



ICBS Business Release Notes BR 1.3.0.1.1 03/10/2011

BR 1.3.0.1.1 is scheduled to be deployed into production on 03/10/2011

Change Request/Bug Fixes

Below are the modules and changes that are scheduled to be implemented in this release on 03/10/2011.

Incident/Other Issue

1. ICBS users were able to create and process an incident issue using request numbers that are not in the designated block for ICBS initiated issues. There was a warning message that displayed that the request numbers were not in the designated block but still allowed the user to continue. This has been corrected and the user is prevented from continuing with the issue process at this point. The users will still be able to blank out the S- in the request field for refurb/replacement orders.
2. ROSS retrievals for requests placed to ICBS were retrieving more requests than identified i.e. S-1 was retrieved and since other requests on the order began with the number '1' it retrieved all of them i.e. S-10, S-11 etc. This has been corrected.
3. Current functionality: When a request is initiated by ROSS and sent to ICBS, the first cache to process the request has to update the incident details with their agency accounting information. When a subsequent request(s) is sent to a cache that isn't of the same agency as the cache that processed the original request(s) that agency's accounting information does not populate to the issue even though the incident details are updated. Temporary workaround: In order to insure that the appropriate information is populated for the request, the user will need to update the issue with the accounting information. Any subsequent requests from that point will automatically populate the correct accounting information. Example Scenario and process that needs to be followed: A request is placed to a FS cache. The FS user updates the incident with the FS account code and overrides code and processes the issue. A request against the same incident is placed to a BLM cache. The BLM user updates the incident and also the issue details screen with the BLM account code. Any subsequent requests placed with either cache will then show the correct accounting information for each cache. This process will be refined and corrected in a subsequent release so that the user does not have to update the accounting information on the incident and issue.
4. When a request was sent to ICBS and the requested date and time were passed the time was displaying in GMT. This has been corrected and will now display correctly depending on the nodes locale.

Incident Transfer (Resource Reassignment)

1. Resource reassignments sent from ROSS to ICBS were automatically being completed in ICBS if there was an account code defined for the destination incident. The ICBS user must always take action on the reassignment notification by entering an appropriate account code for the destination incident (if it does not already exist) and confirming the order.

User Interface (UI)

1. Alert console displayed all alerts for the cache system. The alert console has been redesigned to allow the user to search for alerts specific to their node and with a status of Open, WIP, Closed or all three. Included with these release notes are steps and screen shots for querying in the alert console and also how to create a favorite search that can be accessed by the user from their homepage.

Backorder Issue

1. When a backorder issue was processed, it was preventing completion of the issue (because of an error that displayed that there wasn't enough RFI inventory to complete the process). This has been corrected.

Forward Issue

1. When items were forwarded from one cache to another for fulfillment, and the receiving cache needed to backorder an item, they were prevented from accomplishing that transaction. This has been corrected.