Scan Gun Exception Codes

DATE: 09/08/2010

This Quick Reference Guide explains scan gun exception codes. These exception codes allow you to perform scan gun tasks out of the typical order of execution or allow you to skip certain tasks altogether. These exception codes are standard for all scan guns throughout the cache system. You may enter an exception code whenever the Exception button displays on the scan gun screen. ***Be sure to enter exception codes in*** *lowercase!* *Entering an exception code in uppercase will result in an error.*

Execution Exception Codes During a Pick

h (hold). Type **h** in the **Reason Code** text box to put the task on hold. The task remains on hold until someone at the console releases the task. While on hold, the task does not appear on the scan gun.

sa (suggest alternate). Type **sa** in the **Reason Code** text box if you do not want to pick from the suggested location and want another possible location to pick from. This exception code only works once, and only if inventory exists in another available location.

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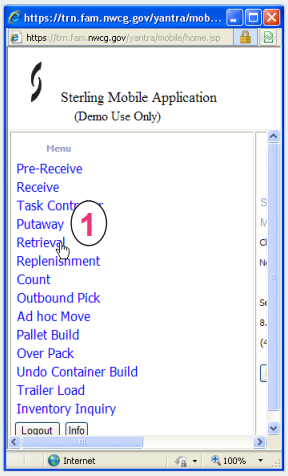
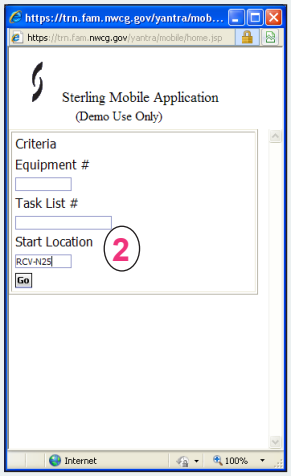
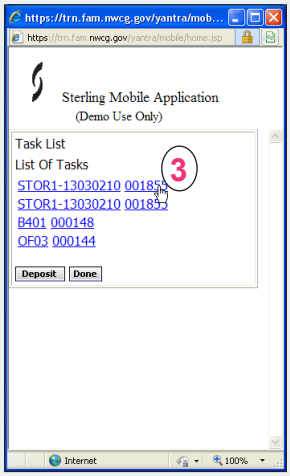
To execute an exception code during a pick

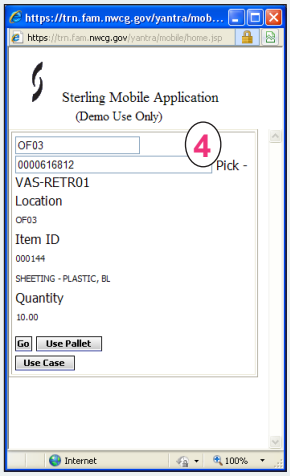
1. Under **Menu**, double-tap **Retrieval**.
2. Scan the **Start Location**.

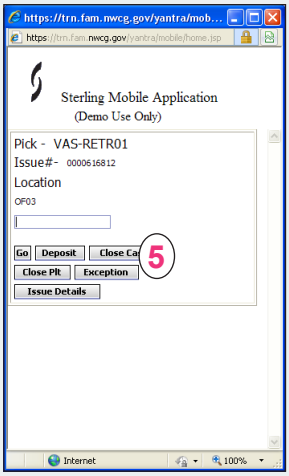
   The Start Location identifies where you are in the cache so that the nearest putaway tasks can be suggested first.
3. Under **Task List**, scan the **task with the exception and then tap** Done
4. Scan the **pick location** and then tap Go
5. On the **Pick** screen, click Exception
6. On the **Exception** screen, type the **exception code** in the **Reason Code** text box, and then tap Go

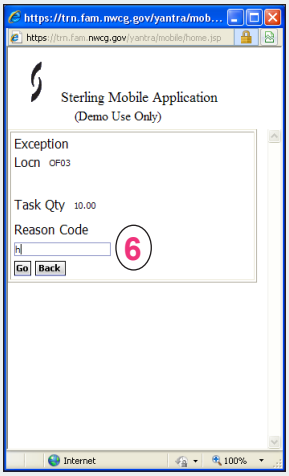












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Execution Exception Codes During a Deposit

mf (mark full). Type **mf** in the **Reason Code** text box to mark the location as full. The task remains on hold until someone at the console releases the task. While on hold, the task does not appear on the scan gun.

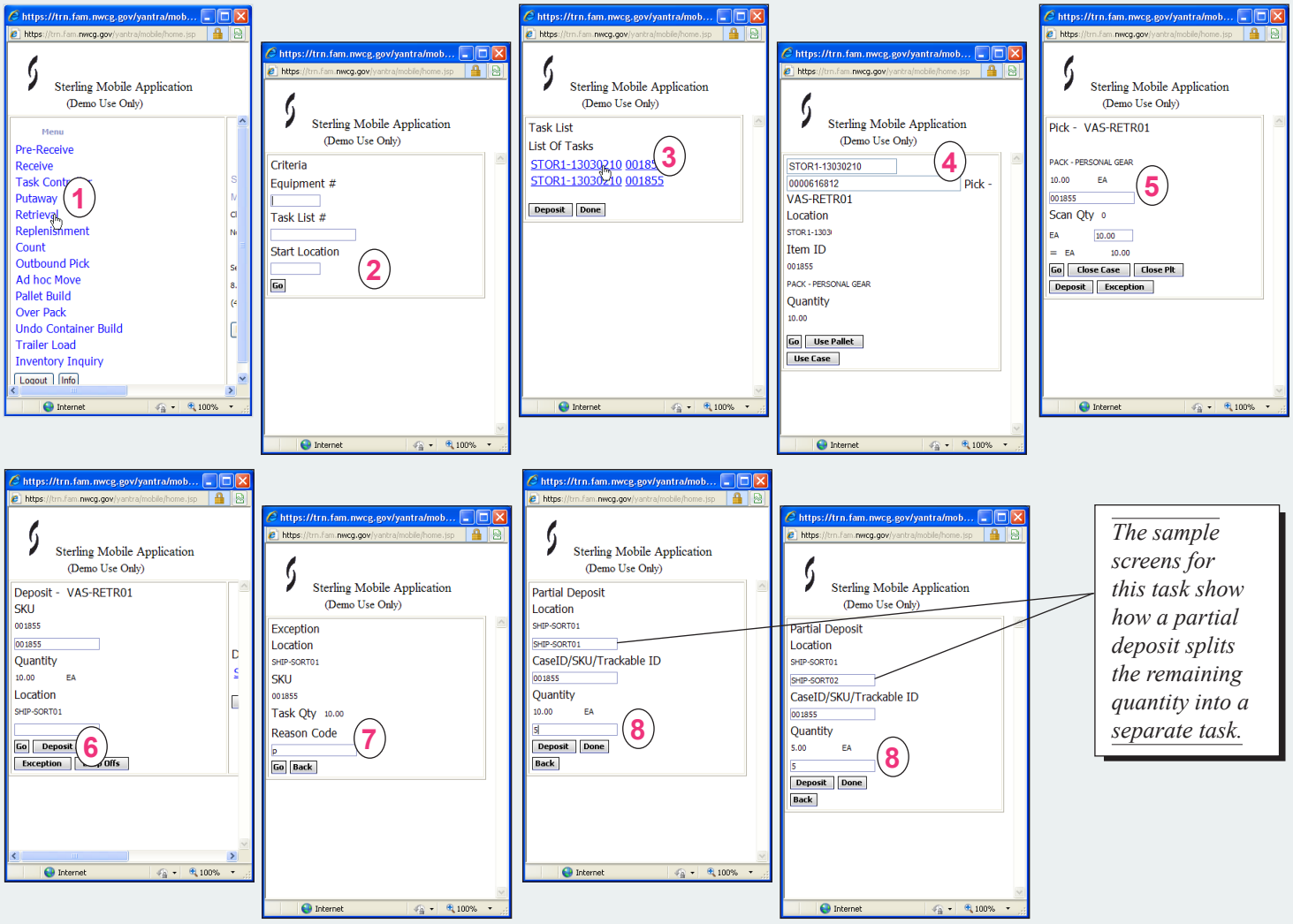
p (partial). Type **p** in the **Reason Code** text box if you can only put away some of the inventory into the suggested location. This exception code prompts you to enter a partial quantity to deposit, and splits the remaining quantity into a separate task.

sk (skip task). Type **sk** in the **Reason Code** text box to skip the current task and proceed to the next task on the scan gun. Unless canceled from the console, the skipped task becomes unassigned but must eventually be picked up by you or someone else.

To execute an exception code during a pick

1. Under **Menu**, double-tap **Retrieval**.
2. Scan the **Start Location**.

   The Start Location identifies where you are in the cache so that the nearest putaway tasks can be suggested first.
3. Under **Task List**, scan the **task with the exception**, and then tap **Done**
4. Scan the **pick location** and then tap **Go**
5. On the **Pick** screen, scan the **Item ID**, type the **quantity**, and then tap **Go**
6. On the **Deposit** screen, tap **Exception**
7. On the **Exception** screen, type the **exception code** in the **Reason Code** text box, and then tap **Go**
8. For each screen, complete all text boxes as appropriate, and and then tap **Deposit** tap **Done** or tap **Go** as appropriate.



The sample screens for this task show how a partial deposit splits the remaining quantity into a separate task.