

ICBS Workaround for Loftware Print Problems

If the Loftware reports are not available due to a network, system or print server problem the following steps can be followed to avoid interruption to the issue and picking process.

Create Incident/Other Issue:

Issue transactions should be processed in the normal manner to a status of 'included in shipment'. At this point the Draft Issue Report can be run

Analytics > Launch WMS Reports (or Launch NISCC Reports) > Draft Issue Report

Prompt Page for the Draft Issue Report:

- Enter the issue number and insert
- Select the sort criteria for the report
- Click on Finish

DRAFT ISSUE REPORT

Cache ID
CORMK

Issue Number

Insert

Remove

Choices:
0000724377

[Select all](#) [Deselect all](#)

Select a Column to Sort By

Cache Item

Cache Item Description

Request No

Cancel < Back Finish

Done Trusted sites | Protected Mode: Off 100%

Finished Report can be used in lieu of the NWCG Issue Report until such time as the Loftware printing problems are resolved. Once the Loftware printing is available again the NWCG Issue report can be run.

Draft Issue.pdf - Adobe Reader

File Edit View Window Help

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Tools Sign Comment

ICBS **DRAFT ISSUE REPORT** DATE: Jun 11, 2014 2:10:58 PM

USER ID : marcusmedina PAGE : 1

CACHE ID : CORMK
ENTERPRISE : NWCG

ISSUE NO : 0000724377
INCIDENT NO : CO-GMF-000075
INCIDENT NAME : EAST FORK
INCIDENT BLM ACCT CODE : LLFA340000.LF2000000.HU0000.
LFSPLHT00000
INCIDENT FS ACCT CODE : P2HLT0
SHIPPING METHOD : Shipping Address

ISSUE DATE : Jun 11, 2014 2:03:48 PM
INCIDENT YEAR : 2013
REQUIRED DATE/TIME : Jun 13, 2014 1:00:00 AM
INCIDENT OTHER ACCT CODE :

SHIP TO

Columbine Middle School

ADDRESS : 600 S. 12th St
CITY : Montrose
STATE : CO
COUNTRY : US
ZIP CODE : 81401
PHONE :
FAX :

BILL TO

USFS GRAND MESA/UNCOMPAHGRE/GUNNISON
NF
ADDRESS : 2250 HIGHWAY 50
CITY : DELTA
STATE : CO
COUNTRY : US
ZIP CODE : 81416
PHONE : 970-240-5350
FAX :

WILL PICKUP INFORMATION
NAME :

SHIPPING INSTRUCTIONS
ICP:FROM MONTROSE, E ON HWY 50 APPROX 21 MI. TURN SO ON BIG CIMARRON RD TO SILVER JACK RESERVOIR, GO 1 MI TO JACK FS STATION. POC TIM WILSON
CITY : MONTROSE
STATE : CO

Report Sorted By : Request No

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File Edit View Window Help

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Tools Sign Comment

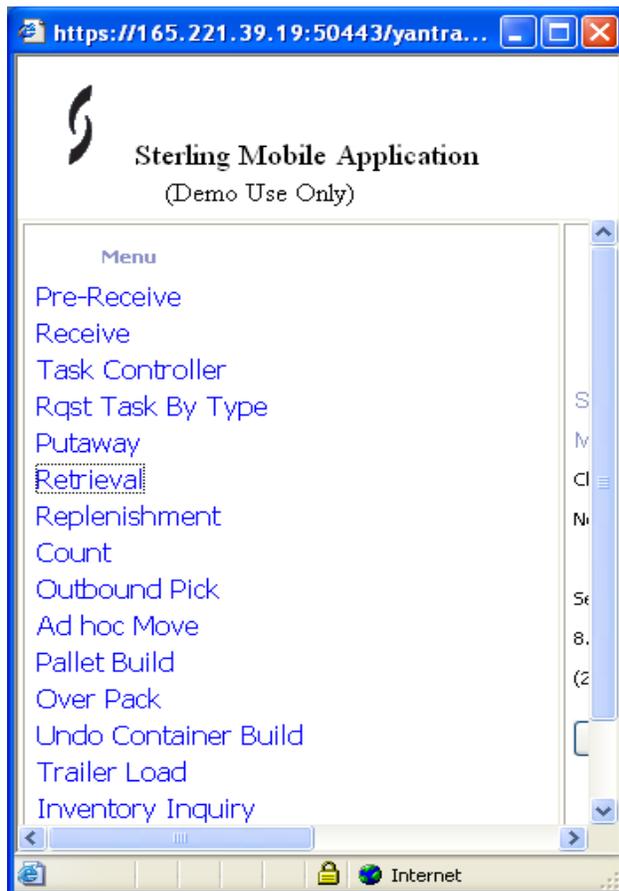
REQUEST NO	ITEM ID	ITEM DESCRIPTION	UOM	REQUESTED QUANTITY	AVAILABLE RFI QUANTITY	ISSUE QUANTITY	UTF QUANTITY	BACKORDERED QUANTITY	FORWARDED QUANTITY	LINE COMMENTS
S-100300	000030	BATTERY - SIZE AA, 1.5 VOLT, PENLIGHT	PG	48	28,155	48	0	0	0	
S-100301	000105	FUSEE - SIGNAL DEVICE, HAND	BX	5	475	5	0	0	0	
S-100302	000577	SHIRT - FIRE, SMALL	EA	50	1,713	50	0	0	0	

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Batch Sheets and Picking Tasks:

The batch sheet report will not print if the Loftware application is experiencing problems, or if network, system or print server problems are preventing Loftware output. In lieu of the batch sheet the user can access the open retrieval tasks from the scan gun in the following manner:

- Log into scan gun
- Select Retrieval



- Enter the shipment number in the TASK field on the scan gun. The shipment number is the issue number plus the extended shipment number i.e. 0000724377-01. This number can be found by query in the console for the shipment details page of the issue.

https://165.221.39.19:50443/yantra...

 **Sterling Mobile Application**
(Demo Use Only)

Criteria

Equipment #

Task List #

Start Location

Done Internet

- Click GO
- The user will be prompted with the first storage location to start the pick process from.
- The remainder of the picking tasks process is the same

Once the pick tasks are complete the shipment confirmation is done from the console in the same manner as if the batch sheet had printed.