

2.16.4 VIPR/ROSS DPL Errors

This document explains how to locate and troubleshoot VIPR ROSS Interface errors.

Example 1

1. In ROSS Reports, run the VIR-ROSS Interface Failure report.

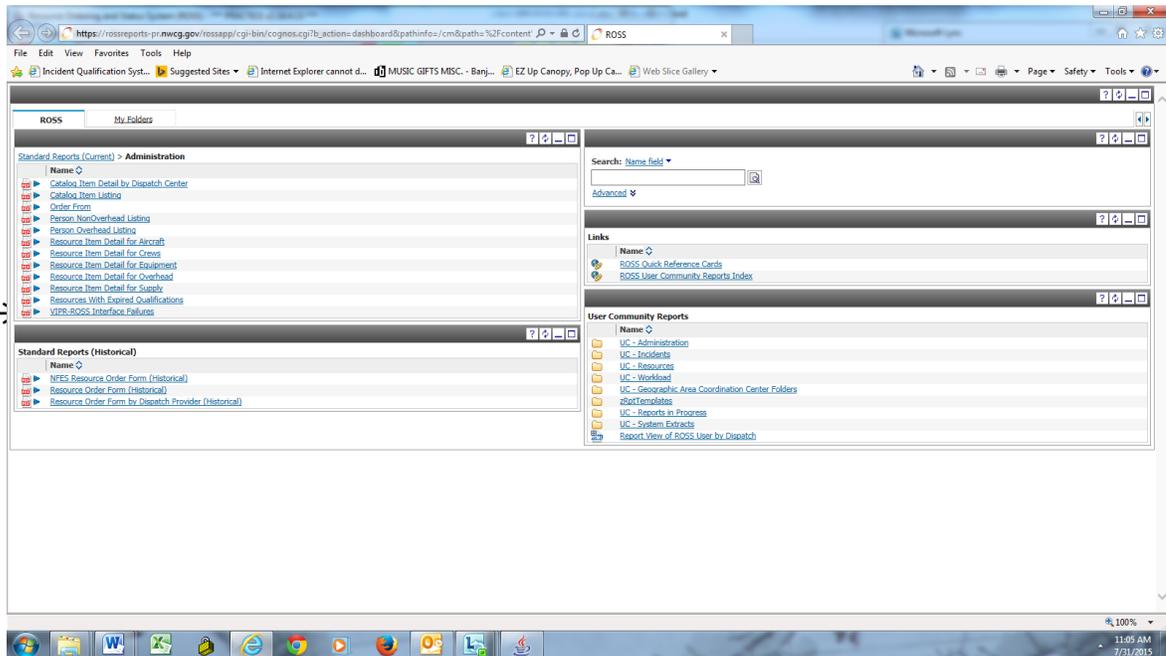


Figure 1. Location of the VIPR-ROSS Interface Failure report in ROSS Reports

2. Review the ROSS DPL Status column in the VIPR-ROSS Interface Failures report.

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Run Date: 7/30/2015 16:25 CDT
Server: rossreports-pr.nwcc.gov

Dispatch Org	Dispatch Org Unit ID	Catalog	ROSS Category	VIPR Category	Catalog Item	Solicitation Year	VIPR Date Published	ROSS DPL Status
Yreka Interagency ECC	CA-YICC			Sport Utility Vehicle - Small	Transportation, Vehicle, Sport Utility (SUV)	2014	07/17/15 04:19	Missing
Yreka Interagency ECC	CA-YICC			Stakeside Type 2 (10,001 to 14,000 lbs GVWR)	Transportation, Stakeside	2014	07/17/15 04:18	Missing
Fort Collins Interagency Dispatch Center	CO-FTC	Equipment	Miscellaneous	Handwashing Stations (Trailer Mounted)	Handwashing Station (Trailer Mounted)	2015	07/29/15 03:26	Missing
Lewistown Interagency Dispatch Center	MT-LEC	Equipment	Engine	Engine Type 6	Engine, Type 6	2013	07/30/15 03:46	Missing

Figure 2. Sample Report of VIPR-ROSS Interface Failures

As shown in Figure 2, there are four errors in which the DPL status is missing. This means that the piece of equipment failed to populate ROSS.

3. To gain more information, go to Screens and Roles at NICC.
4. Set up the screen as shown in Fig

Key Items

- Carefully consider your search criteria before clicking the Filter button.
- Specifying only Overhead and Last Name - *, for example, will filter for all Overhead in ROSS, which would take time and would not provide very useful results.
- The Print button does not allow you to choose specific rows to print. The entire grid will always download for you to print in Excel.
- If you need to view only one resource, go to the View button and view resource.