

e-ISuite TNSP Known Issues Summary

Updated 8/8/2016

Ref #	Issue	Work Around or Solution Until Fixed
5376	Incident Complexity entered in the Incident Settings is overriding edits in the Assignment Closeout screen	Edit Complexity in Incident Settings for Assignment Closeout to print specific forms, then change them back to the original value.
5377	The first trainee record in an incident to have an Assignment Closeout screen opened does not show any default settings.	Enter all the data in the Assignment Closeout screen and save. Note that issue 5376 will still occur.
5217	Cannot customize the Resource Grid columns	Go to Check-in and select the Customize Grid icon, select the columns desired. Log out then back in, the columns selected in Check-in will display in TNSP grid.
5334	The phone number for a TNSP or Incident Evaluator entered during check-in does not flow to TNSP module	Enter the phone numbers for the TNSP(s) and Incident Evaluator in the TNSP module.
5343	Add Unit ID Description to Home Unit Contact mailing labels.	Type in Excel spreadsheet, then create labels.
5317	If the resource has no Agency assigned, the TNSP forms will be blank	Go to Check-in and add the Agency for the resource.
5298	Names are displayed differently in the Training Assignment List report	Incident Evaluator name displays LName, F Name; Non-Incident Evaluator name displays FName, LName. There is currently no work-around.
5322	Aircraft Personnel filter is missing	Filter by Item Code
5207	The report date is missing on two reports	Handwrite date on Training Assignment List and Incident Trainee Summary.
5300	Length of Trainee Assignment does not display correctly on Save	Calculation is being done, and will display after selecting another resource, then selecting the edited resource again.
5318	A form does not populate unless a Trainee Assignment is selected. No message displays to advise the user to select a Trainee Assignment.	Always select a Trainee Assignment before selecting a form – the form will then be populated correctly.
5299	Home Unit labels do not display data elements separately	Manipulate the data in the Excel spreadsheet manually, then print labels.
5239	TAB key does not function in Training Specialist Settings	Use the mouse to select the desired field.
5352	The Excel version of the Incident Training Assignment List report does not display Assignment End Date	Manually type in the date information in the Excel version before printing. Site only.
5302	New Incident Assignment screen not returning to Trainee Data screen.	Select the Trainee Data tab to begin the data entry for the next trainee.
5333	Cannot type in remarks in the Incident Training Summary screen	Print the report and hand write remarks.
5331	Cannot sort Home Unit Contact labels to match with Trainee alphabetical sort order	Matching up printed Home Unit letters with the appropriate trainee(s) has to be done manually.
5345	Assignment End Date cannot be deleted	Edit the Assignment End Date to the correct date.
5346	An Assignment Start Date can be entered for a date prior to the Incident Start Date – no error message displays	The Start Date should not be prior to the Incident Start date – check to make sure the correct date is entered.
5347	Focus lost on a selected resource when navigating to another module	Select the desired resource again in the new module.
5349	Priority Program list duplicates in the Trainee Data tab on Data Transfer	This is a display error only. Select one of the duplicate Priority Programs and the information will display correctly on the screen and in reports.
5350	Data is displayed Z-A instead of A-Z in some Priority Program lists	When the Summary Report is run, the list displays A-Z.
5380	Automate page 2 of the Trainee Data Form.	Future release.
5381	“Duration” field on the Evaluation Form is not auto-filling.	Manually enter data after printing the form.
5379	Objectives field displays upper case as user enters data, but displays lower case on the form. Should display mixed case when typed.	Use Shift key to capitalize any letters when typing Objectives. This will display mixed case on the form when previewed/printed.
TIPS FOR USERS		
On the Trainee Data screen, to avoid editing existing data, select the Clear button before adding another Trainee Assignment Item Code.		
Always Save data before navigating away from a screen. Currently, there is no message to advise the user there is Unsaved Data.		
To facilitate the TNSP’s ability to make needed edits without requesting assistance (customizing the grid view, checking the trainee checkbox, etc.), discuss adding the Check-in/Demob role to the TNSP user account. This depends on the IMT’s processes and comfort level.		