to cache AZPFK for an incident and PFK updates the incident with the FS account and FS override code. A request was then sent for the same incident to IDGBK - the IDGBK user updated the incident with the BLM FBMS code but when they accessed the incident details the BLM account code fields were blank. They were unable to proceed from here in processing the order. This has been corrected and now the system checks the ship node of the request and if it is different than any of the other requests that have been processed i.e. originally it was AZPFK and now it's IDGBK, the issue is put on hold until the incident is updated.
2. CR720 - Create request failure. Create request failure alerts were created because of the length restriction of the message. This has been corrected.
3. CR716 – Resource Reassignment duplicate request numbers. When a resource reassignment was processed from ROSS and for example the original request numbers are S-1.1 thru S-1.10 when the reassignment was created in ICBS S-1 was duplicated. The system was looking at the first digit i.e. S-1.1 and gathering them up together. This is similar to the problem we had that was fixed for CR698.
4. CR723 – Resource reassignment for multiple incidents. When a resource reassignment was sent to ICBS from a destination incident that had been reassigned from another incident it was failing. For example – a 004390 radio system was transferred from incident A to B but when another transfer was sent moving the system from B to C it was failing. This has been corrected.

Loftware Reporting

1. CR717 – Issue Report. The issue report was not printing the shipping contact name and shipping contact phone number. This has been corrected.

User Interface (UI)

1. CR724 - Alerts being closed for all alerts. A defect was found that unknown to the user was causing all alerts to be selected and closed for the enterprise. This has been corrected.

Workorders

1. CR721 – Refurbishment Workorders.
 - There was a problem with consuming inventory during the refurb process for trackable kits that did not have a trackable item. Inventory was consumed and written to the billing transaction but the inventory was multiplying in the refurb zone. This was caused by a problem when the dekitting/kitting process is done behind the scenes and has been corrected.
 - Refurb processing for non trackable items that are on multiple refurb workorders. Error - not enough quantity. Status of inventory was being changed by the system to RFI when it's still NRFI-RFB. This has been corrected.